

**Linn County, Oregon**  
**EMERGENCY OPERATIONS PLAN**



**December 2015 (Final Draft)**

**Prepared for:**

Linn County  
300 SW 4<sup>th</sup> Ave  
Albany, OR 97322

**Prepared by:**



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# Immediate Action Checklist

Use the following Immediate Action Checklist to initiate the County's response to and support of an emergency incident. If you are not qualified to implement this plan, dial 9-1-1 and ask for assistance.

*The Sheriff has been identified as the Emergency Manager and has delegated much of the emergency program management to the Emergency Services Coordinator, Staff Sergeant Larsen.*

*See Section 1.6.1, Legal Authorities, for more information on the County Emergency Management Organization.*

## 1. Receive alert of incident.

- Alerts should be directed to the Emergency Services Coordinator.
- If the Emergency Services Coordinator is not available, alerts should be directed to the County Sheriff or Support Services Division Commander, based on the line of succession outlined in Section 1.8.1 of this plan.
- Alerts may be received through 9-1-1 dispatch, responding agencies, the on-scene Incident Commander, the public, or other sources.
- If you are the first person receiving notification of the incident, call 9-1-1 and provide as much detail as possible.
- *See ESF 2 – Communications of this plan for more information on alert and warning.*

## 2. Determine need to implement the County's Emergency Management Organization.

- The Emergency Services Coordinator should determine, in coordination with the on-scene Incident Commander, what level of support is needed from the County for the incident. This may range from the Emergency Services Coordinator being on stand-by to full activation of the Emergency Operations Center.
- Identify key personnel who will be needed to support emergency operations, including staffing of the Emergency Operations Center, if activated.

## Immediate Action Checklist

**3. Notify key County personnel and response partners.**

- The Emergency Services Coordinator will notify key personnel to staff the Emergency Operations Center based on incident needs.
- Notify appropriate emergency response agencies.

**4. Activate the County Emergency Operations Center as appropriate.**

- The County will utilize the Incident Command System in managing the Emergency Operations Center.
- Primary Emergency Operations Center Location: Sheriff's Office, 1115 SE Jackson, Albany, OR
- Alternate Emergency Operations Center Locations:
  - Albany City Hall, 333 SW Broadalbin, Albany, OR
  - Tangent Rural Fire District (informal agreement), 32053 Birdfoot Drive, Tangent, OR
  - Lebanon Justice Center (informal agreement), 40 N 2<sup>nd</sup> Street, Lebanon, OR
- *See Section 5.4 of this plan for information on Emergency Operations Center operations.*

**5. Establish communications with the on-scene Incident Commander.**

- Identify primary and back-up means to stay in contact with the on-scene Incident Commander.
- The on-scene Incident Commander may assign a radio frequency that the Emergency Operations Center can use to communicate with the scene.
- *See ESF 2 – Communications of this plan for more information on communications systems.*

**6. Identify key incident needs, in coordination with the on-scene Incident Commander.**

- Consider coordination of the following, as required by the incident:
  - Protective action measures, including evacuation and shelter-in-place
  - Shelter and housing needs for displaced citizens
  - Emergency public information and coordination with the media

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**Immediate Action Checklist**

- Provisions for Access and Functional Needs Populations, including unaccompanied children
  - Provisions for animals in disaster
- 7. Inform the Oregon Emergency Response System of Emergency Operations Center activation and request support as needed.**
- Oregon Emergency Response System: 800-452-0311
  - If there is an oil or chemical spill to report, responsible parties should call the National Response Center at 800-424-8802.
- 8. Declare a State of Emergency for the County, as appropriate.**
- If the incident has overwhelmed or threatens to overwhelm the County's resources to respond, the County should declare a state of emergency.
  - A declaration may be made by the Board of Commissioners.
  - The declaration should be submitted to the Oregon Emergency Response System.
  - *See Section 1.7 of this plan for information on the disaster declaration process. See Appendix A for a sample disaster declaration form.*

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# Preface

This Emergency Operations Plan is an all-hazard plan that describes how Linn County will organize and respond to emergencies and disasters in the community. It is based on, and is compatible with, federal, State of Oregon, and other applicable laws, regulations, plans, and policies, including Presidential Policy Directive 8, the National Response Framework, and Oregon Office of Emergency Management plans.

Response to emergency or disaster conditions in order to maximize the safety of the public and minimize property damage is a primary responsibility of government. It is the goal of the County that responses to such conditions are conducted in the most organized, efficient, and effective manner possible. To aid in accomplishing this goal, the County has, in addition to promulgating this plan, formally adopted the principles of the National Incident Management System, including the Incident Command System and the National Response Framework.

Consisting of a Basic Plan, Emergency Support Function Annexes that complement the federal and State of Oregon Emergency Support Function Annexes, Support Annexes, and Incident Annexes, this Emergency Operations Plan provides a framework for coordinated response and recovery activities during a large-scale emergency. The plan describes how various agencies and organizations in the County will coordinate resources and activities with other federal, State, local, tribal, community- and faith-based organizations, and private-sector partners.

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# Letter of Promulgation

To all Recipients:

Promulgated herewith is the Emergency Operations Plan for Linn County. This plan supersedes any previous plans. It provides a framework within which the County can plan and perform its emergency functions during a disaster or national emergency.

This Emergency Operations Plan is a component of the County's comprehensive approach to emergency management that ensures that the County is prepared to prevent, protect against, mitigate the effects of, respond to, and recover from the hazards and threats that pose the greatest risk to the County.

Focused on response and short-term recovery activities, this Emergency Operations Plan provides a framework for how the County will conduct emergency operations. The plan identifies key roles and responsibilities, defines the primary and support roles of County agencies and departments, outlines the steps for coordinating with response partners, and establishes a system for incident management. The outlined framework is consistent with the Standardized Emergency Management System and the National Incident Management System.

This plan has been reviewed by the Emergency Manager and approved by the County Board of Commissioners. It will be revised and updated as required. All recipients are requested to advise the Emergency Services Coordinator of any changes that might result in its improvement or increase its usefulness. Plan changes will be transmitted to all addressees on the distribution list.

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John Lindsey, Commissioner

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Roger Nyquist, Commissioner

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Will Tucker, Commissioner

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DATE

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**Plan Distribution List**

Copies of this plan will be provided to the following jurisdictions, agencies, and persons electronically, unless otherwise indicated. Updates will be provided electronically, when available. Recipients will be responsible for updating their Emergency Operations Plans when they receive changes. The Emergency Manager is ultimately responsible for dissemination of all plan updates.

Department/Agency	Title/Name
Linn County Road Department	Roadmaster
Linn County Sheriff’s Office	Sheriff Emergency Services Coordinator
Linn County Fire Defense Board	Chief
Linn County Department of Health Services	Director
Oregon Military Department, Office of Emergency Management	Operations and Preparedness Section Manager

### Emergency Operations Plan Review Assignments

Unless otherwise stated, the following table identifies agencies responsible for regular review of specific plan sections and annexes to ensure accuracy. Changes will be forwarded to the County Emergency Manager for incorporation into the plan and dissemination of the revised version. This does not preclude other departments and agencies with a vital interest in the plan from providing input to the document; such input is encouraged. It is also encouraged that plan review be performed concurrently with review of other related County emergency plans and procedures to enhance consistency.

Section/Annex	Responsible Party
<b>Basic Plan</b>	Sheriff's Office
<b>Emergency Support Function Annexes (ESFs)</b>	
<b>ESF 1</b> Transportation	Road Department
<b>ESF 2</b> Communications	Sheriff's Office
<b>ESF 3</b> Public Works	Road Department
<b>ESF 4</b> Firefighting	Fire Defense Board
<b>ESF 5</b> Information and Planning	Sheriff's Office
<b>ESF 6</b> Mass Care	Sheriff's Office in cooperation with American Red Cross
<b>ESF 7</b> Resource Support	Sheriff's Office Department of Health Services (medical resources)
<b>ESF 8</b> Health and Medical	Department of Health Services
<b>ESF 9</b> Search and Rescue	Sheriff's Office
<b>ESF 10</b> Hazardous Materials	Fire District
<b>ESF 11</b> Food and Water	Sheriff's Office
<b>ESF 12</b> Energy	Sheriff's Office Road Department
<b>ESF 13</b> Military Support	Sheriff's Office
<b>ESF 14</b> Public Information	Sheriff's Office
<b>ESF 15</b> Volunteer and Donations Management	Sheriff's Office

## Plan Administration

Section/Annex	Responsible Party
<b>ESF 16</b> Law Enforcement	Sheriff's Office
<b>ESF 17</b> Agriculture and Animal Protection	Sheriff's Office (Animal Control)
<b>ESF 18</b> Business and Industry	Sheriff's Office
<b>Support Annexes (SAs)</b>	
<b>SA 1</b> Recovery	Linn County Sheriff's Office
<b>Incident Annexes (IAs)</b>	
<b>IA 1</b> Drought	Linn County Road Department
<b>IA 2</b> Earthquake	Linn County Road Department
<b>IA 3</b> Major Fire	Linn County Fire Defense Board Fire Districts within Linn County
<b>IA 4</b> Flood	Linn County Road Department
<b>IA 5</b> Severe Weather (including Landslides)	Linn County Road Department
<b>IA 6</b> Volcano	Linn County Road Department
<b>IA 7</b> Hazardous Materials Incident	Linn County Fire Defense Board Fire Districts within Linn County
<b>IA 8</b> Public Health Incident	Linn County Department of Health Services
<b>IA 9</b> Terrorism	Linn County Sheriff's Office
<b>IA 10</b> Transportation Accident	Linn County Sheriff's Office
<b>IA 11</b> Utility Failure	Linn County Sheriff's Office
<b>IA 12</b> Cyber-Security	Linn County Sheriff's Office

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- ESF 2 – Communications
- ESF 3 – Public Works
- ESF 4 – Firefighting
- ESF 5 – Information and Planning
- ESF 6 – Mass Care
- ESF 7 – Resource Support
- ESF 8 – Health and Medical
- ESF 9 – Search and Rescue
- ESF 10 – Hazardous Materials
- ESF 11 – Food and Water
- ESF 12 – Energy
- ESF 13 – Military Support
- ESF 14 – Public Information
- ESF 15 – Volunteer and Donations Management
- ESF 16 – Law Enforcement
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- SA 1 – Recovery

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- IA 1 – Drought
- IA 2 – Earthquake
- IA 3 – Major Fire
- IA 4 – Flood
- IA 5 – Severe Weather (including Landslides)
- IA 6 – Volcano
- IA 7 – Hazardous Materials Incident
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- IA 11 – Utility Failure
- IA 12 – Cyber Security

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# Basic Plan



# 1

## Introduction

### 1.1 General

The Linn County (County) emergency management mission is to ensure that the County is prepared for a disaster by ensuring coordination of protection, prevention, mitigation, response, and recovery activities that increase the County's capabilities to minimize loss of life and reduce impacts from disasters.

Emergencies are handled effectively in the County every day. These "routine" emergencies are managed by emergency responders as part of their day-to-day responsibilities and are the most common emergency management activities that the County encounters. For the most part, this type of emergency is handled by individual responders or a team of responders who work together regularly to save lives, contain threats, and minimize damage. While the principles described in this Emergency Operations Plan (EOP) can also be applied to these daily responses, the plan is primarily designed to offer guidance for larger or more complex incidents related to a broad spectrum of hazards that exceed the response capability and/or resources of front line responders.

No plan can anticipate all the situations and conditions that may arise during emergencies, and on-scene Incident Commanders must have the discretion to act as they see fit based on the specific circumstances of the incident at hand. It is imperative, however, that all jurisdictions and response agencies have a plan that provides general guidance and a common framework for preparing for, responding to, and recovering from emergencies and disasters. This plan promulgates such a framework within the County that will bring a combination of technical capabilities and resources, plus the judgment and expertise of its emergency response personnel, department directors, and other key stakeholders to bear on any incident. This EOP provides the foundation and guidance for use of National Incident Management System (NIMS) principles necessary to effectively manage incidents within or affecting the County.

No guarantee of a perfect response system is expressed or implied by this plan, its implementing instructions, or procedures. While the County will respond to emergencies to the utmost of its ability, it is possible that some natural or technological disasters may overwhelm its resources. While recognizing this possibility, this plan is designed to help the County fulfill its response function to its maximum capacity.

#### 1.1.1 Whole Community Planning

The "Whole Community" planning approach is based on the recognition that it takes all aspects of a community to effectively prepare for, protect against,

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respond to, recover from, and mitigate the effects of disasters. This includes all emergency management partners, both traditional and nontraditional, such as volunteer-, faith-, and community-based organizations; the private sector; and the public, including survivors of an incident.

Every person who lives or works in the County (including vulnerable populations) shares responsibility for minimizing the impact of disasters on the community. These individual responsibilities include hazard awareness, knowledge of appropriate protective actions, taking proactive steps to mitigate the impact of anticipated hazards, and preparations for personal and family safety, as well as the self-sufficiency of neighborhoods. To the greatest extent possible, the County will assist its citizens in carrying out this responsibility by providing preparedness information, as well as emergency public information and critical public services during a disaster. However, a major emergency is likely to damage the County's critical infrastructure and reduce the workforce available to continue essential government services. Knowledgeable citizens who are prepared to take care of themselves and their families, and to assist neighbors in the early phases of an emergency, can make a significant contribution towards survival and community resiliency.

## 1.2 Purpose and Scope

### 1.2.1 Purpose

The primary purpose of the EOP is to outline the County's all-hazard approach to emergency operations in order to protect the safety, health, and welfare of its citizens throughout all emergency management mission areas. Through this EOP, the County designates NIMS and the Incident Command System (ICS) as the frameworks within which all emergency management activities will be conducted.

### 1.2.2 Scope

The EOP is implemented whenever the County must respond to an emergency incident or planned event whose size or complexity is beyond that normally handled by routine operations. Such occurrences may include natural, technological, or human-caused disasters and may impact unincorporated areas of the County, incorporated municipalities, or a combination thereof. This plan is intended to guide the County's emergency operations while complementing and supporting the emergency response plans and procedures of responding agencies, other local governments, special districts, and other public, nonprofit/volunteer, and private-sector entities.

A community's emergency management infrastructure is a complex network of relationships. The EOP establishes roles, responsibilities, and relationships among agencies and organizations involved in emergency operations, thereby facilitating multi-agency and multi-jurisdiction coordination. Using this framework, County departments and agencies that operate under this plan are expected to develop and keep current lines of succession and standard operating

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procedures (SOPs) that describe how emergency tasks will be performed. Training and equipment necessary for response operations should be maintained by County departments and agencies.

The primary users of this plan are elected officials, department heads and their senior staff members, emergency management staff, coordinating response agencies, and other stakeholders that support emergency operations. The general public is also welcome to review non-sensitive parts of this plan to better understand how the County manages emergency operations.

1.3 Plan Activation

Once promulgated by the County Board of Commissioners, this EOP is in effect and may be implemented in whole or in part to respond to:

- Incidents in or affecting the County
- Health emergencies in or affecting the County
- Non-routine life-safety issues in or affecting the County

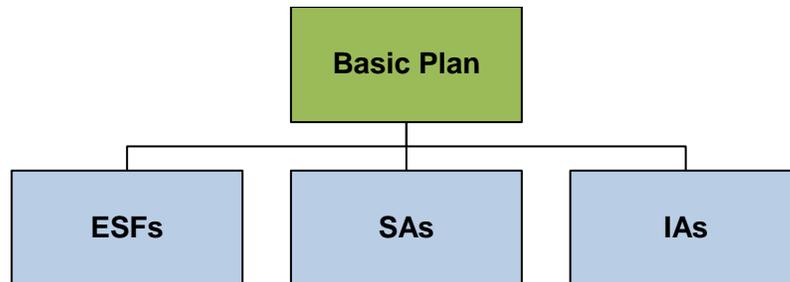
An emergency declaration is not required in order to implement the EOP or activate the Emergency Operations Center (EOC).

1.4 Plan Organization

The County EOP is composed of four main elements:

- Basic Plan (with appendices)
- Emergency Support Function Annexes (ESFs)
- Support Annexes (SAs)
- Incident Annexes (IAs)

Figure 1-1 County Emergency Operations Plan Organization



1.4.1 Basic Plan

The purpose of the Basic Plan is to provide a framework for emergency operations and information regarding the County’s emergency management

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structure. It serves as the primary document outlining roles and responsibilities of elected officials during an incident. Specifically, the Basic Plan identifies:

- Legal authorities, including the emergency declaration process, activation of mutual aid agreements, and requests for resources and emergency spending powers.
- Hazards and threats facing the community, including planning assumptions based on the County's response capabilities.
- Roles and responsibilities for elected officials, County departments, and key response partners.
- A concept of operations for the County that describes how the County will conduct its emergency operations and coordinate with other agencies and jurisdictions.
- The County's emergency response structure, including activation and operation of the County EOC and implementation of ICS.
- The County's protocols for maintaining and reviewing this EOP, including training, exercises, and public education components.

### 1.4.2 Emergency Support Function Annexes

The ESFs focus on critical tasks, capabilities, and resources provided by emergency response agencies for the County throughout all phases of an emergency. In the event of an incident for which the County's capabilities and/or resources are limited or exhausted, each annex clearly defines escalation pathways and procedures for requesting resources and seeking additional support from State of Oregon (State) agencies. The ESFs, which supplement the information in the Basic Plan, are:

<b>Annex</b>	<b>Function</b>
ESF 1	Transportation
ESF 2	Communications
ESF 3	Public Works
ESF 4	Firefighting
ESF 5	Information and Planning
ESF 6	Mass Care
ESF 7	Resources Support
ESF 8	Health and Medical

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<b>Table 1-1 Emergency Support Functions</b>	
<b>Annex</b>	<b>Function</b>
ESF 9	Search and Rescue
ESF 10	Hazardous Materials Response
ESF 11	Food and Water
ESF 12	Energy
ESF 13	Military Support
ESF 14	Public Information
ESF 15	Volunteer and Donations Management
ESF 16	Law Enforcement
ESF 17	Agriculture and Animal Protection
ESF 18	Business and Industry

**1.4.3 Support Annexes**

SAs describe functions that do not fit within the scope of the 18 ESF annexes described above and identify how the County’s departments and agencies, private sector, volunteer organizations, and nongovernmental organizations coordinate to execute a common support functions required during an incident. The actions described in the SAs are not limited to particular types of events, but are overarching in nature and applicable to nearly every type of incident. County SAs are:

<b>Table 1-2 Support Annexes</b>	
<b>Annex</b>	<b>Function</b>
SA 1	Recovery

**1.4.4 Incident Annexes**

While this EOP has been developed as an all-hazards planning document, some hazards may require unique considerations. To that end, IAs supplement the Basic Plan to identify critical tasks particular to specific natural, technological, and human-caused hazards identified in the County’s most current Hazard Identification and Vulnerability Assessment. The IAs identify step-by-step actions for each hazard through the pre-incident, response, and recovery phases of an incident.

<b>Table 1-3 Incident Annexes</b>	
<b>Annex</b>	<b>Hazard</b>
IA 1	Drought

Table 1-3 Incident Annexes	
Annex	Hazard
IA 2	Earthquake
IA 3	Major Fire
IA 4	Flood (including Dam Failure)
IA 5	Severe Weather (including Landslides)
IA 6	Volcano
IA 7	Hazardous Materials Incident (Accidental Release)
IA 8	Public Health Incident
IA 9	Terrorism
IA 10	Transportation Accident
IA 11	Utility Failure
IA 12	Cyber-security

## 1.5 Relationship to Other Plans

### 1.5.1 Federal Plans

The following federal plans guide emergency preparedness, response, and recovery at the federal level and provide support and guidance for state and local operations:

- **Presidential Policy Directive 8.** Describes the Nation’s approach to preparing for the threats and hazards that pose the greatest risk to the security of the United States.
- **National Preparedness Goal.** Describes the Nation’s security and resilience posture through identifying key mission areas and core capabilities that are necessary to deal with great risks, using an integrated, layered, and all-of-Nation approach as its foundation.
- **National Preparedness System.** Provides guidance, programs, processes, and systems that support each component of the National Preparedness System to enable a collaborative, whole community approach to national preparedness that engages individuals, families, communities, private and nonprofit sectors, faith-based organizations, and all levels of government.
- **National Incident Management System.** Provides a consistent nationwide framework and comprehensive approach to enable government at all levels, the private sector, and nongovernmental

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organizations to work together to prepare for, prevent, respond to, recover from, and mitigate the effects of incidents regardless of their cause, size, location, or complexity.

- **National Response Framework.** Serves as a guide to how State and federal government should conduct all-hazards response. It is built upon a scalable, flexible, and adaptable coordination structure to align key roles and responsibilities across the country. It describes specific authorities and best practices for managing incidents that range from the serious, but purely local, to large-scale terrorist attacks or catastrophic natural disasters.
- **National Disaster Recovery Framework.** Provides guidance that enables effective recovery support to disaster-impacted States, tribes, and local jurisdictions. It provides a flexible structure that enables disaster recovery managers to operate in a unified and collaborative manner. It also focuses on how best to restore, redevelop, and revitalize the health, social, economic, natural, and environmental fabric of the community and build a more resilient nation.

### 1.5.2 State Plans

The following State plans guide emergency preparedness, response and recovery at the State level and provide support and guidance for local operations:

- **State Emergency Management Plan.** The State Emergency Management Plan consists of four volumes:
  - ***Volume I: Oregon Natural Hazards Mitigation Plan.*** Identifies and prioritizes potential actions throughout Oregon that would reduce the State's vulnerability to natural hazards. In addition, the plan satisfies the requirements of the Federal Emergency Management Agency (FEMA) to ensure that Oregon is eligible to receive hazard mitigation and disaster assistance funds from the federal government.
  - ***Volume II: State of Oregon Preparedness Plan (in development).*** Includes the plans and guidance necessary for the State to prepare for the effects of a disaster, including guidance and requirements for the State's training and exercise program.
  - ***Volume III: State of Oregon Emergency Operations Plan.*** Establishes the procedures by which the State coordinates response to an emergency, including processes for resource requests from local and tribal partners, established roles and responsibilities for State agencies, and procedures for activation and operation of the State Emergency Coordination

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Center (ECC). The plan identifies 18 ESF annexes that serve as the mechanism for response support to local and tribal partners.

- **Volume IV: State of Oregon Recovery Plan.** Establishes a State Recovery Organization and describes how the State will coordinate short, intermediate, and long-term recovery activities. The plan identifies seven State Recovery Functions that serve as the delivery mechanism for recovery support local and tribal partners.

- **Cascadia Subduction Zone Catastrophic Operations Plan.**

Describes the roles and responsibilities of State agencies in addressing emergency response and recovery missions in a coordinated manner with local, tribal, and federal agencies after a catastrophic earthquake and tsunami.

- **State Debris Management Plan.** Provides a framework for State agencies and municipalities to facilitate and coordinate the evaluation, removal, collection, and disposal of debris following a disaster.

- **Mount Hood Coordination Plan.** Outlines how various agencies will coordinate their actions to minimize the loss of life and damage to property before, during, and after hazardous geologic events at the Mount Hood volcano.

- **State Emergency Alert System Plan.** This plan, mandated by the Federal Communications Commission, outlines the organization and implementation of the State of Oregon Emergency Alert System (EAS). It is the guideline for State broadcasters and cable television operators, and State and local entities authorized to use the EAS, to determine the distribution of the President's message, mandated and optional monitoring assignments, and participation by the National Weather Service and local and State emergency agencies.

### 1.5.3 County Plans

The County EOP is part of a suite of plans that address various elements of the County's emergency management program. While the EOP is focused on short-term recovery, other plans address the County's approach to mitigation, continuity, and other aspects of emergency management. These plans work in concert with the County EOP, and are outlined below:

- **Natural Hazard Mitigation Plan.** The County Natural Hazard Mitigation Plan creates a framework for risk-based decision making to reduce deaths and injuries, property damage, and economic impact from future disasters. Mitigation plans form the foundation for a community's long-term strategy to reduce disaster losses and break the

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cycle of disaster damage, reconstruction, and repeated damage. Hazard mitigation is sustained action taken to reduce or eliminate long-term risk to people and their property from hazards.

- **Public Health Emergency Preparedness Program.** The County Department of Health Services is responsible for developing plans to address how public health personnel plan for, respond to, and recover from all hazards that may impact public health, including communicable disease, pandemic scenarios, chemical incidents, radiological incidents, and bioterrorism. The department maintains guidelines for public health personnel responding to a public health incident in the County.
- **Community Wildfire Protection Plan (CWPP).** The CWPP was developed using a collaborative process between the County and agencies reducing wildfire risk.
- **Continuity of Operations (COOP) Plan.** The COOP Plan details all of the procedures that define how the County will continue or recover its minimum essential functions in the event of a disaster.
- **Shelter Plan.** The County has worked closely with the American Red Cross (Red Cross) to help meet its sheltering needs. Should a shelter be required, the County will activate the Red Cross. In addition, the County has recently inspected schools and new facilities such as the Linn County fairgrounds and Linn Benton Community college for shelter capabilities.

1.5.4 City Plans

Similar to the County, some cities within the County have developed plans that address various elements of a City’s emergency management program. These plans, listed below, are intended to complement the County’s plans:

City	Emergency Operations Plan	Continuity of Operations Plan	Hazard Mitigation Plan
Albany	✓		✓
Lebanon	✓		✓
Lyons	✓	✓	✓
Scio	✓	✓	✓
Sweet Home	✓		✓

1.5.5 Support Agency Plans

The County is supported by a number of partner agencies. To the greatest extent possible, the County encourages support agencies to design their plans to

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complement the County EOP, and the County will seek to engage support agencies in the EOP update process to ensure appropriate linkages.

- Hospital Emergency Plans (Albany General Hospital, Lebanon Community Hospital)
- School District Emergency Plans (Central Linn 552, Greater Albany Public 8j, Harrisburg 7j, Lebanon Community 9, Linn Benton Lincoln ESD, Santiam Canyon 129j, Scio 95, Sweet Home 55)
- Linn-Benton Community College Emergency Plan

### 1.5.6 Regional Emergency Plans

The County is a partner in a number of regional planning efforts, including:

- Oregon Office of Emergency Management (OEM) Region 1 Regional Debris Management Plan

## 1.6 Authorities

### 1.6.1 Legal Authorities

In the context of this EOP, a disaster or major emergency is characterized as an incident requiring the coordinated response of all government levels to save the lives and protect the property of a large portion of the population. This plan is issued in accordance with, and under the provisions of, Oregon Revised Statutes (ORS), Chapter 401, which establishes the authority for the County to establish an Emergency Management Organization (EMO) and appoint an Emergency Manager who will be responsible for the organization, administration, and operation of the EMO.

The County EMO will, at a minimum:

- Coordinate planning activities necessary to prepare and maintain the County EOP.
- Manage and maintain the County EOC from which County officials can coordinate emergency and disaster response activities.
- Establish an Incident Command structure for management of incidents by all local emergency service agencies.
- Coordinate with County and State agencies to integrate effective practices in emergency preparedness and response in a manner consistent with NIMS.

Through promulgation of this plan, the Sheriff's Office has been identified as the lead agency in the EMO. The Sheriff has been identified as the Emergency Manager and has delegated much of the emergency program management to the

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Emergency Services Coordinator, Staff Sergeant Larsen. The Emergency Manager has authority and responsibility for the organization, administration, and operations of the EMO. The term Emergency Manager is used throughout this EOP with the understanding that many emergency management–related activities have been delegated to the Emergency Services Coordinator.

The County EMO is consistent with NIMS, and procedures supporting NIMS implementation and training for the County will be developed and formalized by the Emergency Manager.

Table 1-5 sets forth the federal, State, and local legal authorities upon which the organizational and operational concepts of this EOP are based.

<b>Table 1-5 Legal Authorities</b>	
<b>Federal</b>	
–	Federal Emergency Management Agency (FEMA) Policy
○	Crisis Response and Disaster Resilience 2030 (January 2012)
○	FDOC 104-008-1: A Whole Community Approach to Emergency Management (December 2011)
○	FEMA Administrator’s Intent (2015-2019)
○	FEMA Incident Management and Support Keystone (January 2011)
○	FEMA Publication: 1 The Federal Emergency Management Agency (November 2010)
○	FEMA Strategic Plan 2011-2014
○	National Disaster Housing Strategy (January 2009)
○	National Disaster Recovery Framework (September 2011)
○	National Incident Management System (December 2008)
○	National Preparedness Goal (September 2011)
○	National Response Framework (January 2008)
–	Homeland Security Presidential Directive 5: Management of Domestic Incidents (2003)
–	Presidential Policy Directive 8: National Preparedness (2008)
–	Public Law 107-296 The Homeland Security Act of 2002
–	Public Law 109-295 The Post-Katrina Emergency Management Reform Act (2007)
–	Public Law 93-288 Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended (last amended April 2013)

<b>Table 1-5 Legal Authorities</b>	
<b>State</b>	
–	Oregon Administrative Rules Chapter 104 Oregon Military Department, Office of Emergency Management
–	Oregon Revised Statutes (ORS) 279B.080 Emergency Procurements
–	ORS 294.481 Authorization to Receive Grants or Borrow or Expend Moneys to Respond to Public Emergency
–	ORS 401 Emergency Management and Services
–	ORS 402 Emergency Mutual Assistance Agreements
–	ORS 403 Public Safety Communications System
–	ORS 404 Search and Rescue
–	ORS 431 State and Local Administration and Enforcement of Health Laws
–	ORS 433 Disease and Condition Control; Mass Gatherings; Indoor Air
–	ORS 476 State Fire Marshal; Protection From Fire Generally
–	ORS 477 Fire Protection of Forests and Vegetation
<b>County</b>	
–	County Code, Chapter 235 – Emergency Procedures Code
–	County Code, Chapter 820 – Dangerous Building Code

### 1.6.2 Mutual Aid and Intergovernmental Agreements

State law (ORS 402.010 and 402.015) authorizes local governments to enter into Cooperative Assistance Agreements with public and private agencies in accordance with their needs (e.g., the Omnibus Mutual Aid Agreement). Personnel, supplies, and services may be used by a requesting agency if the granting agency cooperates and extends such services. However, without a mutual aid pact, both parties must be aware that State statutes do not provide umbrella protection, except in the case of fire suppression pursuant to ORS 476 (the Oregon State Emergency Conflagration Act).

*See Appendix E for existing mutual aid agreements.*

Copies of these documents can be accessed through individual departments. During an emergency situation, a local declaration may be necessary to activate these agreements and allocate appropriate resources.

## 1.7 Emergency Powers

### 1.7.1 General

Based on local ordinances and State statutes, a local declaration by the Board of Commissioners allows for flexibility in managing resources under emergency conditions, such as:

- Diverting funds and resources to emergency operations to meet immediate needs.

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- Authorizing implementation of local emergency plans and implementing extraordinary protective measures.
- Receiving resources from organizations and individuals initiated through mutual aid and cooperative assistance agreement channels.
- Providing specific legal protection for actions initiated under emergency conditions.
- Setting the stage for requesting State and/or federal assistance to augment local resources and capabilities.
- Raising public awareness and encouraging the community to become involved in protecting its resources.

The County Attorney should review and advise County Officials on possible liabilities arising from disaster operations, including the exercising of any or all of the above powers.

### 1.7.2 Conflagration

In the case of emergencies involving fires threatening life and structures, the Emergency Conflagration Act (ORS 476.510) can be invoked by the Governor through the Office of State Fire Marshal. This act allows the State Fire Marshal to mobilize and fund fire resources throughout the State during emergency situations.

When, in the judgment of the local Fire Chiefs or County Fire Defense Board Chief, an emergency is beyond the control of the local fire suppression resources, including primary mutual aid, the Fire Defense Board Chief shall report the conditions of the emergency to the State Fire Marshal Office and/or request mobilization of support for the local department/district. After verifying the need for mobilized support, the State Fire Marshal shall, if appropriate, request authorization from the governor to invoke the Emergency Conflagration Act.

The local Fire Chief is responsible for:

- Contacting the Fire Defense Board Chief to request that the Conflagration Act be invoked.
- Participating in incident conference call.
- Providing local geographical information system (GIS) capabilities or maps.
- Working with the Incident Management Team (IMT) to locate a base camp.
- Maintaining communications with the IMT throughout the deployment to assist with emergency management and other local issues.

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The Fire Defense Board Chief is responsible for:

- Notifying the State Fire Marshal via the Oregon Emergency Response System (OERS).
- Providing the following information to the Oregon State Fire Marshal Duty Officer of Chief Deputy
  - Incident name
  - Contact information
  - Type and location of incident
  - Situation description
  - Confirmation that local and mutual aid resources are depleted
  - Incident Commander information
  - Weather information
  - What resources are being requested
- Participating in an incident conference call.

Requests for conflagration should be made when a significant threat exists. Examples of those are:

- Life threatening situations (firefighter or public safety)
  - Evacuations currently taking place
  - Advisory evacuations
  - Evacuation plans in place
  - Road, highway, or freeway closure
- Real property threatened
  - Number of structures, commercial, and/or residents
  - Number of subdivisions
  - Population affected
  - Historical significant cultural resources
  - Natural resources, such as crops, grazing, timber, watershed
  - Critical infrastructure, such as major power lines
- High damage potential

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- Long-term or short-term damage potential
- Plausible impacts on community
- Fuel type; fire size and growth potential
- Political situations
- Severity, extreme behavior, and fuel conditions

*Source: 2013 Fire Service Mobilization Plan*

### 1.7.3 County Disaster Declaration Process

The County may declare an emergency for any of several reasons, such as authorizing additional budget authority, implementing emergency measures, or accessing State or federal disaster assistance. To declare a state of emergency, the Board of Commissioners or County Administrative Officer will either call a regular or special meeting of the Board of Commissioners to request a declaration of emergency or immediately declare an emergency in writing.

A declaration by the Board of Commissioners will be effective for no longer than two weeks, but it may be extended in one-week increments, should an emergency continue to exist.

A declaration shall:

- Describe the nature of the emergency.
- Designate the geographic boundaries of the area where the emergency exists, as well as the portion of the affected area lying within County boundaries.
- Estimate the number of individuals at risk, injured, or killed.
- Describe the actual or likely damage caused by the emergency.
- State the type of assistance or resources required to respond to the emergency.
- Estimate the length of time during which the designated area will remain in an emergency status.
- State the specific regulations or emergency measures imposed as a result of the declaration of emergency.

The declaration of emergency will be written based upon the best information available at the time. It may be amended based upon additional information or changes in the situation. The County Attorney may be consulted to review the declaration for legality or sufficiency of emergency measures and emergency powers invoked within the document. If State or federal assistance is needed, the

## 1. Introduction

declaration must also state that all appropriate and available local resources have been expended, are nearing depletion, or are projected to be inadequate and that mutual aid agreements have been initiated, as well as contain a specific request for the type(s) of assistance required.

EOC Command and General Staff have the following responsibilities in the declaration process:

- **EOC Manager:** Present the package to Board of Commissioners.
- **Operations:** Identify necessary resources and outline any special powers needed to respond to the emergency. Assist in the Initial Damage Assessment (IDA).
- **Planning:** Provide situation and resource summaries; conduct a windshield survey, IDA, and Preliminary Damage Assessment (PDA).
- **Logistics:** Compile resource requests.
- **Finance:** Track incident costs, assist in the PDA, and coordinate damage survey activities.

*See Appendix A for sample Declaration of Emergency forms.*

### 1.7.4 State Assistance

The OEM Operations Officer coordinates with the agencies represented in the State ECC to determine the best way to support local government requests. Local government requests will be made by the County Emergency Manager. The State Operations Officer evaluates resource requests based on the goals and priorities established by the OEM Director. Agency representatives keep the Operations Officer informed of resources assigned, resources available for commitment, and the status of assigned missions.

State resources are provided to the County EMO or to the on-scene Incident Commander as agreed by the entities concerned. The OEM Director makes final decisions in cases of conflicting interest such as competing resource requests or priority questions.

### 1.7.5 Federal Assistance

FEMA provides resources, coordination, planning, training, and funding to support State and local jurisdictions when requested by the Governor.

In the event that the capabilities of the State are not sufficient to meet the requirements as determined by the Governor, federal assistance may be requested. OEM coordinates all requests for federal assistance through the State ECC. FEMA coordinates the Governor's Presidential request for assistance in accordance with the National Response Framework.

## 1.8 Continuity of Government

### 1.8.1 Lines of Succession

Table 1-6 presents the policy and operational lines of succession during an emergency for the County.

<b>Table 1-6 County Lines of Succession</b>	
<b>Emergency Coordination</b>	<b>Emergency Policy and Governance</b>
1. Emergency Services Coordinator	1. Chair of the Board
2. Emergency Manager (County Sheriff)	2. Vice-Chair of the Board
3. Support Services Division Commander	3. Third member of the Board
	4. County Administrative Officer
	5. Emergency Manager

Each County department is responsible for pre-identifying staff patterns showing a line of succession in management’s absence. Lines of succession for each department are maintained informally in each individual department. All employees shall be trained on the protocols and contingency plans required to maintain leadership within their departments. The Board of Commissioners will provide guidance and direction to department heads to maintain continuity of government and operations during an emergency. Individual department heads within the County are responsible for developing and implementing continuity of operations and government plans to ensure continued delivery of essential functions during an emergency.

### 1.8.2 Preservation of Vital Records

To date, the County has not developed a vital records packet for use during emergency events. Should one be developed in the future, the packet will contain records essential to executing emergency functions, including this EOP, emergency operating records essential to the continued function of the County EMO, the current call-down list, a vital records inventory, necessary keys or access codes, a list of primary and alternate facilities, and the County’s COOP plan.

Each County department must provide for the protection, accessibility, and recovery of the agency's vital records, systems, and equipment. These are rights and interests records, systems, and equipment that, if irretrievable, lost, or damaged, would materially impair the agency's ability to conduct business or carry out essential functions. Each agency should have a maintenance program for the preservation and quality assurance of data and systems. The program should take into account the cost of protecting or reconstructing records weighed against the necessity of the information for achieving the agency’s mission.

## 1.9 Administration and Logistics

### 1.9.1 Request, Allocation, and Distribution of Resources

Resource requests and emergency/disaster declarations must be submitted by the County Emergency Manager to the Director of OEM according to provisions outlined under ORS Chapter 401.

*See ESF 7 – Resource Support for detailed information regarding available resources and coordination procedures established for the County.*

The executives of the County's incorporated cities are responsible for the direction and control of their communities' resources during emergencies and for requesting additional resources required for emergency operations. All assistance requests will be made through the County Emergency Manager via the County EOC. The County EMO processes subsequent assistance requests to the State.

### 1.9.2 Financial Management

During an emergency, the County is likely to find it necessary to redirect its funds to effectively respond to the incident. The authority to adjust department budgets and funding priorities rests with the Board of Commissioners. If an incident in the County requires major redirection of County fiscal resources, the Board of Commissioners will meet in emergency session to decide how to respond to the emergency funding needs, declare a state of emergency, and request assistance through the County as necessary. The following general procedures will be carried out:

- The Board of Commissioners will meet in emergency session to decide how to respond to the emergency funding needs.
- The Board of Commissioners will declare a state of emergency and direct the Emergency Manager to request assistance through the State.
- If a quorum of commissioners cannot be reached, and if a prompt decision will protect lives, County resources and facilities, or private property, the County Administrative Officer (or designee) may act on emergency funding requests. The Board of Commissioners will be advised of such actions as soon as practical.
- To facilitate tracking of financial resources committed to the incident, and to provide the necessary documentation, a discrete charge code for all incident-related personnel time, losses, and purchases will be established by the Finance Section.

Expenditure reports should be submitted to the Finance Department to identify budgetary shortfalls. The County Treasurer will support procurement issues related to personnel, both volunteer and paid. In addition, copies of expense records and all supporting documentation should be submitted for filing FEMA

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Public Assistance reimbursement requests. During activation of the County EOC, financial management will be handled by the Finance Section, which will be staffed by the Finance Department.

### 1.9.3 Legal Support and Liability Issues

Legal support for the County's emergency management organization is provided by the County Attorney.

Responsibilities related to legal services include:

- Advising County Officials regarding the emergency powers of local government and necessary procedures for invocation of measures to:
  - Implement wage, price, and rent controls
  - Establish rationing of critical resources
  - Establish curfews
  - Restrict or deny access
  - Specify routes of egress
  - Limit or restrict use of water or other utilities
  - Remove debris from publicly or privately owned property
- Reviewing and advising County Officials in determining how the County can pursue critical objectives while minimizing potential exposure.
- Preparing and recommending local legislation to implement emergency powers when required.
- Advising County Officials and department heads regarding record keeping requirements and other documentation necessary for exercising emergency powers.
- Thoroughly reviewing and maintaining familiarity with current ORS 401 provisions as they apply to County government in disaster events.

Liability issues and potential concerns among government agencies, private entities, and other response partners and across jurisdictions are addressed in existing mutual aid agreements and other formal memoranda established for the County and its surrounding areas.

### 1.9.4 Reporting and Documentation

Proper documentation and reporting during an emergency is critical for the County to receive proper reimbursement for emergency expenditures and to maintain a historical record of the incident. County staff will maintain thorough

## 1. Introduction

and accurate documentation throughout the course of an incident or event. Incident documentation should include:

- Incident and damage assessment reports
- Incident Command logs
- Cost recovery forms
- Incident critiques and After Action Reports (AARs)

All documentation related to the County's emergency management program will be maintained in accordance with Oregon's public records and meetings law (ORS 192), subject to applicable exemptions such as for "Public Safety Plans," as appropriate.

### 1.10 Safety of Employees and Family

All department heads (or designees) are responsible for the safety of employees. Employees should attempt to contact their supervisors and managers within the first 24 hours following an incident. Emergency 9-1-1 should only be utilized if emergency assistance is needed. Agencies and departments with developed COOP plans will establish alternate facilities and staff locations, as applicable. Notification procedures for employee duty assignments will follow the required procedures established by each agency and department.

During biological incidents or public health emergencies such as influenza pandemics, maintaining a resilient workforce is essential to performing the overall response activities required to protect the County and surrounding community from significant impacts to human lives and the economy. Thus, personnel should be provided with tools to protect themselves and their families while they provide health and medical services during a pandemic or other type of public health emergency.

Currently, plans formally addressing the safety and protection of medical personnel and response staff during a biological incident and/or contagious outbreak have not been developed. Safety precautions and personal protective equipment decisions will be specific to the type of incident and will require just-in-time training among the first responder community and other support staff to implement appropriate procedures.

If necessary, the Oregon Occupational Safety and Health Administration, in coordination with the Oregon Health Authority, may provide assistance and guidance on worker safety and health issues. Information about emergency procedures and critical tasks involved in a biological emergency incident or disease outbreak is presented in ESF 8 of the County EOP.

While all County agencies and employees are expected to contribute to the emergency response and recovery efforts of the community, employees' first

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responsibility is to their own and their families' safety. Each employee is expected to develop family emergency plans to facilitate family safety and self-sufficiency, which in turn will enable employees to assume their responsibilities to the County and its citizens as rapidly as possible.

Processes that support employees and their families during emergency situations or disasters should be further developed through ongoing COOP planning.

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# 2

## Situation and Planning Assumptions

### 2.1 Situation

The County is exposed to many hazards that have the potential to disrupt the community, cause damage, and create casualties. Natural hazards to which the County may be exposed include droughts, floods, wildfires, and winter storms. The threat of a technological or human-caused chemical, biological, radiological, nuclear, or explosive incident is present as well. Other disaster situations could develop from hazardous material accidents, health-related incidents, conflagrations, major transportation accidents, or acts of terrorism.

#### 2.1.1 Community Profile

##### 2.1.1.1 Geography

Located in the center of the Willamette Valley in the northwestern part of Oregon, Linn County has a total area of 2,309 square miles, 19 square miles of which is water. It is adjacent to six counties including Marion, Benton, Lane, Deschutes, Jefferson, and Polk. The County extends from Santiam Pass to the Willamette River, with the eastern portion near Santiam Pass being relatively unpopulated due to the Willamette National Forest.

##### 2.1.1.2 Demographics

As of the census of 2010, there were 116,672 people, 45,204 households, and 30,976 families residing in the County. There were 48,821 housing units, 45,204 of which were occupied. The racial makeup of the County was 90.6% White, 0.5% African American, 1.3% Native American, 1% Asian, 0.1% Pacific Islander, 3.3% from other races, and 3.3% from two or more races. Hispanic or Latino of any race were 7.8% of the population.

There were 45,204 households, of which 32.1% had children under the age of 18 living with them, 52.1% were married couples living together, 11.2% had a female householder with no husband present, 5.2% had a male householder with no wife present, and 31.5% were non-families. Households consisting of single individuals made up 24.4%, and 28.4% had someone living alone who was 65 years of age or older. The average household size was 2.55, and the average family size was 3.01.

The median age in the County was 39.2 years. The gender makeup of the County was 49.4% male and 50.6% female.

## 2. Situation and Assumptions

### 2.1.1.3 Economy

Principal industries in Linn County are wood products, agriculture, mining, and manufacturing. The County's economy relies heavily on the lumber and wood manufacturing jobs. The climate and soil conditions provide one of Oregon's most diversified agriculture areas, allowing a wide variety of specialty crops such as common and perennial ryegrass. Linn County is also home to the only emery mine in the United States, and manufactured and motor homes are produced here as well.

### 2.1.1.4 Education

Linn County is home to eight school districts and Linn-Benton Community College.

### 2.1.1.5 Transportation

Linn County has several well-traveled corridors, including 99E and Interstate 5, which run north/south, and Highway 20 and 34, which run East/West. Around Oregon State University game days, transportation issues arise on Highway 34, 20, 99E, and Interstate 5 and in the cities of Albany and Tangent due to the influx of travelers.

Public transportation options including Amtrak, Greyhound Bus, Albany Transit, Linn County Senior Services, Cascades West Council of Governments Carpool/Vanpool, Lebanon Dial-a-Bus, and Linn Sweet Home Dial-a-Bus.

### 2.1.1.6 Access and Functional Needs Populations

In planning for emergency capabilities, the following should be taken into consideration:

- The County has a number of veterans and senior facilities.
- The County has a number of residential facilities for individuals with developmental disabilities.
- The County has a fairly large Hispanic community.
- 30 to 50 individuals reside in mental health residential facilities.

See Section 4.5.6 for more information on Access and Functional Needs Populations.

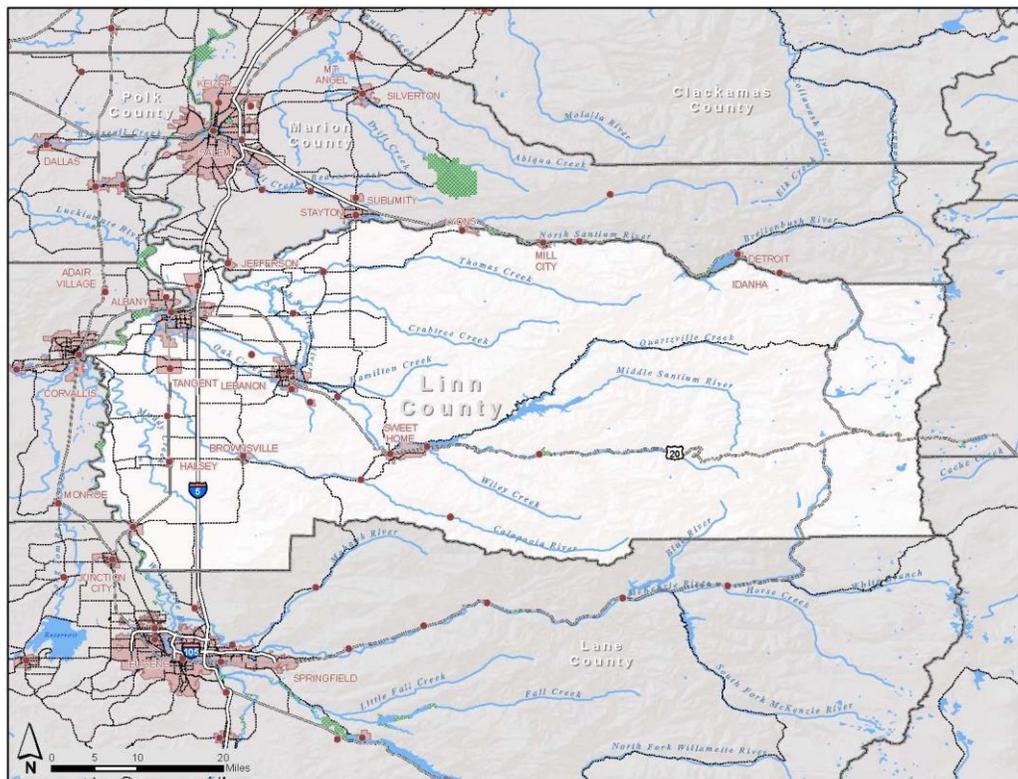
### 2.1.1.7 Community Events

The community events outlined in Table 2-1 may influence the hazard and threat analysis and preplanning for an emergency. Events with over 3,000 attendees are required to go through an extensive permitting process.

2. Situation and Assumptions

Event Name	Date	Description	Average Attendees
Country Music Festival	August	Big name country music artists set up concert in farmers field off Highway 228	25,000
Jamboree in Sweet Home	August	Country music concert	15,000
Linn County Fair	July	County Fair	5,000
Art & Air Festival	August	Annual festival in Albany	10,000
Vet Parade	November	Annual parade in Albany	10,000
River Rhythms	July	Annual free concert series in Albany	5,000
Strawberry Festival	June	Annual festival in Lebanon	15,000

**Figure 2-1 Map of Linn County**



**2.1.2 Threat/Hazard Identification**

The County may be subject to a variety of natural, technological, and human-caused hazards and threats, as described below:

- **Natural Hazards:** Result from acts of nature.

2. Situation and Assumptions

- **Technological Hazards:** Result from accidents or failures of systems and structures.
- **Human-Caused/Adversarial Threats:** Result from intentional actions of an adversary.

Table 2-2 identifies the hazard/threat most likely to impact the City based on the community’s vulnerability and the resulting potential impacts of the hazard or threat.

<b>Table 2-2 Identified Threats/Hazards</b>		
<b>Natural</b> <i>Results from acts of nature.</i>	<b>Technological</b> <i>Results from accidents or failures of systems and structures.</i>	<b>Human-Caused / Adversarial Threats</b> <i>Result from intentional actions of an adversary</i>
<ul style="list-style-type: none"> <li>• Drought</li> <li>• Dust Storm</li> <li>• Earthquake</li> <li>• Flood</li> <li>• Landslide/Debris Flow</li> <li>• Volcano</li> <li>• Wildfire (wildland urban interface)</li> <li>• Windstorm</li> <li>• Winter Storm</li> <li>• Disease Outbreak</li> </ul>	<ul style="list-style-type: none"> <li>• Dam Failure</li> <li>• Hazardous Materials Incident (accidental release)</li> <li>• Urban Conflagration</li> </ul>	<ul style="list-style-type: none"> <li>• Cyber-incident</li> <li>• Multiple Victim Shooting</li> <li>• Bomb Detonation</li> </ul>

*See the County Hazard Mitigation Plan for more information regarding natural hazards for the area.*

**2.1.3 Hazard Analysis**

The Hazard Analysis identifies the relative risk posed to the County by each of the hazards and threats described above, in order to ensure that high priority hazards are addressed in the County’s hazard mitigation planning, emergency response, and recovery procedures. Each natural and technological/human-caused hazard is scored using a formula that incorporates four independently weighted rating criteria (history, vulnerability, maximum threat, and probability) and three levels of severity (low, moderate, and high). For each hazard, the score for a given rating criterion is determined by multiplying the criterion’s severity rating by its weight factor. The four rating criteria scores for the hazard are then summed to provide a total risk score for that hazard. Note that while many hazards may occur together or as a consequence of others (e.g., dam failures cause flooding, and earthquakes may cause landslides), this analysis considers each hazard as a singular event.

2. Situation and Assumptions

This hazard analysis was last prepared in 2013.

<b>Table 2-3 County Hazard Analysis Matrix</b>					
<b>Hazard</b>	<b>Rating Criteria with Weight Factors</b>				<b>Total Score</b>
	<b>History<sup>1</sup> (WF=2)</b>	<b>Vulnerability<sup>2</sup> (WF=5)</b>	<b>Max Threat<sup>3</sup> (WF=10)</b>	<b>Probability<sup>4</sup> (WF=7)</b>	
<i>Score for each rating criteria = Rating Factor (High = 8–10 points; Medium = 4–7 points; Low = 1–3 points) x Weight Factor (WF)</i>					
Utility Failure/Disruption	20	50	100	70	<b>240</b>
Re-emerging Disease Pandemic	14	50	100	70	<b>234</b>
Severe Snow/Ice/Hail Storm	20	50	90	70	<b>230</b>
Flood	20	50	80	70	<b>220</b>
Earthquake	10	45	100	63	<b>218</b>
Terrorism	4	50	100	56	<b>210</b>
Wildland/Forest Fire	20	30	80	70	<b>200</b>
Volcanic Eruption – Ash Fallout	6	50	80	56	<b>192</b>
Severe Wind Storm	14	35	70	70	<b>189</b>
Dam Failure	4	50	100	28	<b>182</b>
<b>Notes:</b>					
1. History addresses the record of previous major emergencies or disasters. Weight Factor is 2. Rating factors: high = 4 or more events in last 100 years; medium = 2–3 events in last 100 years; low = 1 or 0 events in last 100 years.					
2. Vulnerability addresses the percentage of population or property likely to be affected by the average occurrence of a hazard. Weight Factor is 5. Rating factors: high = more than 10% affected; medium = 1%–10% affected; low = less than 1% affected.					
3. Maximum Threat addresses the percentage of population or property that could be affected in a worst case incident. Weight Factor is 10. Rating factors: high = more than 25% could be affected; medium = 5%–25% could be affected; low = less than 5% could be affected.					
4. Probability addresses the likelihood of a future hazard occurrence within a specified period of time. Weight Factor is 7. Rating factors: high = one incident likely within a 10–35 year period; medium = one incident likely within a 35–70 year period; low = one incident likely within a 75–100 year period.					

**2.1.4 Capability Assessment**

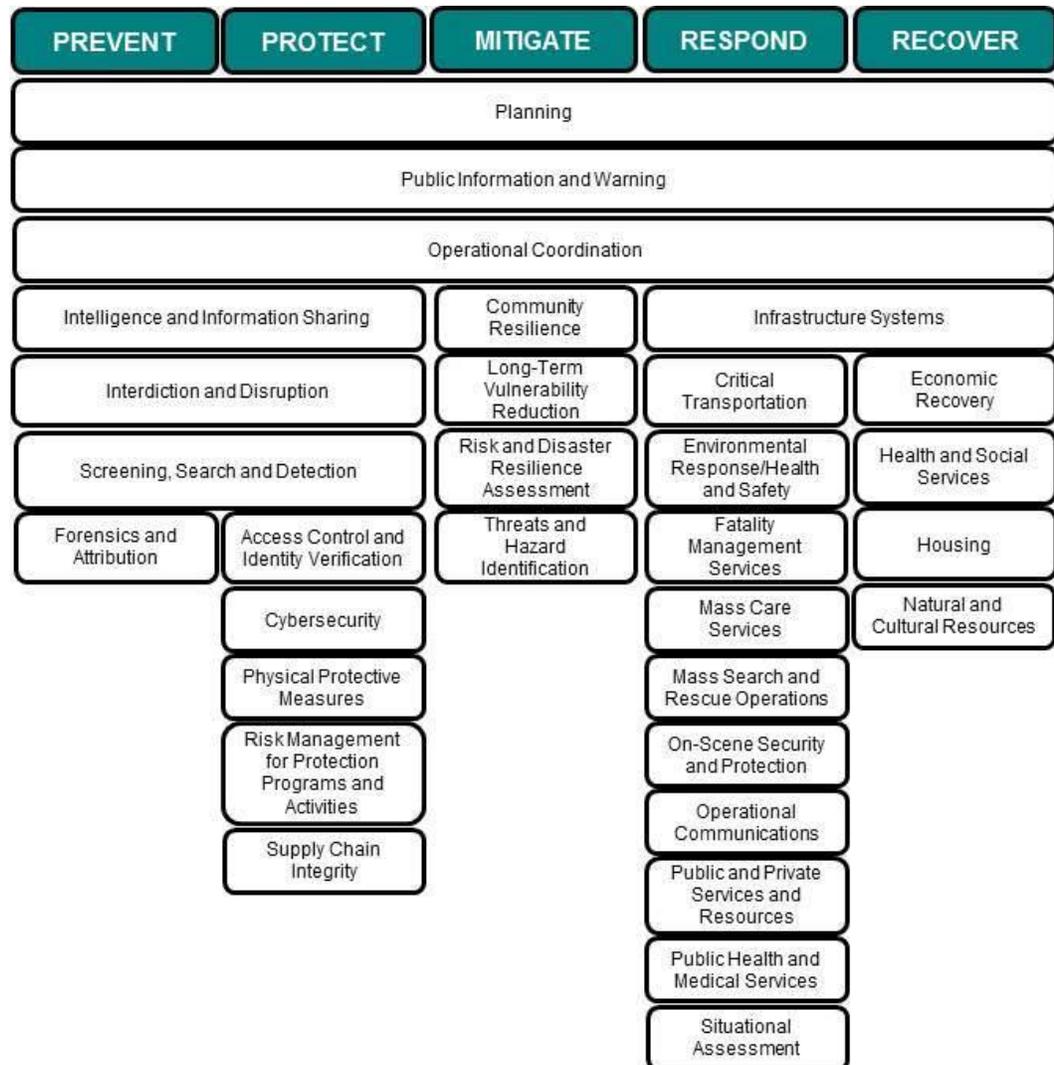
The availability of the County’s physical and staff resources may limit its capability to conduct short- and long-term response actions on an independent basis. County response capabilities are also limited during periods when essential staff are on vacation, sick, or under furlough due to budgetary constraints.

The County has not defined its core capabilities in accordance with the National Preparedness Goal or undertaken a formal capabilities assessment to date. Should an assessment be conducted in the future, it will help emergency responders

2. Situation and Assumptions

evaluate, coordinate, and enhance the cohesiveness of their emergency response plans. A community capability assessment is a low impact systematic approach to evaluate the County’s emergency plan and capability to respond to hazards.

Figure 2-2 Core Capabilities List



2.1.5 Protection of Critical Infrastructure and Key Resources

Critical Infrastructure and Key Resources (CIKR) support the delivery of critical and essential services that help ensure the security, health, and economic vitality of the County. CIKR includes the assets, systems, networks, and functions that provide vital services to cities, states, regions, and, sometimes, the nation, disruption to which could significantly impact vital services, produce cascading effects, and result in large-scale human suffering, property destruction, economic loss, and damage to public confidence and morale.

## 2. Situation and Assumptions

Key facilities that should be considered in infrastructure protection planning include:

- Structures or facilities that produce, use, or store highly volatile, flammable, explosive, toxic, and/or water-reactive materials.
- Government facilities, such as departments, agencies, and administrative offices.
- Hospitals, nursing homes, and housing likely to contain occupants who may not be sufficiently mobile to avoid death or injury during a hazard event.
- Police stations, fire stations, vehicle and equipment storage facilities, and EOCs that are needed for disaster response before, during, and after hazard events.
- Public and private utilities and infrastructure that are vital to maintaining or restoring normal services to areas damaged by hazard events
- Communications and cyber systems, assets, and networks such as secure County servers and fiber optic communications lines.

### 2.2 Assumptions

This EOP is based on the following assumptions and limitations:

- Essential County services will be maintained as long as conditions permit.
- An emergency will require prompt and effective response and recovery operations by County emergency services, disaster relief, volunteer organizations, and the private sector.
- All emergency response staff are trained and experienced in operating under the NIMS/ICS protocol.
- Each responding County agency will utilize existing directives and procedures in responding to major emergencies and disasters.
- Environmental, technological, and civil emergencies may be of a magnitude and severity that require State and federal assistance.
- Considering shortages of time, space, equipment, supplies, and personnel during a catastrophic disaster, self-sufficiency will be necessary for the first hours or days following the event.

## 2. Situation and Assumptions

- Local emergency planning efforts focus on accommodating residents while preparing for changes in population trends throughout the year. However, significant increases to the local population may introduce challenges in meeting the needs of non-residents and other travelers during an emergency or disaster.
- All or part of the County may be affected by environmental and technological emergencies.
- The United States Department of Homeland Security provides threat conditions across the United States and identifies possible targets.
- A terrorist-related incident or attack may occur without warning. If such an attack occurs, the County could be subject to radioactive fallout or other hazard related to weapons of mass destruction. In accordance with national nuclear civil protection policy, two options have been developed to counteract such a threat: population protection and shelter-in-place programs.
- Outside assistance will be available in most major emergency/disaster situations that affect the County. Although this plan defines procedures for coordinating such assistance, it is essential for the County to be prepared to carry out disaster response and short-term actions on an independent basis.
- Control over County resources will remain at the County level even though the Governor has the legal authority to assume control in a State-declared emergency.
- County communication and work centers may be destroyed or rendered inoperable during a disaster. Normal operations can be disrupted during a general emergency; however, the County can still operate effectively if public officials, first responders, employees, volunteers, and residents are:
  - Familiar with established policies and procedures
  - Assigned pre-designated tasks
  - Provided with assembly instructions
  - Formally trained in the duties, roles, and responsibilities required of them during emergency operations.

# 3

## Roles and Responsibilities

### 3.1 General

County agencies and response partners may have various roles and responsibilities throughout an emergency's duration. Therefore, it is particularly important that the local command structure be established to support response and recovery efforts and maintain a significant amount of flexibility to expand and contract as the situation changes. Typical duties and roles may also vary depending on the incident's size and severity of impacts, as well as the availability of local resources. Thus, it is imperative to develop and maintain depth of qualified staff within the command structure and response community.

The County Emergency Manager is responsible for emergency management planning and operations for the area of the County lying outside the limits of the incorporated municipalities. The mayor or other designated official (pursuant to City charter or ordinance) of each incorporated City is responsible for emergency management planning and operations for that jurisdiction.

Most County departments have emergency functions that are similar to their normal duties. Each department is responsible for developing and maintaining its own procedures for carrying out these functions during an emergency. Specific responsibilities are outlined below, as well as in individual annexes.

### 3.2 Emergency Management Organization

For the purposes of this plan, the County's emergency management structure will be referred to generally as the County EMO. Roles and responsibilities of individual staff and agencies are described throughout this plan to further clarify the County's emergency management structure.

The Emergency Manager may, depending on the size or type of incident, delegate the authority to lead response and recovery actions to other County staff. Additionally, some authority to act in the event of an emergency may already be delegated by ordinance or by practice. As a result, the organizational structure for the County's emergency management program can vary depending upon the location, size, and impact of the incident. The EMO for the County is divided into two general groups, organized by function—the Executive Group and Emergency Response Agencies.

#### 3.2.1 Executive Group

The Executive Group may include representation from each County department during an event. The Executive Group is responsible for the activities conducted

### 3. Roles and Responsibilities

within its jurisdiction. The members of the group include both elected and appointed executives with legal responsibilities. Key general responsibilities for local elected and appointed officials include:

- Establishing strong working relationships with local jurisdictional leaders and core private-sector organizations, voluntary agencies, and community partners.
- Leading and encouraging local leaders to focus on preparedness by participating in planning, training, and exercises.
- Supporting staff participation in local mitigation efforts within the jurisdiction, including the private sector, as appropriate.
- Understanding and implementing laws and regulations that support emergency management and response.
- Ensuring that local emergency plans take into account the needs of:
  - The jurisdiction, including persons, property, and structures
  - Vulnerable populations, including unaccompanied children and those with service animals
  - Individuals with household pets
- Leading and encouraging all citizens (including vulnerable populations) to take preparedness actions.
- Encouraging residents to participate in volunteer organizations and training courses.

#### 3.2.1.1 Board of Commissioners

The ultimate responsibility for policy, budget, and political direction for the County government is borne by the Board of Commissioners. During emergencies, this responsibility includes encouraging citizen involvement and citizen assistance, issuing policy statements as needed to support actions and activities of recovery and response efforts, and providing the political contact needed for visiting State and federal officials. Additionally, the Board of Commissioners will provide elected liaison with the community and other jurisdictions. In the event that declaration of emergency is needed, the County Chair will initiate and terminate the state of emergency through a declaration by the Board of Commissioners.

General responsibilities of the Board of Commissioners include:

- Establishing emergency management authority by County resolution.

### 3. Roles and Responsibilities

- Adopting an EOP and other emergency management–related resolutions.
- Declaring a state of emergency and providing support to the on-scene Incident Commander in requesting assistance through the County.
- Acting as liaison to the community during activation of the EOC.
- Acting on emergency funding needs.
- Attending Public Information Officer (PIO) briefings.

#### 3.2.1.2 County Administrative Officer

The County Administrative Officer is responsible for continuity of government, overall direction of County Administrative Officer emergency operations, and dissemination of public information, including the following tasks:

- Ensuring that all County Administrative Officer departments develop, maintain, and exercise their respective service annexes to this plan.
- Supporting the overall preparedness program in terms of its budgetary and organizational requirements.
- Implementing the policies and decisions of the governing body.
- Ensuring that plans are in place to protect and preserve County records.

#### 3.2.1.3 Emergency Manager

The Board of Commissioners has delegated authority and responsibility for organizing, administering, and operating the County EMO to the Sheriff. The Emergency Manager has delegated the day-to-day authority and responsibility for overseeing emergency management programs and activities to the Emergency Services Coordinator. The Emergency Manager is responsible for:

- Serving as staff advisor to the Board of Commissioners and County Administrative Officer for emergency matters.
- Maintaining the authority to resolve conflicts when resources are limited.
- Ensuring EOC operational capability.
- Supporting the Emergency Services Coordinator in coordinating the local emergency management program.

### 3. Roles and Responsibilities

#### 3.2.1.4 Emergency Services Coordinator

The Emergency Services Coordinator works with the Executive Group to ensure that there are unified objectives with regard to the County's emergency plans and activities, including coordinating all aspects of the County's capabilities. The Emergency Services Coordinator coordinates all components of the local emergency management program, including assessing the availability and readiness of local resources most likely required during an incident and identifying and correcting any shortfalls. In particular, the Emergency Services Coordinator is responsible for:

- Coordinating the planning and general preparedness activities of the government and maintenance of this plan.
- Analyzing the emergency skills required and arranging the training necessary to provide those skills.
- Preparing and maintaining a resource inventory (including call-down lists).
- Ensuring the operational capability of the County EOC.
- Activating the County EOC.
- Keeping the governing body apprised of the County's preparedness status and anticipated needs.
- Serving as day-to-day liaison between the County and OEM.
- Maintaining liaison with organized emergency volunteer groups and private agencies.

*As noted in Section 1.6.1, Legal Authorities, the term Emergency Manager is used throughout this EOP with the understanding that many emergency management-related activities have been delegated to the Emergency Services Coordinator.*

#### 3.2.1.5 County Department Heads

Department and agency heads collaborate with the Executive Group during development of local emergency plans and provide key response resources. County department and agency heads and their staffs develop, plan, and train to learn internal policies and procedures for meeting response and recovery needs safely. They also make staff available to participate in interagency training and exercise to develop and maintain the necessary capabilities, as well as clearly reinforce preparedness expectations. Department and agency heads not assigned a specific function in this plan will be prepared to make their resources available for emergency duty at the direction of the County Administrative Officer.

#### 3.2.2 Responsibilities of All Departments

Individual departments are an integral part of the emergency organization. While

### 3. Roles and Responsibilities

some departments' staff comprises emergency response personnel, the majority of County departments focus on supporting emergency response personnel and/or the continuity of services they provide to the public.

All County departments are responsible for:

- Supporting EOC operations to ensure that the County is providing for the safety and protection of the citizens it serves.
- Establishing, in writing, an ongoing line of succession and/or delegation of authority for each department.
- Developing alert and notification procedures for department personnel.
- Developing guidelines to implement assigned duties specified by this plan.
- Tracking incident-related costs incurred by the department, in coordination with the EOC Finance Section if activated, and submitting expenditure reports in accordance with financial management practices. Incident-related costs may occur during response or recovery phases and may include personnel overtime, equipment used/expended, and contracts initiated.
- Ensuring that vehicles and other equipment are equipped and ready, in accordance with SOPs.
- Notifying the Emergency Manager of resource shortfalls.
- Identifying essential functions and developing procedures for maintaining and/or reestablishing services provided to the public and other County departments.
- Assigning personnel to the EOC, as charged by this plan.
- Developing and implementing procedures for protecting vital records, materials, and facilities.
- Promoting family preparedness among employees.
- Ensuring that staff complete required training (including required NIMS and ICS training).
- Dedicating staff time for participation in training exercises.
- Preparing and maintaining supporting SOPs and annexes (including incorporation of NIMS components, principles, and policies).

### 3. Roles and Responsibilities

#### 3.2.3 Responsibilities by Function

This group includes services required for an effective emergency management program, of which response is a key element. These agencies include fire departments/districts, law enforcement, emergency medical service (EMS) providers, and public health, environmental health, and public works departments.

Departments or agencies assigned as primary may only be responsible for coordinating with other primary or supporting agencies to ensure continuity.

##### ■ Primary Agency(s)

- Identify lead agencies for emergency functions based on the agency's coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing incident activities. Primary agencies may not be responsible for all elements of a function, and will coordinate with supporting agencies.

##### ■ Supporting Agency(s)

- Identify agencies with substantial support roles during major incidents.

#### 3.2.3.1 Transportation

**Primary Agency:** County Road Department

**Supporting Agencies:** County Sheriff's Office, local transit companies, School Districts, Oregon Department of Transportation

Transportation-related responsibilities include:

- Monitoring and reporting the status of and any damage to the County's transportation system and infrastructure.
- Identifying temporary alternative transportation solutions that can be implemented by others when County systems or infrastructure are damaged, unavailable, or overwhelmed.
- Coordinating the restoration and recovery of County transportation systems and infrastructure.
- Coordinating support of emergency operations activities among transportation stakeholders within the County's authorities and resources limitations.

*See ESF 1 – Transportation for more details.*

### 3. Roles and Responsibilities

#### 3.2.3.2 Communications

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** Amateur Radio Emergency Services (ARES), County Court System, Benton County Dispatch Center (backup 9-1-1), Health Services (Health Alert)

#### Alert and Warning

Responsibilities related to alert and warning include:

- Monitoring emergency communications networks.
- Disseminating emergency alerts, as requested by the on-scene Incident Commander, EOC Manager, or PIO.
- Receiving and disseminating warning information to the public and key County officials.

#### Communication Systems

Communication-related responsibilities include:

- Establishing and maintaining emergency communications systems.
- Coordinating the use of all public and private communication systems necessary during emergencies.
- Managing and coordinating all emergency communication within the EOC, once activated.
- Managing and coordinating all emergency notifications to departments and officials (e.g., during transition to continuity facilities or succession notification).

*See ESF 2 – Communications for more details.*

#### 3.2.3.3 Public Works

**Primary Agency:** County Road Department

**Supporting Agencies:** County Planning Department, members of Portland Metropolitan Area Transit, Benton County Public Works Department, Polk County Public Works Department

Responsibilities related to public works include:

- Conducting pre-incident and post-incident assessments of public works and infrastructure.
- Executing emergency contract support for life-saving and life-sustaining services.

### 3. Roles and Responsibilities

- Coordinating repair of damaged public infrastructure and critical facilities.
- Coordinating repair and restoration of the County's critical infrastructure.
- Coordinating disaster debris management activities.

*See ESF 3 – Public Works for more details.*

#### 3.2.3.4 Firefighting

**Primary Agency:** County Fire Defense Board

**Supporting Agencies:** Local fire departments/districts

Responsibilities related to fire service include:

- Providing fire prevention, fire suppression, and emergency medical aid to prevent loss of life, loss of property, and damage to the environment.
- Performing life-safety inspections and recommendations for activated emergency shelters.

*See ESF 4 – Firefighting for more details.*

#### 3.2.3.5 Information and Planning

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** All other County departments

The Emergency Manager is responsible for maintaining the readiness of the EOC, identifying support staff, and ensuring that they are adequately trained to perform their position duties. County departments will be requested to designate personnel who can be made available to be trained by the County Sheriff's Office and to work in the EOC during an emergency. Other departments may be requested to provide assistance in an emergency.

The following tasks are necessary for the County to activate and utilize its EOC to support and coordinate response operations during an emergency:

- Providing coordination of resources and emergency communications at the request of the on-scene Incident Commander.
- Maintaining contact with neighboring jurisdictions.
- Maintaining the EOC in an operating mode, as required by the incident, or ensuring that the EOC space can be converted into an operating condition.

### 3. Roles and Responsibilities

- Requesting department representatives (by title) to report to the EOC and developing procedures for crisis training.
- Ensuring that EOC personnel operate in accordance with ICS.
- Ensuring accurate record keeping.
- Developing and identifying duties of staff, use of displays and message forms, and procedures for EOC activation.

*See Chapter 5 – Command and Control and ESF 5 – Information and Planning for more details.*

#### 3.2.3.6 Mass Care

**Primary Agency:** American Red Cross, County Department of Health Services  
**Supporting Agencies:** School Districts, Members of the Vulnerable Populations Task Force, Salvation Army

The County Department of Health Services, with support from the American Red Cross (Red Cross), is responsible for ensuring that the mass care needs of the affected population are met, including sheltering, feeding, providing first aid, and reuniting families. Relevant operations are detailed in ESF 6 – Mass Care and ESF 17 – Agriculture and Animal Protection. Responsibilities related to mass care include:

- Maintaining and implementing procedures for care and shelter of displaced citizens.
- Maintaining and implementing procedures for the care and shelter of animals in an emergency.
- Coordinating support with other County departments, relief agencies, and volunteer groups.
- Designating a coordinator/liason to participate in all phases of the County emergency management program, when necessary or as requested.
- Providing emergency counseling for disaster victims and emergency response personnel suffering from behavioral and emotional disturbances.
- Coordinating with faith-based organizations and other volunteer agencies.
- Identifying emergency feeding sites (coordinating with the Red Cross and Salvation Army).

### 3. Roles and Responsibilities

- Identifying sources of clothing for disaster victims (may coordinate with the Red Cross, Salvation Army, or other disaster relief organizations).
- Securing sources of emergency food supplies (with the Red Cross and Salvation Army).
- Coordinating operation of shelter facilities operated by the County, local volunteers, or organized disaster relief agencies such as the Red Cross.
- Coordinating special care requirements for sheltered groups such as unaccompanied children and the elderly.

*See ESF 6 – Mass Care and ESF 17 – Agriculture and Animal Protection for more details.*

#### 3.2.3.7 Resource Support

**Primary Agency:** County Sheriff’s Office, County Department of Health Services (medical resources)

**Supporting Agencies:** County Road Department

Responsibilities related to resource support include:

- Establishing procedures for employing temporary personnel for disaster operations.
- Establishing and maintaining a staffing reserve, in cooperation with law enforcement.
- Coordinating deployment of reserve personnel to County departments requiring augmentation.
- Establishing emergency purchasing procedures and/or a disaster contingency fund.
- Maintaining records of emergency-related expenditures for purchases and personnel.

*See ESF 7 –Resource Support for more details.*

#### 3.2.3.8 Health and Medical

##### Health Services

**Primary Agency:** County Department of Health Services

**Supporting Agencies:** County Health Officer, Deputy Medical Examiner

The County Department of Health Services is responsible for coordinating the public health and welfare services required to cope with the control of

### 3. Roles and Responsibilities

communicable and non-communicable diseases associated with major emergencies, disasters, and/or widespread outbreaks. Such outbreaks may be caused by bioterrorism, epidemic or pandemic diseases, novel and highly fatal infectious agents, or biological or chemical toxin incidents. The County Department of Health Services Administrator/Mental Health Director also serves as the public health representative for the County EMO. Relevant operations are detailed in ESF 6 – Mass Care and ESF 8 – Health and Medical.

Responsibilities related to public health include:

- Coordinating with hospitals, clinics, nursing homes/care centers, and behavioral health organizations for adequate provision of public health, medical, and behavioral health services, including making provisions for populations with functional needs.
- Coordinating public health surveillance.
- Coordinating mass prophylaxis and delivery and distribution set-up of the Strategic National Stockpile, if needed.
- Coordinating mass fatality operations with the Medical Examiner and Funeral Directors to provide identification and disposal of the dead.
- Coordinating isolation and/or quarantine actions, as needed and permitted.
- Coordinating dissemination of public health information.
- Designating a coordinator/liaison to participate in all phases of the County emergency management program, when necessary or as requested.

*See ESF 8 –Health and Medical for more details.*

#### **Medical Services**

**Primary Agency:** County Department of Health Services

**Supporting Agencies:** County Fire Defense Board, area hospitals and clinics, ambulance service providers, County Health Officer, Medical Reserve Corps

EMS-related responsibilities include:

- Providing emergency medical care and transport.
- Coordinating EMS resources.
- Requesting additional EMS assets as necessary.

*See ESF 8 –Health and Medical for more details.*

### 3. Roles and Responsibilities

#### 3.2.3.9 Search and Rescue

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** County Fire Defense Board, local fire departments/districts, National Guard

Responsibilities related to search and rescue include:

- Coordinating available resources to search for and rescue persons lost outdoors.
- Performing specialized rescue (e.g., dive, swift water, structural collapse), as needed and practical.
- Cooperating with and extending assistance to surrounding jurisdictions, on request and as resources allow.
- Establishing and monitoring training standards for certification of search and rescue personnel.

*See ESF 9 – Search and Rescue for more details.*

#### 3.2.3.10 Hazardous Materials Response

##### Hazardous Materials Response

**Primary Agency:** Oregon State Fire Marshal Regional Hazardous Materials Team No. 5

**Supporting Agencies:** County Sheriff's Office

Responsibilities related to hazardous materials include:

- Conducting oil and hazardous materials response (chemical, biological, etc.).
- Providing remote consultation, as needed.
- Assessing the potential health effects of a hazardous materials release.
- Identifying the needs for hazardous materials incident support from regional and State agencies.
- Recommending protective actions related to hazardous materials.
- Conducting environmental short- and long-term cleanup.

### 3. Roles and Responsibilities

#### Radiological Protection

**Primary Agency:** Oregon Health Authority, Radiation Protection Services

**Supporting Agencies:** Oregon State Fire Marshal Regional Hazardous Materials Team No. 5

Responsibilities related to radiological protection include:

- Providing a localized radiological monitoring and reporting network, when necessary.
- Securing initial and refresher training for instructors and monitors.
- Providing input to the Statewide monitoring and reporting system from incident scenes, as necessary.
- Under fallout conditions, providing County officials and department heads with information regarding fallout rates, fallout projections, and allowable doses provided by the State Radiation Protection Services or federal government.
- Providing monitoring services and advice at the scenes of accidents involving radioactive materials.

*See ESF 10 –Hazardous Materials for more details.*

#### 3.2.3.11 Food and Water

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** County Board of Commissioners

Responsibilities related to food and water include:

- Assessing food and water needs for the community.
- Identifying food and water resources.
- Storing food and water resources.
- Monitoring the collection and sorting of all food and water supplies and establishing procedures to ensure that they are safe for consumption.
- Coordinating transportation of food and water resources to the community.

*See ESF 11 – Food and Water for more details.*

### 3. Roles and Responsibilities

#### 3.2.3.12 Energy

**Primary Agency:** County Sheriff's Office, County Road Department

**Supporting Agencies:** Water/wastewater/sewer providers (City Public Works Departments), electricity providers (Pacific Power and Consumers Power), natural gas providers (NW Natural), propane providers (Amerigas and CoEnergy Propane), landline phone providers (CenturyLink), cell phone providers (Verizon, AT&T), internet providers (Comcast, PEAK Internet, and Alyrica Internet)

Responsibilities related to energy include:

- Coordinating with local utilities to restore and repair damaged infrastructure and accompanying systems.
- Coordinating with local utilities to reduce the risk of physical or cyber-attack on lifeline utility systems.
- Coordinating temporary emergency power generation capabilities to support critical facilities until permanent restoration is accomplished. Critical facilities may include primary and alternate EOCs, hospitals/critical care facilities, designated shelters, government offices/facilities, water/sewage systems, and other essential community services.

*See ESF 12 – Energy for more details.*

#### 3.2.3.13 Military Support

**Primary Agency:** County Sheriff's Office, Oregon Military Department

**Supporting Agencies:** Local police departments

Responsibilities related to military support include:

- Working with the Oregon Military Department when it is necessary for them to:
  - Coordinate, employ, and control Oregon National Guard forces and military resources to assist civil authorities with the protection of life and property and to maintain peace, order, and public safety.
  - Mobilize and stage personnel and equipment to restore/preserve law and order and provide support to other ESFs as directed by the State ECC and within Oregon National Guard capabilities.
  - Coordinate with the active federal military to ensure mutual support during federal disaster relief operations.

*See ESF 13 –Military Support for more information.*

### 3. Roles and Responsibilities

#### 3.2.3.14 Public Information

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** County Administration, 2-1-1, County Department of Health Services

Responsibilities related to public information include:

- Conducting ongoing hazard awareness and public education programs.
- Compiling and preparing emergency information for the public in case of emergency.
- Coordinating with other agencies to ensure consistency of education and emergency information.
- Arranging for media representatives to receive regular briefings on the County's status during extended emergency situations.
- Securing printed and photographic documentation of the disaster situation.
- Handling unscheduled inquiries from the media and the public.
- Being aware of non-English-speaking and/or bilingual population centers within the County and preparing training and news releases accordingly.
- Monitoring the media and correcting misinformation.
- Overseeing and providing information to call-takers who receive requests for assistance from the public.

*See ESF 14 – Public Information for more details.*

#### 3.2.3.15 Volunteer and Donation Management

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** Volunteer Organizations Active in Disaster (currently under development), Salvation Army, faith-based organizations

Responsibilities related to volunteer and donations management include:

- Coordinating the identification and vetting of volunteer resources.
- Matching volunteer resources and donations with the unmet needs of the community.
- Maintaining a donations management system to ensure the effective utilization of donated cash, goods, and services.

### 3. Roles and Responsibilities

- Providing guidance to personnel coordinating the management of undesignated cash donations, unsolicited goods, and emergent volunteers.
- Directing unaffiliated volunteers to and coordinating with government-sponsored/organized volunteer organizations such as Community Emergency Response Team (CERTs), Red Cross, Fire Corps, and/or Medical Reserve Corps, Volunteers in Police Services, and volunteers associated with the faith-based community in completing their assigned tasks.

*See ESF 15 – Volunteer and Donations Management for more details.*

#### 3.2.3.16 Law Enforcement Services

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** Local police departments (Albany, Lebanon, and Sweet Home), Oregon State Police

Responsibilities related to law enforcement include:

- Protecting life and property and preserving order.
- Providing law enforcement and criminal investigation.
- Providing traffic control, crowd control, and site security.
- Isolating damaged areas.
- Providing damage reconnaissance and reporting.

*See ESF 16 – Law Enforcement for more information.*

#### 3.2.3.17 Agriculture and Animal Protection

**Primary Agency:** County Sheriff's Office (animal control)

**Supporting Agencies:** Safe Haven, Oregon State University Extension Office, Oregon Department of Agriculture

Responsibilities related to agriculture and animal protection include:

- Conducting animal and plant disease and pest response.
- Coordinating animal/veterinary/wildlife response during a disaster, including:
  - Capturing/rescuing animals that have escaped confinement or been displaced from their natural habitat.
  - Providing emergency care to injured animals.

### 3. Roles and Responsibilities

- Providing humane care, handling, and sheltering to animals (including service animals, pets, and livestock).

- Protecting the State's natural resources from the impacts of a disaster.

*See ESF 17 – Agriculture and Animal Protection for more details.*

#### 3.2.3.18 Business and Industry

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** County Planning Department, Chamber of Commerce

Responsibilities related to business and industry include:

- Coordinating with business and industry partners to facilitate private sector support to response and recovery operations.
- Identifying short-term recovery assistance to business and industry partners.
- Facilitating communication between business and industry partners and local, tribal, and State emergency management organizations.
- Providing economic damage assessments for impacted areas.

*See ESF 18 – Business and Industry for more details.*

#### 3.2.3.19 Recovery

**Primary Agency:** County Board of Commissioners

**Supporting Agencies:** All other County departments

Recovery-related responsibilities include:

- Directing emergency recovery in times of disaster by providing leadership in coordinating private and governmental-sector emergency recovery efforts.
- Participating with State partners to conduct damage assessments; identifying and facilitating availability and use of recovery funding.
- Accessing recovery and mitigation grant and insurance programs; providing outreach, public education, and community involvement in recovery planning.
- Coordinating logistics management and resource support, providing assistance as needed.
- Locating, purchasing, and coordinating delivery of resources necessary during or after an incident in the County.

### 3. Roles and Responsibilities

- Ensuring accurate documentation of the recovery effort to secure federal reimbursement of funds.

#### 3.2.3.20 Evacuation and Population Protection

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** City Police Departments

Responsibilities related to evacuation and population protection include:

- Defining responsibilities of County departments and private-sector groups.
- Identifying high-hazard areas and corresponding numbers of potential evacuees.
- Coordinating evacuation planning, including:
  - Movement control
  - Health and medical requirements
  - Transportation needs
  - Emergency Public Information materials
  - Shelter and reception location
- Developing procedures for sheltering in place.
- Confirming and managing locations of staging areas and pick-up points for evacuees requiring public transportation.
- Providing guidance on commuting arrangements for essential workers during the evacuation period.
- Assisting with control and safety measures in the evacuated area and reassigning personnel during the evacuation period.
- Conducting evacuation in accordance with County policy.
- If an evacuation is instituted, notifying the Red Cross (1-888-680-1455).

#### 3.2.3.21 Damage Assessment

**Primary Agency:** County Sheriff's Office

**Supporting Agencies:** County Planning Department, County Road Department

Responsibilities related to damage assessment include:

- Establishing a damage assessment team from among County departments with assessment capabilities and responsibilities.

### 3. Roles and Responsibilities

- Training and providing damage plotting team members to the EOC.
- Assisting in reporting and compiling information regarding deaths, injuries, and dollar damage to tax-supported facilities and to private property.
- Assisting in determining the geographic extent of the damaged area.
- Evaluating the effect of damage on the County's economic index, tax base, bond ratings, insurance ratings, etc. for use in long-range recovery planning.

#### 3.2.2.22 Coordination with Special Facilities

**Primary Agency:** County Department of Health Services

**Supporting Agencies:** County Sheriff's Office, local fire departments/districts, Council of Government

Responsibilities related to coordination with special facilities (e.g., schools, care facilities, correctional institutions) include:

- Establishing strong working relationships with local jurisdictional leaders and core private-sector organizations, voluntary agencies, and community partners.
- Encouraging staff preparedness by participating in planning, training, and exercises.
- Educating staff, students, clients, etc. on facility emergency plans and procedures and the need for individual and/or family emergency planning.
- Preparing and maintaining emergency plans and SOPs.

#### 3.2.3.23 Other Agency Responsibilities

Other County department and agency heads not assigned a specific function in this plan will be prepared to make their resources (including personnel) available for emergency duty at the direction of the Emergency Manager.

## 3.3 Local and Regional Response Partners

The County's emergency organization is supported by a number of outside organizations, including the incorporated cities, service organizations, and the private sector.

### 3.3.1 Private Sector

Private-sector organizations play a key role before, during, and after an incident. First, they must provide for the welfare and protection of their employees in the workplace. In addition, the County must work seamlessly with businesses that

### 3. Roles and Responsibilities

provide water, power, communication networks, transportation, medical care, security, and numerous other services upon which both response and recovery are particularly dependent. Essential private-sector responsibilities include:

- Planning for the protection of employees, infrastructure, and facilities.
- Planning for the protection of information and the continuity of business operations.
- Planning for, responding to, and recovering from incidents that impact private-sector infrastructure and facilities.
- Collaborating with emergency management personnel before an incident occurs to ascertain what assistance may be necessary and how private-sector organizations can help.
- Developing and exercising emergency plans before an incident occurs.
- Where appropriate, establishing mutual aid and assistance agreements to provide specific response capabilities.
- Providing assistance (including volunteers) to support local emergency management and public awareness during response and throughout the recovery process.

#### 3.3.2 Nongovernmental and Faith-Based Organizations

Nongovernmental and faith-based organizations play enormously important roles before, during, and after an incident. In the County, nongovernmental/faith-based organizations such as the Red Cross provide sheltering, emergency food supplies, counseling services, and other vital support services to support response and promote the recovery of disaster victims. Nongovernmental and faith-based organizations also collaborate with responders, governments at all levels, and other agencies and organizations.

The roles of nongovernmental and faith-based organizations in an emergency may include:

- Training and managing volunteer resources.
- Identifying shelter locations and needed supplies.
- Providing critical emergency services to those in need, such as cleaning supplies, clothing, food shelter, and assistance with post-emergency cleanup.
- Identifying those whose needs have not been met and helping to coordinate assistance.

### 3. Roles and Responsibilities

#### 3.3.3 Individuals and Households

Although not formally a part of the County's emergency operations, individuals and households play an important role in the overall emergency management strategy. Community members can contribute by:

- Reducing hazards in their homes.
- Preparing emergency supply kits and household emergency plans that consider all members of the household, including children and pets.
- Monitoring emergency communications carefully.
- Volunteering with established organizations.
- Enrolling in emergency response training courses.
- Encouraging children to participate in preparedness activities.

#### 3.4 State Response Partners

Under the provisions of ORS 401.035, the Governor has broad responsibilities for the direction and control of all emergency activities in a State-declared emergency. The administrator of OEM is delegated authority by ORS 401.052 to 401.092 to coordinate all activities and organizations for emergency management within the State and to coordinate in emergency matters with other states and the federal government.

Under the direction and control of department heads, agencies of State government represent the State emergency operations organization. Responsibility for conducting ESFs is assigned by the Governor to the department best suited to carry out each function applicable to the emergency situation. Some State agencies may call upon their federal counterparts to provide additional support and resources following established procedures and policies for each agency.

*See the State of Oregon Emergency Operations Plan for details on the State's emergency management organization and detailed roles and responsibilities for State departments.*

#### 3.5 Federal Response Partners

Federal response partners are typically requested by OEM in the event that State resources become limited or specialized services are needed. In most instances, federal resources become available following a formal declaration of emergency by the Governor. Thus, procedures and policies for allocating and coordinating resources at the federal level follow the Oregon Emergency Management Plan and, if necessary, the National Response Framework.

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**3. Roles and Responsibilities**

*See the National Response Framework for details on the federal government's emergency management organization and detailed roles and responsibilities for federal departments.*

3. Roles and Responsibilities

Table 3-1 Primary and Support Agencies by Function																		
Related County Annexes	ESF 1	ESF 2	ESF 3	ESF 4	ESF 5	ESF 6	ESF 7	ESF 8	ESF 9	ESF 10	ESF 11	ESF 12	ESF 13	ESF 14	ESF 15	ESF 16	ESF 17	ESF 18
	Transportation	Communications	Public Works	Firefighting	Information and Planning	Mass Care	Resource Support	Health and Medical	Search and Rescue	Hazardous Materials	Food and Water	Energy	Military Support	Public Information	Volunteer and Donations Management	Law Enforcement	Agriculture and Animal Protection	Business and Industry
<b>Key:</b> P – Primary S – Support																		
<b>County</b>																		
Administration														S				
Board of Commissioners					S						S							
Court System		S			S													
Department of Health Services		S			S	P	P	P						S				
Fire Defense Board				P	S			S	S									
Planning Department			S		S													S
Road Department	P		P		S		S					P						
Sheriff’s office	S	P			P		P		P	S	P	P	P	P	P	P	P	P
Benton County Dispatch Center		S																
Benton County Public Works Department			S															
Polk County Public Works Department			S															
<b>Cities</b>																		
Fire Departments				S					S									
Police Departments													S			S		
Public Works Departments			S									S						

3. Roles and Responsibilities

Related County Annexes	ESF 1	ESF 2	ESF 3	ESF 4	ESF 5	ESF 6	ESF 7	ESF 8	ESF 9	ESF 10	ESF 11	ESF 12	ESF 13	ESF 14	ESF 15	ESF 16	ESF 17	ESF 18
<b>Key:</b> P – Primary S – Support	Transportation	Communications	Public Works	Firefighting	Information and Planning	Mass Care	Resource Support	Health and Medical	Search and Rescue	Hazardous Materials	Food and Water	Energy	Military Support	Public Information	Volunteer and Donations Management	Law Enforcement	Agriculture and Animal Protection	Business and Industry
<b>Special Districts</b>																		
Fire Districts									S									
School Districts	S					S												
<b>Private/Non-Profit Organizations</b>																		
211														S				
Ambulance Service Providers								S										
American Red Cross						P												
Area hospitals and clinics								S										
Amateur Radio Emergency Services (ARES)																		
Electricity providers												S						
Faith-based organizations															S			
Garbage Services																		
Internet providers		S										S						
Linn-Benton Community College																		
Local transit companies	S																	
Medical Reserve Corps								S										

3. Roles and Responsibilities

Related County Annexes	ESF 1	ESF 2	ESF 3	ESF 4	ESF 5	ESF 6	ESF 7	ESF 8	ESF 9	ESF 10	ESF 11	ESF 12	ESF 13	ESF 14	ESF 15	ESF 16	ESF 17	ESF 18
<b>Key:</b> P – Primary S – Support	Transportation	Communications	Public Works	Firefighting	Information and Planning	Mass Care	Resource Support	Health and Medical	Search and Rescue	Hazardous Materials	Food and Water	Energy	Military Support	Public Information	Volunteer and Donations Management	Law Enforcement	Agriculture and Animal Protection	Business and Industry
Natural gas providers												S						
Oregon State University Extension Office																	S	
Propane providers												S						
Safe Haven																	S	
Salvation Army						S									S			
Telephone/cell phone providers		S										S						
VOAD															S			
Vulnerable Populations Task Force						S												
<b>State of Oregon</b>																		
Business Oregon																		S
Department of Administrative Services		S					S											
Department of Agriculture											S						S	
Department of Energy												S						
Department of Environmental Quality										S								
Department of Forestry				S														
Department of Human Services						S												

3. Roles and Responsibilities

Related County Annexes	ESF 1	ESF 2	ESF 3	ESF 4	ESF 5	ESF 6	ESF 7	ESF 8	ESF 9	ESF 10	ESF 11	ESF 12	ESF 13	ESF 14	ESF 15	ESF 16	ESF 17	ESF 18
<b>Key:</b> P – Primary S – Support	Transportation	Communications	Public Works	Firefighting	Information and Planning	Mass Care	Resource Support	Health and Medical	Search and Rescue	Hazardous Materials	Food and Water	Energy	Military Support	Public Information	Volunteer and Donations Management	Law Enforcement	Agriculture and Animal Protection	Business and Industry
Department of Justice																S		
Department of Transportation	S	S	S															
Office of Emergency Management					S				S					S	S			
Office of the State Fire Marshal				S					S	S								
Oregon Health Authority								S			S							
Oregon Military Department													S					
Oregon State Police		S														S		
Public Utility Commission												S						
<b>Federal</b>																		
Department of Agriculture				S														S
Department of Defense			S						S				S					
Department of Energy												S						
Department of Health and Human Services								S										
Department of Homeland Security		S	S		S	S	S		S	S				S				
Department of Interior									S									S
Department of Justice																S		

3. Roles and Responsibilities

Related County Annexes	ESF 1	ESF 2	ESF 3	ESF 4	ESF 5	ESF 6	ESF 7	ESF 8	ESF 9	ESF 10	ESF 11	ESF 12	ESF 13	ESF 14	ESF 15	ESF 16	ESF 17	ESF 18
<b>Key:</b> P – Primary S – Support	Transportation	Communications	Public Works	Firefighting	Information and Planning	Mass Care	Resource Support	Health and Medical	Search and Rescue	Hazardous Materials	Food and Water	Energy	Military Support	Public Information	Volunteer and Donations Management	Law Enforcement	Agriculture and Animal Protection	Business and Industry
Department of Transportation	S																	
Environmental Protection Agency										S								
General Services Administration							S											
Small Business Administration																		S

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# 4

## Concept of Operations

### 4.1 General

Primary roles involved during the initial emergency response will focus on first responders, such as fire services, police services, and the public works department. Depending on the type of incident, initial response also may include hospitals, local public health departments, and hazardous material teams. In all emergencies, saving and protecting human lives is the top priority of the County and emergency response personnel.

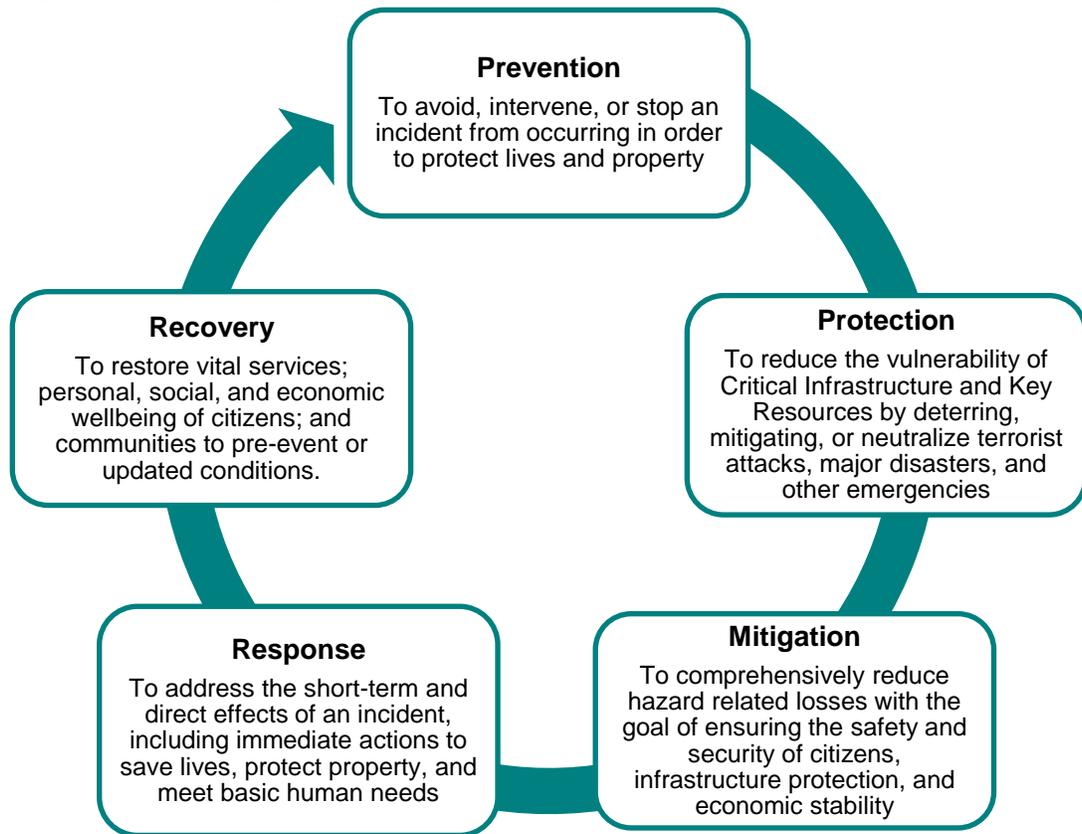
The County is responsible for emergency management and protecting life and property of citizens within this jurisdiction. This EOP will be used when the County or individual emergency response agencies are reaching or have exceeded their capabilities to respond to an emergency. It may also be used during non-routine incidents or pre-planned events where County resources are limited and/or have been expended.

### 4.2 Emergency Management Mission Areas

This plan adheres to the emergency management principle of all-hazards planning, which is based on the fact that most responsibilities and functions performed during an emergency are not hazard-specific. The focus of this EOP is response and short-term recovery actions. Nevertheless, this plan impacts and is informed by activities conducted before and after emergency operations take place and is designed to assist the County in the following five mission areas.

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Figure 4-1 Emergency Management Mission Areas



### 4.3 Response and Recovery Priorities

#### 4.3.1 Response

Response activities within the County are undertaken immediately after an incident. The County’s response priorities are defined below:

1. **Lifesaving:** Efforts to save lives and operations that minimize risks to public health and safety.
2. **Property:** Efforts to reduce impacts to CIKR and minimize property damage.
3. **Environment:** Efforts to mitigate long-term impacts to the environment.

#### 4.3.2 Recovery

Recovery activities will begin as soon as conditions permit following an incident. It is the responsibility of all levels of government to assist the public and private sectors with recovery from disaster. A widespread disaster will impact the ability of businesses to function, disrupt employment, interrupt government services, and impact tax revenues within the County. This EOP is not a recovery plan; however, the County recognizes that response and recovery activities often take

## 4. Concept of Operations

place concurrently until life safety and emergency protective actions are completed.

Recovery operations are the actions taken to restore vital services, help citizens resume self-sufficiency, and help communities return to pre-event or “new normal” conditions. Short-term recovery involves the restoration of critical services such as communications, water supply, sewage service, emergency medical capabilities, and electricity, as well as garbage and debris removal. These functions must occur early in the emergency response to support the life, health, and safety of the population and to support other emergency operations. The County’s recovery priorities for CIKR are defined below:

1. **Initial Damage Assessment:** Determine structure impacts to the County.
2. **Debris Removal:** Coordinate debris clearance, collection, and removal.
3. **Infrastructure Restoration:** Facilitate restoration of CIKR.

### 4.4 Incident Levels

Incident levels assist local, County, and State response agencies in recognizing the degree of intensity and potential impact of a particular situation. Emergency situations within the County will not always fit neatly into these levels, and any incident has the potential to intensify or expand to a higher level. Special circumstances or external pressures may warrant outside assistance for relatively minor incidents.

#### 4.4.1 Level 1

A Level 1 incident is a minor and localized incident that is quickly resolved within existing County resources or limited outside help. A Level 1 incident has little or no impact on personnel or normal operations outside the locally affected area. Level 1 incidents do not require activation of this EOP or the EOC. Impacted emergency response personnel coordinate directly with their individual departments and each other to resolve the incident.

Examples of Level 1 incidents include small chemical spill, small fire, limited duration power failure, and normal fire and police response requests.

#### 4.4.2 Level 2

A Level 2 incident is a major event or threat that requires response by more than one department/response agency due to special or unusual characteristics, or is beyond the scope of available local resources. Level 2 incidents may require partial implementation of this EOP and the EOC.

Examples of Level 2 incidents include large or multiple structure fires, structural collapse, significant hazardous materials release, extended power or utility outage, severe flooding, multi-fatality incident, or an external emergency that may affect County response agencies or operations.

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4.4.3 Level 3

A Level 3 incident is a major disaster or imminent threat involving the coordinated response of local, regional, State, and federal resources to save lives and protect the property of a large portion of the population. The effects of the emergency are wide-ranging and complex and may require sheltering or relocation of the affected population. Under such conditions, this EOP will be implemented and the EOC will be activated.

Examples of Level 3 incidents include major explosion, major hazardous materials release, major earthquake, or a terrorism incident.

4.4.4 NIMS Incident Levels

While the County uses incident levels that are consistent with the State EOP, incident types at the federal level are based on the five levels of complexity that ascend from relatively minor incidents (Type 5, e.g., vehicle fire) to a major disaster (Type 1) resulting in high impact on the County and requiring national response resources (source: U.S. Fire Administration).

Incident levels identified in this EOP will transition to the NIMS incident levels during an incident where:

- Federal agencies are involved in response and recovery operations (Type 3), or
- National resources are impacted (such as waters of the U.S.), requiring response from federal agencies.

Refer to Table 4-1 for further information on NIMS incident levels.

<b>Table 4-1 NIMS Incident Levels</b>	
<b>Type 5</b>	<ul style="list-style-type: none"> <li>■ The incident can be handled with one or two single resources with up to six personnel.</li> <li>■ Command and General Staff positions (other than the Incident Commander) are not activated.</li> <li>■ No written Incident Action Plan (IAP) is required.</li> <li>■ The incident is contained within the first operational period and often within an hour to a few hours after resources arrive on scene.</li> <li>■ Examples include a vehicle fire, an injured person, or a police traffic stop.</li> </ul>

4. Concept of Operations

<b>Table 4-1 NIMS Incident Levels</b>	
<b>Type 4</b>	<ul style="list-style-type: none"> <li>■ Command and General Staff functions are activated only if needed.</li> <li>■ Several resources are required to mitigate the incident.</li> <li>■ The incident is usually limited to one operational period in the control phase.</li> <li>■ The agency administrator may have briefings and ensure that the complexity analysis and delegation of authority are updated.</li> <li>■ No written IAP is required, but a documented operational briefing will be completed for all incoming resources.</li> <li>■ The agency administrator develops operational plans, including objectives and priorities.</li> </ul>
<b>Type 3</b>	<ul style="list-style-type: none"> <li>■ When capabilities exceed initial attack, the appropriate ICS positions should be added to match the complexity of the incident.</li> <li>■ Some or all Command and General Staff positions may be activated, as well as Division/Group Supervisor and/or Unit Leader level positions.</li> <li>■ A Type 3 Incident Management Team or Incident Command organization manages initial action incidents with a significant number of resources, an extended attack incident until containment/control is achieved, or an expanding incident until transition to a Type 1 or 2 team.</li> <li>■ The incident may extend into multiple operational periods.</li> <li>■ A written IAP may be required for each operational period.</li> </ul>
<b>Type 2</b>	<ul style="list-style-type: none"> <li>■ The incident extends beyond the capabilities for local control and is expected to extend into multiple operational periods. A Type 2 incident may require the response of resources out of area, including regional and/or national resources, to effectively manage the Operations, Command, and General Staffing.</li> <li>■ Most or all of the Command and General Staff positions are filled.</li> <li>■ A written IAP is required for each operational period.</li> <li>■ Many of the functional units are needed and staffed.</li> <li>■ Operations personnel normally do not exceed 200 per operational period, and total incident personnel do not exceed 500 (guidelines only).</li> <li>■ The agency administrator is responsible for the incident complexity analysis, agency administrator briefings, and the written delegation of authority.</li> </ul>

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Table 4-1 NIMS Incident Levels	
Type 1	<ul style="list-style-type: none"> <li>■ A Type 1 incident is the most complex, requiring national resources to safely and effectively manage and operate.</li> <li>■ All Command and General Staff positions are activated.</li> <li>■ Operations personnel often exceed 500 per operational period, and total personnel will usually exceed 1,000.</li> <li>■ Branches need to be established.</li> <li>■ The agency administrator will hold briefings and ensure that the complexity analysis and delegation of authority are updated.</li> <li>■ Use of resource advisors at the incident base is recommended.</li> <li>■ There is a high impact on the local jurisdiction, requiring additional staff for office administrative and support functions.</li> </ul>

## 4.5 Incident Management

### 4.5.1 Activation

When an emergency situation arises, and it is determined that the normal organization and functions of County government are insufficient to effectively meet response requirements, the Emergency Manager may implement the EOP as deemed appropriate for the situation or at the request of an on-scene Incident Commander. In addition, the Emergency Manager may partially or fully activate and staff the County EOC based on an emergency’s type, size, severity, and anticipated duration. An emergency declaration is not required in order to implement the EOP or activate the EOC. Upon notification that the EOC has been activated and/or an emergency has been declared, all involved County emergency services will implement their respective plans and procedures, and provide the Emergency Manager with the following information:

- Operational status;
- Readiness and availability of resources;
- Changing conditions and status of resources (personnel, equipment, facilities, supplies, etc.); and
- Significant concerns and issues dealing with potential or actual loss of life or property.

Refer to the immediate actions checklist for further information on initial actions to be taken by the Emergency Manager (or designee) upon implementation of all or part of this EOP.

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### 4.5.2 Alert and Warning

Warnings, emergency information and notifications, or disaster reports received by County personnel will be relayed to the Emergency Manager and the 9-1-1 Communications Center. County response personnel will communicate and receive notifications using traditional communications technology such as landline and cellular telephones, faxes, pagers, internet/e-mail, and radio throughout the duration of response activities as long as these resources are available.

The County utilizes the Linn-Benton ALERT Emergency Notification System powered by Everbridge. Linn-Benton ALERT is a mass notification system that allows public safety officials to provide rapid notifications to Linn and Benton County residents of emergencies, evacuations, and other urgent events.

Internal emergency notification procedures are established among the response community, and call-down lists are updated and maintained by each agency. External partners will be notified and coordinated through the County EOC as appropriate. *See ESF 2 – Communications for more details.*

### 4.5.3 Communications

The ability of responders from different agencies and disciplines to work together depends greatly on their ability to communicate with each other. Plain language is essential to first responder and public safety and will be used by all County personnel during emergencies. The use of common terminology enables emergency responders, EOC personnel, and County staff, as well as personnel from neighboring jurisdictions or the State to communicate clearly with each other and effectively coordinate response activities, regardless of an incident's size, scope, or complexity.

Through the County, a public warning and broadcast system has been established for the County to provide emergency information and instructions during a pending or actual emergency incident or disaster.

*See ESF 2 – Communications for detailed information regarding how these systems are accessed, managed, and operated throughout an emergency's duration.*

#### 4.5.3.1 Interoperability

Interoperability is the ability of public and private agencies, departments, and other organizations to operate and communicate effectively together through the use of systems, personnel, and equipment. In recognition that successful emergency management and incident response operations require the continuous flow of critical information among jurisdictions, disciplines, organizations, and agencies, interoperability plans or procedures should be developed that include training and exercises, SOPs, new technology, and considerations of individual agency governance, as well as consideration of use within a stressful and often chaotic context of a major response. Interoperable voice, data, or video-on-

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demand communications systems allow emergency management/response personnel to communicate within and across agencies and jurisdictions in real time, when needed, and when authorized.

The County is in the process of updating its radio system to include a 700-MegaHertz system. In addition, there is an antenna on the County annex that the ARES group uses from time to time.

### 4.5.4 Situational Awareness and Intelligence Gathering

Situational awareness and intelligence gathering are necessary to maintain a common operating picture among response agencies and provide the basis for emergency alert and warning (when an incident alert is not received by an outside agency). Situational awareness is the ongoing process of collecting, analyzing, and sharing information across agencies and intergovernmental levels, and the private sector. Intelligence gathering is the collecting of security and operational information, such as collection of severe weather forecasts from the National Weather Service. Intelligence gathering may also be used to detect, prevent, apprehend, and prosecute criminals planning terrorist incidents.

On a day-to-day basis, and during Level 1 and 2 incidents when the EOC is not fully activated, the County, primary agencies, and supporting response agencies will:

- Be aware of their surroundings and identify and report potential threats and dangerous situations.
- Share and evaluate information from multiple sources.
- Integrate communications and reporting activities among responding agencies.
- Monitor threats and hazards.
- Share forecasting of incident severity and needs.

If activated, the EOC Planning Section Chief will lead situational awareness and intelligence gathering activities and functions, unless otherwise designated. If a criminal or terrorist incident is suspected, the County Sheriff's Office will notify the Oregon Terrorism Information Threat Assessment Network Fusion Center (OTFC). During a terrorist incident, the OTFC will support situational awareness and intelligence gathering functions.

### 4.5.5 Resource Management

When the EOC is activated, the Logistics and Planning Sections have primary responsibility for coordinating the resource management effort and have authority under emergency conditions to establish priorities for the assignment and use of all County resources. In a situation where resource allocations are in dispute, the

## 4. Concept of Operations

County Administrative Officer has the final allocation authority. County resources will be allocated according to the following guidelines:

- Deploy resources according to the following priorities:
  1. Protection of life
  2. Protection of responding resources
  3. Protection of public facilities
  4. Protection of private property
- Distribute resources so that the most benefit is provided for the amount of resources expended.
- Coordinate citizen appeals for assistance through the PIO at the EOC or Joint Information Center (JIC). Use local media to provide citizens with information about where to make these requests.
- Activate mutual aid agreements as necessary to supplement local resources.
- When all local resources are committed or expended, issue a request to the County for County, State, and federal resources through an emergency declaration.

### 4.5.5.1 Resource Typing

At this time, the County does not utilize resource typing, which is a method for standardizing equipment requests and managing resources during an incident in accordance with NIMS. A resource typed list can increase the usefulness of the tools requested during an emergency and may reduce costs by eliminating orders for equipment that are inaccurate or inappropriate for the situation. County response personnel and support staff are trained and exercise using resource typing lists to ensure familiarity with the standard terminology for commonly requested resources.

### 4.5.5.2 Credentialing of Personnel

Credentialing of personnel ensures that individuals working in, or having access to, the EOC have a minimum level of training, experience, physical and medical fitness, and capability appropriate for a particular position.

A badge system has been implemented to identify personnel who are authorized to be present at the EOC. The Sheriff's Administrative Assistant makes the access badges as needed and there are several that can be signed out as needed.

### 4.5.5.3 Volunteer and Donations Management

At this time, the County does not have a formal volunteer and donations management program in place. Should one be developed, the program will work

## 4. Concept of Operations

to ensure the most efficient and effective use of unaffiliated volunteers, unaffiliated organizations, and unsolicited donated goods to support events and incidents. Technical assistance for implementing NIMS/ICS volunteer and donations management procedures is available from OEM.

During a Level 2 incident, when the EOC is activated and an emergency has not been declared, the Emergency Manager will coordinate and manage volunteer services and donated goods through the County EOC, with support from the Red Cross, Salvation Army, and other volunteer organizations. Procedures for accessing and managing these services during an emergency will follow NIMS/ICS standards.

### 4.5.6 Access and Functional Needs Populations

Access to emergency services shall not be denied on the grounds of color, national origin, sex, age, sexual orientation, or functional needs. Access and Functional Needs Populations (also referred to as Vulnerable Populations and Special Needs Populations) are members of the community who experience physical, mental, or medical care needs and who may require assistance before, during, and after an emergency incident after exhausting their usual resources and support network.

Examples of individuals who have access and functional needs include, but are not limited to:

- Individuals who are deaf or hard of hearing,
- Individuals with limited English proficiency,
- Children and the elderly,
- Individuals without vehicles,
- Individuals with special dietary needs, and
- Individuals who experience physical disabilities.

Persons with access and functional needs within the County have the primary responsibility for minimizing the impact of disasters through personal preparedness activities. To the greatest extent possible, the County Emergency Manager will assist them in carrying out this responsibility by providing preparedness information, emergency public information, and critical public services in an accessible manner.

*See ESF 15 – Volunteer and Donations Management for additional information on Access and Functional Needs Populations.*

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### 4.5.7 Children and Disasters

Planning and preparing for the unique needs of children is of utmost concern to the County, and, whenever possible, the County will consider preparedness, evacuation, shelter operations, and public outreach and education activities that identify issues particular to children.

Individuals with children have the primary responsibility for minimizing the impact of disasters on themselves and their children through personal preparedness activities. To the greatest extent possible, the Emergency Manager will assist in carrying out this responsibility by providing preparedness information, emergency public information, and critical public services.

### 4.5.8 Animals in Disaster

While the protection of human life is paramount, the need to care for domestic livestock and/or companion animals plays into decisions made by people affected by disasters. Preparing for the care of animals during a disaster is the responsibility of owners. However, the County may coordinate with local animal owners, veterinarians, and animal advocacy groups and charities sponsored by private organizations to address animal-related issues that arise during an emergency. If local resources are insufficient to meet the needs of animals during a disaster, the County may request assistance through OEM.

### 4.5.9 Demobilization

As the emergency situation progresses and the immediate response subsides, a transition period will occur during which emergency responders will hand responsibility for emergency coordination to agencies involved with short- and long-term recovery operations.

The following issues will be considered when demobilizing:

- Identification of surplus resources and probable resource release times.
- Demobilization priorities as established by the on-scene Incident Commander and/or EOC Manager.
- Released or demobilized response resources as approved by the on-scene Incident Commander and/or EOC Manager.
- Repair and maintenance of equipment, if necessary.

The County Administrative Officer, with advice from EOC Manager and/or on-scene Incident Commander, will determine when a state of emergency no longer exists, emergency operations can be terminated, and normal County functions can be restored.

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## 4. Concept of Operations

### 4.5.10 Transition to Recovery

Once the immediate response phase has been completed, the County will turn towards recovery to restore government function and community services. A transition from response to recovery may occur at different times in different areas of the County.

Short-term operations seek to restore vital services to the community and provide for the basic needs of the public, such as bringing necessary lifeline systems (e.g., power, communication, water and sewage, disposal of solid and hazardous wastes, or removal of debris) to an acceptable standard while providing for basic human needs (e.g., food, clothing, and shelter). Once stability is achieved, the County can concentrate on long-term recovery efforts, which focus on restoring the community to a “new normal” or improved state.

During the recovery period, the County will review and implement mitigation measures, collect lessons learned and share them within the emergency response community, and reassess this EOP, including annexes, to identify deficiencies and take corrective actions. Resources to restore or upgrade damaged areas may be available if the County demonstrates that extra repairs will mitigate or lessen the chances of, or damages caused by, another similar disaster in the future.

*See SA 1 – Recovery for more details.*

# 5

## Command and Control

### 5.1 General

The ultimate responsibility for command and control of County departments and resources lies with the Board of Commissioners; however, the Emergency Manager will maintain direction and control of the County EMO, unless otherwise delegated. County emergency operations, both on-scene and in the County EOC, will be conducted in a manner consistent with NIMS, including use of ICS.

During a County-declared disaster, control is not relinquished to State authority but remains at the local level for the duration of the event

### 5.2 On-Scene Incident Management

Initial response to an incident will be managed by the responding agency (i.e., Road Department, Sheriff's Office, and/or local fire departments/districts), who will assign an on-scene Incident Commander. The on-scene Incident Commander is responsible for performing or directing such duties as enforcing emergency measures and designating emergency areas. During the initial response, the on-scene Incident Commander may establish an Incident Command Post and may assume the responsibilities of Command Staff until delegated. Upon establishment of ICS, the on-scene Incident Commander will notify the Emergency Manager and request activation of the County EOC, as appropriate. The on-scene Incident Commander may also establish an on-scene Unified Command structure with County and State leads.

### 5.3 Emergency Operations Center Support to On-Scene Operations

Depending on the type and size of incident, or at the request of the on-scene Incident Commander, the County may activate the EOC and assign an EOC Manager. The EOC and EOC Manager support on-scene operations and coordinate County resources.

The request will be submitted to the Emergency Manager, who will determine whether to activate the County EOC and will assume, or designate, the role of EOC Manager. In most instances, the on-scene Incident Commander will retain tactical control over the incident, relying on the County EOC for resource coordination, communications, and public information support. In a more complex incident, the Incident Commander may relocate to the County EOC to serve as part of the Unified Command or Multi-Agency Coordination Group ,

## 5. Command and Control

ensuring proper coordination of resources across agencies. Outside assistance from neighboring jurisdictions or from private contractors will be requested and used as an adjunct to existing County services, and then only when a situation threatens to expand beyond the County's response capabilities.

Upon activation of the County EOC, the EOC Manager is empowered to assume executive control over all departments, divisions, and offices of the County during a state of emergency. If appropriate, the on-scene Incident Commander or EOC Manager may request that the Board of Commissioners declare a state of emergency.

### 5.4 Emergency Operations Center

The EOC supports incident response activities, including tracking, management, and allocation of appropriate resources and personnel, and may also serve as a Multi-Agency Coordination Center, if needed. The EOC will be activated upon notification of a possible or actual emergency. During large-scale emergencies, the EOC may become the County seat of government for the duration of the crisis.

#### 5.4.1 Emergency Operations Center Activation

During emergency operations, and upon activation of the EOC, EOC staff will assemble and exercise direction and control, as outlined below.

- The EOC will be activated by the Emergency Manager, who may assume or designate the role of EOC Manager. While the on-scene Incident Commander retains tactical control of the incident, the EOC Manager assumes responsibility for coordinating and prioritizing County resources in support of emergency operations.
- The EOC Manager will determine the level of staffing required and will alert the appropriate personnel, agencies, and organizations.
- Emergency operations will be conducted by County departments, augmented as required by trained reserves, volunteer groups, forces supplied through mutual aid agreements, and private contractors. County, State, and federal support will be requested if the situation dictates.
- Communications equipment in the EOC will be used to receive information, disseminate instructions and notifications, and coordinate emergency operations.
- The on-scene Incident Commander may establish an on-scene command post at the scene to maintain close contact and coordinate resources with the EOC.

## 5. Command and Control

- Department heads and organization leaders are responsible for assigned emergency functions, as outlined in the ESFs.
- The EOC may, as appropriate, operate on a 24-hour basis.
- The Emergency Manager will immediately notify the County Emergency Management office upon activation of the County EOC. Periodic updates will be issued to the County for the duration of County EOC activation.

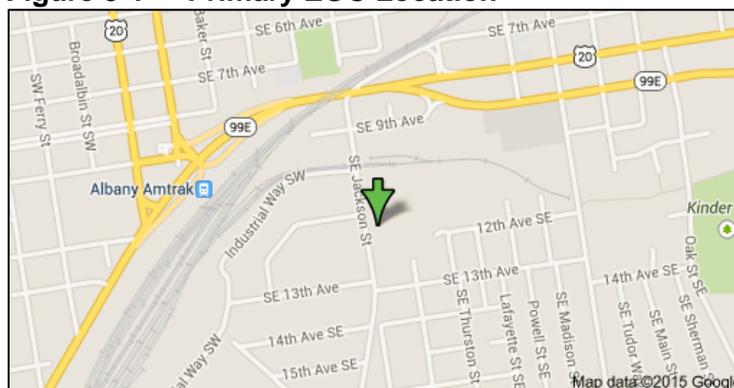
*See Appendix D – Incident Action Planning Cycle for more information on the activities that take place during an operational period and the development of an Incident Action Plan.*

### 5.4.2 Emergency Operations Center Location

The **primary location** for the County EOC is:

County Sheriff's Office  
1115 SE Jackson, Albany, Oregon

**Figure 5-1 Primary EOC Location**



If necessary, the **alternate location** for the County EOC is:

Albany City Hall  
333 SW Broadalbin, Albany, Oregon  
EOC Activation Contact: City Emergency Manager

Tangent Rural Fire District  
32053 Birdfoot Dr, Tangent, OR 97389  
EOC Activation Contact: Fire Chief

Lebanon Justice Center  
40 N 2<sup>nd</sup> Street, Lebanon, OR  
EOC Activation Contact: City Emergency Manager

The location of the EOC can change, as required by the needs of the incident. Coordination and control of County emergency resources will take place from the

## 5. Command and Control

EOC as long as environmental and incident conditions allow. However, if conditions require relocation of the EOC, then the EOC Manager will designate an alternate facility.

### 5.4.3 Emergency Operations Center Staffing

Depending on the incident type, County departments will provide staff to the EOC. At any time, if the incident expands or contracts, changes in jurisdiction or discipline, or becomes more or less complex, the on-scene Incident Commander or EOC manager may change to meet the needs of the incident. In the event that local staffing resources are not adequate to maintain the County EOC, the County may request support from the State.

County departments involved in emergency response and personnel assigned to Command and General Staff (if previously designated) are required to report to the EOC upon activation. Personnel assigned to the EOC have the authority to make the decisions associated with their Command and General Staff positions.

Due to limited personnel and resources available in the County, it is imperative that all primary and alternate EOC staff be trained on ICS functions outside their areas of expertise. Regularly exercising ICS, including sub-functions and liaison roles, with volunteers and other support staff will improve overall EOC operation efficiency.

### 5.4.4 Access and Security

During an emergency, access to the County EOC will be limited through the use of keycard access to designated emergency operations personnel due to the large volume of incoming and outgoing sensitive information. The EOC Manager may allow access on an individual, case-by-case basis. Appropriate security measures will be in place to identify personnel who are authorized to be present.

### 5.4.5 Incident Management Software

The County utilizes Operations Center incident management software to help gather, analyze, and disseminate information in the County EOC. The County Emergency Manager is responsible for training EOC staff on the use of software, and a User's Manual is maintained in the County EOC. Technical support for the Operations Center is provided by OEM.

### 5.4.6 Deactivation

Each incident will be evaluated to determine the need for continued operation of the EOC after the emergency response phase of the incident has been completed. This decision is made by the on-scene Incident Commander, EOC Manager, and County Administrative Officer.

During the initial phase of the recovery period for a major disaster, it may be desirable to continue to operate the County EOC during the day with limited staffing to facilitate dissemination of public and local government disaster relief

## 5. Command and Control

information. This alternative should be weighed against the option of immediately requiring the County Administrative Officer and staff to manage recovery operations as part of their daily responsibilities.

The County Administrative Officer has the final approval authority for activation and closure of the EOC. Once the decision has been made to limit hours/staff or close the EOC, notification must be disseminated to the same agencies that were notified of its activation. If necessary, the EOC may also be re-opened (*see activation procedures in Section 5.4.1*) and emergency operations re-initiated at any time. As with initial activation, re-activation of the EOC would occur at the direction of the Emergency Manager.

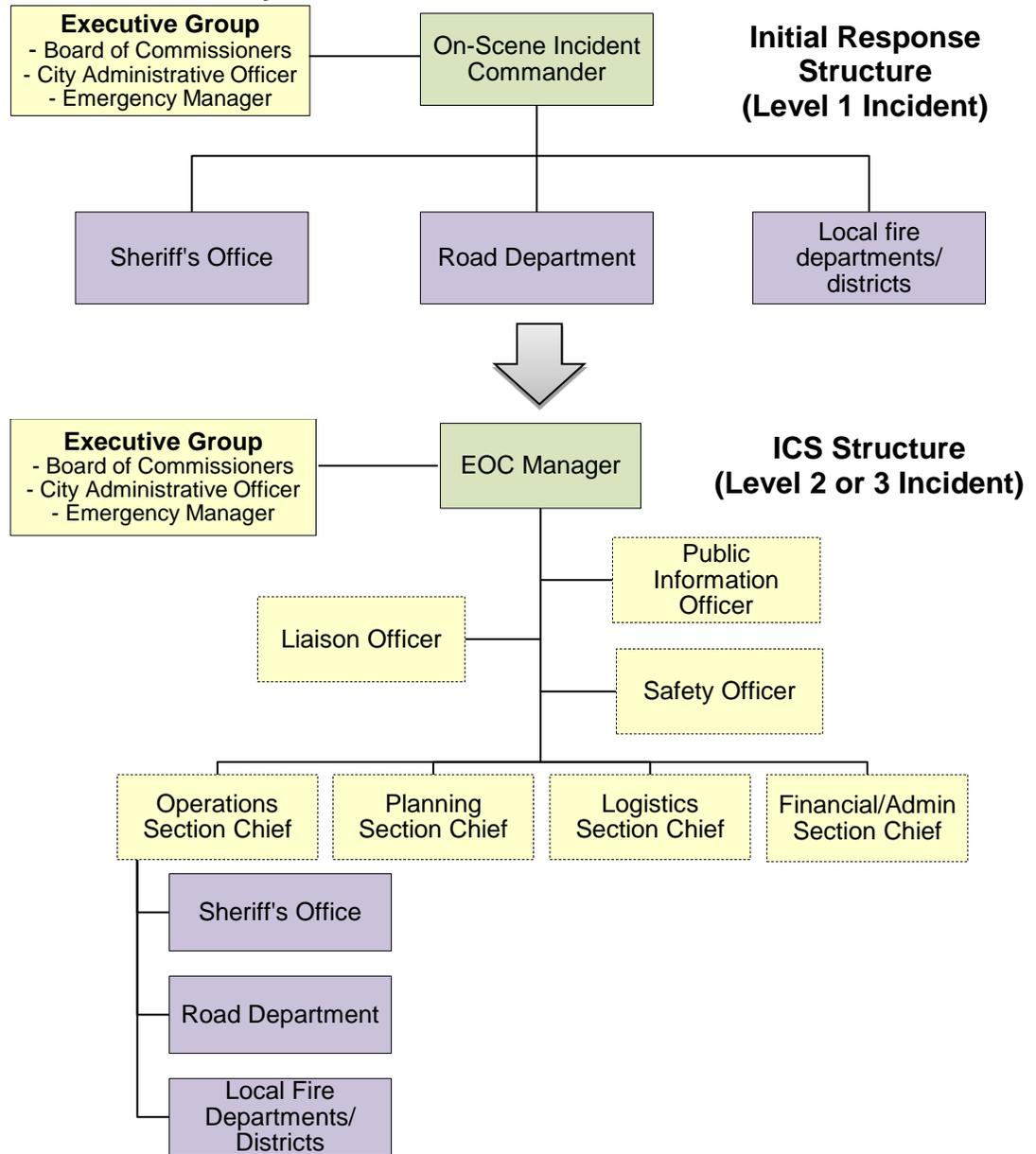
### 5.5 Incident Command System

ICS is a standardized, flexible, scalable, all-hazard incident management system designed to be utilized from the time an incident occurs until the need for management and operations no longer exists. The County will utilize ICS to manage resources and activities during an emergency response, in order to communicate with other responding agencies using common terminology and operating procedures (Figure 5-2).

The County ICS structure can be expanded or contracted, depending on the incident's changing conditions. During a large-scale (Level 3) incident, it can be staffed and operated by qualified personnel from any emergency service agency, including personnel from a variety of disciplines. The County ICS structure can also be utilized for lower level emergencies such as a minor incident involving a single emergency response agency (Level 1). The County has established an EMO, supporting EOC activation and ICS operational procedures, and position checklists. These checklists are appended to this Basic Plan (Appendix C); however, this document does not perform the full function of an EOC manual.

5. Command and Control

**Figure 5-2 Example of a Scalable Command Structure for the County**



See ESF 5 – Information and Planning for more information on the County’s EMO command structure.

**5.5.1 Emergency Operations Center Manager**

The EOC Manager is responsible for operation of the EOC when it is activated and has overall responsibility for coordinating resources in support of emergency operations. In general, the EOC Manager is responsible for:

- Maintaining EOC operations in accordance with the principles of ICS and NIMS.

**5. Command and Control**

- Approving and supporting implementation of an IAP.
- Coordinating activities supporting emergency operations.
- Approving release of information through the PIO.
- Performing the duties of the following Command Staff if no one is assigned to the position:
  - Safety Officer
  - PIO
  - Liaison Officer
- At any time, if the incident expands or contracts, changes in jurisdiction or discipline, or becomes more or less complex, the EOC Manager may change to meet the needs of the incident.

**5.5.2 Emergency Operations Center Command Staff****5.5.2.1 Safety Officer**

The Safety Officer is responsible for the safety of emergency response personnel, EOC Command and General Staff, and their operations. The Safety Officer's responsibilities include:

- Identifying initial hazards, determining personal protective equipment requirements, and defining decontamination areas.
- Implementing site and access control measures.
- Monitoring and assessing the health and safety of response personnel and support staff.
- Preparing and implementing a site Health and Safety Plan and updating the EOC Manager, on-scene Incident Command, and Operations Chiefs as necessary regarding safety issues or concerns.
- Exercising emergency authority to prevent or stop unsafe acts.

**5.5.2.2 Public Information Officer**

The PIO will coordinate and manage the County's public information network, including local, regional, and State agencies; tribal entities; political officials; and other emergency management stakeholders. The PIO's duties include:

- Developing and coordinating release of information to incident personnel, media, and the general public.

## 5. Command and Control

- Coordinating information sharing among the public information network through the use of a Joint Information System (JIS) and, if applicable, participating in a JIC.
- Implementing information clearance processes with the EOC Manager.
- Conducting and/or managing media briefings and implementing media-monitoring activities.

### 5.5.2.3 Liaison Officer

Specific liaison roles may be incorporated into the command structure established at the County EOC, depending on the type of emergency incident that has occurred. Liaisons represent entities and organizations such as hospitals, school districts, tribes, public works/utility companies, and volunteer services such as the Red Cross. Responsibilities typically associated with a liaison role include:

- Serving as the contact point for local government officials, agency or tribal representatives, and stakeholders.
- Coordinating information and incident updates among interagency contacts, including the public information network.
- Providing resource status updates and limitations among personnel, capabilities, equipment, and facilities to the EOC Manager, government officials, and stakeholders.

The annexes attached to this plan contain general guidelines for County staff, volunteer organizations, neighboring jurisdictions, County officials and departments, and other response agency staff to carry out assigned Command Staff responsibilities at the County EOC, as well as at EOCs of the County and neighboring jurisdictions.

## 5.5.3 Emergency Operations Center General Staff

### 5.5.3.1 Operations Section Chief

The Operations Section Chief position is typically filled by the lead agency managing response activities for a specific type of incident. The Operations Section is organized into functional units representing agencies involved in tactical operations. The following agencies and organizations are typically included in the Operations Section:

- **Fire Services** – emergencies dealing with fire, earthquake with rescue, or hazardous materials.
- **Law Enforcement** – incident(s) involving civil disorder/disturbance, significant security/public safety concerns, transportation-related accidents, and/or criminal investigations.

## 5. Command and Control

- **Public Health Officials** – contamination issues, disease outbreaks, and/or emergency incidents posing threats to human, animal, and environmental health.
- **Public Works** – incidents resulting in major utility disruptions, damage to critical infrastructure, and building collapse.
- Private entities, companies, and nongovernmental organizations may also support the Operations Section. Examples of support these organizations may provide include:
  - Grass roots social media support for situational awareness, as well as identifying and connecting resources to citizens in need
  - Non-hazardous debris clearance collection and disposal

The Operations Chief is responsible for:

- Developing and coordinating tactical operations to carry out the IAP.
  - Managing field response activities
  - Directing implementation of unit operational plans
  - Requesting resources as needed
- Managing and incorporating community partners and stakeholders (private entities, companies, and nongovernmental organizations) into response operations.

### 5.5.3.2 Planning Section Chief

The Planning Section is responsible for forecasting the needs of the response, as well as implementing appropriate procedures and processes. This section is typically supported by four primary units: Resources, Situation, Documentation, and Demobilization. The Planning Chief is responsible for:

- Collecting and evaluating information, and distributing incident information through status summaries.
  - For terrorist incidents, liaise with the OTFC.
- Maintaining resource status.
- Preparing and disseminating the IAP, including developing alternatives for tactical operations.
- Conducting planning meetings.

**5. Command and Control****5.5.3.3 Logistics Section Chief**

The Logistics Section is typically supported by the units responsible for supplies, food, communications, medical services, facilities, and ground support.

Depending on the incident's type and size, these units can be divided into two branches: Service and Support. The Logistics Chief is responsible for:

- Managing various resources to meet the needs of incident personnel, such as transportation-related equipment, EOC staff support services, supplies, facilities, and personnel.
- Coordinating with the Planning Section to estimate future support and resource requirements.
- Assisting with development and preparation of the IAP.

**5.5.3.4 Finance/Administration**

The Finance/Administration Section is activated for large-scale or incidents that require emergency funding or use of specialized services and equipment that are not within the County's resources. Potential units assigned to this section include Compensation/Claims, Procurement, Cost, and Time. Conversely, during some incidents, responding agencies may not require outside assistance, or relatively minor finance or administrative operations are otherwise required. In these instances, the Finance/Administration section can be staffed by a technical specialist in the Planning Section. The Finance and Administration Chief is responsible for:

- Monitoring costs related to the incident.
- Maintaining accounting, procurement, and personnel time records.
- Conducting cost analyses.

**5.5.4 Unified Command**

Unified Command allows all agencies with jurisdictional authority or functional responsibility for the incident to jointly provide management direction to an incident through a common set of incident objectives and strategies and a single IAP. Each participating agency maintains its individual authority, responsibility, and accountability.

Table 5-1 presents a comparison of a single Incident Commander and Unified Command.

5. Command and Control

<b>Table 5-1 Comparison of Single Incident Commander and Unified Commander</b>	
<b>Single Incident Commander</b>	<b>Unified Command</b>
<p>The Incident Commander is solely responsible (within the confines of his or her authority) for establishing incident objectives and strategies.</p> <p>The Incident Commander is directly responsible for ensuring that all functional areas activities are directed toward accomplishment of the strategy.</p>	<p>The individuals designated by their jurisdictional and organizational authorities (or by departments within a single jurisdiction) must jointly determine objectives, strategies, plans, resource allocations, and priorities and work together to execute integrated incident operations and maximize the use of assigned resources.</p>

Source: ICS-300: Intermediate ICS for Expanding Incident Student Manual.

**5.5.5 Area Command**

An Area Command is a management structure established to oversee the organization of multiple incidents handled by separate ICS organizations, or very large incidents that involve multiple ICS organizations. Area Command is activated only if necessary, depending on the complexity of the incident and span-of-control, and does not have operational responsibilities. If activated, the Area Command:

- Sets overall incident-related priorities:
  - De-conflicts incident management objectives with other ICS organizations and established policies.
  - Allocates critical resources according to incident-related priorities.
  - Identifies critical resource needs and reports them to the EOCs.
- Conducts oversight:
  - Ensures proper management and effective communication and provides for personnel accountability and a safe operating environment.
  - Ensures that short-term emergency recovery is coordinated to assist in the transition to full recovery operations.

**5.5.6 Multi-Agency Coordination**

A Multi-Agency Coordination Group (MAC Group) is a multi-disciplinary, and in some cases multi-jurisdictional, decision-making group. Membership of the MAC Group is based on incident characteristics and is subject to change as the situation evolves.

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**5. Command and Control**

A MAC Group is responsible for the following activities:

- Prioritizing multi-agency/multi-jurisdictional incidents using situation status reports.
- Allocating only scarce resources based on prioritized incidents.
- Recommending multi-jurisdictional policy.
- Resolving common issues.
- Communicating MAC decisions to local EOCs.

It is important to note that MAC Groups do not exercise command authority or assume control of local operations and will not direct resources or serve as an ordering point. A MAC Group serves as a vehicle for consensus-based decision-making during an event that impacts multiple agencies and/or jurisdictions.

# 6

## Plan Development, Maintenance and Implementation

### 6.1 Plan Review and Maintenance

The EOP will be re-promulgated when a new senior elected or appointed official takes office or at a minimum of every five years to comply with State requirements. If awarded monies through the Emergency Management Performance Grant, this EOP will be reviewed every two years throughout the period of performance of the award. This review will be coordinated by the County Emergency Manager and will include participation by members from each of the departments assigned as lead agencies in this EOP and its supporting annexes. This review will:

- Verify contact information.
- Review the status of resources noted in the plan.
- Evaluate the procedures outlined in the plan to ensure their continued viability.

In addition, lead agencies will review the annexes and appendices assigned to their respective departments.

#### **Recommended changes should be forwarded to:**

Staff Sergeant Joe Larsen, Emergency Manager  
Linn County Sheriff's Office  
1115 SE Jackson St.  
Albany, OR 97322  
jlarsen@linnsheiff.org

### 6.2 Training Program

To assist with training and preparing essential response staff and supporting personnel to incorporate ICS/NIMS concepts in all facets of an emergency, each agency and department is responsible for ensuring that critical staff are identified and trained at a level that enables effective execution of existing response plans, procedures, and policies.

The County Emergency Manager coordinates training for County personnel and encourages them to participate in training sessions hosted by other agencies, organizations, and jurisdictions throughout the region.

**6. Plan Development, Maintenance and Implementation**

Current training and operational requirements set forth under NIMS have been adopted and implemented by the County (see minimum training requirements in Table 6-1). The Emergency Manager maintains records and lists of training received by County personnel. Training requirements apply to all first responders and disaster workers, including first-line supervisors, middle management, and Command and General Staff, as well as:

- EMS personnel
- Firefighters
- Law enforcement personnel
- Public works/utility personnel
- Skilled support personnel
- Other emergency management response personnel
- Support/volunteer personnel at all levels

<b>Table 6-1 Minimum Training Requirements</b>	
<b>Emergency Personnel</b>	<b>Training Required</b>
Direct role in emergency management or emergency response	ICS-100b IS-700a
First-line supervisors, mid-level management, and Command and General Staff	ICS-100b, -200a IS-700a
Supervisory role in expanding incidents or a management role in an EOC	ICS-100b, -200a, -300 IS-700a
Management capacity in an Area Command situation or EOC	ICS-100b, -200a, -300, -400 IS-700a, -701a
PIOs	IS-702a
Resource management	IS-703a
Communication or incident information systems	IS-701a
Development of mutual aid agreements and/or mutual aid operational plans	IS 706
Planning	IS-800b
<i>Additional information about training requirements can be found on the OEM website at <a href="http://www.oregon.gov/OMD/OEM/plans_train/docs/nims/nims_who_takes_what.pdf">http://www.oregon.gov/OMD/OEM/plans_train/docs/nims/nims_who_takes_what.pdf</a>. Independent study courses can be found at <a href="http://training.fema.gov/IS/crslst.asp">http://training.fema.gov/IS/crslst.asp</a>.</i>	

## 6. Plan Development, Maintenance and Implementation

### 6.3 Exercise Program

The County will conduct exercises throughout the year to test and evaluate this EOP. The County will coordinate with agencies; organizations (nonprofit, for profit, and volunteer); neighboring jurisdictions; and State and federal government to participate in joint exercises. These exercises will consist of a variety of tabletop exercises, drills, functional exercises, and full-scale exercises.

As appropriate, the County will use Homeland Security Exercise and Evaluation Program procedures and tools to develop, conduct, and evaluate these exercises. Information about this program can be found at <http://hseep.dhs.gov>.

The Emergency Manager will work with County departments and agencies to identify and implement corrective actions and mitigation measures, based on exercises conducted through Emergency Management.

### 6.4 Event Critique and After Action Reporting

In order to document and track lessons learned from exercises, the Emergency Manager will conduct a review, or “hot wash,” with exercise participants after each exercise. The Emergency Manager will also coordinate an AAR, which will describe the objectives of the exercise, document the results of the evaluation, and improve the County’s readiness.

Reviews and AARs will also be facilitated after an actual disaster. All agencies involved in the emergency response will participate in the AAR. The AAR following an incident should describe actions taken, identify equipment shortcomings and strengths, and recommend ways to improve operational readiness. Recommendations may include future exercise events and programs. Success stories and lessons learned should be submitted to the Lessons Learned Information Sharing website ([www.llis.gov](http://www.llis.gov)). The Emergency Manager will ensure that equipment, training, and planning shortfalls identified following an incident are addressed by the County’s EMO.

### 6.5 Community Outreach and Preparedness Education

The County will educate the public about threats, disasters, and what to do when an emergency occurs. The County maintains an active community preparedness program and recognizes that citizen preparedness and education are vital components of the County’s overall readiness.

Information about the County’s public education programs, hazard and mitigation information, and other emergency management and emergency services can be found on the County’s website at <http://www.linnsheriff.org/emergency.html>.

## 6. Plan Development, Maintenance and Implementation

### 6.6 Funding and Sustainment

It is a priority of the County to fund and maintain an EMO that ensures the County's ability to respond to and recover from disasters. The Emergency Manager will work with the County Administrative Officer, Board of Commissioners, and community stakeholders to:

- Identify funding sources for emergency management programs, personnel, and equipment.
- Ensure that the Council is informed of progress toward building emergency response and recovery capabilities and is aware of gaps to be addressed.
- Leverage partnerships with local, regional, and State partners to maximize use of scarce resources.

**A**

**Sample Disaster Declaration  
Forms**

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Appendix A. Declaration of State of Emergency

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Appendix A. Declaration of State of Emergency

**DECLARATION OF STATE OF EMERGENCY**

BEFORE THE BOARD OF COMMISSIONERS  
FOR LINN COUNTY, OREGON

In the Matter of Declaring )  
A State of Emergency within )  
Linn County )

**RESOLUTION**

This matter came before the BOARD OF COMMISSIONERS at an emergency meeting on month, day, year, involving an emergency situation created by incident type which is threatening life and property; and

WHEREAS, month, day, year; military time of occurrence, and description of the emergency incident; and

WHEREAS, specific geographic boundaries of event; and

WHEREAS, deaths, injuries, and population at risk; and

WHEREAS, the following conditions, current conditions exist in the impact area; and

WHEREAS, the initial estimate of the damage and impacts is, initial estimate of the damage and impacts; and

WHEREAS, the county EOC has been implemented and the following actions have been taken and resources have been committed by the County, what actions have been implemented and resources committed by the County; and

BE IT RESOLVED that the BOARD OF COMMISSIONERS, under the emergency powers granted by ORS 401.305, declares that a State of Emergency exists within Linn County due to the fact that local resources have been exhausted. Further, County Sheriff’s Office is hereby directed to take all necessary steps authorized by law to secure the persons and property of the citizens of Linn County. State assistance is requested immediately and includes the following:

Appendix A. Declaration of State of Emergency

- assistance needed from the State
- assistance needed from the State
- assistance needed from the State

Dated at Albany, Oregon, this \_\_\_\_\_ day of \_\_\_\_\_

COUNTY BOARD OF COMMISSIONERS

\_\_\_\_\_  
County Chair

\_\_\_\_\_  
Commissioner, Position 2

\_\_\_\_\_  
Commissioner, Position 3

Appendix A. Declaration of State of Emergency

**DECLARATION OF EMERGENCY**

BEFORE THE CITY COUNCIL  
FOR THE COUNTY OF LINN COUNTY, OREGON

To: Staff Sergeant Joe Larsen, Emergency Manager  
Linn County Sheriff’s Office

From: name and title,  
City, Oregon

At military time on month, day, year, a/an description of emergency incident or event type occurred in the City within the geographic boundaries of geographic boundaries threatening life and property. The current situation and conditions are:

Deaths: number of deaths

Injuries: number of injuries

Population at risk: number of population at risk

The current emergency conditions or threats are: conditions or threats.

An initial estimate of the damage and impacts is: initial estimate.

The following assistance is being requested: specific information about the assistance being requested

Actions that have been taken and resources that have been committed by the City:  
the current actions taken and resources that have been committed by the City.

*I do hereby declare that a State of Emergency now exists in the City and that the City has expended or will shortly expend its necessary and available resources. I respectfully request that City provide assistance, consider the City an “Emergency Area” as provided for in ORS 401, and, as appropriate, request support from State agencies and/or the federal government.*

Signed: \_\_\_\_\_

Title: \_\_\_\_\_ Date & Time: \_\_\_\_\_

**Appendix A. Declaration of State of Emergency**

*This request may be passed to the County via radio, telephone, or fax. The original signed document must be sent to County Sheriff's Office Emergency Manager, with a copy placed in the final incident package.*

# B

## Incident Command System Forms

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## Appendix B. Incident Command System Forms

**Index of Incident Command System (ICS) Forms**

The following ICS forms are included in this appendix.

ICS Form No.	Form Title
ICS Form 201	Incident Briefing
ICS Form 202	Incident Objectives
ICS Form 203	Organization Assignment List
ICS Form 204	Assignment List
ICS Form 205	Incident Radio Communications Plan
ICS Form 205a	Communications List
ICS Form 206	Medical Plan
ICS Form 207	Incident Organizational Chart
ICS Form 208	Safety Message/Plan
ICS Form 209	Incident Status Summary
ICS Form 210	Resource Status Change
ICS Form 211	Incident Check-in List
ICS Form 213	General Message
ICS Form 214	Activity Log
ICS Form 215	Operational Planning Worksheet
ICS Form 215a	Incident Action Plan Safety Analysis
ICS Form 218	Support Vehicle/Equipment Inventory
ICS Form 219	Resource Status Card (T-Card)
ICS Form 220	Air Operations Summary
ICS Form 221	Demobilization Plan
ICS Form 225	Incident Personnel Performance Rating

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# C

## **Emergency Operations Center Position Checklists**

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Appendix C. Emergency Operations Center Position Checklists

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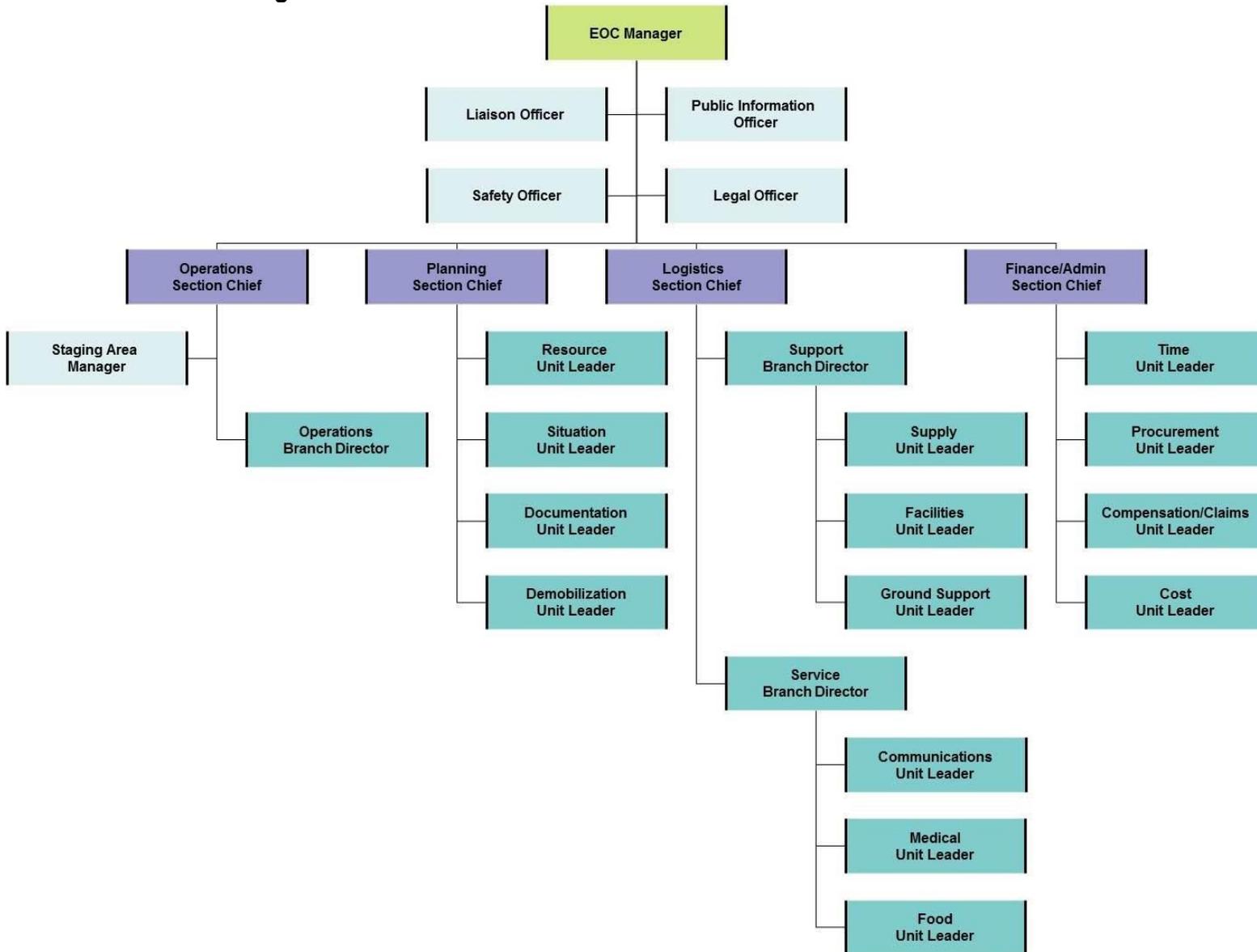
**Appendix C. Emergency Operations Center Position Checklists****Index of EOC Position Checklists**

The following checklists are included in this appendix.

1. Air Operations Branch Director
2. Communication Unit Leader
3. Compensation/Claims Unit Leader
4. Cost Unit Leader
5. Demobilization Unit Leader
6. Division-Group Supervisor
7. Documentation Unit Leader
8. Facilities Unit Leader
9. Finance – Administration Section Chief
10. Food Unit Leader
11. Ground Support Unit Leader
12. Incident Commander
13. Liaison Officer
14. Logistics Section Chief
15. Medical Unit Leader
16. Operations Branch Director
17. Operations Section Chief
18. Planning Section Chief
19. Procurement Unit Leader
20. Public Information Officer
21. Resources Unit Leader
22. Safety Officer
23. Service Branch Director
24. Situation Unit Leader
25. Staging Area Manager
26. Strike Team-Task Force Leader
27. Supply Unit Leader
28. Support Branch Director
29. Technical Specialist
30. Time Unit Leader

Appendix C. Emergency Operations Center Position Checklists

Figure C-1 EOC Position Organizational Chart



# D

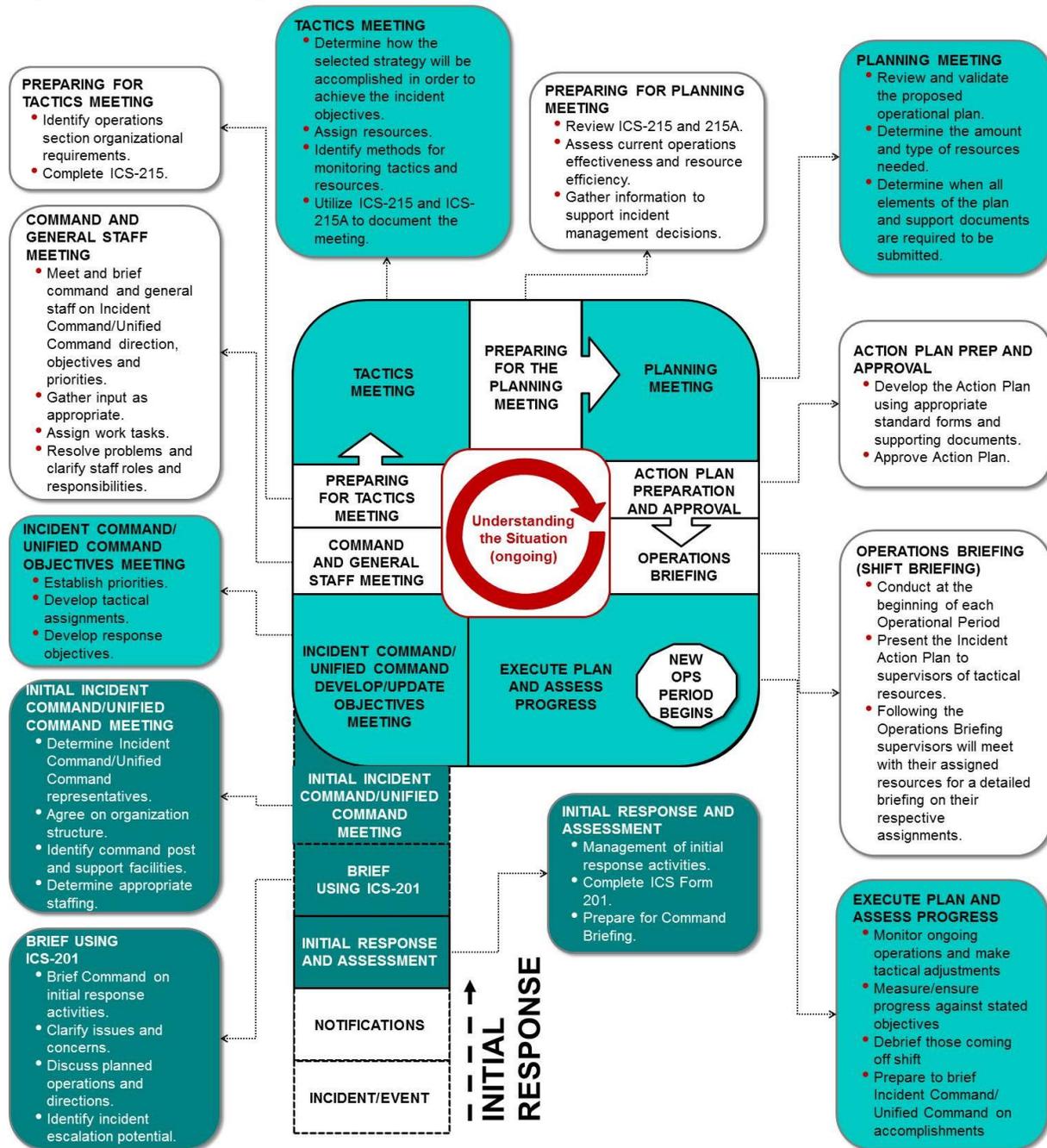
## Incident Action Planning Cycle

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Appendix D. Incident Action Planning Cycle

An Incident Action Plan is the vehicle by which Incident Command communicates his or her expectations and provides collaboration and participation among all levels of incident management. A complete Incident Action Plan facilitates successful incident operations and provides a basis for evaluating performance in achieving incident objectives. The Planning “P” in Figure D-1 is a guide to the process and steps involved in planning for an incident. The leg of the “P” describes the initial response period whereas the top of the leg of the “P” is the beginning of the first operational planning period cycle.

Figure D-1 Planning “P”



## Appendix D. Incident Action Planning Cycle

An Incident Action Plan should be comprised of the items listed in Table D-1, along with pertinent information on each item.

<b>Order</b>	<b>ICS Form</b>	<b>Title</b>	<b>Required</b>	<b>Prepared By</b>
1	200	Cover Sheet	Always	Planning Support Unit Leader
2	202	Incident Objectives	Always	Situation Unit Leader
3	205	Incident Radio Communications Plan	As the incident requires – Radio Use	Communications Unit Leader
4	205A	Incident Telephone Communications Plan	Always	Resource Unit Leader
5	207	Incident Organization Chart	Always	Resource Unit Leader
6		Incident Map	Always	Situation Unit Leader /GIS Unit
7	204	Assignment List	Always	Resource Unit Leader
8	220	Air Operations Summary	As the incident requires – Air Ops	Operations Section Chief/Air Operations Branch
9	206	Medical Plan	Always	Safety Officer
10	230	Meeting Schedule	Always	Situation Unit Leader
11	213	General Message	Optional	Any Message Originator
12	Other components as needed		Optional	Planning Support

*For more information, see FEMA's Incident Action Planning Guide, June 2012*

# E

## **Agreements and Memorandums of Understanding**

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Appendix D. Agreements and Memorandums of Understanding

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**Appendix D. Agreements and Memorandums of Understanding**

The following Agreements and Memorandums of Understanding are in place for the County:

Agreement Title	Agencies Cooperating with Linn County	Purpose of Agreement
Inter-County Mutual Aid Agreement	Counties of Benton, Clackamas, Lincoln, Marion, Polk, and Yamhill	An Omnibus agreement to facilitate and encourage Emergency Assistance among Counties in the form of supplemental personnel, equipment, materials, or other support.
MOU Between Linn County Sheriff’s Office and the US DOE for Emergency Preparedness and Response	US Department of Energy, National Energy Technology Laboratory –Albany Research Center	Linn County Sheriff will provide law enforcement and emergency management assistance on request and the Albany Research Center will provide named resources on request.
Intergovernmental Agreement For Telecommunications Services	State of Oregon, Department of Administrative Services	Agreement to allow Linn County to use the State’s telecommunications backbone network
Intergovernmental Agreement	City of Albany	Agreement between the City and County to jointly use and operate a Mobile Data Terminal System and associated computer hardware and software
Memorandum of Agreement	Linn-Benton-Lincoln Educational Service District and its associated school districts, Linn County Health Services, Linn County Juvenile Department, Linn County Council for Integrated Child and Family Services	Agreement to take action to establish and conduct activities that will help ensure safe schools
Memorandum of Cooperation and Support	Albany Fire Department, Benton County Government, Benton County Sheriff’s Office, City of Albany, Corvallis Fire Department, Corvallis School District 509J, Greater Albany School District 8J, Jefferson Fire District, Linn-Benton Community College, Oregon State University, Philomath School District 17J, Samaritan Regional Health Services, Siuslaw National Forest	Agreement to jointly provide Public Information coordination and support in emergency situations, to include establishing and implementing a Joint Information Center, as needed
Memorandum of Understanding - Oregon Public Works Emergency Response Cooperative Assistance Agreement	Oregon Department of Transportation and participating local, county, and state government agencies	Agreement to facilitate emergency requests and response for personnel, materials, and equipment, and procedures which specify documentation, compensation, and indemnification and worker comp.

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Appendix D. Agreements and Memorandums of Understanding

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## References

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## Federal

- Robert T. Stafford Disaster Relief and Emergency Assistance Act (Public Law 93-288) as amended, April 2013. Accessed on 20 December 2013 at: <http://www.fema.gov/robert-t-stafford-disaster-relief-and-emergency-assistance-act-public-law-93-288-amended>
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- Homeland Security Policy Directive/HSPD-5: Management of Domestic Incidents. Accessed on 20 December 2013 at: <http://www.fas.org/irp/offdocs/nspd/hspd-5.html>
- Presidential Policy Directive/PPD-8: National Preparedness. Accessed on 20 December 2013 at: <http://www.dhs.gov/presidential-policy-directive-8-national-preparedness>

## FEMA Policy

- The Federal Emergency Management Agency Publication 1: The Federal Emergency Management Agency, November 2010. Accessed on 20 December 2013 at: <http://www.fema.gov/media-library/assets/documents/25272>
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- National Incident Management System, December 2008. Accessed on 20 December 2013 at: <http://www.fema.gov/national-incident-management-system>
- National Preparedness Goal, First Edition, September 2011. Accessed on 20 December 2013 at: <http://www.fema.gov/national-preparedness-goal>

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- FEMA Administrator’s Intent (FY 2015-2019). Pub. April 2013. Accessed on 20 December 2013 at: <http://www.fema.gov/media-library/assets/documents/31808>
- FEMA Strategic Plan, FY 2011-2014, FEMA P-806, February 2011. Accessed on 20 December 2013 at: <http://www.fema.gov/fy-2011-2014-strategic-plan>
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- National Response Framework, Second Edition, May 2013. Accessed on 20 December 2013 at: <http://www.fema.gov/national-response-framework>
- National Disaster Recovery Framework, Strengthening Disaster Recovery for the Nation, September 2011. Accessed on 20 December 2013 at: <http://www.fema.gov/media-library/assets/documents/24647?fromSearch=fromsearch&id=5124>
- National Disaster Housing Strategy, January 2009. Accessed on 20 December 2013 at: <http://www.fema.gov/media-library/assets/documents/24600>
- Developing and Maintaining Emergency Operations Plans, Comprehensive Preparedness Guide (CPG) 101, Version 2.0, November 2010. Accessed on 20 December 2013 at: <http://www.fema.gov/media-library/assets/documents/25975>

**State**

- State of Oregon Emergency Operations Plan, as revised November 2013. Accessed on 20 December 2013 at: [http://www.oregon.gov/OMD/OEM/Pages/plans\\_train/EOP.aspx](http://www.oregon.gov/OMD/OEM/Pages/plans_train/EOP.aspx)
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- Emergency Declaration Guidelines for Local Elected and Appointed Officials. September 2011. Accessed on 20 December 2013 at: [http://www.oregon.gov/OMD/OEM/docs/library/ea\\_officials\\_guide\\_sept\\_2011.pdf](http://www.oregon.gov/OMD/OEM/docs/library/ea_officials_guide_sept_2011.pdf)

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- Oregon Revised Statutes (ORS) 2011 Edition. Chapters 401 through 404. Accessed on 20 December 2013 at:  
[https://www.oregonlegislature.gov/bills\\_laws/Pages/ORS.aspx](https://www.oregonlegislature.gov/bills_laws/Pages/ORS.aspx)
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[http://arcweb.sos.state.or.us/pages/rules/oars\\_100/oar\\_104/104\\_tofc.html](http://arcweb.sos.state.or.us/pages/rules/oars_100/oar_104/104_tofc.html)

## County

Copies of the following documents can be obtained by contacting the Emergency Manager:

- Emergency Operations Plan
- Natural Hazard Mitigation Plan
- Community Wildfire Protection Plan
- Memoranda of Agreement / Understanding
- All other Public Laws or Executive Orders enacted or to be enacted which pertain to emergencies/disasters.

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## **Acronyms and Glossary**

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## Appendix G. Acronyms and Glossary

**Acronyms**

AAR	After Action Report
ADA	Americans with Disabilities Act
AOC	Agency Operations Center
ARES	Amateur Radio Emergency Services
CBO	Community Based Organization
CBRNE	chemical, biological, radiological, nuclear, or explosive
CDC	Centers for Disease Control and Prevention
CERT	Community Emergency Response Team
CIKR	Critical Infrastructure and Key Resources
COAD	Community Organizations Active in Disaster
COOP	Continuity of Operations
County	Linn County
CWPP	Community Wildfire Protection Plan
DSHS	Department of Social and Health Services
EAS	National Emergency Alert System
ECC	Emergency Coordination Center
EMO	Emergency Management Organization
EMS	Emergency Medical Services
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
ESF	Emergency Support Function
FAA	Federal Aviation Administration
FBI	Federal Bureau of Investigation
FEMA	Federal Emergency Management Agency
GIS	geographical information system
HAN	Health Alert Network
IA	Incident Annex

## Appendix G. Acronyms and Glossary

IAP	Incident Action Plan
ICS	Incident Command System
IDA	initial damage assessment
IMT	Incident Management Team
JIC	Joint Information Center
LCDHS	Linn County Department of Health Services
LCEH	Linn County Environmental Health
LCPH	Linn County Public Health
MRC	Medical Reserve Corps
NIMS	National Incident Management System
NRF	National Response Framework
NTSB	National Transportation Safety Board
ODOT	Oregon Department of Transportation
OEM	Office of Emergency Management
OERS	Oregon Emergency Response Service
OHA	Oregon Health Authority
OPHD	Oregon Public Health Division
ORS	Oregon Revised Statutes
OSFM	Oregon State Fire Marshal
OTFC	Oregon Terrorism Information Threat Assessment Network Fusion Center
PDA	Preliminary Damage Assistance
PIO	Public Information Officer
POD	point of distribution
Red Cross	American Red Cross
SA	Support Annex
SAD	State Active Duty
SAGH	Samaritan Albany General Hospital

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**Appendix G. Acronyms and Glossary**

SAR	Search and Rescue
SLCH	Samaritan Lebanon Community Hospital
SOP	Standard Operating Procedure
State	State of Oregon
USDA	United States Department of Agriculture

## Appendix G. Acronyms and Glossary

## Glossary of Key Terms

**Accessible:** Having the legally required features and/or qualities that ensure easy entrance, participation, and usability of places, programs, services, and activities by individuals with a wide variety of disabilities.

**Acquisition Procedures:** A process used to obtain resources to support operational requirements.

**Agency:** A division of government with a specific function offering a particular kind of assistance. In the Incident Command System, agencies are defined either as jurisdictional (having statutory responsibility for incident management) or as assisting or cooperating (providing resources or other assistance). Governmental organizations are most often in charge of an incident, though in certain circumstances private-sector organizations may be included. Additionally, nongovernmental organizations may be included to provide support.

**Agency Administrator/Executive:** The official responsible for administering policy for an agency or jurisdiction. An Agency Administrator/Executive (or other public official with jurisdictional responsibility for the incident) usually makes the decision to establish an Area Command.

**Agency Dispatch:** The agency or jurisdictional facility from which resources are sent to incidents.

**Agency Representative:** A person assigned by a primary, assisting, or cooperating Federal, State, tribal, or local government agency, or nongovernmental or private organization, that has been delegated authority to make decisions affecting that agency's or organization's participation in incident management activities following appropriate consultation with the leadership of that agency.

**All-Hazards:** Describing an incident, natural or manmade, that warrants action to protect life, property, environment, and public health or safety, and to minimize disruptions of government, social, or economic activities.

**Allocated Resource:** Resource dispatched to an incident.

**Area Command:** An organization established to oversee the management of multiple incidents that are each being handled by a separate Incident Command System organization or to oversee the management of a very large or evolving incident that has multiple Incident Management Teams engaged. An Agency Administrator/Executive or other public official with jurisdictional responsibility for the incident usually makes the decision to establish an Area Command. An Area Command is activated only if necessary, depending on the complexity of the incident and incident management span-of-control considerations.

**Assessment:** The process of acquiring, collecting, processing, examining, analyzing, evaluating, monitoring, and interpreting the data, information, evidence, objects, measurements, images, sound, etc., whether tangible or intangible, to provide a basis for decision-making.

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**Appendix G. Acronyms and Glossary**

**Assigned Resource:** Resource checked in and assigned work tasks on an incident.

**Assignment:** Task given to a personnel resource to perform within a given operational period that is based on operational objectives defined in the Incident Action Plan.

**Assistant:** Title for subordinates of principal Command Staff positions. The title indicates a level of technical capability, qualifications, and responsibility subordinate to the primary positions. Assistants may also be assigned to Unit Leaders.

**Assisting Agency:** An agency or organization providing personnel, services, or other resources to the agency with direct responsibility for incident management. See Supporting Agency.

**Available Resource:** Resource assigned to an incident, checked in, and available for a mission assignment, normally located in a Staging Area.

**Badging:** The assignment of physical incident-specific credentials to establish legitimacy and limit access to various incident sites.

**Branch:** The organizational level having functional or geographical responsibility for major aspects of incident operations. A Branch is organizationally situated between the Section Chief and the Division or Group in the Operations Section, and between the Section and Units in the Logistics Section. Branches are identified by the use of Roman numerals or by functional area.

**Cache:** A predetermined complement of tools, equipment, and/or supplies stored in a designated location, available for incident use.

**Camp:** A geographical site within the general incident area (separate from the Incident Base) that is equipped and staffed to provide sleeping, food, water, and sanitary services to incident personnel.

**Categorizing Resources:** The process of organizing resources by category, kind, and type, including size, capacity, capability, skill, and other characteristics. This makes the resource ordering and dispatch process within and across organizations and agencies, and between governmental and nongovernmental entities, more efficient, and ensures that the resources received are appropriate to their needs.

**Certifying Personnel:** The process of authoritatively attesting that individuals meet professional standards for the training, experience, and performance required for key incident management functions.

**Chain of Command:** The orderly line of authority within the ranks of the incident management organization.

**Check-In:** The process through which resources first report to an incident. All responders, regardless of agency affiliation, must report in to receive an assignment in accordance with the procedures established by the Incident Commander.

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**Appendix G. Acronyms and Glossary**

**Chief:** The Incident Command System title for individuals responsible for management of functional Sections: Operations, Planning, Logistics, Finance/Administration, and Intelligence/Investigations (if established as a separate Section).

**Command:** The act of directing, ordering, or controlling by virtue of explicit statutory, regulatory, or delegated authority.

**Command Staff:** The staff who report directly to the Incident Commander, including the Public Information Officer, Safety Officer, Liaison Officer, and other positions as required. They may have an assistant or assistants, as needed.

**Common Operating Picture:** An overview of an incident by all relevant parties that provides incident information enabling the Incident Commander/Unified Command and any supporting agencies and organizations to make effective, consistent, and timely decisions.

**Common Terminology:** Normally used words and phrases-avoiding the use of different words/phrases for same concepts-to ensure consistency and to allow diverse incident management and support organizations to work together across a wide variety of incident management functions and hazard scenarios.

**Communications:** The process of transmission of information through verbal, written, or symbolic means.

**Communications/Dispatch Center:** Agency or interagency dispatch centers, 911 call centers, emergency control or command dispatch centers, or any naming convention given to the facility and staff that handles emergency calls from the public and communication with emergency management/response personnel. The center can serve as a primary coordination and support element of the Multiagency Coordination System(s) (MACS) for an incident until other elements of the MACS are formally established.

**Complex:** Two or more individual incidents located in the same general area and assigned to a single Incident Commander or to Unified Command.

**Comprehensive Preparedness Guide 101:** A guide designed to assist jurisdictions with developing operations plans. It promotes a common understanding of the fundamentals of planning and decision-making to help emergency planners examine a hazard and produce integrated, coordinated, and synchronized plans.

**Continuity of Government:** A coordinated effort within the Federal Government's executive branch to ensure that National Essential Functions continue to be performed during a catastrophic emergency (as defined in National Security Presidential Directive 51/Homeland Security Presidential Directive 20).

**Continuity of Operations:** An effort within individual organizations to ensure that Primary Mission Essential Functions continue to be performed during a wide range of emergencies.

**Appendix G. Acronyms and Glossary**

**Cooperating Agency:** An agency supplying assistance other than direct operational or support functions or resources to the incident management effort.

**Coordinate:** To advance an analysis and exchange of information systematically among principals who have or may have a need to know certain information to carry out specific incident management responsibilities.

**Corrective Actions:** The implementation of procedures that are based on lessons learned from actual incidents or from training and exercises.

**Credentialing:** The authentication and verification of the certification and identity of designated incident managers and emergency responders.

**Critical Infrastructure:** Assets, systems, and networks, whether physical or virtual, so vital to the United States that the incapacitation or destruction of such assets, systems, or networks would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters.

**Delegation of Authority:** A statement provided to the Incident Commander by the Agency Executive delegating authority and assigning responsibility. The delegation of authority can include objectives, priorities, expectations, constraints, and other considerations or guidelines, as needed. Many agencies require written delegation of authority to be given to the Incident Commander prior to assuming command on larger incidents. (Also known as Letter of Expectation.)

**Demobilization:** The orderly, safe, and efficient return of an incident resource to its original location and status.

**Department Operations Center (DOC):** An Emergency Operations Center (EOC) specific to a single department or agency. The focus of a DOC is on internal agency incident management and response. DOCs are often linked to and, in most cases, are physically represented in a combined agency EOC by authorized agent(s) for the department or agency.

**Deputy:** A fully qualified individual who, in the absence of a superior, can be delegated the authority to manage a functional operation or to perform a specific task. In some cases a deputy can act as relief for a superior, and therefore must be fully qualified in the position. Deputies generally can be assigned to the Incident Commander, General Staff, and Branch Directors.

**Director:** The Incident Command System title for individuals responsible for supervision of a Branch.

**Dispatch:** The ordered movement of a resource or resources to an assigned operational mission, or an administrative move from one location to another.

**Division:** The organizational level having responsibility for operations within a defined geographic area. Divisions are established when the number of resources exceeds the manageable span of control of the Section Chief. See Group.

**Emergency:** Any incident, whether natural or manmade, that requires responsive action to protect life or property. Under the Robert T. Stafford Disaster Relief and

**Appendix G. Acronyms and Glossary**

Emergency Assistance Act, an emergency means any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement State and local efforts and capabilities to save lives and to protect property and public health and safety, or to lessen or avert the threat of a catastrophe in any part of the United States.

**Emergency Management Assistance Compact (EMAC):** A congressionally ratified organization that provides form and structure to interstate mutual aid. Through EMAC, a disaster-affected State can request and receive assistance from other member States quickly and efficiently, resolving two key issues up front: liability and reimbursement.

**Emergency Management/Response Personnel:** Includes Federal, State, territorial, tribal, substate regional, and local governments, nongovernmental organizations, private sector-organizations, critical infrastructure owners and operators, and all other organizations and individuals who assume an emergency management role. (Also known as emergency responder.)

**Emergency Operations Center (EOC):** The physical location at which the coordination of information and resources to support incident management (on-scene operations) activities normally takes place. An EOC may be a temporary facility or may be located in a more central or permanently established facility, perhaps at a higher level of organization within a jurisdiction. EOCs may be organized by major functional disciplines (e.g., fire, law enforcement, medical services), by jurisdiction (e.g., Federal, State, regional, tribal, City, county), or by some combination thereof.

**Emergency Operations Plan:** An ongoing plan for responding to a wide variety of potential hazards.

**Emergency Public Information:** Information that is disseminated primarily in anticipation of or during an emergency. In addition to providing situational information to the public, it frequently provides directive actions required to be taken by the general public.

**Evacuation:** The organized, phased, and supervised withdrawal, dispersal, or removal of civilians from dangerous or potentially dangerous areas, and their reception and care in safe areas.

**Event:** See Planned Event.

**Federal:** Of or pertaining to the Federal Government of the United States of America.

**Field Operations Guide:** Durable pocket or desk guides that contain essential information required to perform specific assignments or functions.

**Finance/Administration Section:** The Incident Command System Section responsible for all administrative and financial considerations surrounding an incident.

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**Appendix G. Acronyms and Glossary**

**Function:** The five major activities in the Incident Command System: Command, Operations, Planning, Logistics, and Finance/Administration. A sixth function, Intelligence/Investigations, may be established, if required, to meet incident management needs. The term function is also used when describing the activity involved (e.g., the planning function).

**General Staff:** A group of incident management personnel organized according to function and reporting to the Incident Commander. The General Staff normally consists of the Operations Section Chief, Planning Section Chief, Logistics Section Chief, and Finance/Administration Section Chief. An Intelligence/Investigations Chief may be established, if required, to meet incident management needs.

**Group:** An organizational subdivision established to divide the incident management structure into functional areas of operation. Groups are composed of resources assembled to perform a special function not necessarily within a single geographic division. See Division.

**Hazard:** Something that is potentially dangerous or harmful, often the root cause of an unwanted outcome.

**Incident:** An occurrence, natural or manmade, that requires a response to protect life or property. Incidents can, for example, include major disasters, emergencies, terrorist attacks, terrorist threats, civil unrest, wildland and urban fires, floods, hazardous materials spills, nuclear accidents, aircraft accidents, earthquakes, hurricanes, tornadoes, tropical storms, tsunamis, war-related disasters, public health and medical emergencies, and other occurrences requiring an emergency response.

**Incident Action Plan:** An oral or written plan containing general objectives reflecting the overall strategy for managing an incident. It may include the identification of operational resources and assignments. It may also include attachments that provide direction and important information for management of the incident during one or more operational periods.

**Incident Base:** The location at which primary Logistics functions for an incident are coordinated and administered. There is only one Base per incident. (Incident name or other designator will be added to the term Base.) The Incident Command Post may be co-located with the Incident Base.

**Incident Command:** The Incident Command System organizational element responsible for overall management of the incident and consisting of the Incident Commander (either single or unified command structure) and any assigned supporting staff.

**Incident Commander (IC):** The individual responsible for all incident activities, including the development of strategies and tactics and the ordering and release of resources. The IC has overall authority and responsibility for conducting incident operations and is responsible for the management of all incident operations at the incident site.

**Appendix G. Acronyms and Glossary**

**Incident Command Post (ICP):** The field location where the primary functions are performed. The ICP may be co-located with the Incident Base or other incident facilities.

**Incident Command System (ICS):** A standardized on-scene emergency management construct specifically designed to provide an integrated organizational structure that reflects the complexity and demands of single or multiple incidents, without being hindered by jurisdictional boundaries. ICS is the combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure, designed to aid in the management of resources during incidents. It is used for all kinds of emergencies and is applicable to small as well as large and complex incidents. ICS is used by various jurisdictions and functional agencies, both public and private, to organize field-level incident management operations.

**Incident Management:** The broad spectrum of activities and organizations providing effective and efficient operations, coordination, and support applied at all levels of government, utilizing both governmental and nongovernmental resources to plan for, respond to, and recover from an incident, regardless of cause, size, or complexity.

**Incident Management Team (IMT):** An Incident Commander and the appropriate Command and General Staff personnel assigned to an incident. The level of training and experience of the IMT members, coupled with the identified formal response requirements and responsibilities of the IMT, are factors in determining "type," or level, of IMT.

**Incident Objectives:** Statements of guidance and direction needed to select appropriate strategy(s) and the tactical direction of resources. Incident objectives are based on realistic expectations of what can be accomplished when all allocated resources have been effectively deployed. Incident objectives must be achievable and measurable, yet flexible enough to allow strategic and tactical alternatives.

**Information Management:** The collection, organization, and control over the structure, processing, and delivery of information from one or more sources and distribution to one or more audiences who have a stake in that information.

**Integrated Planning System:** A system designed to provide common processes for developing and integrating plans for the Federal Government to establish a comprehensive approach to national planning in accordance with the Homeland Security Management System as outlined in the National Strategy for Homeland Security.

**Intelligence/Investigations:** An organizational subset within ICS. Intelligence gathered within the Intelligence/Investigations function is information that either leads to the detection, prevention, apprehension, and prosecution of criminal activities-or the individual(s) involved-including terrorist incidents or information that leads to determination of the cause of a given incident (regardless of the source) such as public health events or fires with unknown origins. This is

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**Appendix G. Acronyms and Glossary**

different from the normal operational and situational intelligence gathered and reported by the Planning Section.

**Interoperability:** Ability of systems, personnel, and equipment to provide and receive functionality, data, information and/or services to and from other systems, personnel, and equipment, between both public and private agencies, departments, and other organizations, in a manner enabling them to operate effectively together. Allows emergency management/response personnel and their affiliated organizations to communicate within and across agencies and jurisdictions via voice, data, or video-on-demand, in real time, when needed, and when authorized.

**Job Aid:** Checklist or other visual aid intended to ensure that specific steps of completing a task or assignment are accomplished.

**Joint Field Office (JFO):** The primary Federal incident management field structure. The JFO is a temporary Federal facility that provides a central location for the coordination of Federal, State, tribal, and local governments and private-sector and nongovernmental organizations with primary responsibility for response and recovery. The JFO structure is organized, staffed, and managed in a manner consistent with National Incident Management System principles. Although the JFO uses an Incident Command System structure, the JFO does not manage on-scene operations. Instead, the JFO focuses on providing support to on-scene efforts and conducting broader support operations that may extend beyond the incident site.

**Joint Information Center (JIC):** A facility established to coordinate all incident-related public information activities. It is the central point of contact for all news media. Public information officials from all participating agencies should co-locate at the JIC.

**Joint Information System (JIS):** A structure that integrates incident information and public affairs into a cohesive organization designed to provide consistent, coordinated, accurate, accessible, timely, and complete information during crisis or incident operations. The mission of the JIS is to provide a structure and system for developing and delivering coordinated interagency messages; developing, recommending, and executing public information plans and strategies on behalf of the Incident Commander (IC); advising the IC concerning public affairs issues that could affect a response effort; and controlling rumors and inaccurate information that could undermine public confidence in the emergency response effort.

**Jurisdiction:** A range or sphere of authority. Public agencies have jurisdiction at an incident related to their legal responsibilities and authority. Jurisdictional authority at an incident can be political or geographical (e.g., Federal, State, tribal, local boundary lines) or functional (e.g., law enforcement, public health).

**Jurisdictional Agency:** The agency having jurisdiction and responsibility for a specific geographical area, or a mandated function.

**Key Resource:** Any publicly or privately controlled resource essential to the minimal operations of the economy and government.

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**Appendix G. Acronyms and Glossary**

**Letter of Expectation:** See Delegation of Authority.

**Liaison:** A form of communication for establishing and maintaining mutual understanding and cooperation.

**Liaison Officer:** A member of the Command Staff responsible for coordinating with representatives from cooperating and assisting agencies or organizations.

**Local Government:** Public entities responsible for the security and welfare of a designated area as established by law. A county, municipality, City, town, township, local public authority, school district, special district, intrastate district, council of governments (regardless of whether the council of governments is incorporated as a nonprofit corporation under State law), regional or interstate government entity, or agency or instrumentality of a local government; an Indian tribe or authorized tribal entity, or in Alaska a Native Village or Alaska Regional Native Corporation; a rural community, unincorporated town or village, or other public entity. See Section 2 (10), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002).

**Logistics:** The process and procedure for providing resources and other services to support incident management.

**Logistics Section:** The Incident Command System Section responsible for providing facilities, services, and material support for the incident.

**Management by Objectives:** A management approach that involves a five-step process for achieving the incident goal. The Management by Objectives approach includes the following: establishing overarching incident objectives; developing strategies based on overarching incident objectives; developing and issuing assignments, plans, procedures, and protocols; establishing specific, measurable tactics or tasks for various incident-management functional activities and directing efforts to attain them, in support of defined strategies; and documenting results to measure performance and facilitate corrective action.

**Manager:** Individual within an Incident Command System organizational unit who is assigned specific managerial responsibilities (e.g., Staging Area Manager or Camp Manager).

**Mitigation:** Activities providing a critical foundation in the effort to reduce the loss of life and property from natural and/or manmade disasters by avoiding or lessening the impact of a disaster and providing value to the public by creating safer communities. Mitigation seeks to fix the cycle of disaster damage, reconstruction, and repeated damage. These activities or actions, in most cases, will have a long-term sustained effect.

**Mobilization:** The process and procedures used by all organizations-Federal, State, tribal, and local-for activating, assembling, and transporting all resources that have been requested to respond to or support an incident.

**Mobilization Guide:** Reference document used by organizations outlining agreements, processes, and procedures used by all participating agencies/organizations for activating, assembling, and transporting resources.

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**Appendix G. Acronyms and Glossary**

**Multiagency Coordination (MAC) Group:** A group of administrators or executives, or their appointed representatives, who are typically authorized to commit agency resources and funds. A MAC Group can provide coordinated decision-making and resource allocation among cooperating agencies, and may establish the priorities among incidents, harmonize agency policies, and provide strategic guidance and direction to support incident management activities. MAC Groups may also be known as multiagency committees, emergency management committees, or as otherwise defined by the Multiagency Coordination System.

**Multiagency Coordination System (MACS):** A system that provides the architecture to support coordination for incident prioritization, critical resource allocation, communications systems integration, and information coordination. MACS assist agencies and organizations responding to an incident. The elements of a MACS include facilities, equipment, personnel, procedures, and communications. Two of the most commonly used elements are Emergency Operations Centers and MAC Groups.

**Multijurisdictional Incident:** An incident requiring action from multiple agencies that each have jurisdiction to manage certain aspects of an incident. In the Incident Command System, these incidents will be managed under Unified Command.

**Mutual Aid Agreement or Assistance Agreement:** Written or oral agreement between and among agencies/organizations and/or jurisdictions that provides a mechanism to quickly obtain emergency assistance in the form of personnel, equipment, materials, and other associated services. The primary objective is to facilitate rapid, short-term deployment of emergency support prior to, during, and/or after an incident.

**National:** Of a nationwide character, including the Federal, State, tribal, and local aspects of governance and policy.

**National Essential Functions:** A subset of government functions that are necessary to lead and sustain the Nation during a catastrophic emergency and that, therefore, must be supported through continuity of operations and continuity of government capabilities.

**National Incident Management System:** A set of principles that provides a systematic, proactive approach guiding government agencies at all levels, nongovernmental organizations, and the private sector to work seamlessly to prevent, protect against, respond to, recover from, and mitigate the effects of incidents, regardless of cause, size, location, or complexity, in order to reduce the loss of life or property and harm to the environment.

**National Response Framework:** A guide to how the Nation conducts all-hazards response.

**Nongovernmental Organization (NGO):** An entity with an association that is based on interests of its members, individuals, or institutions. It is not created by a government, but it may work cooperatively with government. Such organizations serve a public purpose, not a private benefit. Examples of NGOs include faith-

**Appendix G. Acronyms and Glossary**

based charity organizations and the American Red Cross. NGOs, including voluntary and faith-based groups, provide relief services to sustain life, reduce physical and emotional distress, and promote the recovery of disaster victims. Often these groups provide specialized services that help individuals with disabilities. NGOs and voluntary organizations play a major role in assisting Emergency Managers before, during, and after an emergency.

**Officer:** The Incident Command System title for a person responsible for one of the Command Staff positions of Safety, Liaison, and Public Information.

**Operational Period:** The time scheduled for executing a given set of operation actions, as specified in the Incident Action Plan. Operational periods can be of various lengths, although usually they last 12 to 24 hours.

**Operations Section:** The Incident Command System (ICS) Section responsible for all tactical incident operations and implementation of the Incident Action Plan. In ICS, the Operations Section normally includes subordinate Branches, Divisions, and/or Groups.

**Organization:** Any association or group of persons with like objectives. Examples include, but are not limited to, governmental departments and agencies, nongovernmental organizations, and the private sector.

**Personal Responsibility:** The obligation to be accountable for one's actions.

**Personnel Accountability:** The ability to account for the location and welfare of incident personnel. It is accomplished when supervisors ensure that Incident Command System principles and processes are functional and that personnel are working within established incident management guidelines.

**Plain Language:** Communication that can be understood by the intended audience and meets the purpose of the communicator. For the purpose of the National Incident Management System, plain language is designed to eliminate or limit the use of codes and acronyms, as appropriate, during incident response involving more than a single agency.

**Planned Event:** A scheduled nonemergency activity (e.g., sporting event, concert, parade, etc.).

**Planning Meeting:** A meeting held as needed before and throughout the duration of an incident to select specific strategies and tactics for incident control operations and for service and support planning. For larger incidents, the Planning Meeting is a major element in the development of the Incident Action Plan.

**Planning Section:** The Incident Command System Section responsible for the collection, evaluation, and dissemination of operational information related to the incident, and for the preparation and documentation of the Incident Action Plan. This Section also maintains information on the current and forecasted situation and on the status of resources assigned to the incident.

**Portability:** An approach that facilitates the interaction of systems that are normally distinct. Portability of radio technologies, protocols, and frequencies

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among emergency management/response personnel will allow for the successful and efficient integration, transport, and deployment of communications systems when necessary. Portability includes the standardized assignment of radio channels across jurisdictions, which allows responders to participate in an incident outside their jurisdiction and still use familiar equipment.

**Pre-Positioned Resource:** A resource moved to an area near the expected incident site in response to anticipated resource needs.

**Preparedness:** A continuous cycle of planning, organizing, training, equipping, exercising, evaluating, and taking corrective action in an effort to ensure effective coordination during incident response. Within the National Incident Management System, preparedness focuses on the following elements: planning; procedures and protocols; training and exercises; personnel qualification and certification; and equipment certification.

**Preparedness Organization:** An organization that provides coordination for emergency management and incident response activities before a potential incident. These organizations range from groups of individuals to small committees to large standing organizations that represent a wide variety of committees, planning groups, and other organizations (e.g., Citizen Corps, Local Emergency Planning Committees, Critical Infrastructure Sector Coordinating Councils).

**Prevention:** Actions to avoid an incident or to intervene to stop an incident from occurring. Prevention involves actions to protect lives and property. It involves applying intelligence and other information to a range of activities that may include such countermeasures as deterrence operations; heightened inspections; improved surveillance and security operations; investigations to determine the full nature and source of the threat; public health and agricultural surveillance and testing processes; immunizations, isolation, or quarantine; and, as appropriate, specific law enforcement operations aimed at deterring, preempting, interdicting, or disrupting illegal activity and apprehending potential perpetrators and bringing them to justice.

**Primary Mission Essential Functions:** Government functions that must be performed in order to support or implement the performance of National Essential Functions before, during, and in the aftermath of an emergency.

**Private Sector:** Organizations and individuals that are not part of any governmental structure. The private sector includes for-profit and not-for-profit organizations, formal and informal structures, commerce, and industry.

**Protocol:** A set of established guidelines for actions (which may be designated by individuals, teams, functions, or capabilities) under various specified conditions.

**Public Information:** Processes, procedures, and systems for communicating timely, accurate, and accessible information on an incident's cause, size, and current situation; resources committed; and other matters of general interest to the public, responders, and additional stakeholders (both directly affected and indirectly affected).

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**Public Information Officer:** A member of the Command Staff responsible for interfacing with the public and media and/or with other agencies with incident-related information requirements.

**Publications Management:** Subsystem that manages the development, publication control, publication supply, and distribution of National Incident Management System materials.

**Recovery:** The development, coordination, and execution of service- and site-restoration plans; the reconstitution of government operations and services; individual, private-sector, nongovernmental, and public assistance programs to provide housing and to promote restoration; long-term care and treatment of affected persons; additional measures for social, political, environmental, and economic restoration; evaluation of the incident to identify lessons learned; post incident reporting; and development of initiatives to mitigate the effects of future incidents.

**Recovery Plan:** A plan developed to restore an affected area or community.

**Reimbursement:** A mechanism to recoup funds expended for incident-specific activities.

**Resource Management:** A system for identifying available resources at all jurisdictional levels to enable timely, efficient, and unimpeded access to resources needed to prepare for, respond to, or recover from an incident. Resource management under the National Incident Management System includes mutual aid agreements and assistance agreements; the use of special Federal, State, tribal, and local teams; and resource mobilization protocols.

**Resource Tracking:** A standardized, integrated process conducted prior to, during, and after an incident by all emergency management/response personnel and their associated organizations.

**Resources:** Personnel and major items of equipment, supplies, and facilities available or potentially available for assignment to incident operations and for which status is maintained. Resources are described by kind and type and may be used in operational support or supervisory capacities at an incident or at an Emergency Operations Center.

**Response:** Activities that address the short-term, direct effects of an incident. Response includes immediate actions to save lives, protect property, and meet basic human needs. Response also includes the execution of emergency operations plans and of mitigation activities designed to limit the loss of life, personal injury, property damage, and other unfavorable outcomes. As indicated by the situation, response activities include applying intelligence and other information to lessen the effects or consequences of an incident; increased security operations; continuing investigations into nature and source of the threat; ongoing public health and agricultural surveillance and testing processes; immunizations, isolation, or quarantine; and specific law enforcement operations aimed at preempting, interdicting, or disrupting illegal activity, and apprehending actual perpetrators and bringing them to justice.

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**Appendix G. Acronyms and Glossary**

**Retrograde:** To return resources back to their original location.

**Safety Officer:** A member of the Command Staff responsible for monitoring incident operations and advising the Incident Commander on all matters relating to operational safety, including the health and safety of emergency responder personnel.

**Section:** The Incident Command System organizational level having responsibility for a major functional area of incident management (e.g., Operations, Planning, Logistics, Finance/Administration, and Intelligence/Investigations (if established)). The Section is organizationally situated between the Branch and the Incident Command.

**Single Resource:** An individual, a piece of equipment and its personnel complement, or a crew/team of individuals with an identified work supervisor that can be used on an incident.

**Situation Report:** Confirmed or verified information regarding the specific details relating to an incident.

**Span of Control:** The number of resources for which a supervisor is responsible, usually expressed as the ratio of supervisors to individuals. (Under the National Incident Management System, an appropriate span of control is between 1:3 and 1:7, with optimal being 1:5, or between 1:8 and 1:10 for many large-scale law enforcement operations.)

**Special Needs Population:** A population whose members may have additional needs before, during, and after an incident in functional areas, including but not limited to: maintaining independence, communication, transportation, supervision, and medical care. Individuals in need of additional response assistance may include those who have disabilities; who live in institutionalized settings; who are elderly; who are children; who are from diverse cultures, who have limited English proficiency, or who are non-English-speaking; or who are transportation disadvantaged.

**Staging Area:** Temporary location for available resources. A Staging Area can be any location in which personnel, supplies, and equipment can be temporarily housed or parked while awaiting operational assignment.

**Standard Operating Guidelines:** A set of instructions having the force of a directive, covering those features of operations which lend themselves to a definite or standardized procedure without loss of effectiveness.

**Standard Operating Procedure:** A complete reference document or an operations manual that provides the purpose, authorities, duration, and details for the preferred method of performing a single function or a number of interrelated functions in a uniform manner.

**State:** When capitalized, refers to any State of the United States, the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American Samoa, the Commonwealth of the Northern Mariana Islands, and any

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possession of the United States. See Section 2 (14), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002).

**Status Report:** Information specifically related to the status of resources (e.g., the availability or assignment of resources).

**Strategy:** The general plan or direction selected to accomplish incident objectives.

**Strike Team:** A set number of resources of the same kind and type that have an established minimum number of personnel, common communications, and a leader.

**Substate Region:** A grouping of jurisdictions, counties, and/or localities within a State brought together for specified purposes (e.g., homeland security, education, public health), usually containing a governance structure.

**Supervisor:** The Incident Command System title for an individual responsible for a Division or Group.

**Supporting Agency:** An agency that provides support and/or resource assistance to another agency. See Assisting Agency.

**Supporting Technology:** Any technology that may be used to support the National Incident Management System, such as orthophoto mapping, remote automatic weather stations, infrared technology, or communications.

**System:** Any combination of facilities, equipment, personnel, processes, procedures, and communications integrated for a specific purpose.

**Tactics:** The deployment and directing of resources on an incident to accomplish the objectives designated by strategy.

**Task Force:** Any combination of resources assembled to support a specific mission or operational need. All resource elements within a Task Force must have common communications and a designated leader.

**Technical Specialist:** Person with special skills that can be used anywhere within the Incident Command System organization. No minimum qualifications are prescribed, as technical specialists normally perform the same duties during an incident that they perform in their everyday jobs, and they are typically certified in their fields or professions.

**Technology Standards:** Conditions, guidelines, or characteristics that may be required to facilitate the interoperability and compatibility of major systems across jurisdictional, geographic, and functional lines.

**Technology Support:** Assistance that facilitates incident operations and sustains the research and development programs that underpin the long-term investment in the Nation's future incident management capabilities.

**Terrorism:** As defined in the Homeland Security Act of 2002, activity that involves an act that is dangerous to human life or potentially destructive of critical infrastructure or key resources; is a violation of the criminal laws of the United

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**Appendix G. Acronyms and Glossary**

States or of any State or other subdivision of the United States; and appears to be intended to intimidate or coerce a civilian population, to influence the policy of a government by intimidation or coercion, or to affect the conduct of a government by mass destruction, assassination, or kidnapping.

**Threat:** Natural or manmade occurrence, individual, entity, or action that has or indicates the potential to harm life, information, operations, the environment, and/or property.

**Tools:** Those instruments and capabilities that allow for the professional performance of tasks, such as information systems, agreements, doctrine, capabilities, and legislative authorities.

**Tribal:** Referring to any Indian tribe, band, nation, or other organized group or community, including any Alaskan Native Village as defined in or established pursuant to the Alaskan Native Claims Settlement Act (85 Stat. 688) [43 U.S.C.A. and 1601 et seq.], that is recognized as eligible for the special programs and services provided by the United States to Indians because of their status as Indians.

**Type:** An Incident Command System resource classification that refers to capability. Type 1 is generally considered to be more capable than Types 2, 3, or 4, respectively, because of size, power, capacity, or (in the case of Incident Management Teams) experience and qualifications.

**Unified Approach:** The integration of resource management, communications and information management, and command and management in order to form an effective system.

**Unified Area Command:** Version of command established when incidents under an Area Command are multijurisdictional. See Area Command.

**Unified Command (UC):** An Incident Command System application used when more than one agency has incident jurisdiction or when incidents cross political jurisdictions. Agencies work together through the designated members of the UC, often the senior persons from agencies and/or disciplines participating in the UC, to establish a common set of objectives and strategies and a single Incident Action Plan.

**Unit:** The organizational element with functional responsibility for a specific incident planning, logistics, or finance/administration activity.

**Unit Leader:** The individual in charge of managing Units within an Incident Command System (ICS) functional Section. The Unit can be staffed by a number of support personnel providing a wide range of services. Some of the support positions are pre-established within ICS (e.g., Base/Camp Manager), but many others will be assigned as technical specialists.

**Unity of Command:** An Incident Command System principle stating that each individual involved in incident operations will be assigned to only one supervisor.

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**Appendix G. Acronyms and Glossary**

**Vital Records:** The essential agency records that are needed to meet operational responsibilities under national security emergencies or other emergency or disaster conditions (emergency operating records), or to protect the legal and financial rights of the government and those affected by government activities (legal and financial rights records).

**Volunteer:** For purposes of the National Incident Management System, any individual accepted to perform services by the lead agency (which has authority to accept volunteer services) when the individual performs services without promise, expectation, or receipt of compensation for services performed. See 16 U.S.C. 742f(c) and 29 CFR 553.10

**Source:** <https://nimcast.fema.gov/nimscast/index.jsp>

# **Emergency Support Function Annexes**





# ESF 1 – Transportation

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Road Department
Supporting County Agency	Sheriff's Office
Community Partners	Amtrak Bus Companies School Districts Local Municipalities
Primary State Agency	Oregon Department of Transportation

# 1 Introduction

## 1.1 Purpose

Emergency Support Function (ESF) 1 describes how Linn County will coordinate emergency transportation needs during a time of emergency including accessing damage to and restoring and maintaining transportation networks—specifically, roads and bridges.

## 1.2 Scope

The following activities are within the scope of ESF 1:

- Identify obstructions and damage to transportation infrastructure, as well as general impact assessments.
- Coordinate repair and restoration of the County’s transportation network.
- Process and coordinate requests for transportation support from city and tribal partners.
- Monitor, control, and coordinate vehicular traffic flow.
- Coordinate reporting on damage to and status of transportation infrastructure for all modes of transportation.
- Provide logistical transportation of evacuees, personnel, equipment, and materials and supplies.
- Provide maps for all modes of transportation.
- Prioritize and initiate emergency work tasking to clear debris and obstructions from, and make emergency repairs to, the transportation infrastructure.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may cause disruption to transportation systems and require support. The County's transportation system consists of a complex network of road, rail, and air systems. The following considerations should be taken into account when planning for and performing ESF 1 activities:

- A significant emergency or disaster may severely damage transportation infrastructure.
- The movement of people, equipment, and supplies may be much less efficient in emergency conditions than under normal circumstances.
- Many localized transportation activities may be disrupted or hindered by damaged surface transportation infrastructure.
- In anticipation of or reaction to a disaster, evacuations that overwhelm standard routes may require resources beyond the capabilities of the County.

### 2.2 Assumptions

ESF 1 is based on the following planning assumptions:

- County transportation infrastructure will likely sustain damage during an emergency. The damage, depending upon the integrity of the transportation network, will determine the effectiveness and efficiency of response and recovery.
- Operations may require traffic control to divert traffic around damaged, isolated, or evacuated areas.
- The immediate use of transportation systems for emergency operational activities may exceed County capabilities, thus requiring assistance from neighboring jurisdictions and/or State of Oregon (State) and federal government.
- Rapid damage assessments of impacted areas will assist in the determination of response priorities and transportation demands.

## 3 Roles and Responsibilities

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that transportation-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the

**ESF 1. Transportation**

responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

**3.1 Tasked Agencies**

The following County agencies provide services required for the effective support of transportation infrastructure and are categorized depending upon their extent of involvement in transportation-related activities.

**3.1.1 Primary County Agencies**

The following primary County agencies were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing transportation infrastructure activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for transportation-related activities is:

- County Road Department

**3.1.2 Supporting County Agencies**

The following supporting County agency was identified as having a substantial support role during major incidents involving transportation-related activities:

- County Sheriff's Office

**3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting transportation-related activities under their own authority/jurisdiction during major incidents:

- Amtrak
- Bus companies (Albany Transit and Linn-Benton Loop)
- School districts
- Local municipalities

**3.2 Responsibilities by Phase of Emergency Management****3.2.1 Preparedness****3.2.1.1 Primary County Agencies**

- Coordinate regular review and update of this annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 1 activities.

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- Maintain an operational Agency Operations Center, if appropriate, to facilitate coordination of ESF 1 activities.
- Maintain liaison with construction and equipment rental companies.

**3.2.1.2 Supporting County Agencies**

- Support regular review and update of this annex.

**3.2.1.3 Community Partners**

- Participate in collaborative planning with the County to ensure capability to support ESF 1 activities.
- Maintain liaison with construction and equipment rental companies.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the County Emergency Operations Center (EOC), when requested, to support ESF 1 activities.
- Coordinate all transportation-related missions in support of the County EOC.
- Work with other agencies as needed to determine the usable portions of the County transportation system, including roads and bridges, railroads, transit systems, and motor carrier facilities.
- Provide transportation-related public information and mapping support to the EOC during response and recovery activities.
- Deploy and engage variable message signs.

**3.2.2.2 Supporting County Agencies**

- Provide personnel on scene to assist with road closures, traffic redirection, and other activities in line with the Sheriff's Office mission functions.
- Provide a police presence (escort) to vehicles carrying sensitive equipment or supplies.
- Support damage assessment of transportation routes.
- Provide security for transportation staging areas, when needed.

**3.2.2.3 Community Partners**

- Provide railroad transportation resources for emergency use.
- Provide bus transportation resources.
- Provide vehicles and personnel for emergency use.

**ESF 1. Transportation**

- Provide a liaison to the County EOC when requested.
- Support transportation-related missions in support of the City and/or County EOC.
- Work with other agencies as needed to determine the usable portions of the City transportation system, including roads and bridges, railroads, transit systems, and motor carrier facilities.
- Provide vehicles and personnel for emergency use.
- Provide a liaison to the County EOC when requested.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Facilitate transition to recovery.
- Keep detailed records of expenses in case there is potential for federal and State reimbursement assistance.

**3.2.3.2 Supporting County Agencies**

- Support transition to recovery
- Keep detailed records of expenses in case there is potential for federal and State reimbursement assistance.

**3.2.3.3 Community Partners**

- Support transition to recovery
- Keep detailed records of expenses in case there is potential for federal and State reimbursement assistance.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Regularly inspect streets, public roadways, and rights-of-way for deterioration and make necessary repairs to keep them in good condition.
- Keep equipment in operating condition.

**3.2.4.2 Supporting County Agencies**

- Keep equipment in operating condition.

**3.2.4.3 Community Partners**

- Regularly inspect railway infrastructure for deterioration and make necessary repairs to keep them in good condition.
- Keep equipment in operating condition.

## 4 Concept of Operations

### 4.1 General

All transportation-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Road Department is responsible for coordinating transportation-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with transportation infrastructure will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination of transportation infrastructure resources.

### 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF Annex. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate a Public Works Branch under the Operations Section to coordinate ESF 1 activities.

### 4.3 Emergency Operations Center Operations

When transportation-related activities are staffed in the EOC, the County Road Department representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to transportation infrastructure.

## ESF 1. Transportation

- Share situation status updates related to transportation infrastructure to inform development of the Situation Report.
- Participate in, and provide transportation-specific reports for, EOC briefings.
- Assist in development and communication of transportation-related actions to tasked agencies.
- Monitor ongoing transportation-related actions.
- Share transportation-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate transportation-related staffing to ensure that the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Transportation-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support transportation-related activities:

- **Public Works (ESF 3):** Support assessment and restoration of the transportation network including debris clearance.
- **Law Enforcement (ESF 16):** Assist in traffic control and escort of emergency supplies.

### 5 Emergency Support Function Annex Development and Maintenance

The County Road Department will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 1 Work Plan for more information*

### 6 Appendices

- Appendix A – ESF 1 Resources
- Appendix B – ESF 1 Work Plan

- Appendix C – ESF 1 List of Vendors and Contact Information

**Appendix A ESF 1 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - ESF 3 – Public Works
  - ESF 16 – Law Enforcement

**State**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 3 – Public Works
  - ESF 16 – Law Enforcement

**Federal**

- National Response Framework
  - ESF 1 – Transportation
  - ESF 3 – Public Works
  - ESF 13 – Public Safety

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**Appendix B ESF 1 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 1 Annex	Road Department	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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## **ESF 2 – Communications**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agency	County Court System
Community Partners	Amateur Radio Emergency Services (ARES) Benton County Dispatch Center (backup) Local Municipalities
Primary State Agencies	Oregon Department of Administrative Services Oregon Department of Transportation Oregon State Police

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 2 describes how Linn County (County) will provide communications and information technology support during times of emergency.

### 1.2 Scope

The following activities are within the scope of ESF 2:

- Establish and maintain an effective communications system, including County-owned and commercially leased systems, for use in a disaster.
- Maintain a reliable alert and warning system.
- Coordinate the provision of temporary communications capability to County agencies and facilities.
- Coordinate County support to City and tribal communications systems.
- Track the overall status of the County's communications infrastructure during a disaster.
- Maintain County information technology infrastructure, including provision of cybersecurity measures.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require communications support. The following considerations should be taken into account when planning for and performing ESF 2 activities:

- Communication is information transfer and involves the technology associated with the representation, transfer, interpretation, and

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processing of data among persons, places, and machines. This includes transmission, emission, or reception of signs, signals, writing, images, and sounds or intelligence of any nature by wire, radio, optical, or other electromagnetic systems.

- A significant disaster or emergency condition may result in a high volume of requests for services required to save lives and alleviate human suffering.
- Accurate and timely information distribution is critical to guide decision making and response actions within all coordinated agencies and groups.
- A significant disaster or emergency is likely to degrade the infrastructure needed to facilitate efficient communication and therefore overwhelm a community's telecommunication repair capacity.
- Access to and from affected areas will likely be restricted.

**2.2 Assumptions**

ESF 2 is based on the following planning assumptions:

- Management of resources and personnel will require accurate and timely information on which to base their decisions and focus their response actions.
- Surviving local telecommunication equipment will be utilized though likely diminished in capacity.
- There are identified frequencies that will be used for primary direction and control.
- Standard forms of communications may be severely interrupted during the early phases of an emergency or disaster.
- The loss of some or all telephone service may reduce or eliminate the effectiveness of the Emergency Operations Center (EOC) public information lines as well as the majority of the local departments' lines.
- Significant incidents may require evacuation of great numbers of affected populations. Such evacuations may require extensive coordination of inter- and intra-community communications and may exceed normal radio communication capabilities.
- At a time when the need for real-time electronically processed information is greatest, the capability to produce it may be seriously

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restricted or nonexistent due to widespread damage to communications and power systems facilities.

- If electronic emergency information systems are not available, paper logs may be used to record events, communications and messages, damage assessments, situation reports, resources utilized, staff hours expended, etc.

### **3 Roles and Responsibilities**

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that communication-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of communication and are categorized depending upon their extent of involvement in communication-related activities:

##### **3.1.1 Primary County Agencies**

The following primary County agency was chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing communication activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for communication-related activities is:

- County Sheriff's Office

##### **3.1.2 Supporting County Agencies**

The following primary County agency was identified as having a substantial support role during major incidents involving communication-related activities:

- County Court System

##### **3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting communication-related activities under their own authority/jurisdiction during major incidents:

- Amateur Radio Emergency Services (ARES)
- Benton County Dispatch Center (backup)
- Local municipalities

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 2 annex with supporting agencies.
- Develop and maintain a communications resource inventory.
- Facilitate collaborative planning to ensure County capability to support ESF 2 activities.
- Maintain an operational Agency Operations Center, if appropriate, to facilitate coordination of ESF activities.
- Ensure that alternate or backup communications systems are available.
- Maintain the County's information technology systems.
- Coordinate provision of cybersecurity measures.
- Maintain communications equipment, including radio systems and satellite phones.
- Maintain a reliable communications capability that permits communications between city, State of Oregon (State), and federal governments to support a disaster operation.
- Develop and conduct training to improve all-hazard incident management capability for response communications.
- Develop exercises and drills of sufficient intensity to challenge management and operations and to test the knowledge, skills, and abilities of individuals and organizations for response communications.

#### 3.2.1.2 Supporting County Agencies

- Participate in trainings and exercises.

#### 3.2.1.3 Community Partners

- Maintain communications equipment, including radio systems and satellite phones.
- Participate in trainings and exercises at the city and County levels.
- Develop and maintain a communications resource inventory.
- Facilitate collaborative planning to ensure the County's capability to support ESF 2 activities.

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- Maintain the County's information technology systems.
- Coordinate provision of cybersecurity measures.
- Maintain a reliable communications capability that permits communications between the City and County to support a disaster operation.
- Participate in County-sponsored exercises and trainings to improve all-hazard incident management capability for response communications.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the County EOC, when requested, to support ESF 2 activities.
- Use established common response communications language (i.e., plain English) to ensure that information dissemination is timely, clear, acknowledged, and understood by all receivers.
- Ensure that all critical communications networks are functioning.
- Provide information technology support during times of emergency.
- Monitor the status of the County's communication infrastructure during or following any disaster.
- Coordinate and assign resources necessary to respond to an incident that impacts the communications infrastructure.
- When necessary, coordinate provision of a temporary or interim communications capability as required.
- Conduct periodic maintenance and equipment systems checks on all communications equipment in the EOC.

**3.2.2.2 Supporting County Agencies**

- Provide a representative to the County EOC, when requested, to support ESF 2 activities.

**3.2.2.3 Community Partners**

- Use amateur radio communications equipment to provide communications support between County and emergency management personnel.
- Provide backup communication resources as necessary.
- Monitor status of the County's communication infrastructure during or following any disaster.

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- Conduct periodic maintenance and equipment systems checks on all communications equipment in the County EOC.
- Provide communication resources to the County as available.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Facilitate transition to recovery.
- Continue to perform the tasks necessary to expedite restoration and recovery operations.
- Coordinate and conduct a post-disaster situation analysis to review and determine the effectiveness of the pre-established tasks, responsibilities, reporting procedures, and formats to document crucial lessons learned and to make any necessary changes in this ESF Annex to improve future operations.

**3.2.3.2 Supporting County Agencies**

- Continue to perform the tasks necessary to expedite restoration and recovery operations.

**3.2.3.3 Community Partners**

- Continue to perform the tasks necessary to expedite restoration and recovery operations.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Clean, repair, perform maintenance on, and test all communications and warning equipment before returning to normal operations or storage.
- Develop and maintain back-up systems, including back-up power ability.
- Attempt to construct/place new equipment away from possible hazards.
- Ensure that methods are in place to protect communications equipment, including cyber and telecommunications resources.

**3.2.4.2 Supporting County Agencies**

- Clean, repair, and perform maintenance on all equipment before returning to normal operations or storage.
- Develop and maintain back-up systems, including back-up power ability.
- Attempt to construct/place new equipment away from possible hazards.

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- Ensure that methods are in place to protect communications equipment, including cyber and telecommunications resources.

**3.2.4.3 Community Partners**

- Clean, repair, and perform maintenance on all equipment before returning to normal operations or storage.
- Develop and maintain back-up systems, including back-up power ability.
- Attempt to construct/place new equipment away from possible hazards.
- Ensure that methods are in place to protect communications equipment, including cyber and telecommunications resources.

**4 Concept of Operations****4.1 General**

All communication-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is the agency responsible for coordinating communication-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with communication will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination of communication resources.

**4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of communications activities is required, notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to

**ESF 2. Communications**

send a representative to staff the EOC and facilitate communication-related activities. If necessary, the EOC Manager may activate a Communications Branch under the Logistics Section to coordinate ESF 1 activities.

**4.3 Emergency Operations Center Operations**

When communication-related activities are staffed in the EOC, the communication representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to communication.
- Share situation status updates related to communication to inform development of the Situation Report.
- Participate in, and provide communication-specific reports for, EOC briefings.
- Assist in development and communication of communication-related actions to tasked agencies.
- Monitor ongoing communication-related actions.
- Share communication-related information with ESF 14 – Public Information, to ensure consistent public messaging.
- Coordinate communication-related staffing to ensure that the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Communication-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

**4.5 Coordination with Other Emergency Support Functions**

The following ESFs support communication-related activities:

- **All ESFs.** Support interoperable and redundant communications systems to ensure that responding agencies can communicate with each other and the EOC.

## **5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 2 Work Plan for more information*

## **6 Appendices**

- Appendix A – ESF 2 Resources
- Appendix B – ESF 2 Work Plan
- Appendix C – List of Vendors and Contact Information

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**Appendix A ESF 2 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - All remaining ESFs

**State**

- Emergency Operations Plan
  - ESF 2 – Communications
  - All remaining ESFs

**Federal**

- National Response Framework
  - ESF 2 - Communications

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**Appendix B ESF 2 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 2 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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## **ESF 3 – Public Works**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Road Department
Supporting County Agency	Planning Department
Community Partners	Public Works Departments in Lincoln, Benton, and Polk Counties Local Municipalities
Primary State Agency	Oregon Department of Transportation

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 3 describes how Linn County (County) will provide the resources (human, technical, equipment, facility, materials, and supplies) to support emergency public works needs during a time of emergency.

### 1.2 Scope

The following activities are within the scope of ESF 3:

- Determine the levels of damage to the following systems: transportation, water control structures, dams, levees, public water supplies and facilities, electrical, natural gas, sewage, hazardous materials, and hazardous waste sites (generation, distribution, collection, storage, and disposal).
- Process and coordinate requests for public works support from City and tribal partners.
- Close or repair damaged segments of transportation infrastructure.
- Coordinate repair and restoration of damaged public systems (e.g., water, electrical, natural gas, sanitary sewage, storm water collection, generating, distribution systems, dams, levees, water control structures).
- Provide for inspection and repair of essential facilities.
- Demolish or stabilize damaged structures (public and private) to facilitate search and rescue and/or protect the public's health and safety.
- Coordinate disaster debris management activities, including clearance of debris from transportation infrastructure, and development and initiation of emergency collection, sorting, and disposal routes and sites for debris cleared from public and private property.
- Prioritize and initiate recovery efforts to restore, repair, and mitigate the impact of the public works and engineering needs listed above.

- Provide technical assistance to the response team with respect to flooding, water management, structure integrity assessment, and impact assessments of infrastructure.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require public works support. The following considerations should be taken into account when planning for and performing ESF 3 activities:

- A significant disaster or emergency situation may overwhelm local assessment and engineering capacity.
- Unsafe and unknown conditions may persist throughout a community as weakened or destroyed structures, homes, public buildings, roads, and bridges await assessment from engineers and emergency personnel.
- Debris may make transportation routes impassable, and local standardized equipment may not be capable of removing it.
- Local equipment used for repair and removal may have been damaged or inadequate for the disaster or emergency event.
- Local personnel may have personal safety and health concerns following a disaster or emergency event that make it impossible for them to perform their duties.

### 2.2 Assumptions

ESF 3 is based on the following planning assumptions:

- A major emergency or disaster may cause extensive damage to property and infrastructure. Structures may be destroyed or severely weakened. Homes, public buildings, bridges, and other facilities may have to be reinforced or demolished to ensure safety. Debris may make streets and highways impassable. Public utilities may be damaged or be partially or fully inoperable.
- Access to disaster areas may depend on the re-establishment of ground and water routes. In many locations, debris clearance and emergency road repairs will be given top priority to support immediate lifesaving emergency response activities.
- Damage assessment of the disaster area will be required to determine potential work load.

- Assistance may be needed to clear debris, perform damage assessments and structural evaluations, make emergency repairs to essential public facilities, reduce hazards by stabilizing or demolishing structures, and provide emergency water for human health needs and firefighting.
- Debris may consist of a wide variety of materials, including hazardous materials that require specialized equipment and personnel to remove.
- Following disasters that cause significant debris, existing disposal sites may not provide effective debris management solutions because of capacity limitations and their need to provide continuous waste management operations for day-to-day debris generation.

### **3 Roles and Responsibilities**

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that public works–related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified in this annex.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of public works and are categorized depending upon their extent of involvement in public works–related activities.

##### **3.1.1 Primary County Agencies**

The following primary County agency was chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing public works activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for public works-related activities is:

- County Road Department

##### **3.1.2 Supporting County Agencies**

The following County agency is identified as having a substantial support role during major incidents involving public works-related activities:

- County Planning Department

##### **3.1.3 Community Partners**

The following entities/agencies (community partners) were identified as conducting public works–related activities under their own authority/jurisdiction during major incidents:

- Local municipalities
- Public Works Departments in Lincoln, Benton, and Polk Counties

## **3.2 Responsibilities by Phase of Emergency Management**

### **3.2.1 Preparedness**

#### **3.2.1.1 Primary County Agencies**

- Maintain mutual aid and intergovernmental agreements.
- Maintain liaison with heavy equipment and engineering contractors.
- Maintain an inventory of available resources, including equipment, personnel, and training.
- Identify vital and essential roadways, bridges, and facilities to establish a repair priority in the event that any of these become damaged.

#### **3.2.1.2 Supporting County Agencies**

- Maintain mutual aid and intergovernmental agreements.
- Maintain a current list of qualified post-earthquake inspectors to assist in case of an earthquake or other qualifying disaster.

#### **3.2.1.3 Community Partners**

- Maintain mutual aid and intergovernmental agreements.
- Maintain liaison with heavy equipment and engineering contractors.
- Maintain an inventory of available resources, including equipment, personnel, and training.
- Identify vital and essential roadways, bridges, and facilities to establish a repair priority in the event that any of these become damaged.

### **3.2.2 Response**

#### **3.2.2.1 Primary County Agencies**

- Coordinate public works- and engineering-related activities in support of the County Emergency Operations Plan.
- Provide heavy equipment and engineering resources.
- Coordinate debris management activities.
- Provide a senior official to operate from the Emergency Operations Center (EOC) or other command location to ensure coordination with other agencies, as necessary.

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- Provide public works and engineering support on a priority basis as determined by the EOC and on-scene Incident Commander(s).
- Make recommendations regarding the priority of repairs.
- Maintain records and document all expenditures during the emergency situation.

**3.2.2.2 Supporting County Agencies**

- Support debris management activities.
- Provide building code and rule interpretation.
- Assist in identification of priority inspection areas.
- Maintain records and document all expenditures during the emergency situation.

**3.2.2.3 Community Partners**

- Maintain records and document all expenditures during the emergency situation.
- Provide heavy equipment and engineering resources as available.
- Support debris management activities.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Continue to repair infrastructure and buildings on a priority basis.
- Continue all activities in coordination with the EOC based on the requirements of the incident.
- Provide information concerning dangerous areas or other existing problems.
- Provide liaison between local agencies and federal damage assessment activities.
- Establish control measures related to emergency solid waste disposal.
- Participate in after-action reports and critiques.
- Document disaster and restoration cost for possible federal reimbursement.

**3.2.3.2 Supporting County Agencies**

- Continue all activities in coordination with the EOC based on the requirements of the incident.

- Document disaster and restoration cost for possible federal reimbursement.

### 3.2.3.3 Community Partners

- Continue all activities in coordination with the EOC based on the requirements of the incident.
- Document disaster and restoration cost for possible federal reimbursement.

### 3.2.4 Mitigation

#### 3.2.4.1 Primary County Agencies

- Identify and seek funds for retrofitting critical facilities and providing auxiliary power.
- Participate in the hazard identification process and identify and correct vulnerabilities in the public works system.
- Regularly maintain equipment to ensure it is in good running order.

#### 3.2.4.2 Supporting County Agencies

- Recommend changes in planning, zoning, and building codes to prevent or lessen the effect of future disasters.
- Ensure safe building construction by adopting and administering uniform building codes.

#### 3.2.4.3 Community Partners

- Regularly maintain equipment to ensure it is in good running order.

## 4 Concept of Operations

### 4.1 General

All public works–related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Road Department is the agency responsible for coordinating public works–related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with public works will first be issued in accordance with established mutual aid agreements, and once those

resources have been exhausted, a request may be forwarded to the State of Oregon (State) Emergency Coordination Center.

- The County EOC will provide guidance for the coordination public works resources.

## 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communication with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate public works–related activities. If necessary, the EOC Manager may activate a Public Works Branch under the Operations Section to coordinate ESF 3 activities.

## 4.3 Emergency Operations Center Operations

When public works–related activities are staffed in the EOC, the public works representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to public works.
- Share situation status updates related to public works to inform development of the Situation Report.
- Participate in, and provide public works–specific reports for, EOC briefings.
- Assist in development and communication of public works–related actions to tasked agencies.
- Monitor ongoing public works–related actions.
- Share public works–related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate public works–related staffing to ensure that the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Public works–related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support public works–related activities:

- **ESF 1 – Transportation.** Identify impacts to the County’s transportation infrastructure and develop priorities for repair and restoration.
- **ESF 10 – Hazardous Materials.** Identify impacts to hazardous materials and hazardous waste sites and develop priorities for repair and restoration.
- **ESF 12 – Energy.** Identify impacts to the County’s energy infrastructure and develop priorities for repair and restoration.
- **ESF 13 – Military Support.** Provide public works support, including debris management, as resources allow.

### 5 Emergency Support Function Annex Development and Maintenance

The County Road Department will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 3 Work Plan for more information*

### 6 Appendices

- Appendix A – ESF 3 Work Plan
- Appendix B – List of Vendors and Contact Information

## Appendix A ESF 3 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 10 – Hazardous Materials
  - ESF 12 – Energy

### State

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 10 – Hazardous Materials
  - ESF 12 – Energy
- Recovery Plan
  - SRF 6 – Infrastructure

### Federal

- National Response Framework
  - ESF 1 – Transportation
  - ESF 10 – Hazardous Materials
  - ESF 12 – Energy

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**Appendix B ESF 3 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 3 Annex	County Road Department	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 4 – Firefighting**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Fire Defense Board
Supporting County Agency	Linn County Dispatch
Community Partners	City Fire Departments Local Fire Districts
Primary State Agencies	Oregon Department of Forestry Office of the State Fire Marshal

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 4 describes how Linn County (County) will detect and suppress urban, rural, and wildland fires resulting from, or occurring coincidentally with, a significant disaster condition or incident.

### 1.2 Scope

The following activities are within the scope of ESF 4:

- Coordinate support for firefighting activities, including detection of fires on state and private lands.
- Provide personnel, equipment, and supplies in support of all agencies involved in rural and urban and wildland firefighting operations.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require firefighting support. The following considerations should be taken into account when planning for and implementing ESF 4 activities:

- Fires are often a secondary hazard after a large scale event such as an earthquake. These hazards often overwhelm a community's response capabilities and can exacerbate already dangerous situations as resources become overstretched.
- Dealing with fires involving hazardous materials may require the use of specialized equipment and training.
- Fire personnel are often trained in Incident Command System (ICS)/National Incident Management System (NIMS) so there is often a strong level of understanding of the command structure among fire personnel during an incident.

## 2.2 Assumptions

ESF 4 is based on the following planning assumptions:

- Urban, rural, and wildland fires will be significant secondary hazards after a major, widespread event such as an earthquake.
- In a disaster, some firefighting resources may become scarce or damaged. Assistance from mutual aid agreements, neighboring jurisdictions, and State of Oregon (State) and federal resources may be relied upon.
- Wheeled-vehicle access may be hampered by road or bridge failures, landslides, etc., making conventional travel to the fire locations extremely difficult or impossible. Aerial attack by air tankers, helicopters, and smoke jumpers may be needed in these situations.
- Efficient and effective mutual aid among the various local, County, state, and federal fire agencies requires the use of the ICS together with compatible firefighting equipment and communications.

## 3 Roles and Responsibilities

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that firefighting-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

### 3.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of firefighting services and are categorized depending upon their extent of involvement in firefighting-related activities.

#### 3.1.1 Primary County Agencies

The following primary County agency were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing firefighting activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for firefighting-related activities is:

- Fire Defense Board

#### 3.1.2 Supporting County Agencies

The following primary County agencies were identified as having substantial support roles during major incidents involving firefighting-related activities:

- Linn County Dispatch

### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting firefighting-related activities under their own authority/jurisdiction during major incidents:

- City fire departments
- Local fire districts

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 4 Annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 4 activities.
- Maintain an operational Agency Operations Center (AOC), if appropriate, to facilitate coordination of ESF 4 activities.
- Review, revise, and develop plans, programs, and agreements on fire-related public safety protection activities, including region-wide mutual aid response protocols.

#### 3.2.1.2 Supporting County Agencies

- Facilitate collaborative planning to ensure the County's capability to support ESF 4 activities.
- Maintain an operational AOC, if appropriate, to facilitate coordination of ESF 4 activities.

#### 3.2.1.3 Community Partners

- Facilitate collaborative planning to ensure the County's capability to support ESF 4 activities.
- Maintain an operational AOC, if appropriate, to facilitate coordination of ESF 4 activities.
- Develop procedures and protocols for coordinating protective action communications with the at-risk population on scene.
- Develop plans, procedures, and protocols for resource management in accordance with NIMS resource typing, including pre-positioning of resources to efficiently and effectively respond to an event.

**ESF 4. Firefighting**

- Establish procedures for coordinating all public information releases through the County and/or city Public Information Officer.
- Establish criteria for relocating fire operations in the event that present facilities must be evacuated.
- Establish communication links with law enforcement agencies for coordinating warning and evacuation confirmation functions.
- Appoint a representative to assist in the County Emergency Operations Center (EOC).

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the County EOC, when requested, to support ESF 4 activities.

**3.2.2.2 Supporting County Agencies**

- Activate emergency operating procedures.
- Initiate mutual aid contingency plans, when needed.

**3.2.2.3 Community Partners**

- Notify key staff based on information received from 911 Dispatch and/or the EOC.
- Activate emergency operating procedures.
- Respond to calls for fire, rescue/extrication, emergency medical assistance, hazardous material response, and evacuation.
- Provide temporary power and emergency lighting at emergency scenes when needed.
- Assist in warning the public of evacuations, traffic routing, and/or traffic control, when possible.
- Initiate mutual aid contingency plans, when needed.
- Relocate fire apparatus as conditions warrant.
- Support emergency operations as defined in agency emergency operations procedures or as requested by the EOC, such as damage assessment.

### 3.2.3 Recovery Phase

#### 3.2.3.1 Primary County Agencies

- Updates this annex based on critiques and lessons learned during an actual event.

#### 3.2.3.2 Supporting County Agencies

- Assist the County in updating this annex based on critiques and lessons learned during an actual event.

#### 3.2.3.3 Community Partners

- Return vehicles and equipment to regularly assigned locations.
- Assist the public in recovery operations as resources allow.
- Support other recovery efforts as requested by the EOC.
- Provide critical payroll and other financial information for cost recovery through appropriate channels.

### 3.2.4 Mitigation

#### 3.2.4.1 Primary County Agencies

- Support fire education and life safety training and education programs.

#### 3.2.4.2 Supporting County Agencies

- None at this time.

*No supporting county agencies have been identified.*

#### 3.2.4.3 Community Partners

- Conduct fire code inspections and coordinate with appropriate personnel for building inspections and compliance strategies.
- Conduct fire education and life safety training and education programs.
- Conduct building plan reviews to reduce or eliminate hazards.

## 4 Concept of Operations

### 4.1 General

All firefighting-related activities will be performed in a manner that is consistent with NIMS and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the Fire Defense Board is the agency responsible for coordinating firefighting-

**ESF 4. Firefighting**

related activities at the County level. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.

- Requests for assistance with firefighting will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination of firefighting resources.

**4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Departmental Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate firefighting-related activities. If necessary, the EOC Manager may activate a Fire Branch under the Operations Section to coordinate ESF 4 activities.

**4.3 Emergency Operations Center Operations**

When firefighting-related activities are staffed in the EOC, the firefighting representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to firefighting.
- Share situation status updates related to firefighting to inform development of the Situation Report.
- Participate in, and provide firefighting-specific reports for, EOC briefings.
- Assist in development and communication of firefighting-related actions to tasked agencies.
- Monitor ongoing firefighting-related actions.

**ESF 4. Firefighting**

- Share firefighting-related information with ESF 14 – Public Information, to ensure consistent public messaging.
- Coordinate firefighting-related staffing to ensure that the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Provision of firefighting-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

**4.5 Coordination with Other Emergency Support Functions**

The following ESFs support firefighting-related activities:

- **ESF 1 – Transportation.** Assist in movement of firefighting resources and personnel to the incident.
- **ESF 6 – Mass Care.** Provide mass care support for residents displaced by a fire incident.
- **ESF 10 – Hazardous Materials.** Provide technical support for fire incidents that involve hazardous materials.

**5 Emergency Support Function Annex Development and Maintenance**

The Fire Defense Board will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 4 Work Plan for more information*

**6 Appendices**

- Appendix A – ESF 4 Resources
- Appendix B – ESF 4 Work Plan
- Appendix C – List of Vendors and Contact Information

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## Appendix A ESF 4 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 10 – Hazardous Materials

### State

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 10 – Hazardous Materials

### Federal

- National Response Framework
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 10 – Hazardous Materials

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**Appendix B ESF 4 Work Plan**

Last Updated: ...

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 4 Annex	Fire Defense Board	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

The County has existing agreements in place with the following vendors. Actual agreements/contracts can be found: **Insert location of formal agreement.**

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 5 – Information and Planning**

Last updated: December 2015

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Tasked Agencies	
<b>Primary County Agency</b>	Sheriff's Office
<b>Supporting County Agency</b>	All other departments
<b>Community Partners</b>	American Red Cross Local Municipalities
<b>Primary State Agency</b>	Oregon Office of Emergency Management

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 5 describes how Linn County (County) will compile, analyze, and coordinate overall information planning activities in the Emergency Operations Center (EOC).

### 1.2 Scope

Activities encompassed within the scope of ESF 5 include:

- Serve as a hub for the receipt and dissemination of incident information.
- Coordinate with County Agency Operations Centers and City, tribal, and private sector emergency management organizations to facilitate the flow of situational information.
- Collect, process, analyze, and disseminate information to guide response and recovery activities.
- Collect and aggregate damage assessment data and track local declarations.
- Coordinate incident planning in the EOC, including development of information products.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require information and planning support. The following considerations should be taken into account when planning for and performing ESF 5 activities:

- The administration and logistics for emergency response and recovery operations will be provided by emergency services and support agencies that routinely manage these procedures during normal operations. The coordination of these agencies will be done using

**ESF 5. Information and Planning**

established procedures expedited for administrative assistance and logistics support during operations.

- Information and planning provide the methodologies and procedures field operations require during a disaster or hazard event. During times of poor communication due to the loss of telecommunication infrastructure, these existing procedures ensure that all groups are synchronized in the work towards recovery.

**2.2 Assumptions**

ESF 5 is based on the following planning assumptions:

- There will be an immediate and continuing need to collect, process, and disseminate situational information and to identify urgent response requirements before, during, and immediately following a disaster or emergency event in order to plan for continuing response, recovery, and mitigation activities.
- Assessment of damage impacts and EOC operations may be delayed due to minimal staffing. Jurisdictions impacted the most will be given priority for assistance and support as needed and available.
- During the early stages of an event, little information will be available, and it may be vague and inaccurate; the need to verify this information can delay response to inquiries.
- Reporting from local municipalities to the EOC will improve as the event matures.
- Reporting of information may be delayed due to damaged telecommunications and transportation infrastructure.
- Normal forms of communications may be severely interrupted during the early phases of an emergency or disaster.
- Transportation to affected areas may be cut off due to weather conditions or damage to roads, bridges, airports, and other transportation means.

**3 Roles and Responsibilities**

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that information and planning-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified below.

## ESF 5. Information and Planning

### 3.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of information and planning and are categorized depending upon their extent of involvement in information and planning-related activities.

#### 3.1.1 Primary County Agencies

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing information and planning activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for information and planning-related activities is:

- County Sheriff's Office

#### 3.1.2 Supporting County Agencies

The following primary County agency was identified as having a substantial support role during major incidents involving information and planning-related activities:

- All other County departments

#### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting information and planning-related activities under their own authority/jurisdiction during major incidents:

- American Red Cross
- Local municipalities

### 3.2 Responsibilities by Phase of Emergency Management

#### 3.2.1 Preparedness

##### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 5 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 5 activities.
- Maintain and operate the State of Oregon (State) Emergency Coordination Center (ECC) including performance of the planning function.
- Prepare a standard template for declarations of emergency or disaster.

**ESF 5. Information and Planning**

- Prepare standardized reporting formats and forms, and establish reporting procedures that include development of display boards.
- Maintain the County's Emergency Operations Plan (EOP) and emergency management program.
- Annually review the plans and make necessary corrections, changes, and additions. Advise and assist other agencies and local governments in the development of emergency or disaster plans and programs in compliance with applicable County, State, or federal laws, rules, regulations, and executive orders.
- Coordinate emergency- and disaster-related training and orientation to County and local officials to meet the National Incident Management System (NIMS)/Incident Command System (ICS) requirements and to familiarize them with emergency- or disaster-related responsibilities, operational concepts, and procedures.
- Establish and maintain an Emergency Public Information Program to disseminate information to the public and the news media regarding personal safety or survival, emergency response actions, and details of disaster assistance programs. After an emergency or major disaster declaration, local information programs should be coordinated with those of State or federal government.
- Make emergency preparedness information and presentations available to the public.

**3.2.1.2 Supporting County Agencies**

- Provide geographical information system (GIS) mapping support to EOC planning activities.

**3.2.1.3 Community Partners**

- Prepare a standard template for declarations of emergency or disaster.
- Prepare standardized reporting formats and forms, and establish reporting procedures that include development of display boards.
- Maintain city EOPs and emergency management programs.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Staff the EOC, as needed, to support ESF 5 activities.
- Collect, display, and document the information provided to the EOC staff; this documentation is necessary for the recovery process.

**ESF 5. Information and Planning**

- Assess the information provided and share with the appropriate EOC representative or the State, as needed.
- Assess the information provided and develop and recommend action strategies.
- Coordinate and prepare periodic situation reports and distribute them as required.
- Requests special information from local governments and volunteer organizations, as necessary.
- Review Public Information Officer (PIO) statements for accuracy.
- Prepare the declaration of emergency and any needed amendments.
- Receive and process requests from local government for specific State and federal emergency- and disaster-related assets and services.
- Coordinate County assets to support local government and agencies in need of supplemental emergency or disaster assistance.
- Facilitate transition to recovery.

**3.2.2.2 Supporting County Agencies**

- Send a representative to report to the EOC as requested.

**3.2.2.3 Community Partners**

- Provide damage assessment data if requested.
- Assess the information provided and develop and recommend action strategies.
- Coordinate and prepare periodic situation reports and distribute them as required.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Continue to gather information and prepare and distribute situation reports, as needed. Review the PIO's statements for accuracy.
- Prepare the elected official's declaration terminating the declaration of emergency.
- Create and coordinate an ad hoc Recovery Task Force from local representatives to assist with recovery phase operations and Continuity of Operations Plans.

**ESF 5. Information and Planning**

- Coordinate Public and Individual Assistance programs with local, State, and federal government as needed.
- Coordinate and conduct a post-disaster situation analysis to review and determine the effectiveness of the pre-established tasks, responsibilities, and reporting procedures and formats to document any crucial lessons learned and to revise plans as needed for future events.
- Procure all available documentation of event for archiving.

**3.2.3.2 All Supporting County Agencies and Community Partners**

- Participate in Recovery Task Force as requested.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Mitigation activities may be conducted in the response and recovery phases as well as in the planning process for emergencies and disasters. Mitigation activities may include surveys, mapping, prevention, property protection, public education and awareness, natural resource protection, emergency services, and structural projects.

**3.2.4.2 All Supporting County Agencies and Community Partners**

- Conduct or participate in mitigation efforts as appropriate.

**4 Concept of Operations****4.1 General**

All information and planning–related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff’s Office is responsible for coordinating information and planning–related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out these activities.
- Requests for assistance with information and planning will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State ECC.
- The County EOC will provide guidance for the coordination of information and planning resources.

## 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communication with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF Annex. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate information and planning-related activities.

## 4.3 Emergency Operations Center Operations

When information and planning-related activities are staffed in the EOC, the information and planning representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to information and planning.
- Share situation status updates related to information and planning to inform development of the Situation Report.
- Participate in, and provide information and planning-specific reports for, EOC briefings.
- Assist in development and communication of information and planning-related actions to tasked agencies.
- Monitor ongoing information and planning-related actions.
- Share information and planning-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate information and planning-related staffing to ensure that the function can be staffed across operational periods.

## 4.4 Access and Functional Needs Populations

Information and planning-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### **4.5 Coordination with Other Emergency Support Functions**

The following ESFs support information and planning–related activities:

- **All ESFs.** All functions will provide situation status updates to ESF 5 to guide incident action planning activities.

### **5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff’s Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix B – ESF 5 Work Plan for more information*

## **6 Appendices**

- Appendix A – ESF 5 Resources
- Appendix B – ESF 5 Work Plan
- Appendix C – List of Vendors and Contact Information

**Appendix A ESF 5 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - All ESFs

**State**

- Emergency Operations Plan
  - All ESFs

**Federal**

- National Response Framework
  - All ESFs

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**Appendix B ESF 5 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 5 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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## **ESF 6 – Mass Care**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Department of Health Services
Supporting County Agency	Sheriff's Office
Community Partners	American Red Cross Local Municipalities Salvation Army School Districts Linn Benton Vulnerable Populations Planning Workgroup
Primary State Agency	Oregon Department of Human Services

# 1 Introduction

## 1.1 Purpose

Emergency Support Function (ESF) 6 describes how Linn County (County) will support the efforts of city and tribal governments, and nongovernmental organizations, to address the mass care, emergency assistance, temporary housing, and human services needs of people impacted by disasters.

## 1.2 Scope

The following activities are within the scope of ESF 6:

- Mass care:
  - Sheltering for the general population and populations with access and functional needs
    - ◆ Medical needs at a shelter are addressed in ESF 8
    - ◆ Animal sheltering is addressed in ESF 17
  - Feeding operations are also addressed in ESF 11
  - Emergency first aid
  - Bulk distribution of emergency relief items
  - Collecting and providing information to family members regarding those affected by the disaster
- Emergency assistance:
  - Family reunification

- Housing:
  - Providing short-term housing solutions for those affected by the disaster. This may include rental assistance, repairs, loans, manufactured housing, semi-permanent and permanent construction, referrals, identification and provision of accessible housing, and access to other sources of housing assistance.
- Human services:
  - Disaster unemployment insurance
  - Disaster legal services
  - Veteran's support
  - Other Needs Assistance
  - Services for populations with access and functional needs

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a variety of hazards that may impact large numbers of persons requiring mass care, personal emergency assistance, short-term housing, and other types of human services as part of response and recovery actions. The following considerations should be taken into account when planning for and implementing ESF 6 activities:

- Hazards may affect widespread areas, and emergency care personnel in unaffected neighboring communities may be overwhelmed with victims from a single community.
- Evacuees from other jurisdictions may contribute to the scarcity of resources, as an influx of evacuees can increase the population of a receiving community during a significant disaster or emergency event.
- Mass care needs may range from very short-term operations for a limited number of people where the primary objective is to provide protection from the weather, comfortable seating, and access to rest rooms, to more lengthy operations for large numbers of evacuees where feeding, sleeping, and shower facilities are desirable and a variety of assistance measures must be provided to evacuees.
- The American Red Cross (Red Cross) independently provides mass care to disaster victims as part of a broad program of disaster relief, as outlined in charter provisions enacted by the United States Congress

**ESF 6. Mass Care**

Act of January 5, 1905, and the Disaster Relief Act of 1974. The Red Cross also assumes primary agency responsibility under the National Response Framework to coordinate federal response assistance to the mass care response of state and local governments, and the efforts of other voluntary agencies.

- Disaster conditions are likely to require evacuation and care of domestic animals and livestock. Animals (with the exception of service animals) are not allowed in Red Cross public shelters.
- The County recognizes that there are several categories of vulnerable populations who must be housed and fed following an evacuation. Vulnerable populations are defined as people who are elderly, those with disabilities and other medical or mental health conditions, those with limited English proficiency, those with hearing and sight impairments, those who are in institutions, and those without access to private vehicles, as well as people in schools, day care centers, prisons and detention centers, and drug treatment centers. This category also includes people who are transient such as tourists, seasonal workers, and the homeless.
- Local emergency operations plans should contain strategies and procedures for addressing the needs of vulnerable populations in the event of emergency situations.

## **2.2 Assumptions**

ESF 6 is based on the following planning assumptions:

- Widespread damages may necessitate the relocation of victims and the need for mass care operations.
- Some victims will go to shelters, while others will find shelter with friends and relatives. Some may stay with or near their damaged homes.
- Shelters may have to be opened with little notice. Until Red Cross personnel arrive and assume responsibility for managing such shelters, local government personnel may have to manage and coordinate shelter and mass care activities.
- The demand for shelters may prove to be higher than what is available.
- If Red Cross services are not available, other volunteer organizations and religious groups may open shelters. Some of these organizations and groups coordinate their efforts with the Red Cross, while others may operate these facilities themselves and assume full responsibility for them.

- Essential public and private services will be continued during mass care operations. However, for a major evacuation that generates a large-scale shelter and mass care operation, normal activities at schools, community centers, churches, and other facilities used as shelters may have to be curtailed.
- Emergency operations for most human services organizations (mass care, individual assistance, sheltering, special medical needs, and special needs) will be an extension of normal programs and services.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure mass care-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of mass care and are categorized according to their extent of involvement in mass care-related activities:

##### **3.1.1 Primary County Agencies**

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing mass care activities. Primary agencies may not be responsible for all elements of a function, and will coordinate with supporting agencies. The primary County agency responsible for mass care-related activities is:

- Linn County Department of Health Services

##### **3.1.2 Supporting County Agencies**

The following primary County agencies were identified as having substantial support roles during major incidents involving mass care-related activities:

- Linn County Sheriff's Office

##### **3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting mass care-related activities under their own authority/jurisdiction during major incidents:

- Red Cross
- Local municipalities

- Salvation Army
- School districts
- Linn Benton Vulnerable Populations Planning Workgroup

## **3.2 Responsibilities by Phase of Emergency Management**

### **3.2.1 Preparedness**

#### **3.2.1.1 Primary County Agencies**

- Coordinate regular review and update of the ESF 6 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 6 activities.
- Maintain an operational Department Operations Center, if appropriate, to facilitate coordination of activities.
- Provide a representative to the County Emergency Operations Center (EOC), when requested, to support ESF 6 activities.
- Work with the Red Cross to identify mass care facilities (temporary lodging and emergency feeding sites) and protective shelters.
- Develop a liaison with other community service organizations for providing mass care to the public.
- Develop and test emergency plans and procedures.
- Implement a public education campaign regarding the importance of family disaster plans and 72-hour preparedness kits.

#### **3.2.1.2 Supporting County Agencies**

- Participate in training and exercises related to mass care.

#### **3.2.1.3 Community Partners**

- Identify mass care facilities (temporary lodging and emergency feeding sites) and protective shelters.
- Obtain the cooperation of facility owners for use as mass care facilities and protective shelters.
- Develop facility setup plans for potential shelters.
- Identify emergency feeding supplies.
- Recruit and train volunteers for mass care operations.

- Appoint a representative to assist in the County EOC.
- Identify population groups requiring special assistance during an emergency (e.g., senior citizens, those with access and functional needs, etc.) and ensure that preparations are made to provide assistance.
- Participate in training and exercises related to mass care.

### **3.2.2 Response**

#### **3.2.2.1 Primary County Agencies**

- Appoint a representative to assist in the County EOC.
- Partially or fully activate the County EOC, if necessary.
- Work with the EOC to arrange transportation to shelters for those experiencing access and functional needs and for those without transportation.
- Alert hotels and motels in neighboring unaffected jurisdictions so that those facilities can prepare for an influx of evacuees not wishing to utilize public mass care shelters.
- Coordinate the release of public announcements concerning:
  - The condition and whereabouts of persons in or evacuated from disaster areas
  - The availability of emergency supplies of food, water, and clothing in coordination with ESF 11.
  - The locations of reception centers and mass care shelters.
- Assist with registration of evacuees and victims
- Identify unmet needs.

#### **3.2.2.2 Supporting County Agencies**

- Establish and coordinate appropriate traffic control measures on evacuation routes to reception centers and mass care shelters.

#### **3.2.2.3 Community Partners**

- Open designated mass care shelters and begin to stock them with food, water, medical supplies, cots, blankets, and administrative supplies.
- Notify the County Department of Health Services of potential staff needs to assist Red Cross personnel at mass care shelters.
- Coordinate with local law enforcement for security at the shelter locations.

**ESF 6. Mass Care**

- Provide trained staff at appropriate at reception centers and shelter(s).
- Establish primary and back-up communications between the mass care shelters and the Red Cross District Office. Communications should be established with the EOC if the Red Cross District Office is affected by the emergency.
- In cooperation with the County EOC, coordinate the release of public information announcements and advisories regarding the need to evacuate, evacuation routes, reception center locations, and personal items to be brought to the shelters (pets are excluded from Red Cross shelters).
- Advise the EOC of the number and condition of the evacuees housed in each shelter.
- Provide the following for those in the affected area who are not housed in mass care shelters:
  - Emergency supplies of food, water, clothing, and first aid
  - Temporary congregate feeding facilities, if necessary
- Support care and shelter of children in the school system.
- Identify potential shelter sites.
- Support mass feeding and bulk distribution operations.
- Provide a liaison, if needed, to assist in coordination of ESF 6 in the EOC, if applicable.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Continue to utilize multiple means of communicating public information and education.
- Ensure the availability of mental and behavioral health professionals.
- Continue EOC operations until it is determined that EOC coordination is no longer necessary.
- Return staff, clients, and equipment to regularly assigned locations. Provide critical payroll and other financial information for cost recovery through appropriate channels.
- Conduct after-action critiques and reports
- Update plans and procedures based on critiques and lessons learned during an actual event.

**3.2.3.2 Supporting County Agencies**

- Provide public information regarding safe re-entry to damaged areas  
Assist evacuees in returning to their homes if necessary.
- Participate in after-action critiques and reports.

**3.2.3.3 Community Partners**

- Activate family reunification systems, such as the Red Cross Safe and Well Website or the Federal Emergency Management Agency's National Emergency Family Registration and Locator System, as soon as possible.
- Help provide temporary housing for those who cannot return to their homes.
- Deactivate shelters and mass care facilities and return them to normal use.
- Consolidate mass care shelter(s) costs and submit these statements to the appropriate authorities for possible reimbursement.
- Coordinate Individual Assistance. Inform the public of any follow-up recovery programs that may be available.
- Participate in after-action critiques and reports.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Participate in the hazard identification process and take steps to correct deficiencies in the mass care, housing, and human services function.
- Implement a public education campaign regarding the importance of having adequate homeowners and renters insurance.
- Encourage shelter considerations in architectural design.
- Conduct training and education.
- Conduct practice drills.
- Convey public information in multiple formats and languages.
- Identify volunteer organizations that could assist in shelter and mass care operations and develop cooperative agreements.

**3.2.4.2 Supporting County Agencies**

- Participate in the hazard identification process and take steps to correct deficiencies in the mass care, housing, and human services function.

### 3.2.4.3 Community Partners

- Convey public information in multiple formats and languages.
- Participate in the hazard identification process and take steps to correct deficiencies in the mass care, housing, and human services function.

## 4 Concept of Operations

### 4.1 General

All mass care-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Department of Health Services is responsible for coordinating mass care-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with mass care will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination mass care resources.

### 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Departmental Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate mass care-related activities. If necessary, the EOC Manager may activate a Mass Care Branch under the Operations Section to coordinate ESF 6 activities.

### 4.3 Emergency Operations Center Operations

When mass care-related activities are staffed in the EOC, the mass care representative will be responsible for the following:

## ESF 6. Mass Care

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to mass care.
- Share situation status updates related to mass care to inform development of the Situation Report.
- Participate in, and provide mass care-specific reports for, EOC briefings.
- Assist in development and communication of mass care-related actions to tasked agencies.
- Monitor ongoing mass care-related actions.
- Share mass care-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate mass care-related staffing to ensure the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Provision of mass care-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance. For additional information refer to the Linn Benton Vulnerable Populations Plan.

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support mass care-related activities:

- **ESF 8 – Health and Medical.** Coordinate health inspections of mass care facilities; coordinate sheltering of populations with medical needs.
- **ESF 11 – Food and Water.** Coordinate food and water to support mass care operations.
- **ESF 14 – Public Information.** Inform the public about mass care operations.
- **ESF 15 – Volunteers and Donations Management.** Coordinate volunteers and donated goods to support mass care operations.
- **ESF 16 – Law Enforcement.** Provide security for mass care facilities.

- **ESF 17 – Agriculture and Animal Protection.** Provide care and shelter for animals, including service animals, pets, and livestock.

## 5 Emergency Support Function Annex Development and Maintenance

The County Department of Health Services will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix C – ESF 6 Work Plan for more information*

## 6 Appendices

- Appendix A – Linn County Shelter Guidance
- Appendix B – ESF 6 Resources
- Appendix C – ESF 6 Work Plan
- Appendix D – List of Vendors and Contact Information

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**Appendix A Linn County Shelter Guidance**

*Last updated: July 22, 2014 (Revision 4)*

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## Acknowledgements

A special thanks to the members of the Linn County Shelter Planning Committee, who contributed to the development of this important guidance.

## Introduction and Purpose

The purpose of the Linn County Shelter Guidance is to establish procedures and guidelines for providing protective shelters, temporary lodging and feeding of persons affected by an emergency, disaster or precautionary evacuation.

This guidance is structured to be consistent with the National Incident Management System (NIMS).

## Situation and Assumptions

### Situation

- Mass care and shelter facilities may be needed in Linn County in response to both the direct and indirect effects of an emergency or disaster.
- Local communities need to be able to care for themselves and their citizens when it comes to mass care and sheltering.

### Assumptions

- Although Linn County has overall responsibility for emergency planning for the County, local communities need to conduct emergency planning for their own jurisdictions.
- It is understood that local jurisdictions have primary responsibility for the safety and security of their citizens during a disaster or emergency events.
- The American Red Cross (Red Cross) will serve as the principal organization responsible for supporting the operation of shelters in Linn County.
- Cities will work with the Red Cross to train volunteers within its communities to support the management and operation of a shelter within their jurisdiction.
- Many volunteer and nonprofit organizations are available and willing to support to local communities in sheltering and other mass care activities.
- It is anticipated that about 10 percent of individuals who have been displaced from their homes will seek sheltering, although that number would likely increase in the case of catastrophic events.

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- Those within the vulnerable population community will need support from a number of community and county level organizations to get to and be cared for at a shelter.
- Citizens who seek out a shelter may also want to bring their pets.
- The Linn Benton Vulnerable Population Plan will be used to support shelter operations for the vulnerable population that might need to be cared for at a local shelter.

**Section 1 Shelter Function**

The function of a shelter is to provide temporary emergency relief to disaster victims. Providing temporary emergency relief involves a range of emergency human services (e.g., food, shelter, health care, mental health support, etc.). In doing so, Emergency Management must prepare at both the county and community levels to meet these needs.

**Legal Requirements for Local Government**

Oregon law sets the responsibility for emergency planning, including the establishment of shelters, at the County level. Oregon Revised Statutes 401 recognizes local government as the first level of response for meeting the emergency needs of people in its jurisdiction. People seeking care and shelter immediately after an emergency will look first to local government for assistance. Local government may provide or contract with recognized community organizations to provide emergency or temporary shelter for people made homeless by a disaster or other emergency.

The Linn Benton Vulnerable Population Plan will be used, as will the Linn County Emergency Operations Plan, as a resource during shelter operations.

This plan will be reviewed annually by Linn County Emergency Management, the Red Cross, and local governments to ensure all sections are current and up to date. A shelter exercise will be held every two years and may be either a table top or full scale exercise; this decision will be made by representatives of local government, Linn County Emergency Management, and the Red Cross.

**Red Cross and local Government Roles**

The Red Cross is a partner with local government in helping to fulfill local government's responsibility of providing care and shelter for its citizens in an emergency. The partnership requires local government and the Red Cross to work cooperatively during the preparedness phase to clarify roles and responsibility. The local government may also work in cooperation with other volunteer assistance organizations to provide emergency relief. In a major disaster, where there is widespread damage, the national resources of the Red Cross may not fully mobilize until five days or longer after the event. Until

## ESF 6. Mass Care

national Red Cross resources become available, local government will manage, coordinate, and run shelter operations.

- Local government should:
  - Designate a shelter coordinator. This person shall coordinate shelter planning and operations for the city. The assigned person may be a member of the shelter branch staff and should be well-versed in mass care.
  - Develop a statement of understanding with the Red Cross. The statement of understanding helps to solidify the mutual working partnership between the local government and the Red Cross.
  - Identify and survey shelter facilities. Work with the Red Cross, school districts, and other government and nonprofit agencies to compile an up-to-date list of designated shelters.
  - Provide training opportunities for shelter training. Work with the Red Cross to provide shelter training to local government and volunteer organizations within the community on shelter management.
  - Provide shelter services. Responsibility for sheltering belongs to local government. While the hands-on management of this task is typically delegated to the Red Cross, the local government may need to initially open and run shelters following a large disaster.
- The Red Cross will:
  - Provide care and shelter services. By congressional mandate and in accordance with its corporate policy, the Red Cross has a long-standing disaster relief mission. However, it may be five or more days before the Red Cross is fully operational to launch these services on a county-wide basis following a major disaster. As staff and materials become available, Red Cross care and shelter services typically include:
    - Emergency shelter
    - Fixed and mobile feeding
    - Emergency first aid; access to replacement medications
    - Mental health support
    - Family reunification services

## ESF 6. Mass Care

- Provide no-cost shelter training, at the discretion of the Red Cross, to local government employees and community volunteers. The Red Cross will provide local government employees and local volunteers mass care and shelter training at the request of the community to help support the local opening of a shelter.
- Engage in cooperative care and shelter planning. The Red Cross will meet regularly with representatives of local government in care and shelter planning and preparedness activities.

**Other Care and Shelter Resources:**

- Linn County Public Health –
  - Linn County Medical Reserve Corps
  - Environmental Health Department
  - Mental Health Department
- Linn County Emergency Management
  - Linn County Community Emergency Response Team
  - Linn County Amateur Radio
  - Linn County Dog Control
- County Level Organizations
  - Salvation Army
  - Adventist Community services
  - SafeHaven Humane Society
  - Cascades West Council of Governments
  - Boys & Girls Club Sweet Home
  - Boys & Girls Club of Albany
  - Linn County School Districts
  - Linn County Fire Districts and Fire Departments
  - YMCA of Greater Linn County
  - Linn Benton Community College Nursing Program
  - Medical School

- State Level Organizations
  - Oregon Voluntary Organizations Active in Disaster
  - Oregon Department of Transportation
  - Local National Guard Unit
  - State of Oregon Emergency Management
- Federal Level Organizations
  - Federal Emergency Management Agency Region X

### Care and Shelter Planning Assumptions

- Assistance – the responsibility for care and shelter belongs to local government. However the Red Cross and Salvation Army, along with other Community Based Organizations (CBOs) and voluntary organizations, may assist local government as partners in delivering these services.
- Timing – In a major disaster, the Red Cross will require an influx of resources from outside the area to be fully operational. Therefore, it may be five or more days before the Red Cross can assume a primary sheltering role.
- Other Assistance – In the immediate days after a major disaster, neighborhood organizations and local congregations will emerge to provide care and shelter support independent of local government. Local government will need to coordinate care and shelter services with those groups that emergent spontaneously.
- CBO Resource Limitations – CBOs that provide social services and serve vulnerable populations will initially be overwhelmed with demands for service but will do everything possible to meet new and emerging community needs. Local government can support this effort by using its Emergency Operations Center (EOC) to obtain the resources that CBOs need to sustain operations post-disaster.
- School Shelter Availability – A disaster that occurs while school is in session may require the school to become a temporary shelter for its own student population. In this case, an alternative shelter site should be identified for the general population, or two separate areas within the school campus should be utilized to separate the two shelter operations.
- Damage – For disasters that may create damage to buildings, the local government will be responsible for inspecting any potential mass care site to ensure structural integrity before it is occupied.

- Essential Services Limitations – Essential public and private services will continue during mass care and shelter operations. However, a major disaster might curtail normal operations.

## **Section 2 Developing shelter sites**

Local governments will work with the Red Cross to identify and survey local facilities that may be used to shelter people after a disaster. Depending on the size of the community, a total of two locations should be identified and surveyed, if suitable sites are available. The local government will identify primary and secondary shelter locations, as well as emergency evacuation sites, for times when a location is needed for less than 24 hours.

## **Section 3 Organizing a Shelter Management Team**

A critical component of operating a disaster shelter is the shelter management team. The shelter management team is responsible for inspecting the facility for general safety and security, establishing communications with the local government in which the shelter is located, registering shelter occupants, and identifying individuals who need functional needs support services. The shelter management team is also responsible, if possible, for supplying shelter occupants with food and water, sanitation, a sleeping area with blankets and personal hygiene supplies; first aid and health care services; and providing mental health support.

The shelter management team will be formed prior to a disaster and will be mutually approved by all organizations working in support of sheltering. It will be operated under NIMS.

## **Section 4 Protocols for Opening a Shelter**

### **The Decision to Open a Shelter.**

- Determine Need – The local government of an affected jurisdiction will identify the need for a shelter. This decision will be based on the Red Cross's guideline of seven families, or 10 to 15 people, in need. A large disaster (generally one that extends beyond one local jurisdiction) will require action of the city and/or County EOC.
- Determine Extent – The local government will identify, to the best of their ability, the extent of the shelter needs (i.e., number of persons to be sheltered and those who need functional needs support services, such as elderly persons, or persons who may need medical supervision/care. It is understood that the lack of this information will not hamper the opening of a shelter).
- Determine Location – The local government will contact the Red Cross at 1-888-680-1455, their state disaster services number, and provide the operations officer the information listed above. The local

## ESF 6. Mass Care

government will also contact the Linn County Emergency Management Coordinator or Program Manager when the call to the Red Cross has been made to ensure they are aware of the request. The local government, working with the Red Cross, will determine the shelter location. For emergencies that require immediate evacuation, it is recommended that emergency locations be identified in each community where individuals or families might be directed, before a shelter location can be identified and established.

- **Make Contact** – The Red Cross will contact the organization they have pre-identified as a potential shelter location. The Red Cross shelter opening process will be followed, including a site inspection and facility agreement. The Red Cross will be in contact with the local government officials throughout this process.

**Procedures when the Red Cross is available to open a shelter.**

- **Local Responsibility** – Care and shelter is the responsibility of the local government and cannot be delegated. Therefore, the local government should provide a city and/or county staff person to coordinate with and assist the Red Cross during shelter activation.
- **Assistance** – The local government will assist the Red Cross as needed to ensure that adequate food supplies, equipment, staff, and services are available to launch and sustain shelter operations. This shall include coordinating needs and requests with the city and/or county EOC Logistics Section
- **Costs** – The Red Cross will pay costs that the Red Cross independently incurs.

**Procedures when the Red Cross is not available to open a shelter.**

- **Activate Employees** – Local governments should activate their employees, who are trained to open and run a shelter.
- **Deploy** – Local governments should deploy staff and support personnel, along with startup supplies, to open and run the shelter.
- **Activate Additional Personnel** – Request additional shelter staff as needed from the city and/or County EOC Logistics Section.

**Section 5 Shelter Operations**

- Prior to opening the shelter, the Red Cross will utilize their established list of procedures to ensure a safe and smooth opening. These procedures will include:
  - Initiate call down for staff to support a shelter.

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- Ensure that the facility is available.
- Conduct an inspection and obtain a signed agreement.
- Inventory existing supplies.
- Organize the space to accommodate needed activities, including a waiting area if needed.
- Establish communications.
- Work with the city and/or County EOC.
- Once the shelter site is confirmed and established, the Red Cross will:
  - Inform the public, in conjunction with the local government.
  - Provide signage.
- Upon opening the shelter, the Red Cross will, if possible and to the extent that staff and materials are available:
  - Register the shelter residents.
  - Provide first aid.
  - Provide water.
  - Provide meals.
  - Provide individual and family support.
  - Establish routines.
  - Activate a Safe & Well database for family reunification, if connectivity is available.
  - Maintain contact with the EOC through Red Cross established protocols.

**Section 6 Vulnerable Population Support**

Ideally, every shelter opened in the County would be accessible and have all accommodations necessary for all populations. The reality is that there are limited resources to provide assistance to those individuals requiring more aid than what can be offered in a standard mass care shelter. Therefore, to effectively utilize available resources, it is best to open designated vulnerable population shelters at the same locations as Red Cross mass care shelter sites.

**Situations and Assumptions**

- Linn County vulnerable population shelters will be co-located with Red Cross mass care shelters, which frequently operate in school buildings, churches, or other community buildings.
- It is understood that care takers or family will accompany their clients or family members to a shelter to provide the level of service required of that individual.
- Vulnerable population shelters are not equipped as medical care facilities.
- Some of the facilities may have some form of emergency power generation, although it may be limited.
- Staffing of vulnerable population shelters is dependent on the volunteer abilities of the Medical Reserve Corps. In addition, home health providers may not be able to serve their clients, increasing the potential for vulnerable population shelters to provide minor medical care.
- Persons with special needs do not always bring needed supplies, and the ability to access supplies from the community may be limited.
- Linn County resources may be limited for the first few days following a major disaster.
- Many clients have not adequately prepared to shelter in place and assume the government will be able to provide assistance to them in an emergency.
- Transportation will be an issue for some members of the community.

Once a shelter has been opened in Linn County and it is determined that vulnerable population personnel will be arriving, the Linn County Medical Reserve Corps will be contacted. They will take the lead in coordinating medical needs for vulnerable population shelter clients. The Linn Benton Vulnerable Population Plan identifies roles and responsibilities pertaining to vulnerable populations and identifies the resources that may be needed to support vulnerable population clients. The Red Cross and Medical Reserve Corps will call upon volunteer agencies that might be needed to support shelter efforts as the need is identified. These resources can be found in both this document and the Linn Benton Vulnerable Population Plan.

**Section 7 Volunteer Agencies**

- Advocacy
  - American Red Cross

- Salvation Army
- Case Management
  - American Red Cross
  - Salvation Army
- Clean-up and Rebuilding
  - Lutheran Disaster Response
  - Mennonite Disaster Services
- Community Outreach
  - American Red Cross
  - The Salvation Army
  - Adventist Community Services
- Counseling
  - Adventist Community Services
  - American Red Cross
  - Lutheran Disaster Response
  - The Salvation Army
- Damage Assessment
  - American Red Cross
  - The Salvation Army
- Elder Care
  - American Red Cross
  - The Salvation Army
  - Lutheran Disaster Response
- Emergency Repairs
  - Lutheran Disaster Response
  - Mennonite Disaster Service
- Financial Assistance
  - American Red Cross

- Catholic Charities USA Disaster Response
- Lutheran Response Team
- The Salvation Army
- Financial assistance
  - American Red Cross
  - Lutheran Disaster Response
- Financial Planning
  - American Red Cross
  - The Salvation Army
- Financial Services
  - American Red Cross
  - The Salvation Army
- Pet Care
  - SafeHaven
  - Linn County Animal Shelter
- Relocation Services
  - The Salvation Army
- Sanitation Services
  - American Red Cross
  - The Salvation Army
  - Linn County Public Health Environmental Services
- Medical Organizations
  - Medical Reserve Corps
  - In-Reach
  - Medical School
  - Linn Benton Community College Nursing Program

## Section 8 Shelter Demobilization

### Protocols

- City and/or county EOCs, in cooperation with the Care and Shelter branch and the Red Cross, will determine when a shelter will close.
- Local government will identify what community resources and agencies will be needed to ensure all remaining clients have housing arrangements.
- Local government will require a media plan that can be coordinated with the city and/or County EOC Public Information Officer section or in cooperation with a Joint Information Center (JIC).

### Responsibilities

- The city and/or County EOC, in cooperation with the Red Cross, will:
  - Determine triggers for demobilization.
  - Develop effective media plan and outreach.
  - Identify surplus:
    - Obtain identification and description of surplus resources, and their probable release times from shelter staff.
  - Identify equipment damage and unsafe conditions:
    - Identify damage requiring immediate attention or isolation for further evaluation.
- The Shelter Manager will:
  - Coordinate a demobilization plan.
  - Notify facility administration.
  - Notify shelter residents.
  - Post notice of shelter closing.
- Demobilization considerations:
  - Coordinate with the City and/or County EOC.
  - Establish triggers for closing the shelter:
    - Decreasing number of clients remaining.
    - Incident-related “All Clear.”

- Lack of activity.
  - Determine what agencies can support client housing needs.
  - Consider the time necessary to break down and clean up.
- Closing the shelter:
  - Notify facility administration.
  - Notify shelter residents.
  - Post notice of closing.
  - Conduct a post occupancy walk through.
  - Gather, clean and re-pack shelter trailer equipment.
  - Post local chapter contact information.
  - Clean shelter.

## Section 9 Recovery

Local governments will use the Recovery Annex from their current Emergency Operations Plans, or, if one does not presently exist, will use the Linn County Recovery Annex.

### Short Term Recovery

The goal of short-term recovery is to restore local government to at least a minimal capacity. Short-term recovery includes:

- a. Utility restoration;
- b. Expanded social, medical, and mental health services;
- c. Re-establishment of Linn County government operations;
- d. Establishment of transportation routes;
- e. Debris removal;
- f. Cleanup operations; and
- g. Abatement and demolition of hazardous structures.

Each local government will coordinate its efforts to restore utility systems and services during recovery operations. Medical services may need to operate from temporary facilities, as necessary. Linn County public health services will coordinate and conduct Critical Incident Stress Debriefings for emergency response personnel and victims of the disaster event.

The County and cities will ensure that debris removal and cleanup operations are expedited. On the basis of the County and other Operational Area government assessments, structures that pose a public safety concern will be demolished.

### **Long-Term Recovery**

The goal of long-term recovery is to restore facilities to pre-disaster condition. Long-term recovery includes hazard mitigation activities, restoration or reconstruction of public facilities, and disaster response cost recovery. Each affected government agency will be responsible for its own approach to mitigation, which could include zoning variances, building code changes, plan reviews, seismic safety elements, and other land use planning techniques.

With public safety a primary concern, rapid recovery may require adjustments to policies and procedures to streamline the recovery process. Hazard mitigation actions will need to be coordinated and employed in all activities by all local governments in order to ensure a maximum reduction of vulnerability to future disasters. The County, Operational Area jurisdictions, and special districts will strive to restore essential facilities to their pre-disaster condition by retrofitting, repairing, or reconstructing them during long-term recovery operations.

Recovery programs will also be sought for individual citizens and private businesses. The County's and other Operational Area jurisdictions' redevelopment agencies will play a vital role in rebuilding commercial areas of the County.

As a part of recovery, an after action review will be held for each event for which a shelter is opened in Linn County. The lead for this review will be the Linn County Emergency Coordinator, and it will be conducted within 60 days of the shelter demobilization. The minimum participation will be the local government where the shelter had been set up, the Red Cross, and each organization that assisted with shelter operations.

For instances requiring multiple governments to open shelters in Linn County, the Linn County Emergency Coordinator will hold a single After Action Review for all of the jurisdictions.

### **Section 10 Pet Policy**

It is well documented that many individuals evacuating to a shelter will not give up their pets and would rather remain at home than leave their pets. While service animals are allowed in Red Cross shelters, pets are not. For the purpose of this guidance, every effort will be made to establish a pet shelter, when possible, at the location of a community shelter. Linn County Dog Control will be the lead for small animal care during an emergency at a shelter location. They will work in coordination with Safehaven Humane Society to ensure that pets are provided with a safe environment during their owners' stay at the shelter.

**Service Animals**

- In accordance with Americans with Disabilities Act guidelines, service animals will be allowed to accompany clients with special needs into a vulnerable population shelter. It is not permissible to ask for an individual's proof of disability or any identification of the animal and its qualifications. However, to identify a service animal, shelter personnel may ask the following two questions:
  - Do you need this animal because of a disability?
  - What task or work has the animal been trained to perform?
- An individual cannot be segregated from his or her service animal. If another client is allergic to the animal, it will be necessary to work out placement that is agreeable to both individuals.
- The care of a service animal is the sole responsibility of its owner.
- A service animal must be in a harness or on a leash, but need not be muzzled. The animal may be excluded from an area only if its behavior is a direct threat to the health or safety of people.
- During a disaster, a service animal is expected to accompany its owner in rescue/evacuation vehicles and shelters, clinics, and any other facilities related to the emergency.

**Pets**

Pets arriving with shelter occupants will be housed in a secure location as close as possible to the shelter. The individual owners of the pets will be responsible for working in cooperation with Linn County Dog Control and Safehaven Humane Society volunteers to ensure the pet is properly taken care of.

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## Appendix B ESF 6 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 8 – Health and Medical
  - ESF 11 – Food and Water
  - ESF 14 – Public Information
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Law Enforcement
  - ESF 17 – Agriculture and Animal Protection

### State

- Emergency Operations Plan
  - ESF 8 – Health and Medical
  - ESF 11 – Food and Water
  - ESF 14 – Public Information
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Law Enforcement
  - ESF 17 – Agriculture and Animal Protection
- Recovery Plan
  - SRF 3 – Health
  - SRF 4 – Social
  - SRF 5 – Housing

### Federal

- National Response Framework
  - ESF 8 – Public Health and Medical Services
  - ESF 11 – Agriculture and Natural Resources
  - ESF 13 – Public Safety
  - ESF 15 – External Affairs

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**Appendix C ESF 6 Work Plan**

Last Updated: November 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 6 Annex	Health Services Department	TBD	High	2015	To be completed
Once COAD has been formed, update this annex appropriate.	Health Services Department	TBD	Low	...	To be completed

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**Appendix D List of Vendors and Contact Information**

**Vendors: Existing Agreements**

The County has existing agreements in place with the following vendors. Actual agreements/contracts can be found: **Insert location of formal agreement.**

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# ESF 7 – Resource Support

Last updated: December 2015

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Tasked Agencies	
<b>Primary County Agencies</b>	Sheriff's Office Health Services Department (medical resources)
<b>Supporting County Agency</b>	Road Department
<b>Community Partners</b>	Local Municipalities
<b>Primary State Agency</b>	Oregon Department of Administrative Services

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 7 describes how Linn County (County) will provide logistical and resource support during a time of emergency, as well as financial tracking and records management of overall costs of the County's response.

### 1.2 Scope

The following activities are within the scope of ESF:

- Coordinate the procurement and provision of County and private-sector resources during a disaster.
- Receive and coordinate response to resource requests from local and tribal partners.
- Provide logistical and resource support for requirements not specifically addressed in other ESFs.
- Monitor and track available and committed resources involved in the incident.
- Monitor and document the financial costs of providing resources, including costs of providing County support, purchasing or contracting goods and services, transportation, and above normal staffing.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require resource support. The following considerations should be taken into account when planning for and performing ESF 7 activities:

- Upon request, ESF 7 provides the resource support needed to maintain the response capacity of local and tribal partners.

- Equipment and supplies are provided from current stocks or, if necessary, from commercial sources, using locally available sources when possible. ESF 7 does not stockpile supplies.
- During response operations, acquisition of these resources may be supported by preexisting memorandums of understanding, memorandums of agreement, and interagency agreements and contracts.

## 2.2 Assumptions

ESF 7 is based on the following planning assumptions:

- Local and tribal partners will exhaust local and mutual aid resource support mechanisms prior to requesting support from the County. A request may be made to the County if exhaustion of local resources is imminent.
- Normal forms of communication may be severely interrupted during the early phases of an emergency or disaster.
- Transportation to affected areas may be cut off due to weather conditions or damage to roads, bridges, airports, and other transportation means.
- Donated goods and supplies will be managed and utilized as necessary.
- The management and logistics of resource support is highly situational and requires flexibility and adaptability.
- Local governments will expend resources and implement mutual aid agreements under their own authorities.

## 3 Roles and Responsibilities

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure resource support-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified below.

### 3.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of resource support and are categorized depending upon their extent of involvement in resource support-related activities.

### 3.1.1 Primary County Agencies

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing resource support activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agencies responsible for resource support-related activities are:

- Sheriff's Office
- Health Services Department (medical resources)

### 3.1.2 Supporting County Agencies

The following primary County agency was identified as having a substantial support role during major incidents involving resource support-related activities:

- Road Department

### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting resource support-related activities under their own authority/jurisdiction during major incidents:

- Local municipalities

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 7 Annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 7 activities.
- Develop plans, procedures, and protocols for resource management in accordance with the National Incident Management System (NIMS) and include pre-positioning of resources to efficiently and effectively respond to an event.
- Establish plans and systems for resource identification, typing, and inventorying.
- Establish plans and systems for acquiring, ordering, mobilizing, and allocating resources.
- Establish plans and systems for resource recovery and reimbursement.

## ESF 7. Resource Support

- Establish plans and procedures for coordinating with nongovernmental and private-sector organizations to obtain resources.
- Develop plans for the establishment of logistic staging areas for internal and external response personnel, equipment, and supplies.
- Estimate logistical requirements (e.g., personnel, supplies and equipment, facilities, and communications) during the planning process and through exercise.
- Participate in exercises and training to validate this annex and supporting plans and procedures.
- Ensure that all personnel are trained in their responsibilities according to departmental plans and procedures.
- Participate in regular reviews and updates of the ESF 7 annex.
- Develop plans, procedures, and protocols for resource management in accordance with NIMS, and include pre-positioning of medical resources to efficiently and effectively respond to an event.

**3.2.1.2 All Supporting County Agencies and Community Partners**

- In cooperation with the Sheriff's Office, develop plans, procedures, and protocols for resource management in accordance with NIMS, and include pre-positioning of resources to efficiently and effectively respond to an event.
- Establish plans and systems for resource identification, typing, and inventorying.
- Establish plans and systems for acquiring, ordering, mobilizing, and allocating resources.
- Establish plans and systems for resource recovery and reimbursement.
- Establish plans and procedures for coordinating with nongovernmental and private-sector organizations to obtain resources.
- Develop plans to establish logistic staging areas for internal and external response personnel, equipment, and supplies.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the County Emergency Operations Center (EOC), when requested, to support ESF 7 activities.

## ESF 7. Resource Support

- Establish communication between the EOC and response agencies to determine the resources needed to support incident response and operations.
- Identify internal, jurisdiction-specific resources available to support response and recovery operations.
- Make a determination regarding the need for additional external resources and the implementation of a critical resource logistics and distribution plan.
- Provide logistical support for the operation and requests of the EOC Manager.
- Coordinate distribution of stockpile assets.
- Coordinate the handling and transporting of affected persons requiring assistance.

**3.2.2.2 Supporting County Agencies**

- Provide resources to support staging and transport of emergency relief supplies and equipment, telecommunications, personnel, contracting services, and transportation services required for disaster response activities.
- Identify internal, jurisdiction-specific resources available to support response and recovery operations.
- Make a determination regarding the need for additional external resources and the implementation of a critical resource logistics and distribution plan.
- Provide and coordinate the use of emergency power generation services at critical facilities.

**3.2.2.3 Community Partners**

- Identify internal, jurisdiction-specific resources available to support response and recovery operations.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Continue to render support when and where required as long as emergency conditions exist.
- Recover all deployed resources that are salvageable.
- Return resources to their issuing locations.

## ESF 7. Resource Support

- Account for all resource use and expenditures.
- Use established regulations and policies to manage resources that require special handling and disposition, such as biological waste, contaminated supplies, debris, and equipment.
- Ensure that all agencies involved in the recovery effort perform detailed cost accounting in the event of a declared disaster and that there is a potential for federal and State of Oregon (State) assistance.
- Coordinate and conduct a post-disaster situation analysis to review and determine the effectiveness of the pre-established tasks, responsibilities, reporting procedures/guidelines and formats to document any crucial lessons learned and to revise plans as needed for future events.
- Continue to render support when and where required as long as emergency conditions exist.
- Recover all deployed resources that are salvageable.
- Return resources to their issuing locations.
- Account for all resource use and expenditures.
- Use established regulations and policies to deal with resources that require special handling and disposition, such as biological waste, contaminated supplies, debris, and equipment.

**3.2.3.2 All Supporting County Agencies and Community Partners**

- Continue to render support when and where required as long as emergency conditions exist.
- Recover all deployed resources that are salvageable.
- Return resources to their issuing locations.
- Account for all resource use and expenditures.
- Use established regulations and policies to deal with resources that require special handling and disposition, such as biological waste, contaminated supplies, debris, and equipment.
- Prioritize the repair and restoration of infrastructure so that essential services may be given first priority.

### 3.2.4 Mitigation

#### 3.2.4.1 Primary County Agencies

- Develop internal Continuity of Operations (COOP) Plans to identify resource needs and resources that can be provided to local agencies during response and recovery phases of an emergency or disaster event.
  - Identify essential personnel and staffing for internal and external support requirements.
  - Identify emergency supplies needed for personnel.
  - Identify essential records, equipment, and office supply needs.
  - Identify essential office space requirements.
  - Identify additional transportation requirements in support of an emergency or disaster.
- Develop internal Continuation of Operations Plans to identify resource needs and resources that can be provided to local agencies during response and recovery phases of an emergency or disaster event.

#### 3.2.4.2 All Supporting County Agencies and Community Partners

- Develop internal CCOOP Plans to identify resource needs and resources that can be provided to local agencies during response and recovery phases of an emergency or disaster event.

## 4 Concept of Operations

### 4.1 General

All resource support-related activities will be performed in a manner that is consistent with NIMS and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office and County Health Services Department are the agencies responsible for coordinating resource support-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with resource support will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center (ECC).

- The County EOC will provide guidance for the coordination resource support resources.

## 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF Annex. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate resource support-related activities.

## 4.3 Emergency Operations Center Operations

When resource support-related activities are staffed in the EOC, the resource support representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to resource support.
- Share situation status updates related to resource support to inform development of the Situation Report.
- Participate in, and provide resource support-specific reports for, EOC briefings.
- Assist in development and communication of resource support-related actions to tasked agencies.
- Monitor ongoing resource support-related actions.
- Share resource support-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate resource support-related staffing to ensure that the function can be staffed across operational periods.

## 4.4 Access and Functional Needs Populations

Resource support-related activities will take into account populations with access and functional needs. The needs of children and adults who experience

disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### **4.5 Coordination with Other Emergency Support Functions**

The following ESFs support resource support–related activities:

- **ESF 11 – Food and Water.** Identify and procure food and water resources to support identified needs.
- **ESF 15 – Volunteers and Donations Management.** Coordinate provision of donated goods and services.
- **All ESFs.** All functions will make resource requests through ESF 7 via the ECC.

### **5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff’s Office and County Health Services Department will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 7 Work Plan for more information*

### **6 Appendices**

- Appendix A – ESF 7 Resources
- Appendix B – ESF 7 Work Plan
- Appendix C – List of Vendors and Contact Information

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## Appendix A ESF 7 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 11 – Food and Water
  - ESF 15 – Volunteer and Donations Management
  - All ESFs

### State

- Emergency Operations Plan
  - ESF 11 – Food and Water
  - ESF 15 – Volunteer and Donations Management
  - All ESFs

### Federal

- National Response Framework
  - All ESFs

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**Appendix B ESF 7 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 7 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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## **ESF 8 – Health and Medical**

*Linn County Public Health Emergency Response Plan*

Last updated: December 2015

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# Signature Page

This Emergency Response Plan (ESF 8 – Health and Medical), including all completed Support Annexes, has been reviewed and approved.

\_\_\_\_\_  
Linn County Health Services Administrator

\_\_\_\_\_  
Date

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Tasked Agencies	
<b>Primary County Agencies</b>	Linn County Department of Health Services (LCDHS) Linn County Public Health (LCPH) Linn County Environmental Health (LCEH)
<b>Supporting County Agencies</b>	Linn County Fire Defense Board Linn County Health Officer Linn County Deputy Medical Examiner Linn County Sheriff's Office
<b>Community Partners</b>	Area Hospitals and Clinics (including Samaritan Albany General Hospital [SAGH], Samaritan Lebanon Community Hospital [SLCH], and Good Samaritan Regional Medical Center [GSRMC]) Emergency Medical Services (EMS) Linn County Medical Reserve Corps (MRC)
<b>Primary State Agencies</b>	Oregon Health Authority (OHA)

## 1 Introduction

LCPH, a division of LCDHS, protects and promotes the health of its residents. During an emergency, this department is the lead county agency for Emergency Support Function (ESF) 8 – Health and Medical. In this capacity, LCPH oversees mitigation, preparedness, response, and recovery activities for Linn County (County).

### 1.1 Purpose

ESF 8 describes how the County will coordinate plans, procedures, and resources to support health and medical care during a time of emergency and/or developing potential health and medical situation. It should be noted, however, that the intent of this plan is not to constrain LCPH personnel from taking common sense actions to accomplish a mission given the many potential scenarios that can unfold during an emergency. Rather, this ESF should be viewed as a foundation on which to manage a response.

This plan follows the format of the federal Department of Homeland Security's National Response Framework (NRF) and is compliant with the National Incident Management System (NIMS). The plan was developed to work in concert with other county, state, and federal plans during an emergency response.

### 1.2 Scope

The following activities are within the scope of ESF 8:

- Support local assessment and identification of public health and medical needs in impacted jurisdictions and implement plans to address those needs.

## ESF 8. Health and Medical

- Coordinate and support stabilization of the public health and medical system in impacted jurisdictions.
- Support sheltering of persons with medical needs.
- Monitor and coordinate resources to support care and movement of persons with medical needs in impacted areas.
- Support monitoring, investigating, and controlling potential or known threats and impacts to human health through surveillance, delivery of medical countermeasures, and non-medical interventions.
- Support monitoring, investigating, and controlling potential or known threats to human health of environmental origin.
- Develop, disseminate, and coordinate accurate and timely public health and medical information.
- Monitor the need for and coordinate resources to support fatality management services.
- Monitor need for, and coordinate resources to support, disaster behavioral health services.
- Support responder safety and health needs.
- Provide public health and medical technical assistance and support.

*See Table 2 for a list of supporting documents.*

## 2 Authorities

*See Attachment 1, Overview 1, for legal authorities pertinent to a public health emergency. The attachment also gives a brief overview of various federal authorities related to public health emergencies. See the State of Oregon's ESF 8 – Health and Medical, for more information.*

It should be noted that public health emergencies may not rise to the level of a local, state, or federal declared emergency, which has implications for the resources that can be brought to a response. Under a Federal Stafford Act declaration, states and local jurisdictions may qualify for financial and other assistance to support response and recovery activities. During the H1N1 influenza pandemic, however, the President declared an emergency under the National Emergencies Act after the Secretary of Health and Human Services declared a Public Health Emergency. This declaration did not provide for reimbursement. Instead, monies for the response were provided through other avenues. The President's declaration waived certain statutory federal requirements for medical treatment facilities to ensure sufficient health care services (e.g., set up of alternative screening locations). More information about

the emergency declaration for H1N1 influenza can be found at <http://www.flu.gov/professional/federal/h1n1emergency10242009.html>.

### **3 Situation and Planning Assumptions**

#### **3.1 Situation**

The County is faced with a number of hazards that may require health and medical support. The following considerations should be taken into account when planning for and implementing ESF 8 activities:

- Hazards may result in mass casualties or fatalities, disruption of food and/or water distribution and utility services; loss of water supply, wastewater, and solid waste disposal services; and other situations that could create potential health hazards or serious health risks.
- One of the primary concerns of public health officials is disease control. This involves the prevention, detection, and control of disease-causing agents; maintaining safe water and food sources; and continuation of wastewater disposal under disaster conditions.
- Disaster and mass-casualty incidents take many forms. Proper emergency medical response must be structured to provide optimum resource application without total abandonment of day-to-day responsibilities.
- Large scale morgue and remains disposal is a significant issue for communities of any size.

The 2012 Linn County Public Health Hazard Vulnerability Analysis identified primary hazards that pose serious threats to the County's population. These hazards include:

- Public Health Emergency
- Earthquakes
- Liquid Fuel Supply Disruption
- Power Failures
- Water Supply Disruption
- Hazardous Material Release
- Floods
- Winter Storm, Windstorm
- Communication System Failure

- Wildfire

In the spring of 2010, the County saw the occurrence of one of these hazards with the outbreak of the novel H1N1 influenza virus, followed by the second wave of the pandemic in the fall. Severe flooding occurred in Linn County in 1996–97, and Oregon experienced bioterrorism with the 1984 salmonellosis attack by the Rajneeshee in The Dalles. And while the remaining hazards on the list are not primarily health emergencies, they may have a health or medical component (e.g., drinking water contamination or a need for vaccines or pharmaceuticals). These situations are reminders of the need for plans that outline response procedures in order to minimize the negative impacts of emergencies on Linn County communities.

LCPH will play either a lead or supporting role in an emergency response. The agency will take the lead during incidents that are primarily health-related in nature. Examples include:

- The intentional or unintentional release of a biological or radiological agent
- An outbreak of a communicable disease
- Food or water contamination
- Shortage of a health or medical resource

Traditional public health measures will likely to be taken in these instances. These measures include:

- Epidemiological investigations to determine the source and nature of the disease or agent
- Case and contact investigation
- Collection of laboratory specimens
- Food and water safety inspections
- Community mitigation measures (e.g., social distancing)
- Resource requests for pharmaceuticals, medical supplies, and equipment
- Administration of countermeasures
- Public education and risk information actions

In emergencies that are not primarily health-focused, LCPH personnel may be asked to play a supporting role by the County Emergency Manager and other local partners. For instance, during emergencies such as floods where there is a risk of injuries, LCPH may be asked to oversee tetanus vaccinations for first

**ESF 8. Health and Medical**

responders. During an earthquake, which may cause an interruption in supply chains due to damaged transportation infrastructure, LCPH may be asked to manage medical supply requests from area hospitals, other health care agencies, and providers. In addition, questions may arise from the news media or public during non-health emergencies that require a public education or risk information response (e.g., health risk from falling volcanic ash).

**3.2 Planning Assumptions**

ESF 8 is based on the following assumptions:

- Emergencies and disasters may occur without warning at any time of day or night, and may cause mass casualties.
- Emergency response is primarily a local responsibility (Oregon Revised Statutes 401.015).
- Emergency health and medical services should be an extension of normal duties. Health/medical care will be adjusted to the size and type of disaster.
- Linn County Emergency Management will coordinate non-health emergency responses and assist LCPH with the coordination of health responses.
- Under a declared emergency, resource requests will be processed through the County Emergency Operations Center (EOC) to the state Emergency Coordination Center (ECC).
- An effective response will require the coordinated efforts of a wide variety of public, private, community-based and non-government organizations and agencies.
- An emergency may impact neighboring jurisdictions within the Healthcare Preparedness Program's Region 2 counties.
- Linn County has mutual aid agreements with neighboring local jurisdictions.
- A large-scale emergency is likely to overwhelm the local health system and severely impact the availability of staff, bed capacity, medical supplies, and equipment.
- LCPH can request vaccine from the Oregon Immunization Program, who, in turn, requests emergency vaccine from the Centers for Disease Control and Prevention (CDC).
- LCPH will need to use volunteer and paid temporary staff during an emergency.

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- Some emergencies may require hospitals to set up alternate care sites or mobile hospitals.
- Use of nuclear, chemical, or biological weapons of mass destruction could produce a large number of injuries requiring specialized treatment that could overwhelm the local and state health and medical system.
- The Federal Bureau of Investigation (FBI) is the lead criminal agency in domestic terrorist incidents.
- Public and private medical, health, and mortuary services resources will be available for use during emergency situations; however, local resources may be adversely impacted by the emergency.
- Hospitals, nursing homes, ambulatory care centers, pharmacies, and other facilities for medical/health care and access and functional needs populations may be damaged or destroyed in major emergency situations.
- If hospitals and nursing homes are damaged, it may be necessary to relocate significant numbers of patients to other comparable facilities elsewhere.
- Health and medical facilities that survive emergency situations with little or no damage may be unable to operate normally because of a lack of utilities or because staff are unable to report for duty as a result of personal injuries or damage to communications and transportation systems.
- Medical and health care facilities that remain in operation and have the necessary utilities and staff could be overwhelmed by the “walking wounded” and seriously injured victims transported to facilities in the aftermath of a disaster.
- Uninjured persons who require frequent medications such as insulin and anti-hypertensive drugs, or regular medical treatment such as dialysis, may have difficulty obtaining these medications and treatments in the aftermath of an emergency situation due to damage to pharmacies and treatment facilities and disruptions caused by loss of utilities and damage to transportation systems.
- The Federal Strategic National Stockpile can supply pharmaceuticals, medical supplies, and equipment during emergencies through its 12-hour Push Packs, vendor-managed inventory, or buying power. The Governor, or Oregon Public Health Division (OPHD) administrator requests assets from the CDC.

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- In a major catastrophic event (including, but not limited to, epidemics, pandemics, and bioterrorism attacks), medical resources may be insufficient to meet demand, specialized equipment and/or treatment materials may be unavailable, and transportation assets may also be restricted due to contamination. No emergency plan can ensure the provision of adequate resources in such circumstances.
- Disruption of sanitation services and facilities, loss of power, and the concentration of people in shelters may increase the potential for disease and injury.
- Damage to chemical plants, sewer lines, and water distribution systems, and secondary hazards such as fires could result in toxic environmental and public health hazards that pose a threat to response personnel and the general public. This includes exposure to hazardous chemicals, biological and/or radiological substances, contaminated water supplies, crops, livestock, and food products.
- The public may require guidance on how to avoid health hazards caused by the disaster or arising from its effects.
- Some types of emergency situations, such as earthquakes, hurricanes, and floods, may affect a large geographic area, making it difficult to obtain mutual aid from usual sources.
- The damage and destruction caused by a natural or technological event may produce urgent needs for mental health crisis counseling for victims and emergency responders.
- Emergency responders, victims, and others affected by emergency situations may experience stress, anxiety, and other physical and psychological symptoms that may adversely affect their daily lives. In some cases, disaster mental health services may be needed during response operations.

## **4 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure health and medical-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle.

This information is intended to provide a general overview, not specific details, and does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below. The ESF 8 support and incident annexes contain additional roles and responsibilities.

## 4.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of health and medical–related activities and are categorized according to their extent of involvement in health and medical–related activities.

### 4.1.1 Primary County Agencies

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing health and medical–related activities. Primary agencies may not be responsible for all elements of a function, and will coordinate with supporting agencies. The primary County agency responsible for health and medical -related activities is:

- LCDHS

### 4.1.2 Supporting County Agencies

The following primary County agencies were identified as having substantial support roles during major incidents involving health and medical–related activities:

- Fire Defense Board
- Health Officer
- Deputy Medical Examiner
- Sheriff's Office

### 4.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting health and medical-related activities under their own authority/jurisdiction during major incidents:

- Area Hospitals and Clinics (including SAGH, SLCH, and GGSRMC)
- Emergency Medical Services (including Albany, Lebanon, and Sweet Home Fire Departments)
- Linn County MRC

### 4.1.4 State of Oregon

*See the State's ESF 8 – Health and Medical annex for more information on the State's role in health and medical-related emergencies.*

#### 4.1.5 Federal

*See the Federal Emergency Management Agency's (FEMA's) ESF 8 – Public Health and Medical Services annex for more information on the federal government's role in health and medical-related emergencies.*

### 4.2 Responsibilities by Phase of Emergency Management

#### 4.2.1 Preparedness

##### 4.2.1.1 Primary County Agencies

###### Linn County Department of Health Services

- Coordinate regular review and update of the ESF 8 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support health and medical-related activities.
- Ensure that personnel are trained in their responsibilities and duties.
- Identify population groups requiring special assistance during an emergency (e.g., senior citizens, special needs, etc.) and ensure that preparations are made to provide assistance for them.
- Appoint personnel to coordinate a health and medical response.
- Appoint a representative to assist in the EOC.
- Participate in emergency management training and exercises.
- **LCPH**
  - Maintain the County-level communicable disease reporting system.
  - Use state guidelines to investigate communicable diseases.
  - Monitor County surveillance data.
  - Educate health care providers and other partners (e.g., school nurses) on disease reporting requirements and procedures.
  - Serve as a resource for the public on health topics.
  - Pre-position and request additional response resources when it is apparent that health and medical resources will be necessary.
  - Relocate health and medical resources when it is apparent that they are endangered by the likely impacts of the emergency situation.

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- Develop and maintain public health emergency response plans.
- Maintain and implement an emergency response training and exercise plan.
- Manage the Health Alert Network (HAN) for the County.
- Track the training of LCPH personnel.
- Manage the Linn County MRC program.
- Revise plans based on lessons learned from exercises and real life incidents.

■ **LCEH**

- To be developed.

■ **Linn County Mental Health/Developmental Disabilities**

- To be developed.

**4.2.1.2 Supporting County Agencies**

**All Supporting County Agencies**

- Ensure that personnel are trained in their responsibilities and duties.
- Participate in public health exercises

**4.2.1.3 Community Partners**

**Area Hospitals and Clinics**

- Develop and exercise emergency response plans.
- Develop procedures to request resources.
- Develop plans for alternate care sites.
- Establish public information plans and protocols.
- Maintain adequate medical supplies.

**Emergency Medical Services**

- Maintain adequate medical supplies.

**All Community Partners**

- Participate in public health exercises.

**4.2.2 Response**

**4.2.2.1 Primary County Agencies**

**Linn County Department of Health Services**

■ **LCPH**

- Serve as the lead agency for a public health emergency.
- Provide an ESF 8 liaison to the County’s EOC, as needed.
- Coordinate the response with internal and external partners.
- Provide situation status reports to County officials.
- Investigate communicable diseases based on guidance from the state.
- Coordinate case and contact investigations and specimen collection with other health care partners.
- Alert and educate health care providers and other appropriate partners as to the nature of the incident.
- Oversee public information and risk communication activities.
- Manage public health resources (e.g., staff, equipment, pharmaceuticals, vaccine) and resource requests.
- Coordinate the administration of medical countermeasures.
- Activate and manage MRC volunteers and temporary hires.
- Coordinate response activities with neighboring county and state public health partners.
- Document personnel and resource costs associated with the response.

**4.2.1.2 Supporting County Agencies**

**Linn County Sheriff’s Office**

- Assist with the management of resource requests.
- Coordinate any security or transportation needs for a public health response.

**Medical Examiner**

- Coordinate morgue operations as required and appropriate.

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- Coordinate victim identification and mortuary services in collaboration with the State Medical Examiner’s Office and local funeral directors.

**All Supporting County Agencies**

- Support LCPH during public health emergencies.
- Provide a representative to the EOC, when requested.

**4.2.1.3 Community Partners**

**Hospitals**

- Activate a hospital Incident Command post or EOC during an emergency

**All Supporting County Agencies**

- Establish communications with LCPH
- Coordinate public information and risk communication activities with LCPH
- Request resources through LCPH after exhausting other sources

**4.2.3 Recovery**

**4.2.3.1 Primary County Agencies**

***Linn County Department of Health Services, LCPH Division***

- **LPHD**
  - Demobilize public health resources.
  - Complete case and contact investigation follow-up or conduct long-term monitoring of exposed person.
  - Provide financial information for the response to the County Emergency Manager or designee.
  - Support community recovery activities.
  - Write after-action reports and improvement plans.

**4.2.3.2 Supporting County Agencies**

**All Supporting County Agencies**

- Summarize and provide financial information for FEMA reimbursement to the Oregon Office of Emergency Management.
- Participate in after-action meetings with LCPH.

**4.2.3.3 Community Partners**

**All Community Partners**

- Participate in after-action meetings with LCPH.

**4.2.4 Mitigation**

**4.2.4.1 Primary County Agencies**

***Linn County Department of Health Services***

- Report post-disaster analysis of the performance of essential health and medical facilities that can be used in future mitigation measures to strengthen these facilities.
- Provide personnel with the appropriate expertise to participate in activities designed to reduce or minimize the impact of future disasters.
- Increase the use of geographical information systems (GIS) to identify the location of all vulnerable sites or populations.
- Gather and evaluate intelligence regarding epidemics and assist in detection of communicable diseases.
- Administer immunizations.
- Conduct continuous health inspections.
- Promote and encourage the use of the blood donation program.
- Conduct normal public health awareness programs.
- Conduct training and education.
- Conduct practice drills.
- Convey public information in multiple formats and languages.

**4.2.4.2 Supporting County Agencies**

***All Supporting County Agencies***

- Conduct training and education.
- Conduct practice drills.

#### 4.2.4.3 Community Partners

##### *All Community Partners*

- Report post-disaster analysis of the performance of essential health and medical facilities that can be used in future mitigation measures to strengthen these facilities.
- Conduct training and education.
- Conduct practice drills.

## 5 Concept of Operations

All health and medical-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, LCDHS is responsible for coordinating health and medical activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with health and medical will first be issued in accordance with established mutual aid agreements, and once those resources have been exhausted, a request may be forwarded to the State ECC.
- The County EOC will provide guidance for the coordination of health and medical resources.

### 5.1 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

Notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with supporting County agencies to assess and report current capabilities to the EOC and activate Departmental Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate health and medical activities.

### 5.2 Emergency Operations Center Operations

The LCPH Administrator (or designee) represents the ESF 8 function of the command structure at the County EOC during non-public health emergencies. During a public health emergency, this individual may serve as the Incident Commander and is responsible for establishing policy and providing direction and

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control for the incident. Response activities will likely be coordinated out of the LCDHS Department Operations Center with support from the County EOC. LCPH will also coordinate with hospital Incident Command. OPHD will activate its Agency Operations Center if a public health emergency exceeds Linn County’s ability to respond or if it affects multiple jurisdictions.

The primary ESF 8 functions,<sup>1</sup> as categorized by FEMA, are presented in Table 1, below. This table also presents the primary agencies responsible for these functions and the agencies or organizations that provide support.

<b>Table 1 Primary Public Health and Medical Support Functions</b>		
<b>ESF 8 Function</b>	<b>Primary Agencies</b>	<b>Support Agencies/Programs</b>
Assessment of public health/ medical needs	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>	<ul style="list-style-type: none"> <li>• OPHD</li> <li>• Samaritan Albany General Hospital (SAGH)</li> <li>• Samaritan Lebanon Community Hospital (SLCH)</li> <li>• Good Samaritan Regional Medical Center (GSRMC)</li> </ul>
Health surveillance	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>	<ul style="list-style-type: none"> <li>• OPHD</li> <li>• SAGH</li> <li>• SLCH</li> <li>• GSRMC</li> </ul>
Medical care personnel	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>	<ul style="list-style-type: none"> <li>• Oregon Health Authority (OHA)</li> <li>• Medical Reserve Corps (MRC)</li> </ul>
Health/medical/ veterinary equipment and supplies	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>	<ul style="list-style-type: none"> <li>• OHA</li> <li>• Oregon Department of Agriculture (ODA)</li> </ul>
Patient evacuation	<ul style="list-style-type: none"> <li>• SAGH</li> <li>• SLCH</li> <li>• GSRMC</li> </ul>	<ul style="list-style-type: none"> <li>• LCPH</li> <li>• Emergency Medical Services (EMS)</li> </ul>

<sup>1</sup> [http://www.fema.gov/media-library-data/20130726-1825-25045-8027/emergency\\_support\\_function\\_8\\_public\\_health\\_\\_medical\\_services\\_annex\\_2008.pdf](http://www.fema.gov/media-library-data/20130726-1825-25045-8027/emergency_support_function_8_public_health__medical_services_annex_2008.pdf)

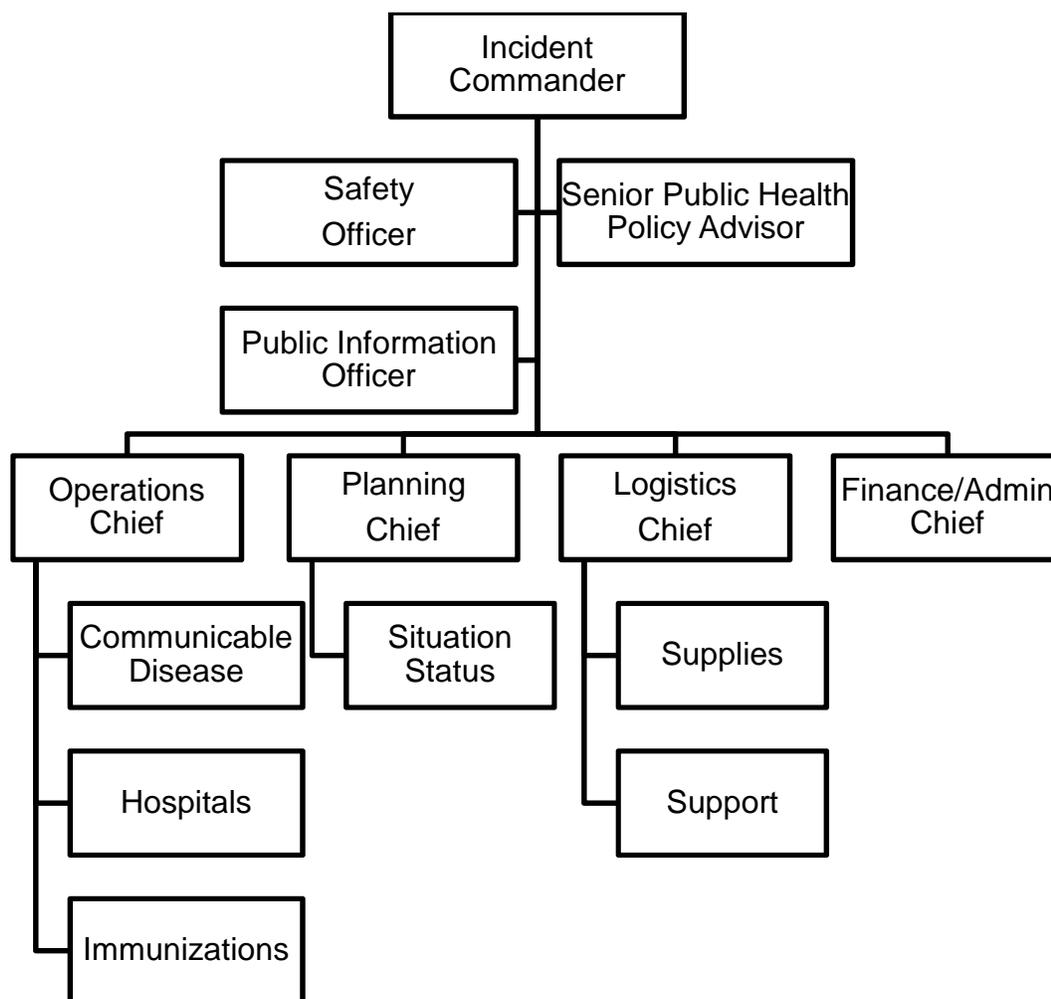
<b>Table 1 Primary Public Health and Medical Support Functions</b>		
<b>ESF 8 Function</b>	<b>Primary Agencies</b>	<b>Support Agencies/Programs</b>
Patient care	<ul style="list-style-type: none"> <li>• SAGH</li> <li>• SLCH</li> <li>• GSRMC</li> </ul>	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>
Safety and security of drugs, biologics, and medical devices	<ul style="list-style-type: none"> <li>• Oregon Board of Pharmacy</li> </ul>	<ul style="list-style-type: none"> <li>• Federal Food and Drug Administration</li> </ul>
Blood and blood products	<ul style="list-style-type: none"> <li>• To be determined</li> </ul>	<ul style="list-style-type: none"> <li>• To be determined</li> </ul>
Food safety and security	<ul style="list-style-type: none"> <li>• LCEH</li> </ul>	<ul style="list-style-type: none"> <li>• OHA</li> <li>• ODA</li> </ul>
Agriculture safety and security	<ul style="list-style-type: none"> <li>• ODA</li> </ul>	<ul style="list-style-type: none"> <li>•</li> </ul>
All-hazard public health and medical consultation, technical assistance, and support	<ul style="list-style-type: none"> <li>• To be determined</li> </ul>	<ul style="list-style-type: none"> <li>• To be determined</li> </ul>
Behavioral health care	<ul style="list-style-type: none"> <li>• LCDHS</li> </ul>	<ul style="list-style-type: none"> <li>• Oregon Department of Human Services (OR-DHS)</li> </ul>
Public health and medical information	<ul style="list-style-type: none"> <li>• LCPH</li> </ul>	<ul style="list-style-type: none"> <li>• OHA</li> </ul>
Vector Control	<ul style="list-style-type: none"> <li>• LCEH</li> </ul>	<ul style="list-style-type: none"> <li>• ODA</li> </ul>
Potable water/ wastewater and solid waste disposal	<ul style="list-style-type: none"> <li>• LCEH</li> </ul>	<ul style="list-style-type: none"> <li>• OHA</li> <li>• Linn County Planning Department</li> </ul>
Mass fatality management, victim identification, and decontaminating remains	<ul style="list-style-type: none"> <li>• Sheriff's Office</li> </ul>	<ul style="list-style-type: none"> <li>• Linn County Medical Examiner</li> <li>• State Medical Examiner's Office</li> </ul>
Veterinary medical support	<ul style="list-style-type: none"> <li>• ODA</li> </ul>	<ul style="list-style-type: none"> <li>• OHA</li> </ul>

Table 2 presents the plans or Standard Operating Procedures (SOPs) that address these ESF 8 functions in Linn County.

<b>Table 2 Plans Associated with ESF 8 Functions</b>	
<b>ESF 8 Function</b>	<b>Plan</b>
Assessment of public health/medical needs	<ul style="list-style-type: none"> <li>• Public Health and Medical Response Plan</li> <li>• Continuity of Operations (COOP) Plan</li> </ul>
Health surveillance	<ul style="list-style-type: none"> <li>• All Hazards Infectious Disease Plan</li> <li>• Cluster Evaluation Plan</li> <li>• COOP Plan</li> </ul>
Medical care personnel	<ul style="list-style-type: none"> <li>• Staffing, Care, and Feed SOP</li> <li>• COOP Plan</li> </ul>
Health/medical/veterinary equipment and supplies	<ul style="list-style-type: none"> <li>• Public Health and Medical Response Plan</li> </ul>
Patient evacuation	<ul style="list-style-type: none"> <li>• Plans maintained by hospitals</li> </ul>
Patient care	<ul style="list-style-type: none"> <li>• Plans maintained by hospitals</li> </ul>
Safety and security of drugs, biologics, and medical devices	<ul style="list-style-type: none"> <li>• Oregon Board of Pharmacy and Federal Food and Drug Administration statutes and regulations</li> </ul>
Blood and blood products	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Food safety and security	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Agriculture safety and security	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
All-hazard public health and medical consultation and technical assistance and support	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Behavioral health care	<ul style="list-style-type: none"> <li>• Vulnerable Population Plan (under development)</li> <li>• Behavioral Health Plan (to be developed)</li> </ul>
Public health and medical information	<ul style="list-style-type: none"> <li>• LCPH Public Information and Risk Communications Plan (to be developed)</li> </ul>
Vector control	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Potable water/wastewater and solid waste disposal	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Mass Fatality management, victim identification, and decontaminating remains	<ul style="list-style-type: none"> <li>• <i>No LCEH plan at present</i></li> </ul>
Veterinary medical support	<ul style="list-style-type: none"> <li>• Maintained by ODA</li> </ul>

LCPH uses the Incident Command System (ICS) as part of its NIMS-compliance. Figure 1, below, presents a typical ICS structure that LCPH might use during a public health emergency. This structure may be expanded or contracted to fit the needs of a situation. The County’s EOC will oversee the establishment of Unified Command or Multi-agency Coordination groups in the event that these higher level structures are needed to respond to an emergency. *See Chapter 5 of the Emergency Operations Plan’s Basic Plan for more information.*

**Figure 1 Sample LCPH ICS Structure**



**5.3 Notification**

If additional coordination of transportation activities is required, notification about public health emergencies may come from many sources, including state and local government agencies, hospitals, and the public. An event may start local with recognition by LCDHS or other local partners. In general, however, primary notification occurs through the Oregon Emergency Response System

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(OERS), which would contact the Linn County Sheriff's Office in the event of an incident. For public health situations, the Sheriff's Office would then contact LCPH through its 24/7 call line. In turn, LCPH staff alerts personnel and/or distributes emergency messages through the HAN. If necessary, the EOC Manager may activate a Health and Medical Branch under the Operations Section to coordinate ESF 8 activities.

**5.4 Operational Priorities**

During a public health emergency, the priorities for the response will be as follows:

1. Ensure the safety of all personnel.
2. Activate general and command staff in the ICS structure as appropriate.
3. Activate the LCPH Department Operations Center as needed.
4. Coordinate with the County Emergency Manager.
5. Ensure appropriate coordination and communication with hospitals, other county and state agencies and local health departments, as needed.
6. Manage all necessary ESF 8 resource requests.
7. Activate the LCPH COOP Plan, if necessary.
8. Oversee public health education and risk communication activities.

**5.5 Access and Functional Needs Populations**

Provision of health and medical-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance. For more information, refer to the Linn Benton Vulnerable Population Plan.

**5.6 Activation of the Emergency Support Function 8 Plan**

The LCPH Administrator, Health Officer, or Program Managers have authority to activate this annex. Activation occurs at the discretion of these individuals. Below is a list of situations under which the annex should be activated.

- At the request of the County Emergency Manager
- Upon receipt of a credible threat, as determined by the FBI, of a bioterrorist attack

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- Upon identification of a single case of a category-A bioterrorism agent with outbreak potential
- Under a natural or human-caused disaster with serious risk of death or injury
- When medical care needs exceed local capacity
- When requesting emergency resources from the state
- To coordinate communication and activities between state and local health departments
- Upon any other impending threats to the public's health

Activation of this annex can take place in the following modes:

- *Standby* – when an incident does not yet, but may have, public health implications
- *Limited activation* – when there is an impending public health emergency
- *Full activation* – upon an emergency with important public health implications

## 5.7 Coordination with Other Emergency Support Functions

The following ESFs support health and medical-related activities:

- **ESF 1 – Transportation.** Support transportation of medical resources to impacted areas.
- **ESF 6 – Mass Care.** Coordinate with ESF 8 for health and medical support to shelter operations.
- **ESF 9 – Search and Rescue.** Coordinate medical care for disaster victims.
- **ESF 10 – Hazardous Materials.** Provide for decontamination and medical of disaster victims contaminated by hazardous materials.
- **ESF 11 – Food and Water.** Provide for the safety of the food and water supply.

## 6 Emergency Support Function Annex Development and Maintenance

The LCDHS will be responsible for coordinating review and maintenance of this annex biannually. Each primary and supporting agency will be responsible for

developing plans and procedures that address assigned tasks. Changes will be made based on lessons learned from the previous years' exercises or emergencies or, as needed, to reflect changes to federal, state, or local guidelines, plans, laws, or regulations.

*See Appendix A – ESF 8 Work Plan for more information*

## 7 Training and Exercises

The Public Health Emergency Preparedness Program will ensure completion of an after action report when LCPH's normal capacity to respond is exceeded, in the following situations:

- Communicable disease outbreak – each time as defined program policy.
- Environmental health incident – whenever other internal and external partners are involved.
- Natural disaster – each time a natural disaster occurs.
- Other situations as appropriate – when the situation exceeds program capacity and requires assistance through the EOC or mutual aid agreements.

All after action reports must address whether or not a recommendation to revise a policy should be made to administration.

## 8 Record of Changes

Date	Description of Change	Initials
7/2012	Added SOP 1 – Alert and Notification SOP and renumbered the others; updated information about OPHD being housed in the Oregon Health Authority in Roles and Responsibilities; changed Public Health Emergency Response Program in that same section to Health Security, Preparedness and Response Program (HSPR)	JF
6/2014	Updated terminology and references, included AAR section	JF
2015	Update ESF to bring in line with new State ESF structure.	

## 9 Appendices

- Appendix A – Resources
- Appendix B – ESF 8 Work Plan
- Appendix C – ESF 8 Acronyms

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## Appendix A ESF 8 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 9 – Search and Rescue
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
- Department of Health Services
  - Standard Operating Procedures
    - 1: Alert and Notification
    - 2: Prioritization of Services
    - 3: Opening the Department Operations Center
    - 4: Tactical Communications
    - 5: Security for Public Health Emergencies
    - 6: Communications - Health Messaging
    - 7: Public Health Response to a Natural Disaster
  - Job Action Sheets – Command and General Staff
  - Support Annexes
    - 1: Public Health and Medical Resources
    - 2: Mass Prophylaxis Plan
    - 3: Mass Vaccination Plan
  - Incident Annexes
    - 1: All Hazards Infectious Disease Plan
    - 2: Pandemic Influenza Plan
    - Ebola
  - Communications Plan

- Field Operations Guide
  - 1: Points of Dispensing
- Linn-Benton Vulnerable Populations Emergency Plan
- Linn County Public Health Services  
[http://www.co.linn.or.us/health/public\\_health/ph.htm](http://www.co.linn.or.us/health/public_health/ph.htm)
- Linn County Sheriff's Office (Emergency Management)  
<http://www.linnsheriff.org/emergency.html>

**State**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 9 – Search and Rescue
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
- Recovery Plan
  - SRF 3 – Health
- Oregon Public Health Division  
<https://public.health.oregon.gov/Pages/Home.aspx>
- Oregon State Public Health Laboratory  
<https://public.health.oregon.gov/LaboratoryServices/Pages/index.aspx>

**Federal**

- National Response Framework
  - ESF 1 – Transportation
  - ESF 6 – Mass Care, Emergency Assistance, Housing, and Human Services
  - ESF 9 – Search and Rescue
  - ESF 10 – Oil and Hazardous Materials

**Appendix B ESF 8 Work Plan**

Last Updated: ...

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 8 Annex	LCDHS	TBD	High	2015	To be completed
Develop a plan in support of Blood and Blood Products	LCDHS	TBD	...		To be completed
Develop a plan in support of Agriculture Safety and Security	LCDHS	TBD	...		To be completed
Develop a plan in support of all-hazard public health and medical consultation and technical assistance and support	LCDHS	TBD	...		To be completed
Develop a plan in support of food safety and security	LCDHS	TBD	...		To be completed
Develop a plan in support of vector control	LCDHS	TBD	...		To be completed
Develop a plan in support of potable water/wastewater and solid waste disposal	LCDHS	TBD	...		To be completed

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**Appendix C      ESF 8 Acronyms**

ACDP	Acute and Communicable Disease Prevention Program
ASPR	Assistant Secretary for Preparedness and Response
BT	Bioterrorism
CDC	Center for Disease Control and Prevention
CERT	Community Emergency Response Team
DOA	Department of Agriculture
ECC	Emergency Coordination Center
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
ESF	Emergency Support Function
FBI	Federal Bureau of Investigation
FEMA	Federal Emergency Management Agency
FOG	Field Operations Guide
HAN	Health Alert Network
HSPR	Health Security, Preparedness, and Response Program
ICS	Incident Command System
IIS	Immunization Information System
LCEH	Linn County Environmental Health
LCPH	Linn County Public Health Department
LRN	Laboratory Response Network
MRC	Medical Reserve Corps
NIMS	National Incident Management System
NRF	National Response Framework
ODOT	Oregon Department of Transportation
OERS	Oregon Emergency Response System
OHA	Oregon Health Authority

OPHD	Oregon Public Health Division
ORS	Oregon Revised Statute
OSHA	Occupational Safety and Health Administration
OSPHL	Oregon State Public Health Laboratory
PIO	Public Information Officer
POD	Point of Dispensing
SOP	Standard Operating Procedure
TEP	Training and Exercise Plan



# ESF 9 – Search and Rescue

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agency	Fire Defense Board
Community Partners	Local fire departments and districts
Primary State Agencies	Oregon Emergency Management Office of the State Fire Marshal

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 9 describes how the County will coordinate deployment of resources in both urban and non-urban search and rescue during a major disaster or incident.

### 1.2 Scope

The following activities are within the scope of ESF 9:

- Search and rescue operations within the County through the County Sheriff's Office
- Urban Search and Rescue operations within the County through the local fire departments and districts.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require search and rescue support. The following considerations should be taken into account when planning for and performing ESF 9 activities:

- A major disaster or emergency situation may result in large numbers of displaced, stranded, lost, or trapped individuals needing prompt rescue and medical attention.
- The first 72 hours of a search and rescue operation are the most critical in terms of reducing the mortality rate of an incident; therefore, operations must begin as soon as possible.
- Search and rescue personnel often need to be trained to deal with extreme or dangerous terrain for operations in remote areas. Similarly, they may need to work in dangerous conditions such as partially collapsed structures or areas with hazardous materials. These situations often require specialized skills that may not be available in a particular community, and experts may need to be brought in from other areas.

**ESF 9. Search and Rescue**

- Strict adherence to search and rescue procedures will help prevent rescuers becoming victims themselves.
- Volunteer search and rescue personnel are familiar with the Incident Command System (ICS) and National Incident Management System (NIMS) organization and have completed the basic training in both.

**2.2 Assumptions**

ESF 9 is based on the following planning assumptions:

- Search and rescue operations will continue to increase as population and recreational opportunities continue to grow.
- Operations may be overwhelmed during emergencies and disasters. Local search and rescue efforts may require technical assistance from other agencies and the State of Oregon (State).
- Access to impacted locations may be limited due to steep or rocky terrain, water, or structural barriers. Some areas may only be accessible by aircraft or boat.
- Rapid assessment of impacted areas and lost individuals will assist in the determination of response priorities.
- Local residents and unaffiliated volunteers may initiate activities to assist in search and rescue operations and will require coordination and direction.

**3 Roles and Responsibilities**

This section outlines the roles and responsibilities assigned to County agencies and community partners to ensure search and rescue-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified below.

**3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of search and rescue-related activities and are categorized depending upon their extent of involvement the activities.

**3.1.1 Primary County Agencies**

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing search and rescue activities. Primary agencies may not be responsible

**ESF 9. Search and Rescue**

for all elements of a function, and will coordinate with supporting agencies. The Primary County agency is responsible for search and rescue-related activities:

- Sheriff's Office

**3.1.2 Supporting County Agencies**

The following primary County agency was identified as having a substantial support role during major incidents involving search and rescue-related activities:

- Fire Defense Board

**3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting search and rescue-related activities under their own authority/jurisdiction during major incidents:

- Local fire departments and districts

**3.2 Responsibilities by Phase of Emergency Management****3.2.1 Preparedness****3.2.1.1 Primary County Agencies**

- Coordinate regular review and update of the ESF 9 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support search and rescue-related activities.
- Encourage active participation of inter-agency preparedness organizations that collaborate in search and rescue activities on a regular basis.
- Identify response zones, potential staging areas, and potential medical facilities with local and regional search and rescue teams and establish specialized teams.
- Prepare and maintain plans and procedures, resource inventories, personnel rosters, and resource mobilization information necessary to perform search and rescue operations.
- Ensure that mutual aid agreements are in place with surrounding jurisdictions.
- Coordinate and participate in the development and presentation of training courses and exercises for search and rescue personnel.
- Maintain liaison with support agencies.

**ESF 9. Search and Rescue**

- Pre-identify typed search and rescue resources and identify resources from other agencies or capabilities that may assist with search and rescue, and plan to integrate such additional resources as necessary.
- Develop a management plan to manage uncertified volunteers.

**3.2.1.2 Supporting County Agencies**

- Ensure that mutual aid agreements are in place with surrounding jurisdictions.
- Coordinate and participate in the development and presentation of training courses and exercises for search and rescue personnel.

**3.2.1.3 Community Partners**

- Prepare and maintain plans and procedures, resource inventories, personnel rosters, and resource mobilization information necessary to perform search and rescue operations.
- Ensure that mutual aid agreements with surrounding jurisdictions are in place.
- Coordinate and participate in the development and presentation of training courses and exercises for search and rescue personnel.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the Emergency Operations Center (EOC), when requested.
- Initiate mobilization procedures.
- Assemble personnel and equipment at a designated location.
- Transport the team, including personnel and equipment, to the incident scene.
- Collect and analyze incident information to help determine the need to deploy search and rescue operations.
- Plan and coordinate search and rescue operations at the incident site.
- Direct search and rescue resources according to NIMS, ICS, and team policies and procedures/guidelines.
- Deploy search and rescue representatives to the EOC.
- Establish communication between the EOC and Incident Management Team to determine the resources needed to support incident response and operations.

## ESF 9. Search and Rescue

**3.2.2.2 Supporting County Agencies**

- Provide a representative to the EOC, when requested.
- Collect and analyze incident information to help determine the need to deploy search and rescue operations.

**3.2.2.3 Community Partners**

- Provide a representative to the EOC, when requested.
- Initiate mobilization procedures.
- Assemble personnel and equipment at a designated location.
- Transport the team, including personnel and equipment, to the incident scene.
- Collect and analyze incident information to help determine the need to deploy search and rescue operations.
- Plan and coordinate search and rescue operations at the incident site.
- Direct search and rescue resources according to NIMS, ICS, and team policies and procedures/guidelines.
- Deploy search and rescue representatives to the EOC.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Facilitate transition to recovery.
- Continue to render support when and where required as long as emergency conditions exist.
- Participate in after-action briefings and develop after-action reports.
- Make necessary changes to this ESF Annex and supporting plans and procedures.
- Initiate a financial reimbursement process for these activities when such support is available.

**3.2.3.2 Supporting County Agencies**

- Participate in after-action briefings and develop after-action reports.
- Initiate a financial reimbursement process for these activities when such support is available.

### 3.2.3.3 Community Partners

- Continue to render support when and where required as long as emergency conditions exist.
- Participate in after-action briefings and develop after-action reports.
- Initiate a financial reimbursement process for these activities when such support is available.

### 3.2.4 Mitigation

#### 3.2.4.1 Primary County Agencies

- Review the hazards most likely to affect the County and identify potential vulnerabilities in the search and rescue function.
- Develop plans to overcome identified vulnerabilities (e.g., new equipment, training, and mutual aid procedures).
- Ensure that all equipment is regularly checked and maintained for instant deployment.

#### 3.2.4.2 All Supporting County Agencies and Community Partners

- Review the hazards most likely to affect the County and identify potential vulnerabilities in the search and rescue function.
- Develop plans to overcome identified vulnerabilities (e.g., new equipment, training, and mutual aid procedures).
- Ensure that all equipment is regularly checked and maintained for instant deployment.

## 4 Concept of Operations

### 4.1 General

All search and rescue-related activities will be performed in a manner that is consistent with NIMS and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is responsible for coordinating search and rescue-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with search and rescue will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.

**ESF 9. Search and Rescue**

- The County EOC will provide guidance for the coordination of search and rescue resources.

**4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF. The primary County agencies will coordinate with Supporting County Agencies to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and Supporting County agencies may be requested to send a representative to staff the EOC and facilitate search and rescue-related activities. If necessary, the EOC Manager may activate a Search and Rescue Branch under the Operations Section to coordinate ESF 9 activities.

**4.3 Emergency Operations Center Operations**

When search and rescue-related activities are staffed in the EOC, the search and rescue representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to search and rescue.
- Share situation status updates related to search and rescue to inform development of the Situation Report.
- Participate in, and provide search and rescue-specific reports for, EOC briefings.
- Assist in development and communication of search and rescue-related actions to tasked agencies.
- Monitor ongoing search and rescue-related actions.
- Share search and rescue-related information with ESF 14 –Public Information, to ensure consistent public messaging.
- Coordinate search and rescue-related staffing to ensure the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Search and rescue-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support search and rescue-related activities:

- **ESF 4 – Firefighting.** Provide specialized resources to support search and rescue operations.
- **ESF 8 – Health and Medical.** Coordinate emergency medical services for disaster victims.
- **ESF 16 – Law Enforcement.** Provide specialized resources to support search and rescue operations.

### 5 Emergency Support Function Annex Development and Maintenance

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 9 Work Plan for more information*

### 6 Appendices

- Appendix A – Resources
- Appendix B – ESF 9 Work Plan
- Appendix C – List of Vendors and Contact Information

## Appendix A ESF 9 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 4 – Firefighting
  - ESF 8 – Health and Medical
  - ESF 16 – Law Enforcement

### State

- Emergency Operations Plan
  - ESF 4 – Firefighting
  - ESF 8 – Health and Medical
  - ESF 9 – Search and Rescue
  - ESF 16 – Law Enforcement

### Federal

- National Response Framework
  - ESF 4 – Firefighting
  - ESF 8 – Health and Medical
  - ESF 9 – Search and Rescue
  - ESF 13 – Public Safety

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**Appendix B ESF 9 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 9 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 10 – Hazardous Materials**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agency	Fire Defense Board
Community Partners	Local fire departments and districts
Primary State Agencies	Oregon Department of Environmental Quality Oregon Office of State Fire Marshal (OSFM)

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 10 describes how Linn County (County) will respond to an actual or potential discharge or release of hazardous materials resulting from a natural, human-caused, or technological disaster and coordinate the appropriate response to other environmental protection issues.

### 1.2 Scope

The following activities are within the scope of ESF 10:

- Coordinate the actions necessary to provide response to hazardous materials–related activities.
- Address hazardous materials incidents, including chemical, biological, and radiological substances, whether accidentally or intentionally released.

The Oregon Health Authority is the lead Oregon State (State) agency for all radiological incidents except transportation incidents and occurrences at in-state and Hanford nuclear reactors and nuclear fuel storage facilities, which are managed by the Oregon Department of Energy.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require hazardous materials support. The following considerations should be taken into account when planning for and performing ESF 10 activities:

- High volumes of hazardous materials are transported along Interstate 5 and the primary rail road line traveling south and north through the city of Albany.
- Hazardous materials incidents can threaten public health and safety, as well as the environment. While most hazardous materials incidents involve small volumes of material, they require specific approaches to

**ESF 10. Hazardous Materials**

different types of chemical and waste releases. It is important to assess the characteristics of the hazard, acquire the necessary resources, and develop a site-specific emergency response plan.

- The commencement of emergency response operations for hazardous materials incidents may require multiagency and multidisciplinary responses. Disciplines involved may include fire response, law enforcement, environmental containment and cleanup, fish and wildlife, emergency medical services, environmental health, and others if needed.
- Some incidents may not have immediately obvious impacts on life, property, and the environment but may still have subtle long-term consequences for human health and the environment that will require further remediation.
- The Oregon Department of Environmental Quality has overall responsibility for 24-hour environmental pollution prevention, preparedness, and response within the State.
- The emergency field response to incidents including hazardous materials spills and releases is the responsibility of the fire services or in the case of State highways, the Oregon Department of Transportation and/or Oregon State Police. In unincorporated areas of the County that have no fire protection, the County Sheriff's office has primary responsibilities.

**2.2 Assumptions**

ESF 10 is based on the following planning assumptions:

- A natural or technological disaster could result in one or more situations in which hazardous materials are released into the environment.
- Fixed facilities (chemical plants, tank farms, laboratories, and industries operating hazardous waste sites that produce, generate, use, store, or dispose of hazardous materials) could be damaged so that existing spill control apparatus and containment measures are not effective.
- Hazardous materials that are transported may be involved in railroad accidents, highway collisions, or airline incidents.
- Damage to, or rupture of, pipelines transporting materials that are hazardous if improperly released will present serious problems.
- Emergency exemptions may be needed for disposal of contaminated materials.
- Laboratories responsible for analyzing hazardous material samples may be damaged or destroyed in a disaster.

### 3 Roles and Responsibilities

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that hazardous materials-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to perform the actions identified below.

#### 3.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of hazardous materials-related activities and are categorized depending upon their extent of involvement in the activities.

##### 3.1.1 Primary County Agencies

The following primary County agency has been chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing hazardous materials activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for hazardous materials-related activities is:

- County Sheriff's Office

##### 3.1.2 Supporting County Agencies

The following supporting County agency is identified as having a substantial support role during major incidents involving hazardous materials-related activities:

- Fire Defense Board

##### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting hazardous materials-related activities under their own authority/jurisdiction during major incidents:

- Local fire departments and districts
- Mid-Valley Local Emergency Planning Committee

#### 3.2 Responsibilities by Phase of Emergency Management

##### 3.2.1 Preparedness

###### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 10 Annex with supporting agencies.

**ESF 10. Hazardous Materials**

- Facilitate collaborative planning to ensure the County's capability to support ESF 10 activities.
- Develop and refine procedures to be used in hazardous materials assessments.
- Prepare and maintain plans and procedures, resource inventories, personnel rosters, and resource mobilization information as necessary.
- Maintain liaison relationships with support agencies.
- Participate in all exercises involving hazardous materials operations.
- Estimate logistical requirements (e.g., personnel, supplies and equipment, facilities, and communications) during the planning process and through exercise.
- Ensure that all hazardous materials personnel are trained in their responsibilities according to the departmental plans and procedures.

**3.2.1.2 Supporting County Agencies**

- Develop and refine procedures to be used in hazardous materials assessments.
- Prepare and maintain plans and procedures, resource inventories, personnel rosters, and resource mobilization information necessary.
- Participate in all exercises involving hazardous materials operations.
- Estimate logistical requirements (e.g., personnel, supplies and equipment, facilities, and communications) during the planning process and through exercise.

**3.2.1.3 Community Partners**

- Conduct vulnerability analysis at critical facilities and make recommendations to improve hazardous material storage.
- Develop and refine procedures to be used in hazardous materials assessments.
- Prepare and maintain plans and procedures, resource inventories, personnel rosters, and resource mobilization information as necessary.
- Ensure that personnel are appropriately trained and equipped to deal with hazardous materials incidents.
- Develop mutual aid procedures to support response to a hazardous materials incident.
- Participate in all exercises involving hazardous materials operations.

**ESF 10. Hazardous Materials**

- Estimate logistical requirements (e.g., personnel, supplies and equipment, facilities, and communications) during the planning process and through exercise.
- Participate in the annual update of the Mid-Valley Local Emergency Planning Committee Hazardous Materials Emergency Response Plan

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Provide a representative to the County EOC, when requested, to support ESF 10 activities.
- Work with local fire departments and districts and the Oregon Office of State Fire Marshal (OSFM), Regional Hazardous Materials Team, to establish an isolation area and move all people out of that area.
- Assist OSFM, Regional Hazardous Materials Team, in establishing perimeter control/area security.
- Coordinate with supporting agencies, as needed, to support emergency activities.

**3.2.2.2 All Supporting County Agencies and Community Partners**

- Provide a representative to the County EOC, when requested, to support ESF 10 activities.

**3.2.2.3 State Agencies**

- Manage the response to hazardous material spills.
- Oversee the training, equipping, and response activities of the regional hazardous materials response teams.
- Direct the maintenance and use of the statewide Fire Net/hazardous materials microwave relay radio system.
- Undertake responsibility for the duties of the State Emergency Response Commission under the Superfund Amendments and Reauthorization Act Title III and Oregon statute.
- Coordinate and oversee Local Emergency Planning Committees throughout Oregon.
- Ensure that the parties responsible for the incidents are billed for the cost of mitigation and that the contracted teams are compensated for allowable expenses.

### 3.2.3 Recovery Phase

#### 3.2.3.1 Primary County Agencies

- Continue to provide support as required for the recovery phase of the incident through the appropriate Incident Commander.
- Support community recovery activities.
- Participate in after-action briefings and develop after-action reports.
- Initiate the financial reimbursement process for these activities when such support is available.
- Make necessary changes to this ESF Annex and supporting plans and procedures to improve future operations.

#### 3.2.3.2 Supporting County Agencies

- Continue to provide support as required for the recovery phase of the incident through the appropriate Incident Commander.
- Participate in after-action briefings and develop after-action reports.

#### 3.2.3.3 Community Partners

- Continue to provide support as required for the recovery phase of the incident through the appropriate Incident Commander.
- Continue to monitor personnel and the affected area for contamination.
- Support community recovery activities.
- Participate in after-action briefings and develop after-action reports.

### 3.2.4 Mitigation

#### 3.2.4.1 Primary County Agencies

- Maintain an accurate and current listing of all fixed facilities that produce or store hazardous materials.
- Participate in the hazard identification process and identify and correct vulnerabilities in the County's abilities to identify hazards.
- Continue to train personnel for hazardous material incidents.
- Develop radiological awareness programs for responders, the public, and industry.
- Identify deficiencies or areas to be improved and seek funds to enhance protective measures to lessen the impact on vulnerable populations and/or minimize damage to critical facilities.

### 3.2.4.2 Supporting County Agencies

- Identify deficiencies or areas to be improved and seek funds to enhance protective measures to lessen the impact on vulnerable populations and/or minimize damage to critical facilities

### 3.2.4.3 Community Partners

- Prepare site-specific plans for each facility that produces or stores extremely hazardous substances and update these plans annually or as necessary throughout the year.
- Continue to train personnel for hazardous material incidents.
- Develop emergency preparedness programs for hazardous materials incidents.

## 4 Concept of Operations

### 4.1 General

All hazardous materials-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is responsible for coordinating hazardous materials-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with hazardous materials will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination of hazardous materials resources.

### 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agencies listed in this ESF Annex. The primary County agencies will coordinate with supporting County agencies to assess and

**ESF 10. Hazardous Materials**

report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate hazardous materials-related activities. If necessary, the EOC Manager may activate a Hazardous Materials Branch under the Operations Section to coordinate ESF 10 activities.

**4.3 Emergency Operations Center Operations**

When hazardous materials-related activities are staffed in the EOC, the County Sheriff's Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to hazardous materials.
- Share situation status updates related to hazardous materials to inform development of the Situation Report.
- Participate in, and provide hazardous materials-specific reports for, EOC briefings.
- Assist in development and communication of hazardous materials-related actions to tasked agencies.
- Monitor ongoing hazardous materials-related actions.
- Share hazardous materials-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate hazardous materials-related staffing to ensure that the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Hazardous materials-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

**4.5 Coordination with Other Emergency Support Functions**

The following Emergency Support Functions support hazardous materials-related activities:

**ESF 10. Hazardous Materials**

- **ESF 4 – Firefighting.** Provide specialized resources to support hazardous materials operations.
- **ESF 8 – Health and Medical.** Provide emergency first aid to contaminated victims.
- **ESF 16 – Law Enforcement.** Provide specialized resources to support hazardous materials operations.

**5 ESF Annex Development and Maintenance**

County Sheriff’s Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 10 Work Plan for more information*

**6 Appendices**

- Appendix A – ESF 10 Work Plan
- Appendix B – List of Vendors and Contact Information

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## Appendix A ESF 10 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 4 – Firefighting
  - ESF 8 – Health and Medical
  - ESF 16 – Law Enforcement

### State

- Emergency Operations Plan
  - ESF 4 – Firefighting
  - ESF 8 – Health and Medical
  - ESF 16 – Law Enforcement

### Federal

- National Response Framework
  - ESF 4 – Firefighting
  - ESF 8 – Public Health and Medical Services
  - ESF 13 – Public Safety

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**Appendix B ESF 10 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 10 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# ESF 11 – Food and Water

Last updated: December 2015

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Tasked Agencies	
<b>Primary County Agency</b>	Sheriff's Office
<b>Supporting County Agencies</b>	Department of Health Services (LCDHS) Commissioners Road Department
<b>Community Partners</b>	Local Municipalities Oregon Food Bank Linn Benton Food Share American Red Cross Salvation Army Local Community Organizations Active in Disaster
<b>Primary State Agencies</b>	Oregon Department of Agriculture - Food Oregon Health Authority - Water

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 11 describes how Linn County (County) will identify food, water, and ice needs in the aftermath of a disaster or emergency; obtain these resources; and transport them to the impact area.

### 1.2 Scope

The following activities are within the scope of ESF 11:

- Assessment of food and water needs for areas impacted by disaster.
- Identification of food and water resources.
- Storage of food and water resources.
- Monitoring the collection and sorting of all food and water supplies and establishing procedures to ensure that they are safe for consumption.
- Coordinating transportation of food and water resources to impacted areas.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may impact the availability of food and water for impacted communities. The following considerations should be taken into account when planning for and implementing ESF 11 activities:

**ESF 11. Food and Water**

- A significant emergency or disaster may severely diminish food and water stores in a community.
- Communities without electricity for extended periods will lose the ability to refrigerate goods and household and supermarket supplies will spoil.
- The heat of summer may exacerbate any existing issues, as ambient air temperature will increase the rate of spoilage and the need to use ice for other purposes.
- Damage to freshwater supplies and wastewater treatment systems may increase the risk of infection due to waterborne illness and increase the demand for bottled water locally.
- Special needs populations may have dietary restrictions on food and the preparation of meals.

**2.2 Assumptions**

ESF 11 is based on the following planning assumptions:

- The need for fresh food and water will likely overwhelm the County's local supply if electricity is not available for three or more days.
- Damage projection models will be used to calculate the number of people affected to assess the amount of emergency food and water needed to meet anticipated demand.
- Quantity usage tables will provide the guidance on serving sizes provided. These tables will also help guide the forecasting of supply needs to provide resources to the community.

**3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that food- and water-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

**3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of food and water and are categorized according to their extent of involvement in food- and water-related activities:

### 3.1.1 Primary County Agencies

The following primary County agencies were chosen based on: coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing food- and water-related activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agencies responsible for food- and water-related activities are:

- Linn County Department of Health Services (LCDHS)

### 3.1.2 Supporting County Agencies

The following primary County agencies were identified as having substantial support roles during major incidents involving food- and water-related activities:

- Sheriff's Office
- County Commissioners
- Road Department

### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting food- and water-related activities under their own authority/jurisdiction during major incidents:

- Local municipalities
- Oregon Food Bank
- Linn Benton Food Share
- American Red Cross
- Salvation Army
- Local Community Organizations Active in Disaster (in development)

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 11 annex with supporting agencies.
- Facilitate collaborative planning to ensure the State of Oregon's (State's) capability to support ESF 11 activities.

**ESF 11. Food and Water**

- Provide a representative to the Emergency Operations Center (EOC), when requested, to support ESF 11 activities.
- Work with ESF 6 partners to identify and establish points-of-distribution (POD) locations, staffing plans, and standard operating procedures.
- Certify the sanitation of mass care facilities and other identified PODs.
- Continuously monitor the County's water quality and safety.
- Facilitate the development of operational plans for the following response activities:
  - Stockpiling/ procuring food and water consumables.
  - Transporting food and water consumables to and from the warehouse/staging area.
  - Documenting the amounts of food and water consumables provided to PODs and monitoring inventory status.
- Provide for the sustenance needs of persons with dietary restrictions (i.e., infants, diabetics, renal patients, hypertensive patients, liquid diets, vegetarians, persons with cultural sensitivities, etc.)
- Work with local, regional, and state agencies to align planning efforts (e.g., identifying duplicate vendor agreements, Mutual Aid Agreements, common POD planning, etc.).
- Participate in all preparedness activities (e.g., engage in collaborative multi-agency ESF 11 planning efforts; train County and non-County response personnel on ESF 11 plans, policies, and procedures; evaluate planning efforts in discussion-based and operations-based exercises; and conduct after-action activities and implement corrective actions as needed).

**3.2.1.2 Supporting County Agencies**

- Provide subject matter expertise as required to support planning efforts. Ensure that plans are interoperable with other jurisdictional plans, policies, and procedures.
- Conduct regular trainings on the County Emergency Operations Plan; EOC operations; and any equipment or hardware required to effectively serve as an ESF 11 EOC Representative.
- Conduct pre-incident vulnerability assessments of the water supply's infrastructure and work with partners to mitigate the possibility of service interruptions.

## ESF 11. Food and Water

- Participate in all ongoing preparedness activities (i.e., engage in collaborative multi-agency ESF 11 planning efforts; train County and non-County response personnel on ESF 11 plans, policies, and procedures as requested; evaluate planning efforts in discussion-based and operations-based exercises; and conduct after-action activities and implement corrective actions).

### 3.2.1.3 Community Partners

- Work to stockpile food and water (potable and non-potable) and/or enter into agreements with local vendors to meet the needs of its citizen's.
- Designate locations to stage, store, and secure consumable assets.
- Provide for the means to transport consumable assets to and from PODs.
- Participate in all ongoing preparedness activities (i.e., engage in collaborative multi-agency planning efforts; train response personnel on appropriate plans, policies, and procedures; evaluate planning efforts in discussion-based and operations-based exercises; and conduct after-action activities and implement corrective actions).
- Coordinate planning activities with regional and statewide planning efforts.

## 3.2.2 Response

### 3.2.2.1 Primary County Agencies

- Provide a representative to the County EOC as requested to serve as the ESF 11 Representative.
- Work with the Public Information Officer and/or other ESF 14 representatives to craft public messaging surrounding the safety of the County's food and water supply (e.g., boil notices).

### 3.2.2.2 Supporting County Agencies

- Coordinate the following core EOC activities:
  - Compile operational information to create Situation Reports and foster a common operational picture. *See ESF 5 – Information and Planning for more information.*
  - Facilitate the resource requesting process (i.e., compiling resource requests; filling resource requests locally or through existing agreements; forwarding unmet resource requests to the County EOC; and coordinating the staging and distribution of assets as they arrive). *See ESF 7 – Resource Support for more information.*

## ESF 11. Food and Water

- Coordinate County volunteer (e.g., Community Emergency Response Team [CERT]) activities at designated PODs. *See ESF 15- Volunteers and Donations for more information.*
- Work with local utilities to restore service to the County's water distribution system.
- Work with ESF 1 partners to provide for the transportation of assets to and from designated staging areas. *See ESF 1- Transportation for more information.*

**3.2.2.3 Community Partners**

- Conduct operations to supply food and water to citizens residing within their jurisdictional boundaries.
- Communicate deficits in resources to the County EOC in accordance with established plans, policies, and procedures.
- Send requests for additional resources to the County EOC in accordance with established plans, policies, and procedures.
- Coordinate the statewide distribution of donated food and water items through regional food banks and hunger relief agencies.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Demobilize response activities (e.g., decrease EOC staffing levels, prepare inventory counts, etc.).
- Coordinate with all response agencies to transition into recovery activities.
- Participate in damage assessment activities as appropriate/requested.

**3.2.3.2 Supporting County Agencies**

- Coordinate all damage assessment activities.
- Participate in damage assessment activities when requested/appropriate.
- Demobilize response activities (e.g., decrease EOC staffing levels, prepare inventory counts, etc.).
- Coordinate with all other response agencies to transition into recovery activities.

**3.2.3.3 Community Partners**

- Demobilize response activities (e.g., decrease EOC staffing levels, prepare inventory counts, etc.).

- Participate in damage assessment activities as appropriate/requested.
- Coordinate with all response agencies to transition into recovery activities.

### **3.2.4 Mitigation**

#### **3.2.4.1 Primary County Agencies**

- Participate in the hazard/vulnerability identification and analysis process.
- Take steps towards correcting deficiencies identified during the hazard/vulnerability identification and analysis process as appropriate.

#### **3.2.4.2 Supporting County Agencies**

- Participate in the hazard/vulnerability identification and analysis process.
- Take steps towards correcting deficiencies identified during the hazard/vulnerability identification and analysis process.

#### **3.2.4.3 Community Partners**

- Participate in and/or conduct a hazard/vulnerability identification and analysis process.
- Communicate the results of hazard/vulnerability identification and analysis results to the County when completed.
- Take steps towards correcting deficiencies identified during the hazard/vulnerability identification and analysis process.
- Work with nonprofit agencies to stockpile food and water resources per routine plans, policies, and procedures.

## **4 Concept of Operations**

### **4.1 General**

All food- and water-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the LCDHS is responsible for coordinating food- and water-related activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with food and water will first be issued in accordance with established mutual aid agreements and once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.

- The County EOC will provide guidance for the coordination food and water resources.

## 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the Primary County Agency listed in this ESF. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate a Food and Water Branch under the Logistics Section to coordinate ESF 11 activities.

## 4.3 Emergency Operations Center Operations

When food- and water-related activities are staffed in the EOC, the LCDHS representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to food and water.
- Share situation status updates related to food and water to inform development of the Situation Report.
- Participate in, and provide food and water-specific reports for, EOC briefings.
- Assist in development and communication of food- and water-related actions to tasked agencies.
- Monitor ongoing food- and water-related actions.
- Share food- and water-related information with ESF 14 – Public Information, to ensure consistent public messaging.
- Coordinate food- and water-related staffing to ensure that the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Food- and water-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support food- and water-related activities:

- **ESF 1 – Transportation.** Assist in transportation of food and water supplies to impacted areas, including air support.
- **ESF 3 – Public Works.** Coordinate repair and restoration of the state's drinking water system.
- **ESF 6 – Mass Care.** Coordinate distribution of food and water supplies to impacted populations.
- **ESF 7 – Resource Support.** Identify food and water resources and coordinate staging of resources for distribution.
- **ESF 8 – Health and Medical.** Ensure that proper procedures are in place to ensure food safety.
- **ESF 15 – Volunteers and Donations Management.** Coordinate donated food and water supplies.
- **ESF 17 – Agriculture and Animal Protection.** Ensure the security of the County's food system.
- **ESF 18 – Business and Industry.** Coordinate with private sector partners to support ESF 11 activities.

### 5 Emergency Support Function Annex Development and Maintenance

LCDHS will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix B – ESF 11 Work Plan for more information*

## 6 Appendices

- Appendix A - Resources
- Appendix B – ESF 11 Work Plan
- Appendix C – List of Vendors and Contact Information

## Appendix A ESF 11 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 3 – Public Works
  - ESF 6 – Mass Care
  - ESF 7 – Resource Support
  - ESF 8 – Health and Medical
  - ESF 15 – Volunteer and Donations Management
  - ESF 17 – Agriculture and Animal Protection
  - ESF 18 – Business and Industry

### State

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 3 – Public Works
  - ESF 6 – Mass Care
  - ESF 7 – Resource Support
  - ESF 8 – Health and Medical
  - ESF 15 – Volunteer and Donations Management
  - ESF 17 – Agriculture and Animal Protection
  - ESF 18 – Business and Industry

### Federal

- National Response Framework
  - ESF 1 – Transportation
  - ESF 3 – Public Works
  - ESF 6 – Mass Care, Emergency Assistance, Housing, and Human Services

**ESF 11. Food and Water**

- ESF 7 – Logistics Management and Resource Support
- ESF 8 – Public Health and Medical Services
- ESF 11 – Agriculture and Natural Resources

**Appendix B ESF 11 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 11 Annex	LCDHS	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time, the County does not have any agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# ESF 12 – Energy

Last updated: December 2015

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Tasked Agencies	
<b>Primary County Agency</b>	Road Department
<b>Supporting County Agency</b>	Sheriff's Office
<b>Community Partners</b>	Local municipalities who provide utility services to their residents Pacific Power Consumers Power, Inc. NW Natural Gas Amerigas Co-Energy
<b>Primary State Agencies</b>	Oregon Department of Energy Public Utility Commission

# 1 Introduction

## 1.1 Purpose

Emergency Support Function (ESF) 12 describes how Linn County (County) will coordinate plans, procedures, and resources to support response to and recovery from shortages and disruptions in the supply and delivery of utilities during a major disaster or incident.

## 1.2 Scope

The following activities are encompassed within the scope of ESF 12:

- Coordinate with utilities operating in the County to ensure that the integrity of the supply systems is maintained during emergency situations and that any damages that may be incurred are repaired and services restored in an efficient and expedient manner afterward.
- Monitor and coordinate the availability of electric generating capacity and reserves, the availability and supply of natural gas, and the supply of generation fuels.
- Monitor and coordinate the restoration of utilities for normal community functioning.
- Coordinate with private-sector providers of energy and transportation fuels such as propane, fuel oil, diesel fuel, and gasoline.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require utility support. The following considerations should be taken into account when planning for and implementing ESF 12 activities:

- Emergencies, both natural and human-caused, can have significant effects on public and privately owned utilities in a community. The ability to quickly restore damaged water, power, natural gas, telephone, and sewer systems is essential to minimizing a disaster's impacts on the safety, health, and economy of the area.
- The electrical power industry is organized into a network of public and private generation and distribution facilities. Through such networks, the electrical power industry has developed a capability to provide, reroute, and restore power under even the most extreme circumstances.
- A major disaster could destroy or disrupt all or a portion of the County's energy and utility systems.

### 2.2 Assumptions

ESF 12 is based on the following planning assumptions:

- A major disaster could destroy or damage portions of a region's energy and utility systems and disrupt local petroleum supplies.
- Widespread and possibly prolonged electric power failures could occur in a major disaster.
- The transportation and telecommunications infrastructures will be affected.
- Delays in the production, refining, and delivery of petroleum-based products may occur as a result of transportation infrastructure problems and loss of commercial power.
- There may be extensive distribution failure in water, wastewater, and gas utilities. These may take hours, days, or even weeks to repair.
- There may be panic hoarding of fuel in areas served by severed pipelines or by individuals from neighboring jurisdictions where shortages have occurred.
- Natural gas lines may break, causing fire, danger of explosion, or health hazards such as inhalation of toxic substances.

- Water pressure may be low, hampering firefighting and impairing sewer system function.
- The Road Department, under an emergency proclamation, will require the authority to enter private property to evaluate and shut off utilities that jeopardize public and private property or threaten public health, safety, or the environment.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that ESF 12-related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of energy and are categorized according to their extent of involvement in ESF 12 activities:

##### **3.1.1 Primary County Agencies**

The following primary County agency was chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing ESF 12 activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for ESF 12 related activities is:

- Road Department

##### **3.1.2 Supporting County Agencies**

The following primary County agency was identified as having a substantial support role during major incidents involving ESF 12 related activities:

- Sheriff's Office

##### **3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting ESF 12-related activities under their own authority/jurisdiction during major incidents:

- Local municipalities who provide utilities to their residents
- Pacific Power
- Consumers Power, Inc.

- NW Natural Gas
- AmeriGas
- Co-Energy

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 12 annex with supporting agencies.
- Facilitate collaborative planning to ensure the State of Oregon's (State's) capability to support ESF 12 activities.
- Provide a representative to the County EOC, when requested, to support ESF 12 activities.
- Develop and maintain a complete directory of all utility services and products associated with this ESF.
- Ensure the availability of necessary equipment to support energy and utilities activities.
- Coordinate the establishment of priorities to repair damaged energy services and the provision of temporary, alternate, or interim sources of portable generators and other utilities.
- Promote mutual assistance agreements with the vendors of all utility services.
- Develop and maintain alert rosters, plans, policies, and procedures necessary to support the implementation of this annex.
- Identify, train, and assign personnel to execute missions in support of restoration of energy and utility systems.
- Coordinate exercises and trainings related to ESF 12 activities.

#### 3.2.1.2 Supporting County Agencies

- Promote mutual assistance agreements with the vendors of all utility services.
- Identify, train, and assign personnel to execute missions in support of restoration of energy and utility systems.
- Participate in exercises and trainings related to ESF 12 activities.

**3.2.1.3 Community Partners**

- Ensure the availability of necessary equipment to support energy and utilities activities.
- Coordinate the establishment of priorities to repair damaged energy services and the provision of temporary, alternate, or interim sources of portable generators and other utilities.
- Develop and maintain alert rosters, plans, policies, and procedures necessary to support ESF 12 activities.
- Identify, train, and assign personnel to execute missions in support of restoration of energy and utility systems.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Assign a representative to the EOC to support ESF 12 activities.
- Apply local, State, and federal resources as necessary, in accordance with established priorities to restore utility services.
- Provide emergency information, education, and conservation guidance to the public in coordination with the Public Information Officer.
- Assist local, State, and federal agencies and departments with obtaining fuel for transportation and communications in support of emergency operations.

**3.2.2.2 Supporting County Agencies**

- Provide security and protection of supplies.

**3.2.2.3 Community Partners**

- Assess the affected areas to determine operational priorities and emergency repair procedures with utility field personnel.
- Prioritize utility rebuilding processes if necessary to restore utilities in the affected areas.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Continue all activities in coordination with the EOC, based on the requirements of the incident.
- Support restoration activities.
- Replenish supplies and repair damaged equipment.

- Participate in after-action briefings and develop after-action reports (AARs).
- Make necessary changes to this ESF Annex and supporting plans and procedures.

### **3.2.3.2 Supporting County Agencies**

- Participate in after-action briefings and develop AARs.

### **3.2.3.3 Community Partners**

- Replenish supplies and repair damaged equipment.
- Participate in after-action briefings and develop after-action reports (AARs).

## **3.2.4 Mitigation**

### **3.2.4.1 Primary County Agencies**

- Implement a public awareness campaign regarding energy and utilities safety in emergencies.
- Develop internal Continuity of Operations Plans to identify resource needs and resources that can be provided to local agencies during response and recovery phases of an emergency or disaster event.

### **3.2.4.2 Supporting County Agencies**

- Support development of internal Continuity of Operations Plan to identify resource needs and resources that can be provided to local agencies during response and recovery phases of an emergency or disaster event.

### **3.2.4.3 Community Partners**

- When repairing damages, every attempt should be made to reduce the likelihood and severity of future damages.
- Based on known hazards, identify and correct vulnerabilities in the energy and utilities function.

## **4 Concept of Operations**

### **4.1 General**

All ESF 12-related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the Road Department is responsible for coordinating ESF 12 activities. Plans

and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.

- Requests for assistance with energy-related activities will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination ESF 12 resources.

#### **4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC, and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate a Energy Branch under the Operations Section to coordinate ESF 12 activities.

#### **4.3 Emergency Operations Center Operations**

When ESF 12 activities are staffed in the EOC, the Road Department representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to energy.
- Share situation status updates related to energy to inform development of the Situation Report.
- Participate in, and provide energy-specific reports for, EOC briefings.
- Assist in development and communication of ESF 12-related actions to tasked agencies.
- Monitor ongoing ESF 12-related actions.
- Share ESF 12-related information with ESF 14 – Public Information, to ensure consistent public messaging.

- Coordinate ESF 12-related staffing to ensure that the function can be staffed across operational periods.

#### 4.4 Access and Functional Needs Populations

Energy-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support ESF 12-related activities:

- **Transportation (ESF 1):** Identify impacts to the County's transportation infrastructure and develop priorities for repair and restoration.
- **Communications (ESF 2):** Identify impacts to the County's communication infrastructure and develop priorities for repair and restoration.
- **Public Information (ESF 14):** Provide situation status updates and subject matter expertise to inform development of public messaging.
- **Business and Industry (ESF 18):** Coordinate with private sector partners to support ESF 12 activities.

### 5 Emergency Support Function Annex Development and Maintenance

The County Road Department will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix B – ESF 12 Work Plan for more information*

### 6 Appendices

- Appendix A – ESF 12 Resources
- Appendix B – ESF 12 Work Plan
- Appendix C – List of Vendors and Contact Information

**Appendix A ESF 12 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 2 – Communications
  - ESF 14 – Public Information
  - ESF 18 – Business and Industry

**State**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 2 – Communications
  - ESF 14 – Public Information
  - ESF 18 – Business and Industry
- Recovery Plan
  - SRF 6 – Infrastructure

**Federal**

- National Response Framework
  - ESF 1 – Transportation
  - ESF 2 – Communications
  - ESF 15 – External Affairs

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**Appendix B ESF 12 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 12 Annex	County Road Department	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 13 – Military Support**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agencies	No supporting agencies identified at this time.
Community Partners	No partners identified at this time.
Primary State Agency	Oregon Military Department

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 13 is intended to create awareness regarding the State of Oregon's (State's) coordination of military support to civil authorities in times of emergency.

*See the State of Oregon's ESF 13 – Military Support for more information.*

### 1.2 Scope

Activities encompassed within the scope of ESF 13 include awareness of Oregon National Guard forces and military resources that may be called in to assist civil authorities with the protection of life and property, and to maintain peace, order, and public safety.

## 2 Situation and Assumptions

### 2.1 Situation

Linn County (County) is faced with a number of hazards that may require support to civil authorities by the National Guard. The following considerations should be taken into account when planning for and implementing ESF 13 activities:

- A significant disaster or emergency event may result in widespread damage to existing civil infrastructure and displace great numbers of people, thus requiring a rapid, self-contained, self-sufficient deployment of skilled personnel and equipment.
- The National Guard is the only U.S. military force that participates in both state and federal responses, leveraging State Active Duty (SAD), Full-Time National Guard Duty (Title 32), and Active Duty (Title 10) personnel. While SAD, Title 32, and Title 10 delineate different statuses and roles, they both provide mutually supporting capability.
- When Army National Guard units are not under federal control, the Governor is the commander-in-chief of the State of Oregon. The Guard is supervised by the Adjutant General of the state, who also serves as the Director or Commanding General of the state military forces.

- The Governor can activate National Guard personnel to SAD in response to natural or human-caused disasters or Homeland Defense missions.

## 2.2 Assumptions

ESF 13 is based on the following planning assumptions:

- National Guard assets are available for state missions. It is understood that the Federal Wartime mission of all Department of Defense assets takes priority over state missions. If the National Guard is federalized, it will not be available for state tasking.
- Post-disaster impact/needs assessments are an ongoing process, as needs cannot be fully determined in the initial response phase of a major disaster.

## 3 Roles and Responsibilities

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure ESF 13 activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

### 3.1 Tasked Agencies

The following County agencies provide services required for the effective delivery of military support and are categorized depending upon their extent of involvement in ESF 13 activities:

#### 3.1.1 Primary County Agencies

The following primary County agencies were chosen based on: coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing ESF 13 activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agencies responsible for ESF 13 activities are:

- County Sheriff's Office

#### 3.1.2 Supporting County Agencies

The following supporting County agencies were identified as having substantial support roles during major incidents involving ESF 13 activities:

- No supporting County agencies identified at this time.

### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting ESF 13d activities under their own authority/ jurisdiction during major incidents:

- No community partners identified at this time.

### 3.1.4 Primary State Agencies

The following State agency was identified by the State as conducting ESF 13 activities under its own authority/jurisdiction during major incidents:

- Oregon Military Department

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 13 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 13 activities.

#### 3.2.1.2 State Agencies

- Coordinate regular review and update of the State ESF 13 annex with supporting agencies.
- Facilitate collaborative planning to ensure the State's capability to support ESF 13 activities.
- Maintain an operational Agency Operations Center, if appropriate, to facilitate coordination of ESF activities.

### 3.2.2 Response

#### 3.2.2.1 Primary County Agencies

- Serve as a liaison to the Oregon Military Department, as necessary.

#### 3.2.2.2 State Agencies

- Provide a representative to the State Emergency Coordination Center, when requested, to support ESF 13 activities.
- Activate and operate the National Guard Joint Operations Center.
- Mobilize and stage personnel and equipment to restore/preserve law and order and provide support to other ESFs respectively, as directed by the

State Emergency Coordination Center (ECC) and within the National Guard's capabilities.

- Provide support to civil authorities consistent with designated mission and capabilities.
- Direct use of state military resources.
- Direct all armories across the state.

### **3.2.3 Recovery Phase**

Long-term aspects of military support will be handled by the National Guard Joint Operations Center in coordination with the State Disaster Recovery Coordinator.

## **4 Concept of Operations**

### **4.1 General**

All ESF 13 activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

### **4.2 Military Support**

The Oregon Military Department is the headquarters for the Army and the Air National Guard and supervises all matters pertaining to personnel administration, support, and logistical support of the National Guard, State Defense Force, Oregon Office of Emergency Management, and all state-owned or leased armories, posts, camps, military reservations, and rifle ranges.

National Guard units are trained and equipped to aid in providing law enforcement, medical care, traffic control, firefighting support, resource distribution, potable water transportation, mass feeding of disaster victims, establishing communications networks with fixed and mobile radios, providing aerial surveillance of a disaster area, and the provision of limited electric power from portable generators. The National Guard may also assist in search and rescue, lifesaving, and air ambulance missions.

In peacetime, the National Guard is under the command of the Governor with its active command and administration vested in the Adjutant General. When directed by the Governor through a declaration of a "State of Emergency," the National Guard may be placed into Active Duty status, with the State bearing financial responsibility for the committed forces, including wages, fuel, equipment maintenance, and other expenses.

It is the policy of the Governor and the Adjutant General to mobilize only National Guard resources that are necessary to respond to the emergency situation.

## ESF 13. Military Support

The Oregon Military Department operates a Joint Operations Center that controls the response activities of all Guard units. Oregon Military Department maintains a presence in the State ECC whenever the ECC is activated.

Specific emergency management restrictions:

- No State agency or local jurisdiction may employ National Guard assets without the State ECC approval. The exception to this rule is that area Commanders may render immediate aid to save lives and protect property under circumstances outlined in National Guard Regulation 500-1, Military Support to Civil Authorities.
- In general terms, National Guard assets may be deployed under the following conditions:
  - The situation is beyond the control of local authorities and formal assistance has been requested through the declaration process.
  - Requested resources are not available from commercial sources and are deployed to supplement, not replace, local efforts.
  - Assistance is limited to those tasks that the National Guard can accomplish more effectively or efficiently than another State agency.
- National Guard resources specifically requested by State agencies or local jurisdictions will generally be provided on a cost reimbursable basis.

#### 4.3 Coordination with Other Emergency Support Functions

The following ESFs support ESF 13 activities:

- **ESF 1 – Transportation.** Assist in transportation of military personnel to impacted areas.
- **ESF 2 – Communications.** Augment communications resources.
- **ESF 3 – Public Works.** Assist in damage assessment, debris management, and infrastructure restoration.
- **ESF 10 – Hazardous Materials.** Provide support for chemical, biological, radiological, nuclear, and explosive incidents.
- **ESF 16 – Law Enforcement.** Provide support for law enforcement agencies.

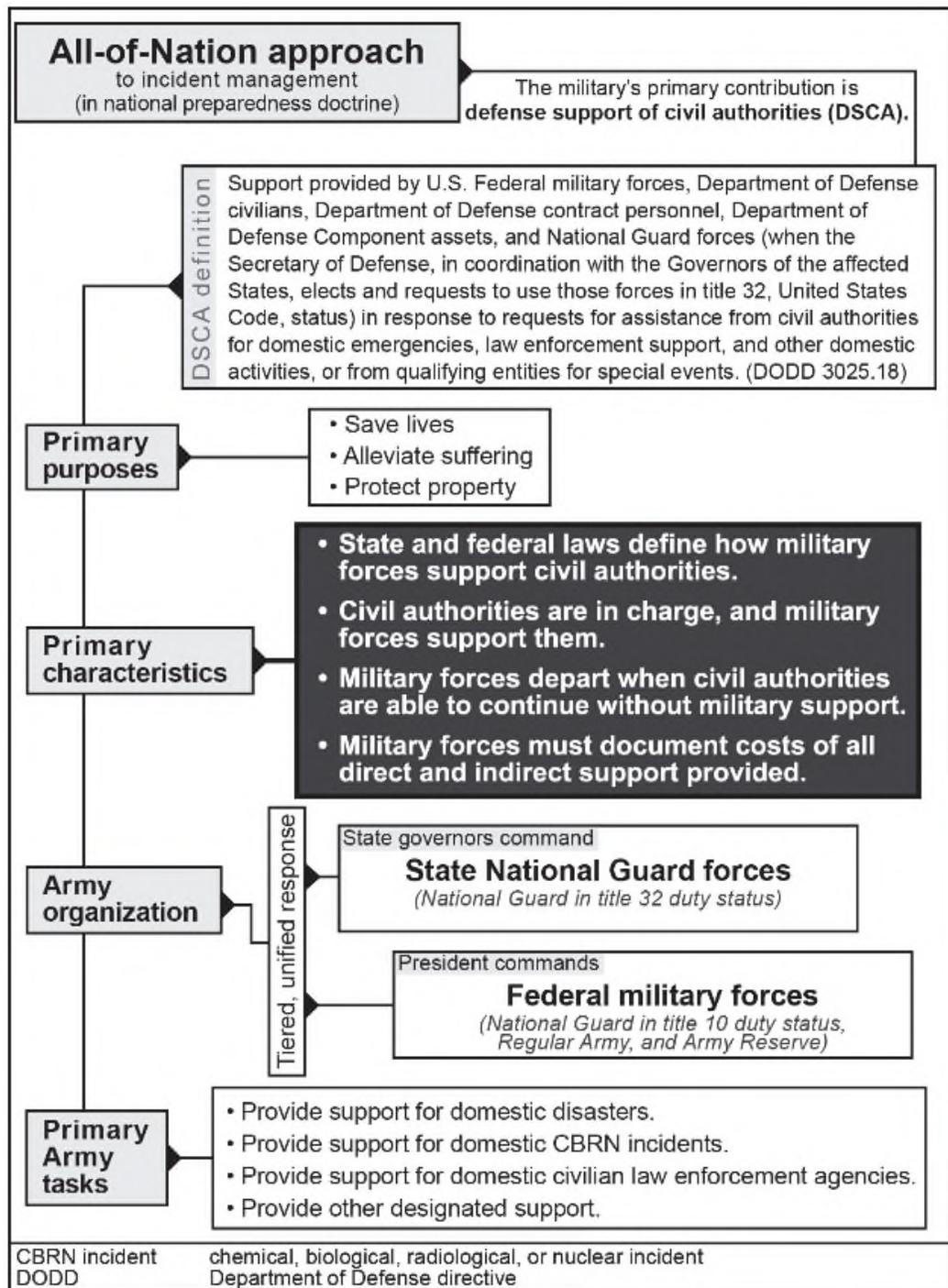
## **5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

## **6 Appendices**

- Appendix A – Military Support Overview
- Appendix B – ESF 13 Resources

Appendix A Military Support Overview



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**Appendix B ESF 13 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - ESF 1- Transportation
  - ESF 2 – Communications
  - ESF 3 – Public Works
  - ESF 10 – Hazardous Materials
  - ESF 16 – Law Enforcement

**State**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 2 – Communications
  - ESF 3 – Public Works
  - ESF 10 – Hazardous Materials
  - ESF 16 – Law Enforcement

**Federal**

- National Response Framework
  - ESF 1 – Transportation
  - ESF 2 – Communications
  - ESF 3 – Public Works
  - ESF 10 – Oil and Hazardous Materials
  - ESF 13 – External Affairs

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# **ESF 14 – Public Information**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agencies	County Administrator Health Services Department
Community Partners	Local Municipalities 211
Primary State Agency	Oregon Office of Emergency Management

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 14 describes how Linn County (County) will disseminate information to the public and other partners during times of emergency.

### 1.2 Scope

The following activities are within the scope of ESF 14:

- Support County departments and local and tribal partners in the timely and accurate dissemination of information to the public, the media, and the private sector.
- Support development of consistent messaging.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require dissemination of information to the public and other partners. The following considerations should be taken into account when planning for and implementing ESF 14 activities:

- The ability to disseminate information to the public during a disaster can be hampered by a variety of things, including power outages and damage to telecommunication infrastructure.
- Providing information to the public during a disaster or emergency event can be crucial in reducing the mortality rate and avoiding panic situations. It can also reduce the effect of secondary threats or impacts so that the public is able to take preventative measures.
- The Emergency Alert System is the principal method for disseminating emergency warnings and providing instruction to the public. The system relies on telecommunication infrastructure, which can be damaged or destroyed during a large scale emergency.

## 2.2 Assumptions

ESF 14 is based on the following planning assumptions:

- Emergencies and disasters may occur without warning at any time of day or night and may cause mass casualties.
- A public education and information program will help save lives and property during emergencies and disasters if the public knows how to prepare for them.
- In an emergency situation, the public will demand information about the emergency and the protective actions being taken.
- Local print and broadcast media will cooperate in broadcasting, publishing, and posting on the web detailed disaster-related instructions for the public.
- Normal means of communications in the affected areas may be either destroyed or largely incapacitated; therefore, only limited and incomplete information is anticipated from the disaster area until communications can be restored.
- Responding agencies will provide information to reduce public concerns about the incident and response activities.
- Sufficient numbers of trained support personnel will be available to help coordinate public information and interface with the media and appropriate agencies.
- Demands for information from media outside the jurisdiction will be significantly increased in a disaster.
- Rumor control procedures directed by the designated County Public Information Officers (PIOs) should prevent incorrect information from affecting emergency response activities.
- The County PIOs maintain a listing of media contacts and Emergency Alert System networks and relies on those contacts and networks to disseminate emergency public information.
- In a significant disaster or emergency event, a Joint Information Center (JIC) may be set up to help facilitate the information flow between agencies and the general public.
- Information is one of the first casualties of a disaster. Rumors often abound, and information is usually sketchy at best. It may be hours before officials know the facts. The lack of information or contradictory information may cause confusion. The public may

accept as valid rumors, hearsay, and inaccurate information that may cause unnecessary fear and confusion.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that public information–related activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of public information and are categorized depending upon their extent of involvement in ESF 14 activities.

##### **3.1.1 Primary County Agencies**

The following primary County agencies were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing public information activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The Primary County agency responsible for ESF 14 activities is:

- Sheriff's Office

##### **3.1.2 Supporting County Agencies**

The following primary County agencies were identified as having substantial support roles during major incidents involving ESF 14 activities:

- County Administrator
- Health Services Department

##### **3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting ESF 14 activities under their own authority/jurisdiction during major incidents:

- Local municipalities
- 211

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate regular review and update of the ESF 14 annex with supporting agencies.
- Facilitate collaborative planning to ensure the State's capability to support ESF 14 activities.
- Provide a representative to the State Emergency Coordination Center (ECC), when requested, to support ESF 14 activities.
- Develop plans, procedures, and policies for coordinating, managing, and disseminating public information effectively under all hazards and conditions.
- Develop plans, procedures, programs, and systems to rapidly control rumors by correcting misinformation.
- Develop community-based mechanisms to support the provision of prompt, accurate information to the public in the dominant languages of the community and in languages and formats appropriate for those with limited language competence, disabilities, cultural or geographic isolation, or vulnerabilities due to age.
- Develop emergency plans that are community-based and include outreach and education to the public, through community and faith-based organizations and other institutions, to promote individual preparedness based on the risks in their communities.
- Establish neighborhood pre- and post-disaster information centers at schools, work places, libraries, shopping centers, places of worship, and other community institutions to provide information on evacuations and the location of disaster assistance sites.
- Develop and implement public information, alert/warning, and notification training and exercise programs.
- Conduct planning with support agencies.
- Ensure that lead agency personnel are trained in their responsibilities and duties.
- Develop pre-scripted messages in multiple formats.
- Identify possible locations for a JIC and press conferences.
- Develop staffing procedures and checklists for the JIC.

## ESF 14. Public Information

- Develop and maintain a list of equipment needed to activate the JIC.
- Ensure that all departments have trained staff to support the JIC.
- Ensure that all local media outlets are pre-identified and contacts have been established. Brief them regularly on emergency public information procedures.
- Ensure that emergency responders are familiar with public information procedures and know how and when to refer the media to the appropriate field or JIC personnel for information.
- Encourage media involvement in the exercise design process and planning.

**3.2.1.2 Supporting County Agencies**

- Develop pre-scripted messages in multiple formats.
- Train staff to support the JIC.

**3.2.1.3 Community Partners**

- Develop plans, procedures, and policies for coordinating, managing, and disseminating public information effectively under all hazards and conditions.
- Develop programs and systems to process the inflow of public-related information from all sources in a timely fashion.
- Develop plans, procedures, programs, and systems to rapidly control rumors by correcting misinformation.
- Develop community-based mechanisms to support the provision of prompt, accurate information to the public in the dominant languages of the community and in languages and formats appropriate for those with limited language competence, disabilities, cultural or geographic isolation, or vulnerabilities due to age.
- Develop emergency plans that are community-based and include outreach and education to the public, through community and faith-based organizations and other institutions, to promote individual preparedness based on the risks in their communities.
- Establish neighborhood pre- and post-disaster information centers at schools, the work place, libraries, shopping centers, places of worship, and other community institutions to provide information on evacuations and the location of disaster assistance sites.
- Ensure that lead agency personnel are trained in their responsibilities and duties.

## ESF 14. Public Information

- Develop pre-scripted messages in multiple formats.
- Ensure that all departments have trained staff to support the JIC.
- Ensure that all local media outlets are pre-identified and contacts established. Brief them regularly on emergency public information procedures.
- Ensure that emergency responders are familiar with public information procedures and know how and when to refer the media to the appropriate field or JIC personnel for information.

### 3.2.2 Response

#### 3.2.2.1 Primary County Agencies

- Activate emergency plans and mobilize emergency personnel.
- Conduct rapid assessments for immediate response objectives.
- Coordinate with the Emergency Operations Center (EOC) and supporting agencies to develop a flow of information, including situation reports, health advisories, and other public information releases concerning the response efforts.
- Inform the public of health and/or safety concerns and ways to reduce or eliminate the associated dangers.
- Provide evacuation instructions and shelter locations.
- In coordination with the EOC, release emergency information as dictated by the situation.
- Implement a proactive public information strategy to ensure that the media's needs are being met.
- Conduct media briefings on a regular basis.
- If the situation dictates, activate and staff the JIC.
- After coordination with the County PIO, release information regarding the emergency or disaster to other County departments and agencies, the media, and the public.
- Resolve any conflicting information and dispel rumors.

#### 3.2.2.2 Supporting County Agencies

- Coordinate with the EOC and primary agencies to develop a flow of information, including situation reports, health advisories, and other public information concerning the response efforts.
- Assign staff to the JIC, if requested.

**3.2.2.3 Community Partners**

- Assign staff to the JIC, if requested.
- Work with the primary agencies to develop news releases.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Provide public information on recovery efforts.
- Continue to utilize multiple means of communicating public information and education.
- Provide news releases with major emphasis on:
  - Types and locations of emergency assistance available, including contacts, phone numbers, location (e.g., food and water points), information concerning disaster recovery centers, and trash debris disposal instructions
  - Public health notices
  - Restricted areas
  - Movement or travel restrictions
  - Contacts and phone numbers for missing persons information
  - Contacts and phone numbers for local non-emergency assistance
  - Public safety notices.
- Continue EOC operations until it is determined that EOC coordination is no longer necessary.
- Coordinate with the appropriate agencies to deactivate the JIC.
- Inform the public of any follow-up recovery programs that may be available.
- Return staff, clients, and equipment to regularly assigned locations. Provide critical payroll and other financial information for cost recovery through appropriate channels.
- Participate in after-action critiques and reports.
- Update plans and procedures based on critiques and lessons learned during an actual event.
- Initiate the financial reimbursement process for support services.

**3.2.3.2 All Supporting County Agencies and Community Partners**

- Work with the primary agencies to develop news releases.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Conduct hazard awareness programs.
- Conduct public information education programs.

**3.2.4.2 All Supporting County Agencies and Community Partners**

- Support hazard awareness programs.

**4 Concept of Operations****4.1 General**

All ESF 14 activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is responsible for coordinating ESF 14 activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with public information will first be issued in accordance with established mutual aid agreements and once those resources have been exhausted, a request may be forwarded to the State ECC.
- The County EOC will provide guidance for the coordination public information resources.

**4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may

**ESF 14. Public Information**

be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities.

**4.3 Emergency Operations Center Operations**

When ESF 14 activities are staffed in the EOC, the County Sheriff's Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to public information.
- Share situation status updates related to public information to inform development of the Situation Report.
- Participate in, and provide ESF 14-specific reports for, EOC briefings.
- Assist in development and communication of ESF 14-related actions to tasked agencies.
- Monitor ongoing ESF 14-related actions.
- Coordinate ESF 14-related staffing to ensure the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Public information-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

**4.5 Coordination with Other Emergency Support Functions**

The following ESFs support ESF 14:

- **All ESFs.** All functions will provide situation status updates and subject matter expertise to inform development of public messaging.

**5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix B – ESF 14 Work Plan for more information*

## **6 Appendices**

- Appendix A – Resources
- Appendix B – ESF 14 Work Plan
- Appendix C – List of Vendors and Contact Information

**Appendix A ESF 14 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - All ESFs

**State**

- Emergency Operations Plan
  - All ESFs

**Federal**

- National Response Framework
  - All ESFs

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**Appendix B ESF 14 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 14 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time, the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 15 – Volunteer and Donations Management**

Last updated: December 2015

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**ESF 15. Volunteer and Donations Management**

<b>Tasked Agencies</b>	
<b>Primary County Agency</b>	Sheriff's Office
<b>Supporting County Agencies</b>	None identified at this time.
<b>Community Partners</b>	Community Organizations Active in Disaster (COAD) (in development) American Red Cross Salvation Army United Way Faith-based organizations
<b>Primary State Agency</b>	Oregon Office of Emergency Management

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 15 describes how Linn County (County) will work with community and faith-based agencies to:

- Coordinate the activities/management of pre-identified and established affiliated volunteers and solicited donations.
- Manage spontaneous and/or unaffiliated volunteers, as well as unsolicited donations (physical and monetary).

### 1.2 Scope

The following activities are within the scope of ESF 15:

- Coordinating the disaster response activities of volunteers affiliated with County-recognized community and faith-based groups (i.e., COAD members).
- Coordinating and/or providing guidance on the management and/or utilization of solicited donations (physical and monetary) received by County-recognized community and faith-based groups (i.e., COAD members).
- Managing spontaneous/unaffiliated volunteers and unsolicited donations and referring those resources to appropriate County-recognized community and faith-based groups (i.e., COAD members).
- Providing guidance to community and faith-based groups engaged in the management of spontaneous/unaffiliated volunteers and/or unsolicited donations as requested.

This annex does not supersede the plans, policies, or procedures of voluntary organizations, nor does it affect donations or volunteer assistance offered directly to voluntary agency partners. This annex also does not address organized volunteer resources that have been pre-vetted to support a specific function.

**ESF 15. Volunteer and Donations Management**

Those resources will be addressed by the appropriate ESF. For example, coordination of Medical Reserve Corps volunteers will be the responsibility of ESF 8 – Health and Medical. Business and industry (private sector) support of response and recovery operations is addressed in ESF 18 – Business and Industry. Identification of unmet needs and bulk distribution of emergency supplies is addressed in ESF 6 – Mass Care.

**2 Situation and Assumptions****2.1 Situation**

The County is faced with a number of hazards that may require coordination of spontaneous volunteers and unsolicited donations to support response and recovery activities. The County is also supported by numerous community and faith-based partners who are able to assist facilitating volunteer support and donations management to address unmet needs. The following considerations should be taken into account when planning for the coordination and management of volunteers and donations:

- During large-scale incidents, a surge of spontaneous/unaffiliated volunteers and/or unsolicited donations may disrupt distribution channels; overwhelm County government and volunteer agencies; and hamper County response operations.
- Despite good intentions, during a disaster spontaneous/unaffiliated volunteers and unsolicited donations are often underutilized and are often problematic for established response agencies.
- The lack of an organized system to manage physical donations (i.e., receiving, sorting, prioritizing, and distributing) has the potential to severely reduce the effectiveness of County response operations.
- Careful planning reduces problems associated with spontaneous, unaffiliated volunteers.
- The timely release of information to the public regarding needs and collection points is essential to the management of donated goods and services.
- Coordinating the efforts of multiple volunteer agencies is necessary to avoid duplication of effort in the provision of services.

**2.2 Assumptions**

ESF 15 is based on the following planning assumptions:

- The arrival of spontaneous/unaffiliated volunteers is expected.
- Donations of unsolicited, non-useful, and unwanted goods is expected.
- Municipalities residing within the County are responsible for coordinating response activities within their own jurisdictional

**ESF 15. Volunteer and Donations Management**

boundaries, while the management of volunteers and donations will be coordinated through the primary County agency, which is the Linn County Sheriff's Office.

- Community and faith-based organizations are experienced in managing volunteers and donations and have the capacity to receive, process, and deliver goods and services to the affected population; therefore, the County will look to those organizations to implement their existing plans, policies, and procedures.
- The County is working to develop a robust network of community and faith-based organizations and recognizes those agencies based on their membership in a local COAD. Non-COAD community and faith-based groups may be utilized during a disaster at the discretion of County Sheriff's Office and COAD leadership.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that ESF 15 activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services that facilitate volunteer and donations management and are categorized according to their extent of involvement in ESF 15 activities:

##### **3.1.1 Primary County Agencies**

The following primary County agencies were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing ESF 15 activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for ESF 15 activities is:

- County Sheriff's Office

##### **3.1.2 Supporting County Agencies**

The following primary County agencies were identified as having a substantial support role during major incidents involving ESF 15 activities:

- No supporting county agencies identified at this time.

**ESF 15. Volunteer and Donations Management****3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting ESF 15 activities under their own authority/jurisdiction during major incidents:

- COAD (in development)
- American Red Cross
- Salvation Army
- United Way
- Faith-Based Organizations

**3.2 Responsibilities by Phase of Emergency Management****3.2.1 Preparedness****3.2.1.1 Primary County Agencies**

- Coordinate with supporting agencies and community partners to develop operational plans, policies, and procedures for the following response activities:
  - Affiliated Volunteers and Solicited Donations (physical and monetary)
    - Identify and document the scope of each COAD member organization's disaster relief mission.
    - Establish protocols for how COAD member organizations provide status updates to the Emergency Operations Center (EOC).
    - Determine how affiliated volunteers are identified (badge, vest, etc.) and if they are background checked per their organization's procedures.
    - Plan for how the County works in concert with COAD members to demobilize unaffiliated volunteer activities and transition to recovery operations.
  - Spontaneous and/or unaffiliated volunteer management
    - Plan for the establishment of a Volunteer Reception Center (if appropriate)
      - Establish criteria for determining if/when a volunteer reception point is required.

**ESF 15. Volunteer and Donations Management**

- Draft the necessary plans to operate a Volunteer Reception Center once established (e.g., identifying physical locations, drafting staffing patterns, creating registration forms, etc.).
- Plan for the reception of spontaneous/unaffiliated volunteers.
- Plan for how spontaneous/unaffiliated volunteers are registered with the County.
- Plan for how spontaneous/unaffiliated volunteers are identified (badge, vest, etc.) and background checked.
- Plan for how spontaneous/unaffiliated volunteers are referred to COAD member organizations.
- Plan for how the County works in concert with COAD members to demobilize spontaneous/unaffiliated volunteer activities and transition to recovery operations.
- Donations Management (Physical)
  - Plan for the establishment of a physical donations reception point (if appropriate).
  - Plan for the receiving, storage and staging of physical donations.
  - Plan for the distribution of physical donations to appropriate COAD member organizations.
- Donations Management (Monetary)
  - Plan for the management of unsolicited and/or undesignated monetary donations in accordance with county, state, and federal statute.
- ❑ Foster and maintain partnerships with community and faith-based partners and encourage local COAD membership.
- ❑ Ensure that plans are interoperable with other county, regional, state, and federal plans, policies, and procedures.
- ❑ Conduct regular trainings on the County Emergency Operations Plan, EOC operations, and any equipment or hardware required to effectively serve as an ESF 15 EOC Representative.
- ❑ Coordinate all preparedness activities (e.g., engage in collaborative multi-agency ESF 15 planning efforts; train County and non-County response personnel on ESF 15 plans, policies, and procedures; evaluate planning

**ESF 15. Volunteer and Donations Management**

efforts in discussion-based and operations-based exercises; and conduct after-action activities and implement corrective actions as needed).

**3.2.1.2 Community Partners**

- Coordinate preparedness activities with the County Sheriff's Office and other appropriate response partners to ensure city-level volunteer and donations planning is interoperable and congruent with planning conducted at the county, state, and federal levels.
- Support County ESF 15 preparedness activities by providing the subject matter expertise required to create robust operational plans, policies, and procedures. See above for specific planning elements
- Continually recruit, equip, and train a cadre of disaster relief volunteers to support the organization's self-identified disaster response mission.
- Be actively engaged in COAD meetings and provide ancillary COAD support when requested.
- Participate in all ongoing preparedness activities (i.e., engage in collaborative multi-agency planning efforts; train volunteers on appropriate plans, policies, and procedures; evaluate planning efforts in discussion-based and operations-based exercises; and conduct after-action activities and implement corrective actions).

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Affiliated volunteers and solicited donations (physical and monetary)
  - Liaison and coordinate with COAD member organizations to support the organization's disaster-relief mission.
  - Address resource requests when possible.
- Coordinate and oversee the operational activities of supporting County agencies (see below).
- Coordinate the following core EOC activities:
  - Compile operational information to create Situation Reports and foster a common operational picture. *See ESF 5 – Information and Planning for more information.*
  - Facilitate the resource requesting process (i.e., compiling resource requests, filling resource requests locally or through existing agreements, forwarding unmet resource requests to the State Emergency Coordination Center (ECC), and coordinating the staging and distribution of assets as they arrive). *See ESF 7 – Resource Support for more information.*

**ESF 15. Volunteer and Donations Management**

- Provide a representative to the County EOC as requested to serve as the volunteer and donations representative.
- Establish a Volunteer Reception Center (if appropriate).
- Receive spontaneous/unaffiliated volunteers according to plans, policies, and procedures.
- Register spontaneous/unaffiliated volunteers according to plans, policies, and procedures.
- Refer spontaneous/unaffiliated volunteers to appropriate COAD member organizations.
- Work with appropriate partners to set up and staff County donations receiving points, staging areas, and distribution points, if required.
- Keep accurate records of donated, stored, and distributed goods or expenditures in support of this annex for possible reimbursement or auditing requirements.
- Manage the receipt of unsolicited and/or undesignated monetary donations in accordance with county, state, and federal statute.

**3.2.2.2 Community Partners**

- Conduct disaster response operations within jurisdictional boundaries in accordance with established plans, policies, and procedures.
- Communicate deficits in resources to the County EOC in accordance with established plans, policies, and procedures.
- Send requests for additional resources to the County EOC in accordance with established plans, policies, and procedures.
- Assist with the delivery of food, shelter, fuel, clothing, transportation, financial assistance, victim registration and inquiry, and other essential services to the affected communities.
- Provide situational updates to the County EOC as needed/appropriate.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Demobilize response activities (e.g., decreasing EOC staffing levels, preparing inventory counts, etc.).
- Coordinate with all response agencies to transition into recovery activities.
- Coordinate the demobilization of the Volunteer Reception Center.
- Coordinate the demobilization of any donations reception points, donations staging area, etc.

**ESF 15. Volunteer and Donations Management**

- Compile and keep all documentation collected relating to the management of spontaneous volunteers and unsolicited donations.
- Coordinate all after-action activities and implement corrective actions as appropriate.
- Work with COAD members to distribute surplus items through existing charitable networks.
- Compile all documentation collected relating to financial donations and provide all electronic and physical records to County Emergency Management.

**3.2.3.2 Community Partners**

- Demobilize response activities (e.g., decrease EOC staffing levels, prepare inventory counts, etc.).
- Coordinate with all response agencies to transition into recovery activities.
- Distribute surplus items through existing charitable networks.
- Demobilize response activities. Participate in all after-action activities and implement corrective actions as appropriate.

**3.2.4 Mitigation****3.2.4.1 All Agencies and Community Partners**

- Coordinate the hazard/vulnerability identification and analysis process.
- Take steps towards correcting deficiencies identified during the hazard/vulnerability identification and analysis process as appropriate.
- Conduct public information campaigns, and continuously remind and encourage citizens to:
  - Join recognized community and faith-based organizations' cadre of disaster volunteers before a disaster strikes.
  - Contribute financial/monetary donations rather than physical donations unless otherwise requested.
- Give charitable donations directly to disaster relief organizations rather than to the County.

**4 Concept of Operations****4.1 General**

All ESF 15 activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

**ESF 15. Volunteer and Donations Management**

- In accordance with the Basic Plan and this ESF Annex, the Sheriff's Office is responsible for coordinating ESF 15 activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with volunteer and donations management will first be issued in accordance with established mutual aid agreements; once those resources have been exhausted, a request may be forwarded to the State ECC.
- The County EOC will provide guidance for coordinating volunteer and donations management resources.

**4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF Annex. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate volunteer and donations management-related activities. If necessary, the EOC Manager may activate a Volunteer and Donations Branch under the Logistics Section to coordinate ESF 15 activities.

**4.3 Emergency Operations Center Operations**

When ESF 15 activities are staffed in the EOC, the County Sheriff's Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to volunteer and donations management.
- Share situation status updates related to volunteer and donations management to inform development of the Situation Report.
- Participate in, and provide ESF 15-specific reports for, EOC briefings.
- Assist in development and communication of ESF 15-related actions to tasked agencies.

## ESF 15. Volunteer and Donations Management

- Monitor ongoing ESF 15-related actions.
- Share ESF 15-related information with ESF 14 – Public Information, to ensure consistent public messaging.
- Coordinate ESF 15-related staffing to ensure that the function can be staffed across operational periods.

### 4.4 Access and Functional Needs Populations

Activities related to volunteer and donations management will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

### 4.5 Coordination with Other Emergency Support Functions

The following ESFs support ESF 15 activities:

- **Transportation (ESF 1):** Coordinate transportation of donated goods and volunteers to impacted areas.
- **Mass Care (ESF 6):** Identify unmet community needs and coordinate distribution of goods and services to impacted populations.
- **Resource Support (ESF 7):** Identify resource needs and coordinate with ESF 15 to address them.
- **Health and Medical (ESF 8):** Coordinate healthcare volunteer (i.e., Medical Reserve Corps) support.
- **Food and Water (ESF 11):** Coordinate donations of food and water supplies.
- **Public Information (ESF 14):** Inform the public of how to effectively support response and recovery through volunteering and donations.
- **Business and Industry (ESF 18):** Coordinate with private sector partners to support ESF 15 activities.

## 5 Emergency Support Function Annex Development and Maintenance

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

**ESF 15. Volunteer and Donations Management**

*See Appendix A – ESF 15 Work Plan for more information*

**6 Appendices**

- Appendix A – ESF 15 Resources
- Appendix B – ESF 15 Work Plan
- Appendix C – List of Vendors and Contact Information

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**ESF 15. Volunteer and Donations Management****Appendix A ESF 15 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 7 – Resource Support
  - ESF 8 – Health and Medical
  - ESF 11 – Food and Water
  - ESF 14 – Public Information

**State**

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 6 – Mass Care
  - ESF 7 – Resource Support
  - ESF 8 – Health and Medical
  - ESF 11 – Food and Water
  - ESF 14 – Public Information

**Federal**

- National Response Framework
  - ESF 1 – Transportation
  - ESF 6 – Mass Care, Emergency Assistance, Housing and Human Services
  - ESF 7 – Logistics Management and Resource Support
  - ESF 8 – Public Health and Medical Services
  - ESF 15 – External Affairs

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**Appendix B ESF 15 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 15 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time, the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 16 – Law Enforcement**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agencies	None identified at this time.
Community Partners	City Police Departments
Primary State Agency	Oregon State Police

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 16 describes how Linn County (County) will support law enforcement activities during a time of emergency.

### 1.2 Scope

The following activities are within the scope of ESF 16:

- Facilitate damage assessment of law enforcement facilities.
- Provide for the protection of life and property, traffic control, crowd control, communications, emergency first aid, site security, and security for vital State of Oregon (State) facilities and critical infrastructure.
- Provide access control/site security to support local efforts to control access to the incident site, critical facilities, and/or critical infrastructure.
- Secure and escort key emergency resources and assets when deployed.
- Assist in the facilitation of evacuation operations.

Military support to local law enforcement agencies is addressed in ESF 13 – Military Support.

## 2 Situation and Assumptions

### 2.1 Situation

The County is faced with a number of hazards that may require law enforcement support. The following considerations should be taken into account when planning for and implementing ESF 16 activities:

- Significant disasters and emergency situations have the ability to damage infrastructure and lifelines that can overwhelm local abilities to meet basic human needs and enforce law and order.
- Law enforcement may be faced with a tremendous challenge in meeting the increased need for public assistance and aid and maintaining

**ESF 16. Law Enforcement**

community security. This is often exacerbated by the presence of personnel unfamiliar with the area and local customs.

- Emergency situations may lead to increased 911 call volume, injuries and fatalities of civilians, rescue requests, looting, and violent crime.
- Local law enforcement professionals may be preoccupied with securing their own families' situation and unable to fulfill their required functions during an event. This can also lead to increased mental fatigue and stress, which can have volatile consequences.

## **2.2 Assumptions**

ESF 16 is based on the following planning assumptions:

- General law enforcement problems are compounded by disaster-related community disruption, restriction of movement, impacted communications and facilities, and a shortage of law enforcement resources.
- Generally, law enforcement within the disaster/emergency area remains the responsibility of local authorities along established jurisdictional boundaries, unless state assistance is requested or required by statute.
- The capabilities of local law enforcement agencies may be quickly exceeded. Supplemental assistance should be requested through local and state emergency management and mutual aid agreements.
- The availability of resources will have a profound effect on agencies' abilities to perform tasked activities.

## **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that ESF 16 activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of law enforcement and are categorized according to their extent of involvement in ESF 16 activities.

#### **3.1.1 Primary County Agencies**

The following primary County agencies were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in

**ESF 16. Law Enforcement**

managing law enforcement activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agency responsible for ESF 16 activities is:

- Sheriff's Office

**3.1.2 Supporting County Agencies**

The following primary County agencies were identified as having substantial support roles during major incidents involving ESF 16 activities:

- None identified at this time.

**3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting ESF 16 activities under their own authority/jurisdiction during major incidents:

- City Police Departments (Albany, Lebanon, Sweethome)

**3.2 Responsibilities by Phase of Emergency Management****3.2.1 Preparedness****3.2.1.1 Primary County Agencies**

- Develop and maintain plans, procedures, and checklists to support emergency law enforcement operations.
- Ensure that emergency personnel call-up and resource lists are current and available to emergency management.
- Strive to ensure that all law enforcement personnel within the jurisdiction, including regulars and auxiliaries, are trained to the appropriate National Incident Management System (NIMS)/Incident Command System (ICS) level in traffic control and evacuation procedures and in search and rescue operations.
- Coordinate and maintain liaison with support agencies and State and federal law enforcement agencies.
- Review plans and procedures and ensure that all law enforcement personnel are informed of existing or revised procedures.
- Ensure that mutual aid agreements with surrounding jurisdictions are current.
- Develop and maintain mutual aid agreements with local private-sector resources that could be used to augment local law enforcement capabilities.

**ESF 16. Law Enforcement**

- Ensure the availability of necessary equipment to support law enforcement activities.
- Participate in emergency management training and exercises.

**3.2.1.2 Community Partners**

- Develop and maintain plans, procedures, and checklists to support emergency law enforcement operations.
- Ensure that emergency personnel call-up and resource lists are current and available to emergency management.
- Strive to ensure that all law enforcement personnel within the jurisdiction, including regulars and auxiliaries, are trained to the appropriate NIMS/ICS level in traffic control and evacuation procedures and in search and rescue operations.
- Participate in emergency management training and exercises.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Assist with the dissemination of warnings and notifications as time and resources allow.
- Establish communication between the Emergency Operations Center (EOC) and Incident Management Team to determine the resources needed to support incident response and operations.
- Respond as required on a priority basis.
- Secure the prisoner population in the detention center during a disaster situation.
- Secure incident site(s).
- Activate mutual aid if needed.
- Support damage assessment activities.
- Coordinate activities with other responding agencies.
- Coordinate law enforcement agencies responding from outside the jurisdiction.
- Alert or activate off-duty and auxiliary personnel as required by the emergency.
- Conduct other specific response actions as dictated by the situation.

**ESF 16. Law Enforcement**

- Document expenditures for disaster-/emergency-related activities and report to the EOC.

**3.2.2.2 Community Partners**

- Assist with the dissemination of warnings and notifications as time and resources allow.
- Conduct other specific response actions as dictated by the situation.

**3.2.3 Recovery Phase****3.2.3.1 All Agencies and Community Partners**

- Continue to render support when and where required as long as emergency conditions exist.
- Demobilize resources.
- Return equipment and vehicles to response-ready condition.
- Document costs and provide copies to the EOC.
- Review plans and procedures with key personnel and make revisions and changes.
- Participate in after-action briefings and develop after-action reports.

**3.2.4 Mitigation****3.2.4.1 All Agencies and Community Partners**

- Participate in the hazard identification process and identify and correct vulnerabilities in the public safety and security function.
- Develop public safety programs that include disaster situations and present them to the public.

**4 Concept of Operations****4.1 General**

All ESF 16 activities will be performed in a manner that is consistent with NIMS and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is responsible for coordinating ESF 16 activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with law enforcement will first be issued in accordance with established mutual aid agreements; once those

resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.

- The County EOC will provide guidance for the coordination of law enforcement resources.

#### **4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate a Law Enforcement Branch under the Operations Section to coordinate ESF 16 activities.

#### **4.3 Emergency Operations Center Operations**

When ESF 16 activities are staffed in the EOC, the County Sheriff's Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to law enforcement.
- Share situation status updates related to law enforcement to inform development of the Situation Report.
- Participate in, and provide ESF 16-specific reports for, EOC briefings.
- Assist in development and communication of ESF 16-related actions to tasked agencies.
- Monitor ongoing ESF 16-related actions.
- Share ESF 16-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate ESF 16-related staffing to ensure that the function can be staffed across operational periods.

#### **4.4 Access and Functional Needs Populations**

Provision of ESF 16 activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

#### **4.5 Coordination with Other Emergency Support Functions**

The following ESFs support ESF 16 activities:

- **ESF 1 – Transportation.** Support clearance of emergency transportation routes.
- **ESF 3 – Public Works.** Support crowd and traffic control operations.
- **ESF 13 – Military Support.** Augment civilian law enforcement operations as needed.

### **5 Emergency Support Function Annex Development and Maintenance**

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 16 Work Plan for more information*

### **6 Appendices**

- Appendix A – ESF 16 Resources
- Appendix B – ESF 16 Work Plan
- Appendix C – List of Vendors and Contact Information

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## Appendix A ESF 16 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 3 – Public Information
  - ESF 13 – Military Support

### State

- Emergency Operations Plan
  - ESF 1 – Transportation
  - ESF 3 – Public Information
  - ESF 13 – Military Support

### Federal

- National Response Framework
  - ESF 1 – Transportation
  - ESF 15 – External Affairs

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**Appendix B ESF 16 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 16 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 17 – Agriculture and Animal Protection**

Last updated: December 2015

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**ESF 17. Agriculture and Animal Protection**

<b>Tasked Agencies</b>	
<b>Primary County Agencies</b>	Sheriff's Office (Animal Control Division)
<b>Supporting County Agencies</b>	Health Services Department
<b>Community Partners</b>	Safe Haven Oregon State University Extension Service Local veterinarians Benton County Large Animal Response Unit
<b>Primary State Agencies</b>	Oregon Department of Agriculture

# 1 Introduction

## 1.1 Purpose

Emergency Support Function (ESF) 17 describes how Linn County (County) will coordinate response related to animal and agricultural issues and protection of the County's natural resources in case of an emergency or disaster.

## 1.2 Scope

The following activities are within the scope of ESF 17:

- Conduct animal and plant disease response and pest surveillance, including:
  - Implementing the County's response to an outbreak of a highly contagious or economically devastating animal/zoonotic disease, an outbreak of a highly infective exotic plant disease, or an economically devastating pest infestation.
  - Issuing and enforcing animal disease quarantines.
  - Removing and disposing of animal carcasses.
  - Releasing information to the public about quarantine areas, rabies alerts, and other animal-related issues.
- Ensure that animal/veterinary/wildlife issues during a disaster are supported, including:
  - Capture/rescue of animals that have escaped confinement or been displaced from their natural habitat.
  - Provision of emergency care to injured animals.
  - Provision of humane care, handling, and sheltering to animals (including service animals, pets, and livestock).
- Protect the County's natural resources from the impacts of a disaster.

**ESF 17. Agriculture and Animal Protection**

The human health risks associated with animal and plant disease are addressed in ESF 8 – Health and Medical. The safety and security of the County’s food supply, as well as provisioning of animal shelters with adequate feed and water, is addressed in ESF 11 – Food and Water.

## **2 Situation and Assumptions**

### **2.1 Situation**

The State of Oregon (State) is faced with a number of hazards that may result in impacts to agriculture or the State’s natural resources, as well as potentially impacting animals. The following considerations should be taken into account when planning for and implementing ESF 17 activities:

- Numerous plant and animal diseases exist that could impact communities through natural, accidental, or intentional introduction.
- Communities may have significant numbers of animals, ranging from household pets to commercial livestock operations. The vulnerability of these animals in the event of a disaster or emergency can have impacts at both individual and commercial levels, with the potential for long-range effects on the local and State economy.
- An emergency may cause or be caused by the spread of a contagious disease through the food and water supply systems or from animals to people.
- Some animal diseases are very contagious (such as foot and mouth disease) and would be very difficult to identify, isolate, control, and eradicate. In addition, many agents are zoonotic, affecting both animals and people.
- Some plant diseases are highly infectious to other plants and can be very difficult to identify, isolate, control, and eradicate.
- Any displacement or evacuation of people from their homes may cause household pets and livestock to be placed at risk for food, shelter, and care. Local general population shelters are likely inadequately prepared for pets or livestock.
- The Oregon Department of State Lands manages over 4.0 million acres of agricultural, grazing, forest, estuaries and tidelands, offshore lands, and submerged and submersible lands of the State’s navigable waterways, including the territorial sea.

### **2.2 Assumptions**

ESF 17 is based on the following planning assumptions:

**ESF 17. Agriculture and Animal Protection**

- Livestock, wildlife, birds, plants, and crops may be affected by a disease or insect outbreak. Plants and animals may die of such an outbreak or need to be destroyed/depoulated.
- Agricultural production capability and/or value may become severely limited. Such an event could greatly impact the economic stability and viability of a community or region.
- The time between the reporting of a disease and its identification as an emergency is critical. A highly contagious disease could spread rapidly through a region via markets, product movement, and fomites (people, vehicles, etc.).
- A community's resources would be rapidly depleted if the outbreak involved multiple facilities or large areas.
- Positive and prompt actions by local, State, and (possibly) federal authorities will be required in order to stop a highly contagious disease.
- Some land owners, individuals, or groups may strenuously object to depopulation of animals or destruction of plants. Some people may not consider the threat of the disease spread valid and may take actions counterproductive to control and eradication efforts.
- First responders may not be familiar with the special conditions of an animal or plant health emergency. These include quarantine, bio-security precautions, personal protective equipment, decontamination, etc.
- Volunteers will want to help and can make a significant contribution to the effort.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure that ESF 17 activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of agriculture and animal protection-related activities and are categorized depending upon their extent of involvement in ESF 17 activities:

**ESF 17. Agriculture and Animal Protection****3.1.1 Primary County Agencies**

The following primary County agencies were chosen based on coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing agriculture and animal protection activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agencies responsible for ESF 17 activities are:

- County Sheriff's Office

**3.1.2 Supporting County Agencies**

The following primary County agencies were identified as having a support role during major incidents involving ESF 17 activities:

- County Health Services Department

**3.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting ESF 17 activities under their own authority/jurisdiction during major incidents:

- Safe Haven
- Oregon State University Extension Office
- Local veterinarians
- Benton County Large Animal Response Unit
- Oregon Department of Agriculture

**3.2 Responsibilities by Phase of Emergency Management****3.2.1 Preparedness****3.2.1.1 Primary County Agencies**

- Coordinate regular review and update of the ESF 17 annex with supporting agencies.
- Facilitate collaborative planning to ensure the County's capability to support ESF 17 activities.
- Provide a representative to the EOC, when requested, to support ESF 17 activities.
- Develop plans, procedures, and checklists to support agriculture and animal protection activities.

**ESF 17. Agriculture and Animal Protection**

- Maintain an accurate roster and activation procedures of personnel assigned to perform agriculture and animal protection duties during a disaster.
- Identify pet boarding facilities and private organizations that may provide emergency shelters for animals.
- Identify local agribusiness operators with equipment and personnel to assist with animal stop movement and quarantine activities.
- Develop mutual aid agreements with government agencies, professional associations, and private agencies and organizations with personnel and equipment to support agriculture and natural resources response.
- Identify and schedule disaster response training for agriculture and animal protection resources personnel. Areas to be covered should include, but not be limited to, response protocol, Incident Command System (ICS), bio-security, personal protection, quarantine, access control, depopulation, disposal, decontamination, and potential human impacts.
- Ensure that all agriculture and animal protection personnel are trained in their responsibilities according to departmental plans and procedures.

**3.2.1.2 Supporting County Agencies**

- Ensure that all agriculture and animal protection personnel are trained in their responsibilities according to departmental plans and procedures.
- Participate in exercises and training to validate this annex and supporting plans and procedures

**3.2.1.3 Community Partners**

- Ensure that all agriculture and animal protection personnel are trained in their responsibilities according to departmental plans and procedures.
- Participate in exercises and training to validate this annex and supporting plans and procedures as appropriate.
- Develop mutual aid agreements.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Implement plans and activate the EOC as necessary.
- Issue quarantines and establish movement control procedures.
- Initiate bio-security measures.
- Develop an incident-specific communications plan.

**ESF 17. Agriculture and Animal Protection**

- Establish response personnel support needs and coordinate local support capabilities.
- Identify existing internal, jurisdiction-specific resources available to support response and recovery operations.
- Contact key collaborating agencies.
- Obtain equipment and supplies needed for operations.
- Complete notifications of response personnel and agency directors.
- Develop an incident action plan that includes at least the following functions: bio-security and decontamination, movement control and quarantine, depopulation and disposal, surveillance and epidemiology, personnel safety, demobilization and recovery, and inter/intra-agency communications. Develop public service announcements for release to the media.
- Identify appropriate locations for disposal, and obtain appropriate permits for animal depopulation and crop operations.
- Identify the locations of public disinfection sites and roadblocks.
- Conduct on-site operations.
- Provide assistance to established pet shelters.
- Move, detain, or restrict the movement of animals, equipment, products, and personnel as necessary to control and eradicate animal or plant disease.
- Manage and direct the evacuation of animals from risk areas and provide technical assistance to prevent animal injury and the spread of disease.
- Provide and/or receive appropriate mutual aid.
- Provide situation reports to the command structure on the status of operations.
- Respond to protestors who desire to interfere with or stop operations.
- Maintain records of all activities conducted, costs, and hours worked by paid and volunteer personnel.
- Ensure that communications lines are established and participants have a clear understanding of what actions need to be taken if a highly contagious disease or insect is suspected or confirmed.

**3.2.2.2 Supporting County Agencies**

- Provide and/or receive appropriate mutual aid.

**ESF 17. Agriculture and Animal Protection**

- Provide situation reports to the command structure on the status of operations.

**3.2.2.3 Community Partners**

- Provide volunteers to support agriculture and animal protection activities during a disaster as appropriate.
- Provide animal care and veterinary capabilities.
- Provide technical expertise to the community, clientele, and responders.
- Share recommendations with clientele/community as appropriate.
- Provide and/or receive appropriate mutual aid.
- Provide situation reports to the command structure on the status of operations.

**3.2.3 Recovery Phase****3.2.3.1 Primary County Agencies**

- Provide immediate assistance as needed to land owners affected by an animal/plant health emergency.
- Assist in decontamination efforts and ensure that cleanup is completed.
- Help maintain movement restrictions as required by local, State, and federal authority.
- Assist in issuing and tracking special permits and licenses.
- Work with producer groups to assist in recovery efforts.
- Submit necessary records and paperwork to local and State officials for tracking and reimbursing costs incurred by the County in handling the emergency.
- Participate in follow-up reports and critiques of the portion of the Emergency Operations Plan related to animal/plant health emergencies, and make any necessary changes and improvements to the plan.
- Continue to render support when and where required as long as emergency conditions exist.
- Restore equipment and restock supplies to their normal state of readiness.
- Participate in after-action reports and meetings.
- Make changes to plans and procedures based on lessons learned.

**ESF 17. Agriculture and Animal Protection****3.2.3.2 Supporting County Agencies**

- Participate in after-action reports and meetings.
- Submit necessary records and paperwork to local and State officials for tracking and reimbursing costs incurred by the County in handling the emergency.

**3.2.3.3 Community Partners**

- Participate in after-action reports and meetings.
- Submit necessary records and paperwork to local and State officials for tracking and reimbursing costs incurred by the County in handling the emergency.

**3.2.4 Mitigation****3.2.4.1 Primary County Agencies**

- Provide surveillance for a foreign animal disease or an animal-borne poison or toxin that may pose a threat to animal-based industries, the economy, or public health.
- Provide for surveillance of plant pests of unknown or questionable origin that may pose a potential threat to agriculture, horticulture, the economy, or public health.
- Organizations that will be operating shelters and providing food for the public during an emergency operation need to make agreements with the owners of the facilities from which they intend to operate and possibly pre-stock some supplies.
- Conduct training and awareness campaigns to inform local veterinarians, game wardens, game biologists, and other animal professionals of the basic clinical signs of a highly contagious disease or other diseases or insects of concern.
- Develop a program to ensure that all personnel who may be involved in an animal/plant health emergency understand their responsibilities and expected actions.
- Provide training in bio-security for those involved in livestock and crop enterprises.
- Enhance and expand bio-security measures on farms, ranches, feedlots, markets, mills, etc.
- Develop or enhance public information regarding highly contagious diseases or insects and other diseases of concern for producers, brokers, transporters, and other parties who may be involved in raising, selling,

**ESF 17. Agriculture and Animal Protection**

buying, or transporting livestock, poultry/birds, wildlife, or agricultural products.

## **4 Concept of Operations**

### **4.1 General**

All ESF 17–related activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff’s Office is responsible for coordinating ESF 17 activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with agriculture and animal protection will first be issued in accordance with established mutual aid agreements; and once those resources have been exhausted, a request may be forwarded to the State Emergency Coordination Center.
- The County EOC will provide guidance for the coordination of agriculture and animal protection resources.

### **4.2 Emergency Operations Center Activation**

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF Annex. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate an Agriculture and Animal Protection Branch under the Operations Section to coordinate ESF 17 activities.

### **4.3 Emergency Operations Center Operations**

When ESF 17 activities are staffed in the EOC, the County Sheriff’s Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.

**ESF 17. Agriculture and Animal Protection**

- Provide a primary entry point for situational information related to agriculture and animal protection.
- Share situation status updates related to agriculture and animal protection to inform development of the Situation Report.
- Participate in, and provide ESF 17-specific reports for, EOC briefings.
- Assist in development and communication of ESF 17-related actions to tasked agencies.
- Monitor ongoing ESF 17-related actions.
- Share ESF 17-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate ESF 17-related staffing to ensure the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Provision of ESF 17-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to State and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

**4.5 Coordination with Other Emergency Support Functions**

The following ESFs support ESF 17 activities:

- **ESF 3 – Public Works.** Protect the State’s historical structures.
- **ESF 6 – Mass Care.** Coordinate shelter operations for persons with service animals.
- **ESF 8 – Health and Medical.** Assist in zoonotic disease surveillance; regulate food safety at restaurants.
- **ESF 10 – Hazardous Materials.** Coordinate cleanup of hazardous materials incident that impact the state’s natural resources.
- **ESF 11 – Food and Water.** Assess the status of the state’s food supply; coordinate food and water resources for animal shelter operations.

**ESF 17. Agriculture and Animal Protection**

- **ESF 15 – Volunteers and Donations.** Coordinate volunteers and donated goods to support animal shelter operations.
- **ESF 16 – Law Enforcement.** Support enforcement of animal quarantine measures.

**5 Emergency Support Function Annex  
Development and Maintenance**

The County Sheriff’s Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 17 Work Plan for more information*

**6 Appendices**

- Appendix A – ESF 17 Resources
- Appendix B – ESF 17 Work Plan
- Appendix C – List of Vendors and Contact Information

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**ESF 17. Agriculture and Animal Protection**

**Appendix A ESF 17 Resources**

The following supporting plans and procedures are currently in place:

**County**

- Emergency Operations Plan
  - ESF 3 – Public Works
  - ESF 6 – Mass Care
  - ESF 8 – Health and Medical
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Law Enforcement

**State**

- Emergency Operations Plan
  - ESF 3 – Public Works
  - ESF 6 – Mass Care
  - ESF 8 – Health and Medical
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Law Enforcement
- Recovery Plan
  - SRF 7 – Natural and Cultural Resources

**Federal**

- National Response Framework
  - ESF 3 – Public Works
  - ESF 6 – Mass Care, Emergency Assistance, Housing, and Human Services
  - ESF 8 – Public Health and Medical Services

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- ESF 10 – Hazardous Materials
- ESF 13 – Public Safety

**Appendix B ESF 17 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 17 Annex	County Sheriff's Office (Animal Control Division)	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# **ESF 18 – Business and Industry**

Last updated: December 2015

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Tasked Agencies	
Primary County Agency	Sheriff's Office
Supporting County Agency	Planning Department
Community Partners	Local Municipalities
Primary State Agency	Business Oregon

## 1 Introduction

### 1.1 Purpose

Emergency Support Function (ESF) 18 describes how the County will provide immediate and short-term assistance to local private sector entities; stabilize the local economy; and effectively utilize local private sector assets in response operations following a large-scale incident.

### 1.2 Scope

The following activities are encompassed within the scope of this function:

- Fostering solid partnerships among private (business and industry) and public (local, regional, state, federal) sector emergency management organizations throughout all phases of the emergency management cycle.
- Identifying and addressing any private sector resource/capability shortfalls with the potential to destabilize the local economy if left unmet/unaddressed.
- Identifying, coordinating, mobilizing, tracking, and demobilizing private-sector owned and operated resources utilized during incident response operations.
- Conducting initial economic damage assessments for impacted areas.

Activities outside the scope of this function include:

- Developing and/or implementing private sector Business Continuity Plans/Continuity of Operations Plans.
- Developing and/or implementing plans to identify and thwart terrorist plots targeting facilities federally defined as Critical Infrastructure or a Key Resource (CIKR).

Private sector entities providing critical/essential services (private utilities, hospitals, etc.) and/or operating a CIKR designated facility are specifically addressed within an appropriate corresponding ESF Annex (e.g., privately owned

**ESF 18. Business and Industry**

hospitals are addressed in ESF 8 – Health and Medical; privately owned power/electricity utility companies are addressed in ESF 12 – Energy; etc.).

## **2 Situation and Assumptions**

### **2.1 Situation**

The County is faced with a number of hazards with the potential to significantly impact its economic stability. Incidents significantly impacting the local economy will likely require the County to support the resource/capability needs of critical private sector partners and coordinate the utilization of privately owned and operated assets utilized as part of response operations. The following planning considerations should be made planning for the processes by which the County will coordinate with its private sector partners to stabilize the local economy following a large-scale incident.

- Large-scale incidents may result in extensive damage to privately owned property (commercial and residential) and may:
  - Reduce or suspend local private sector business operations, thereby:
    - Destabilizing the overall local economy.
    - Delaying the individual citizen’s ability to regain normalcy and autonomy.
  - Overwhelm the County’s capacity to conduct damage assessment activities.
- Hamper the community’s ability to transition from incident response operations to incident recovery operations.

### **2.2 Assumptions**

ESF 18 is based on the following planning assumptions:

- Research affirms the correlation between the efficacy of a local jurisdiction’s response/recovery operations and the strength of relationships between the public and private sectors (public-private partnerships).
- The successful implementation of all activities included within the scope of this function is predicated upon trust between public/private sector entities and a willingness to redefine the nature of existing relationships.
- Historical data show the nation’s economy to be relatively stable (despite the occasional poor performance of one or more “economic indicators”); therefore, this ESF Annex assumes the County will likely

**ESF 18. Business and Industry**

mobilize and initiate ESF 18 activities in the context of a stable economy.

- Private sector entities are responsible for and will provide for the means to repair, restore, and secure self-owned and/or operated properties with damage resulting from a hazard's impacts.
- Private sector entities routinely conduct disaster preparedness activities and have either developed or will develop the necessary disaster preparedness plans to: ensure the safety of staff, customers/clients, and guest; sustain business operations and provide continuity of services; and to augment County response operations with pre-identified resources and assets.
- Private sector entities pre-identified as owning and/or operating potentially useful response equipment are responsible for addressing the following matters related to maintenance, safety, and training.

### **3 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County agencies and community partners to ensure ESF 18 activities are performed in an efficient and effective manner during all phases of the emergency management cycle. This document does not relieve tasked agencies of the responsibility for emergency planning, and agency plans should adequately provide for the capability to implement the actions identified below.

#### **3.1 Tasked Agencies**

The following County agencies provide services required for the effective delivery of business and industry-related activities and are categorized according to their extent of involvement in ESF 18 activities.

##### **3.1.1 Primary County Agencies**

The following primary County agency was chosen based upon: coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing business and industry activities. Primary agencies may not be responsible for all elements of a function, and will coordinate with supporting agencies. The primary County agency responsible for ESF 18 activities is:

- County Sheriff's Office

##### **3.1.2 Supporting County Agencies**

The following primary County agency was identified as having a substantial support role during major incidents involving ESF 18 activities:

- County Planning Department

### 3.1.3 Community Partners

The following non-County entities/agencies (community partners) were identified as conducting ESF 18 activities under their own authority/jurisdiction during major incidents:

- Business and industry partners
- Local municipalities

## 3.2 Responsibilities by Phase of Emergency Management

### 3.2.1 Preparedness

#### 3.2.1.1 Primary County Agencies

- Coordinate activities aimed towards the development and sustainment of partnerships with local private sector agencies (e.g., creating private-public partnership coalition, hosting quarterly events, follow key private sector entities on social media).
- Provide private sector partners with vetted, pertinent, and useful preparedness information or emergency management organizations throughout all phases of the emergency management cycle.

#### 3.2.1.2 Supporting County Agencies

- Participate in all ongoing preparedness activities (i.e., engage in collaborative multi-agency ESF 15 planning efforts; train County and non-County response personnel on ESF 15 plans, policies, and procedures as requested; evaluate planning efforts in discussion-based and operations-based exercises; conduct after-action activities and implement corrective actions).

#### 3.2.1.3 Community Partners

- Establish an emergency management organization to facilitate interaction, communication, and coordination with local, tribal, and state partners.
- Develop, validate, exercise, and implement security and business continuity plans to ensure their capability to deliver goods and services. Plans should include procedures to:
  - Determine the impact of an incident on the business involved, as well as forecast cascading effects of interdependencies between sectors.
  - Facilitate a shared situational awareness with local, tribal, and state emergency management organizations.

**ESF 18. Business and Industry**

- Coordinate and set priorities for incident management support and response, and the rationing or prioritizing of the delivery of goods and services after an incident.
  - Inform state decision-makers to help determine appropriate recovery and reconstitution measures, particularly in cases where they may result in indemnity, liability, or business losses for the private sector.
  - Support local, tribal, and state partners to obtain goods and services necessary for the restoration and recovery of impacted business and industry on a priority basis.
- Conduct assessments of, and develop contingency plans for, supply chain disruption.
  - Coordinate plans for security and continuity/contingency programs with local, tribal, and state partners.

**3.2.2 Response****3.2.2.1 Primary County Agencies**

- Conduct disaster response operations in accordance with established plans, policies, and procedures.
- Provide a representative to the County EOC.
- Communicate deficits in resources to the State Emergency Coordination Center (ECC) in accordance with established plans, policies, and procedures.
- Send requests for additional resources to the State ECC in accordance with established plans, policies, and procedures.

**3.2.2.2 Supporting County Agencies**

- Send requests for additional resources to the County EOC in accordance with established plans, policies, and procedures.

**3.2.2.3 Community Partners**

- Provide goods and services through contractual arrangements or government purchases or, where appropriate, mutual support agreements with impacted communities.
- Conduct disaster response operations within jurisdictional boundaries in accordance with established plans, policies, and procedures.
- Communicate deficits in resources to the County EOC in accordance with established plans, policies, and procedures.
- Utilize existing agreements and contracts to obtain needed resources.

### 3.2.3 Recovery Phase

#### 3.2.3.1 All Agencies and Community Partners

- Demobilize response activities (e.g., decreasing EOC staffing levels, preparing inventory counts, etc.).
- Coordinate with all response agencies to transition into recovery activities.
- Compile and keep all documentation collected relating to the management of spontaneous volunteers and unsolicited donations.
- Coordinate all after-action activities and implement corrective actions as appropriate.

### 3.2.4 Mitigation

#### 3.2.4.1 All Agencies and Community Partners

- Coordinate the hazard/vulnerability identification and analysis process.
- Take steps towards correcting deficiencies identified during the hazard/vulnerability identification and analysis process as appropriate.

## 4 Concept of Operations

### 4.1 General

All ESF 18 activities will be performed in a manner that is consistent with the National Incident Management System (NIMS) and the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

- In accordance with the Basic Plan and this ESF Annex, the County Sheriff's Office is responsible for coordinating ESF 18 activities. Plans and procedures developed by the primary and supporting agencies provide the framework for carrying out those activities.
- Requests for assistance with business and industry will first be issued in accordance with established mutual aid agreements and once those resources have been exhausted, a request may be forwarded to the State ECC.
- The County EOC will provide guidance for the coordination of business and industry resources.

### 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

**ESF 18. Business and Industry**

If additional coordination of transportation activities is required, notification will be made to the primary County agency listed in this ESF. The primary County agency will coordinate with supporting County agencies and community partners to assess and report current capabilities to the EOC and activate Department Operations Centers as appropriate. Primary and supporting County agencies may be requested to send a representative to staff the EOC and facilitate transportation infrastructure-related activities. If necessary, the EOC Manager may activate a Business and Industry Branch under the Logistics Section to coordinate ESF 18 activities.

**4.3 Emergency Operations Center Operations**

When ESF 18 activities are staffed in the EOC, the County Sheriff's Office representative will be responsible for the following:

- Serve as a liaison with supporting agencies and community partners.
- Provide a primary entry point for situational information related to business and industry.
- Share situation status updates related to business and industry to inform development of the Situation Report.
- Participate in, and provide ESF 18-specific reports for, EOC briefings.
- Assist in development and communication of ESF 18 actions to tasked agencies.
- Monitor ongoing ESF 18 actions.
- Share ESF 18 information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate ESF 18 staffing to ensure the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Provision of ESF 18 activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to state and federal regulations and guidance.

*See the Linn-Benton Vulnerable Population Plan for more information.*

**4.5 Coordination with Other Emergency Support Functions**

The following ESFs support ESF 18 activities:

**ESF 18. Business and Industry**

- **ESF 2 – Communications.** Coordinate with private sector telecommunications providers.
- **ESF 3 – Public Works.** Coordinate with private sector infrastructure partners.
- **ESF 8 – Health and Medical.** Coordinate with private sector healthcare providers.
- **ESF 10 – Hazardous Materials.** Coordinate with private sector partners that handle, store, or transport hazardous materials.
- **ESF 11 – Food and Water.** Coordinate with private sector partners that may provide food and water resources.
- **ESF 12 – Energy.** Coordinate with private sector energy utilities.
- **ESF 15 – Volunteer and Donations Management.** Coordinate with community- and faith-based organizations.
- **ESF 17 – Agriculture and Animal Protection.** Coordinate with agriculture industry partners.

## **5 ESF Annex Development and Maintenance**

The County Sheriff's Office will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

*See Appendix A – ESF 18 Work Plan for more information*

## **6 Appendices**

- Appendix A – ESF 18 Resources
- Appendix B – ESF 18 Work Plan
- Appendix C – List of Vendors and Contact Information

## Appendix A ESF 18 Resources

The following supporting plans and procedures are currently in place:

### County

- Emergency Operations Plan
  - ESF 2 – Communications
  - ESF 3 – Public Works
  - ESF 8 – Health and Medical
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
  - ESF 12 – Energy
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Agriculture and Animal Protection

### State

- Emergency Operations Plan
  - ESF 2 – Communications
  - ESF 3 – Public Works
  - ESF 8 – Health and Medical
  - ESF 10 – Hazardous Materials
  - ESF 11 – Food and Water
  - ESF 12 – Energy
  - ESF 15 – Volunteer and Donations Management
  - ESF 16 – Agriculture and Animal Protection
- Recovery Plan
  - SRF 2 - Economic

### Federal

- National Response Framework
  - ESF 2 – Communications
  - ESF 3 – Public Works

**ESF 18. Business and Industry**

- ESF 8 – Public Health and Medical Services
- ESF 10 – Oil and Hazardous Materials
- ESF 12 – Energy
- ESF 11 – Agriculture and Natural Protection

**Appendix B ESF 18 Work Plan**

Last Updated: September 2015

Action	Responsible Department	Point of Contact	Priority	Timeline	Status
Conduct a planning workshop with tasked agencies to validate the ESF 18 Annex	County Sheriff's Office	TBD	High	2015	To be completed

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**Appendix C List of Vendors and Contact Information**

**Vendors: Existing Agreements**

At this time the County does not have any existing agreements in place for local vendors. Should these agreements be developed in the future, the information will be maintained below.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description	Contractual Details/Information

**Local Vendors: No Formal Agreement**

The following local vendors have been contacted as potential resources; however, no formalized agreement is currently in- place.

Vendor Name	Phone Number	After Hours Phone Number	Vendor Address	Resource Description

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# Support Annexes



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## **SA 1 – Recovery**

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ESF 11 Tasked Agencies	
<b>Primary County Agencies</b>	County Sheriff’s Office/Emergency Services (recovery) County Planning & Building Department (mitigation)
<b>Supporting County Agencies</b>	County Road Department County General Services Department County Planning Commission
<b>Community Partners</b>	American Red Cross Chamber of Commerce Local Municipalities
<b>Primary State Agency</b>	Oregon Office of Emergency Management (OEM)

# 1 Introduction

## 1.1 Purpose

Support Annex (SA) 1 describes how Linn County (County) will coordinate recovery-related activities to enable community recovery from the long-term consequences of a major disaster or catastrophic incident.

## 1.2 Scope

The recovery process begins during the response phase of the emergency. Incident management must document all costs that are eligible for reimbursements according to the Robert T. Stafford Act Public Law 277, Code of Federal Regulations 44, as amended. The County Sheriff’s Office/Emergency Services Division will coordinate the Initial Damage Assessment, and the County Assessor’s Office will calculate an estimated dollar amount for total loss and damages. There are two types of recovery assistance programs, the Public Assistance Program and the Individual and Family Assistance Program. A Presidential Declaration of Disaster determines what type of assistance is authorized. In most cases, both programs are available.

The U.S. Small Business Administration can also declare the area a disaster and provide low interest loans for businesses and local residences. The U.S. Department of Agriculture (USDA) may declare the area to be eligible for the Emergency Feed program to provide farmers with additional assistance. The American Red Cross also provides a safety net to assist individuals and families with emergency assistance programs, which include grants and additional financial assistance.

## 2 Policies and Agreements

### 2.1 Policies

The following policies apply to recover-related activities:

- Oregon Revised Statute 401.025 defines an emergency as “a human created or natural event or circumstance that causes or threatens widespread loss of life, injury to person or property, human suffering or financial loss.”
- The Stafford Act (Public Law 93-288) defines an emergency as, “any occasion or instances for which, in the determination of the President, federal assistance is needed to supplement state and local efforts and capabilities to save lives and to protect property and public health and safety, or to lesson or avert the threat of a catastrophe in any part of the United States.”
- Linn County Code Chapter 235 (235.380) authorizes the Board of Commissioners to extend government authority to nongovernmental resources (e.g., personnel, equipment, etc.) that may support regular government forces during an emergency and may enter into agreements with other public and private agencies for use of resources.

### 2.2 Agreements

The following agreements apply to recovery-related activities:

- Omnibus Mutual Aid Agreement with other counties and the Oregon Department of Transportation (ODOT) Flexible Services Agreement.
- Intergovernmental Agreement for Equipment and Services with ODOT.
- Memorandum of Understanding agreements with additional partners.

## 3 Situation and Assumptions

### 3.1 Situation

The County is vulnerable to a host of disasters that could cause public and private property loss and damage, death and injury, damage to the environment, and prolonged disruption of commercial activity. In the event that such damage occurs, planned damage assessment and recovery procedures are essential for returning the community to normal after a major emergency or disaster. Disaster recovery typically lasts much longer and costs significantly more than preparedness and response activities.

The Stafford Act authorizes federal disaster assistance to individuals and to governmental entities in the aftermath of a major emergency or disaster and outlines the types of assistance that may be made available. The majority of

**SA 1. Recovery**

federal disaster assistance programs are administered by Oregon State (State) agencies.

**3.2 Assumptions**

This SA is based on the following planning assumptions:

- All appropriate disaster declarations will be made in a timely manner.
- Given the County's limited resources for recovery operations, State and federal governments will play a major role in assisting with such operations, substantially supplementing the County's efforts.
- Depending on the type and scope of the incident, federal resources and/or funds may be available for public and/or private (individual and businesses) assistance.
- Long-term shelter may be needed to house County citizens and other populations following a disaster.
- A long-term recovery plan will be developed based on the impacts of the specific disaster or emergency, the duties and responsibilities outlined in the other functional and hazard-specific annexes and appendices to this plan, and the planning considerations addressed in this annex.
- Long-term recovery planning and activities could include mitigation efforts to reduce the potential hazard of similar disasters in the future.
- Many types of public, private, and volunteer assistance will be offered following an extreme emergency that will involve unique management challenges and test the County's sheltering and feeding capacities.
- Depending on the incident, it may be more appropriate for some recovery functions to be tasked to a specific County department rather than an Emergency Operations Center (EOC) section. Specially qualified persons/agencies from the public and private sectors may be appointed to perform functions unique to large-scale recovery operations.
- Under certain conditions, such as a lengthy recovery from a flood or earthquake, the County will seek inclusion in a Presidential Declaration so as to qualify for assistance in the form of federal emergency funds and equipment.

**4 Roles and Responsibilities**

The following section outlines the roles and responsibilities assigned to County departments and community partners to ensure the activities related to this SA are performed in an efficient and effective manner to support response and recovery. This document does not relieve tasked agencies with the responsibility for

**SA 1. Recovery**

emergency planning and agency plans should adequately provide for the capability to implement the actions identified below.

**4.1 Tasked Agencies****4.1.1 Primary County Agencies**

The following primary County agencies were chosen based upon coordinating responsibilities, authority, functional expertise, resources, and capabilities in managing recovery activities. Primary agencies may not be responsible for all elements of a function and will coordinate with supporting agencies. The primary County agencies responsible for recovery related activities are:

- County Sheriff's Office (recovery)
- County Planning and Building Department (mitigation)

**4.1.2 Supporting County Agencies**

The following primary County agencies were identified as having substantial support roles during major incidents involving recovery activities:

- County Road Department
- County General Services Department
- County Planning Commission

**4.1.3 Community Partners**

The following non-County entities/agencies (community partners) were identified as conducting recovery related activities under their own authority/ jurisdiction during major incidents:

- Local municipalities
- Chamber of Commerce (located in Albany, Lebanon, Corvallis, Sweet Home, and Stayton)
- American Red Cross

**4.2 Responsibilities by Phase of Emergency Management****4.2.1 Preparedness****4.2.1.1 Primary County Agencies****Sheriff's Office/Emergency Services Division**

- Develop and maintain a liaison with County, city, State, and federal agencies and organizations that can provide assistance in recovery and restoration activities.

**SA 1. Recovery**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.
- Identify damage assessment team members. Ensure that all personnel are aware of their emergency responsibilities.
- Develop and maintain plans, procedures, and checklists to support recovery activities.
- Ensure that personnel notification and call-up lists are current.
- Include disaster recovery activities in exercises and training.

**Planning and Building Department**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.
- Assess disaster risk to government facilities from likely hazards and take measures to reduce the vulnerability of facilities.
- Ensure that personnel notification and call-up lists are current.

**4.2.1.2 Supporting County Agencies**

**Road Department**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.
- Ensure that personnel notification and call-up lists are current.

**General Services Department**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.
- Ensure that personnel notification and call-up lists are current.

**Planning Commission**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.

**4.2.1.3 Community Partners**

**American Red Cross**

- Develop and maintain plans, procedures, and checklists to support recovery activities.

**Chamber of Commerce**

- Develop and maintain plans, procedures, and checklists to support recovery activities.

**Local Municipalities**

- Develop and maintain procedures for recovering from emergencies and disasters, including documentation of disaster-related costs.
- Develop and maintain plans, procedures, and checklists to support recovery activities.
- Assess disaster risk to government facilities from likely hazards and take measures to reduce the vulnerability of facilities.
- Ensure that personnel notification and call-up lists are current.

**4.2.2 Response****4.2.2.1 Primary County Agencies****Sheriff's Office/Emergency Services Division**

- Identify all damages and losses and prepare an action plan for recovery activities.
- Activate the County EOC or other facility to coordinate recovery activities.
- Assemble and forward all necessary reports and requests for assistance to appropriate federal and State agencies.
- Coordinate recovery and restoration activities among tribal, County, city, State, and federal program representatives.
- Coordinate Initial Damage Assessment and Preliminary Damage Assessment activities between the County and OEM as a step in acquiring recovery funding for the County

**Planning and Building Department**

- Work with the private sector to ensure that the disaster-related needs of the business community are met.
- Support Initial Damage Assessment and Preliminary Damage Assessment activities.

#### 4.2.2.2 Supporting County Agencies

##### Road Department

- Support Initial Damage Assessment and Preliminary Damage Assessment activities.

##### General Services Department

- Prepare relevant recovery and restoration instructions and information for public information distribution.
- Support Initial Damage Assessment and Preliminary Damage Assessment activities.

##### Planning Commission

- Work with the private sector to ensure that the disaster-related needs of the business community are met.

#### 4.2.2.3 Community Partners

##### American Red Cross

- Support Initial Damage Assessment and Preliminary Damage Assessment activities.

##### Chamber of Commerce

- Work with the private sector to ensure that the disaster-related needs of the business community are met.

##### Local Municipalities

- Support Initial Damage Assessment and Preliminary Damage Assessment activities.
- Work with the private sector to ensure that the disaster-related needs of the business community are met.
- Identify all damages and losses and prepare an action plan for recovery activities.
- Activate the City EOC or other facility to coordinate recovery activities.
- Assemble and forward all necessary reports and requests for assistance to the County.
- Coordinate recovery and restoration activities among tribal, County, city, State, and federal program representatives.

SA 1. Recovery

- Coordinate Initial Damage Assessment and Preliminary Damage Assessment activities between the County and OEM as a step in acquiring recovery funding for the county

**4.2.3 Recovery**

**4.2.3.1 Primary County Agencies**

**Sheriff's Office/Emergency Services Division**

- Continue to work with all individuals and organizations affected by the event.
- Support community recovery activities.
- Work with the State and federal government to administer disaster recovery programs.
- Schedule after-action briefings and develop after-action reports.
- Make necessary changes in this ESF Annex and supporting plans and procedures.

**Planning and Building Department**

- Support community recovery activities.
- Develop and implement mitigation strategies.

**4.2.3.2 Supporting County Agencies**

**Road Department**

- Support community recovery activities.

**General Services Department**

- Support community recovery activities.

**County Planning Commission**

- Support community recovery activities.

**4.2.1.3 Community Partners**

**American Red Cross**

- Support community recovery activities.

**Chamber of Commerce**

- Support community recovery activities.

**Local Municipalities**

- Support community recovery activities.
- Work with the State and federal government to administer disaster recovery programs.
- Schedule after-action briefings and develop after-action reports.
- Develop and implement mitigation strategies.

**4.2.4 Mitigation****4.2.4.1 Primary County Agencies****Sheriff's Office/Emergency Services Division**

- When repairing and restoring services and facilities, investigate alternative plans and activities to potentially reduce future damages and impacts.

**Planning and Building Department**

- Develop and maintain a County Hazard Mitigation Plan.
- Investigate possible mitigation grant projects for reducing future disaster damage and losses.
- Develop and enforce adequate building codes.
- Develop and enforce adequate land use regulations.
- Develop hazard analysis.
- Develop potential mitigation measures to address the hazards identified in the analysis

**4.2.4.2 Supporting County Agencies****Road Department**

- When repairing and restoring services and facilities, investigate alternative plans and activities to potentially reduce future damages and impacts.

**4.2.4.3 Community Partners****Local Municipalities**

- When repairing and restoring services and facilities, investigate alternative plans and activities to potentially reduce future damages and impacts.

## 4 Concept of Operations

### 4.1 General

This SA provides a framework for County and local governments, nongovernmental organizations, and the private sector to recover from the long-term consequences of a disaster. This support consists of applying the resources and programs of the County, state, and federal departments and agencies to enable community recovery and to mitigate against future incidents, where feasible.

Federal recovery support is normally activated as a result of a Presidential declaration of disaster or emergency. Funding for recovery projects is coordinated directly between individual local jurisdictions and agencies and the Federal Emergency Management Agency (FEMA).

Federal hazard mitigation assistance typically is provided through pre-disaster mitigation grants and post-mitigation grants that are administered by FEMA. Disaster recovery loans for private businesses and individual homeowners are administered through the Small Business Administration.

Other post-disaster recovery financial assistance may be available for agricultural recovery from the USDA. When the County EOC has been activated following a local disaster or emergency, the County Emergency Manager or designee determines which County officers and officials are available to support recovery operations and, according to the adopted line of succession, will replace any officials who are unavailable or unable to serve. All elected officials must check in with the County EOC as soon as possible so a clear chain of command can be established.

### 4.2 Emergency Operations Center Activation

When a disaster occurs, the County Emergency Manager may, based on the size and complexity of the incident, activate the County EOC and assume the role of EOC Manager. The EOC Manager will establish communications with leadership and gather situational information to determine an EOC staffing plan and set up operational periods.

### 4.3 Emergency Operations Center Operations

The following action will be taken:

- Assign a liaison to connect with supporting agencies and community partners.
- Provide a primary entry point for situational information related to transportation needs.
- Share situation status updates related to transportation to inform development of the Situation Report.
- Participate in, and provide reports for, EOC briefings.

**SA 1. Recovery**

- Assist in development and communication of recovery-related actions to tasked agencies.
- Monitor ongoing recovery-related actions.
- Share recovery-related information with ESF 14 – Public Information to ensure consistent public messaging.
- Coordinate recovery-related staffing to ensure the function can be staffed across operational periods.

**4.4 Access and Functional Needs Populations**

Provision of recovery-related activities will take into account populations with access and functional needs. The needs of children and adults who experience disabilities and others who experience access and functional needs shall be identified and planned for as directed by policy makers and according to County, State, and federal regulations and guidance.

**4.5 Coordinate with Other Emergency Support Functions**

The following ESFs support recovery-related activities:

- **ESF 3 – Public Works.** Coordinate with private sector infrastructure partners.
- **ESF 12 – Energy.** Coordinate with private sector energy utilities.
- **ESF 15 – Volunteer and Donations Management.** Coordinate with community- and faith-based organizations.
- **ESF 17 – Agriculture and Animal Protection.** Coordinate with agriculture industry partners.
- **Business and Industry (ESF 18).** Coordinate with private sector partners.

**5 Emergency Support Function Development and Maintenance**

The County Emergency Manager will be responsible for coordinating regular review and maintenance of this annex. Each primary and supporting agency will be responsible for developing plans and procedures that address assigned tasks.

**6 Appendices**

- None at this time.

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# **Incident Annexes**



# IA 1 – Drought

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<b>Drought Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Continue to maintain and revise, as needed, applicable response plans pertaining to drought, including the County EOP and supporting plans and procedures.	<i>EOP and Agency-specific Standard Operating Procedures</i>
<input type="checkbox"/> Pre-designate alternative sources of drinking water in case of drought or other water shortage event.	
<input type="checkbox"/> Conduct pre-incident planning related to drought and determine vulnerabilities in various drinking water systems.	
- Prepare scripts to be used on local television station(s) for emergency broadcast. Include release instructions.	
- Prepare radio messaging to be used by local radio stations for emergency broadcast.	
<input type="checkbox"/> Have personnel participate in necessary training and exercises, as determined by the County Emergency Manager.	
<input type="checkbox"/> Participate in drought preparedness activities, seeking understanding of interactions with agencies that would participate in a drought scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support for the EOC.	
<input type="checkbox"/> Identify local contractors and vendors that could assist during a drought and develop Memoranda of Understanding with those private businesses.	
<input type="checkbox"/> Inform County Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<input type="checkbox"/> Work with the local planning commission to ensure that new construction does not increase hazards or vulnerability threat.	
<input type="checkbox"/> Ensure that maps of water mains, valves, and public sewer systems are up to date and accessible.	
<input type="checkbox"/> Provide public safety information and educational programs regarding emergency preparedness and response.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> When deemed necessary, activate the EOP when drought and other water shortage incidents pose a threat.	
<input type="checkbox"/> Activate the appropriate EOCs and establish Incident Command. For larger events that cross multiple jurisdictions, establish a Unified Command. Tribal and/or County EOCs may be staffed. Staffing levels vary with the complexity and needs of the response. At a minimum, the Incident Commander, all Section Chiefs, the Resource Coordinator, and management support positions will most likely be needed.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Ensure that action is taken to protect personnel and emergency equipment from possible damage by drought.	

<b>Drought Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Notify supporting agencies. - Identify local, regional, State, and Federal agencies/entities that may be able to mobilize resources to support local response efforts and EOC staffing.	
<input type="checkbox"/> Determine the type, scope, and extent of the incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected. Obtain status of impacts within the jurisdiction.	<i>ICS Form 209: Incident Status Summary.</i>
- Notify command staff, support agencies, adjacent jurisdictions, ESF leads/coordinators, and liaisons of any situational changes.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
- Dedicate time during each shift to preparing for shift change briefings.	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among local and county EOCs, other agency operations centers, and the State Emergency Coordination Center. Confirm operable phone numbers and verify the functionality of alternate communications resources.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, regional, State, and federal agencies/entities that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure if the scope of the incident so dictates.	
<input type="checkbox"/> Implement local plans and procedures for drought and/or water shortage operations. Ensure that copies of all documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	<i>Local, agency, and facility-specific Standard Operating Procedures</i>
<input type="checkbox"/> Conduct and obtain current damage reports and determine the affected area ( <i>recurring</i> ).	
<input type="checkbox"/> Repair and restore essential services and vital systems as required.	
<input type="checkbox"/> Secure assistance from private contractors/vendors as needed.	
<input type="checkbox"/> Provide emergency power as needed to maintain service to the community.	
<input type="checkbox"/> Initiate curtailment procedures if shortages or overload conditions appear imminent.	
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	
<input type="checkbox"/> Submit a request for emergency/disaster declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	<i>See Appendix E of the Basic Plan for a list of available agreements.</i>

<b>Drought Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Develop plans and procedures for registering mutual aid and other first responders as they arrive on the scene and receive deployment orders.	
<input type="checkbox"/> Establish a Joint Information Center and designate a lead Public Information Officer for the jurisdiction.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
- Public information will be reviewed by the Incident Commander or designee. Information will be approved for release by the Incident Commander and lead Public Information Officer, with support from tribal liaison(s) prior to dissemination to the public.	
<input type="checkbox"/> Record all EOC and individual personnel activities ( <i>recurring</i> ). All assignments, person(s) responsible, and actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the names of those sending and receiving them, should be documented in the EOC log.	
<input type="checkbox"/> Develop and deliver situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a situation report.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Develop and update the Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the Incident Commander. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: – Organization Assignment List, ICS Form 204: Assignment List, ICS Form 20: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage accrued during response activities are communicated to the Incident Commander and/or the Safety Officer.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations, in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Once the threat to public safety is eliminated, conduct and/or coordinate recovery operations.	

<b>Drought Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Activate, if necessary, the appropriate recovery strategies, continuity of operations plans, and/or continuity of government plans.	<i>Continuity of Operations/Government Plans</i>
<input type="checkbox"/> Make recommendations to County governments regarding changes in planning, zoning, and building codes/ordinances to lessen the impact of future drought or water shortage emergencies.	
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize EOCs, agency operations centers, and command posts.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	
<input type="checkbox"/> Revise any applicable emergency response plans based on the success stories and/or lessons learned during the response.	

## **IA 2 – Earthquake**

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NOTE: This annex also includes landslides as a secondary hazard.

An earthquake of 5 or greater on the Richter Scale may or may not cause widespread damage, but it is a situation that would warrant activating the Emergency Operations Center (EOC) to better coordinate the flow of information and damage assessment.

Initially, the lead agencies for earthquake response will be the Sheriff’s Office and Fire Service Agencies. As the initial assessment to determine the extent of damage, injury, and loss of life has been accomplished, the ICS/Operations Section lead may transition to the fire service. As emergency response transitions from rescuing casualties to recovery of deceased victims, the Road Department may be expected to assume the role of lead department in the ICS/Operations Section for the County’s earthquake response. Road Department efforts in this response and early recovery phase of the disaster will likely concentrate on reestablishment of public infrastructure facilities.

<b>Earthquake Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Continue to maintain and revise, as needed, applicable response plans pertaining to earthquakes and other seismic activity, including the EOP and supporting procedures and plans.	
<input type="checkbox"/> Pre-designate evacuation routes and alternate routes for areas vulnerable to earthquakes.	
<input type="checkbox"/> Conduct pre-incident planning for sheltering and evacuation related to earthquakes.	
- Prepare map(s) and script to be used on local television station(s) for emergency broadcast. Include release instructions.	
- Prepare radio messaging to be used by local radio stations for emergency broadcast.	
<input type="checkbox"/> Have personnel participate in necessary training and exercises, as determined by the County Emergency Manager.	
<input type="checkbox"/> Participate in earthquake preparedness activities, seeking understanding of interactions with agencies that would participate in an earthquake scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support for the County EOC.	
<input type="checkbox"/> Ensure that earthquake response equipment and personnel inventories are updated. Test and maintain response and communications equipment. Keep a stock of necessary response supplies.	
<input type="checkbox"/> Inform the County Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<input type="checkbox"/> Work with the planning department and local planning commissions for establishment of appropriate infrastructure protection measures in landslide-prone areas.	

<b>Earthquake Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
- Implement seismic inspection procedures on a regular basis and incorporate improvements to structures while also updating appropriate mitigation plans.	
<input type="checkbox"/> Provide public safety information and educational programs regarding emergency preparedness and response.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Activate the EOP when earthquake and/or seismic incidents pose threats.	
<input type="checkbox"/> Activate the appropriate EOCs and establish Incident Command. For larger events that cross multiple jurisdictions, establish a Unified Command. City and/or the County EOCs may be staffed. Staffing levels vary with the complexity and needs of the response. At a minimum, the Incident Commander, all Section Chiefs, the Resource Coordinator, and management support positions will most likely be needed.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Ensure that action is taken to protect personnel and emergency equipment from possible damage by earthquake, being cognizant of aftershocks.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203 – Organization Assignment List</i>
<input type="checkbox"/> Notify supporting agencies.	
- Identify local, regional, State, and federal agencies/entities that may be able to mobilize resources to support local response efforts and EOC staffing.	
<input type="checkbox"/> Determine the type, scope, and extent of the incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected. Obtain updates regarding the status of impacts within the jurisdiction.	<i>ICS Form 209 – Incident Status Summary</i>
- Notify command staff, support agencies, adjacent jurisdictions, ESF leads/coordinators, and liaisons of any situational changes.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
- Dedicate time during each shift to preparing for shift change briefings.	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among local and county EOCs, other agency operations centers, and the State Emergency Coordination Center. Confirm operable phone numbers and verify the functionality of alternate communications resources.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, regional, tribal, State, and federal agencies/entities that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure if the scope of the incident so dictates.	

<b>Earthquake Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Implement local plans and procedures for earthquake operations. Ensure that copies of all documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	<i>Local, agency, and facility-specific Standard Operating Procedures</i>
<input type="checkbox"/> Conduct and obtain current damage reports and determine the affected area ( <i>recurring</i> ).	
<input type="checkbox"/> Determine the need to conduct evacuations and sheltering activities ( <i>recurring</i> ).	
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	
<input type="checkbox"/> Submit a request for emergency/disaster declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Develop plans and procedures for registering mutual aid and other first responders as they arrive on the scene and receive deployment orders.	
<input type="checkbox"/> Establish a Joint Information Center and designate a lead Public Information Officer for the jurisdiction.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
- Public information will be reviewed by the Incident Commander or designee. Information will be approved for release by the Incident Commander and lead Public Information Officer prior to dissemination to the public.	
<input type="checkbox"/> Record all EOC and individual personnel activities ( <i>recurring</i> ). All assignments, person(s) responsible, and actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the names of those sending and receiving them, should be documented in the EOC log.	
<input type="checkbox"/> Develop and deliver situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a situation report.	

<b>Earthquake Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop and update the Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the Incident Commander. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage accrued during response activities are communicated to the Incident Commander and/or Safety Officer.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Once the threat to public safety is eliminated, conduct and/or coordinate cleanup and recovery operations.	
<input type="checkbox"/> Activate, if necessary, the appropriate recovery strategies, continuity of operations plans, and/or continuity of government plans.	
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize EOCs, agency operations centers, and command posts.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	
<input type="checkbox"/> Revise any applicable emergency response plans based on the success stories and/or lessons learned during the response.	

## **IA 3 – Major Fire**

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<b>Major Fire Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and exercises, as determined by the County Emergency Manager and Fire Service Agencies.	
<input type="checkbox"/> Participate in the County’s preparedness activities, seeking understanding of interactions with agencies that would participate in a major fire scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are current and establish a pre-event duty roster allowing for 24/7 operational support to the EOC.	
<input type="checkbox"/> Inform the County Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Activate the EOC and establish Incident or Unified Command, as appropriate. Staffing levels vary with the complexity and needs of the response. At a minimum, the Incident Commander, all Section Chiefs, the Resource Coordinator, and management support positions will be included.	<i>County EOP and agency-specific plans</i>
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Notify supporting fire services agencies.	
<input type="checkbox"/> Identify local, regional, and/or State agencies that may be able to mobilize resources and staff to the EOC for support.	
<input type="checkbox"/> Determine scope and extent of fire ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Notify command staff, support agencies, adjacent jurisdictions, coordinators, and/or liaisons of any situational changes.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
<input type="checkbox"/> Dedicate time during each shift to prepare for shift change briefings.	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among City EOCs, the County EOC, and other agency operations centers, as applicable. Confirm operable phone numbers and verify functionality of alternative communication equipment/channels.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, County, regional, State, and federal agencies that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> The Fire Chief directs resources for fires. In the event of multiple fire agencies responding to the incident, the Fire Defense Board Chief, acting as the Fire Services Coordinator, will be integrated into the Operations Section of the County EOC.	

<b>Major Fire Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure if scope of response increases.	
<input type="checkbox"/> Implement local plans and procedures for fire operations. Ensure that copies of the following documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	<i>Agency-specific SOPs</i>
<input type="checkbox"/> Obtain current and forecasted weather to project potential spread of the fire ( <i>recurring</i> ).	
<input type="checkbox"/> Determine the need to conduct evacuations and sheltering activities ( <i>recurring</i> ).	
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	
<input type="checkbox"/> Submit requests for disaster/emergency declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	<i>See Appendix E of the Basic Plan for a list of agreements.</i>
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Develop plans and procedures for registration of task fire forces/strike teams as they arrive on scene and receive deployment orders.	
<input type="checkbox"/> Establish a Joint Information Center.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
<input type="checkbox"/> Public information focusing on fire prevention, control, and suppression will be reviewed by the Fire Chief or designee. Information will be approved for release by the EOC Manager and Lead Public Information Officer prior to dissemination to the public.	
<input type="checkbox"/> Record all EOC and individual personnel activities ( <i>recurring</i> ). All assignments, person(s) responsible, and actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the names of those sending and receiving them, should be documented as part of the EOC log.	
<input type="checkbox"/> Produce situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a Situation Report.	<i>ICS Form 209: Incident Status Summary</i>

<b>Major Fire Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the Incident Commander. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206 – Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage due to fire response are communicated to the EOC Manager and/or Safety Officer.	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Activate and implement applicable mitigation plans, community recovery procedures, and continuity of operations/government plans until normal daily operations can be completely restored.	<i>Agency recovery plans</i>
<input type="checkbox"/> Conduct post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/ Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the EOC.	
<input type="checkbox"/> Implement revisions to the Emergency Operations Plan and supporting documents based on lessons learned and best practices adopted during response.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	

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**IA 4 – Flood (including Dam Failure)**

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IA 4. Flood (including Dam Failure)

<b>Flood Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and develop exercises relevant to flood events.	
<input type="checkbox"/> Coordinate County preparedness activities, seeking understanding of interactions with agencies that would participate in flooding scenarios.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support to the EOC.	
<input type="checkbox"/> Contact supporting emergency response agencies to review and determine if major developments have arisen that could adversely affect response operations (e.g., personnel shortages, loss of equipment, etc.).	
<input type="checkbox"/> Annually review and update the EOP and standard operating procedures, as needed.	<i>County EOP and agency-specific SOPs</i>
<input type="checkbox"/> Review flood-prone areas.	
<input type="checkbox"/> Familiarize staff with requirements for requesting State and Federal Disaster Assistance.	<i>Stafford Act, FEMA guidance, and Oregon EOP</i>
<input type="checkbox"/> Ensure that supplies, such as communications devices and sandbags, are prepared and ready for use. This includes primary and alternate communications and warning systems.	
<input type="checkbox"/> Identify and review local contractor lists to see who may provide support specific to flood response.	
<input type="checkbox"/> Review, revise, and, where necessary, establish mutual aid agreements with other agencies and private contractors relevant to multiple agency response to floods.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> The Incident Commander will provide overall guidance for the deployment of resources.	
<input type="checkbox"/> Activate mutual aid agreements.	<i>See Appendix E of the Basic Plan for a list of agreements.</i>
<input type="checkbox"/> Activate the EOC and implement appropriate staffing plans. Contact appropriate private partners to assign liaisons to the EOC for coordination of specific response activities.	<i>Basic Plan, agency and company-specific plans</i>
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support, including specialized staff such as engineers, building inspectors, heavy equipment operators, and/or environmental remediation contractors.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	<i>SOPs, Incident Action Plan</i>
<input type="checkbox"/> Submit requests for disaster/emergency declaration, as applicable.	
<input type="checkbox"/> Coordinate the evacuation of the affected area, if necessary. Assign appropriate agency liaisons to the County EOC, as the situation requires.	

IA 4. Flood (including Dam Failure)

<b>Flood Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Support search and rescue operations by coordinating resource requests outside of the jurisdiction.	
<input type="checkbox"/> Request American Red Cross to activate sheltering plans and open/staff shelters, if needed.	<i>American Red Cross Shelter Plans</i>
<input type="checkbox"/> Establish a Joint Information Center. Formulate emergency public information messages and media responses using “many voices, one message” concepts.	
<input type="checkbox"/> Record all EOC activities, completion of personnel tasks, and incoming and outgoing messages. These should be documented in EOC logbooks.	<i>Existing ICS and EOC forms, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Begin damage assessments in coordination with the Road Department and County/local government.	
<input type="checkbox"/> Assist with the coordination of public works activities such as debris removal from: <ul style="list-style-type: none"> <li>▪ Storm drains</li> <li>▪ Bridge viaducts</li> <li>▪ Main arterial routes</li> <li>▪ Public rights-of-way</li> <li>▪ Dams (via established liaisons at the County EOC)</li> <li>▪ Other structures, as needed</li> </ul>	
<input type="checkbox"/> Contact local contractors for support, if necessary. Establish contact with private-sector partners and/or dam operators (if the flood is associated with dam failure or malfunction).	
<input type="checkbox"/> Coordinate with the County Sheriff’s Office and other local police to provide law enforcement to affected areas (curfew enforcement, road closures, security, etc.).	
<input type="checkbox"/> Collect and chronologically file records and bills generated during the incident in order to ensure timely submittal of documents for reimbursement.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Monitor secondary hazards associated with floods (landslides, contamination, damage to bridges/roads, impacts to utility lines/facilities) and maintain on-call personnel to support potential response to these types of hazards.	
<input type="checkbox"/> Deactivate/demobilize the EOC. Deactivate mutual aid resources as soon as possible.	
<input type="checkbox"/> Activate and implement applicable mitigation plans, community recovery procedures, and continuity of operations/government plans until normal daily operations can be completely restored.	
<input type="checkbox"/> Implement revisions to the EOP and supporting documents based on lessons learned and best practices adopted during response.	

IA 4. Flood (including Dam Failure)

<b>Flood Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Offer recommendations to County government and the Road Departments for changes in planning, zoning, and building code ordinances.	

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**IA 5 – Severe Weather  
(including Landslides)**

IA 5. Severe Weather (including Landslides)

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IA 5. Severe Weather (including Landslides)

<b>Severe Weather Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Continue to maintain and revise, as needed, applicable response plans pertaining to severe weather and landslides, including the EOP and supporting plans and procedures.	
<input type="checkbox"/> Monitor weather and flood reports.	
<input type="checkbox"/> Pre-designate evacuation routes and alternate routes for areas vulnerable to landslides or other hazards relating to severe weather.	
<input type="checkbox"/> Conduct pre-incident planning for sheltering and evacuation related to severe weather and landslides.	
<input type="checkbox"/> Prepare map(s) and scripts for use by local television station(s) during emergency broadcasts. Include release instructions.	
<input type="checkbox"/> Prepare radio messages for use by local radio stations during emergency broadcasts. Include release instructions.	
<input type="checkbox"/> Have personnel participate in necessary training and exercises, as determined by Emergency Manager in coordination with lead agencies and coordinators.	
<input type="checkbox"/> Participate in County severe weather and landslide preparedness activities, seeking understanding of interactions with agencies that would participate in a severe weather scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support for the City EOC.	
<input type="checkbox"/> Ensure that landslide and flood response equipment and personnel inventories are current for the County. Test and maintain response and communications equipment. Keep a stock of necessary response supplies.	
<input type="checkbox"/> Inform County Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<input type="checkbox"/> Work with the County Planning Department to establish appropriate infrastructure protection measures in landslide/flood-prone areas.	
<input type="checkbox"/> Provide public safety information and educational programs regarding emergency preparedness and response.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Activate the EOP when severe weather, and/or landslides incidents pose threats to the County.	
<input type="checkbox"/> Activate the appropriate EOCs and establish Incident Command. For larger events that cross multiple jurisdictions, establish a Unified Command. City and/or County EOCs may be staffed. Staffing levels vary with the complexity and needs of the response.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Ensure that action is taken to protect personnel and emergency equipment from possible damage by severe weather, landslides, or floodwaters.	

IA 5. Severe Weather (including Landslides)

<b>Severe Weather Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop work assignments for ICS positions (recurring).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Notify supporting agencies as well as the County Commissioners. <ul style="list-style-type: none"> <li>▪ Identify local, County, and regional agencies/entities that may be able to mobilize resources to support local response efforts and EOC staffing.</li> </ul>	
<input type="checkbox"/> Determine the type, scope, and extent of the incident (recurring). Verify reports and obtain estimates of the area that may be affected. Obtain status of impacts within the County.	<i>ICS Form 209: Incident Status Summary</i>
<ul style="list-style-type: none"> <li>▪ Notify command staff, support agencies, adjacent jurisdictions, agency leads/coordinators, and liaisons of any situational changes.</li> </ul>	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
<ul style="list-style-type: none"> <li>▪ Dedicate time during each shift to preparing for shift change briefings.</li> </ul>	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among local and County EOCs and other agency operations centers. Confirm operable phone numbers and verify functionality of alternate communications resources.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, County, and regional agencies/entities that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure if the scope of the incident so dictates.	
<input type="checkbox"/> Implement local plans and procedures for severe weather, landslide, and/or flood operations. Ensure that copies of all documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	<i>Local, agency, and facility-specific SOPs</i>
<input type="checkbox"/> Obtain current and forecasted weather to project potential damage and determine the affected area (recurring).	
<input type="checkbox"/> Determine the need to conduct evacuations and sheltering activities (recurring).	
<input type="checkbox"/> Determine the need for additional resources and request then as necessary through appropriate channels (recurring).	
<input type="checkbox"/> Submit a request for an emergency/disaster declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and as current needs.	<i>See Appendix E of the Basic Plan for a list of available agreements.</i>
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Develop plans and procedures for registering mutual aid and other first responders as they arrive on the scene and receive deployment orders.	

## IA 5. Severe Weather (including Landslides)

<b>Severe Weather Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Establish a Joint Information Center and designate a lead PIO for the County.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts (recurring).	
<input type="checkbox"/> Public information will be reviewed by the EOC Manager, or designee. Information will be approved for release by the EOC Manager and Lead Public Information Officer before dissemination to the public.	
<input type="checkbox"/> Record all EOC and individual personnel activities (recurring). All assignments, person(s) responsible, and actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages (recurring). All messages, and the names of those sending and receiving them, should be documented in the EOC log.	
<input type="checkbox"/> Develop situation reports (recurring). At regular intervals, the EOC Manager and staff will assemble a situation report.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Develop and update the Incident Action Plan (recurring). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan (recurring).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage accrued during response activities are communicated to the EOC Manager and/or the Safety Officer.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Once the threat to public safety is eliminated, conduct cleanup and recovery operations.	
<input type="checkbox"/> Activate, if necessary, the appropriate recovery strategies, continuity of operations plans, and/or continuity of government plans.	<i>Continuity of Operations/Government Plans</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the EOCs, agency operations centers, and command posts.	

IA 5. Severe Weather (including Landslides)

<b>Severe Weather Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	
<input type="checkbox"/> Revise any applicable emergency response plans based on the success stories and/or lessons learned during the response.	

## **IA 6 – Volcano**

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<b>Volcano Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and develop exercises relevant to volcanic events.	
<input type="checkbox"/> Provide information and training on volcano-hazard response to emergency workers and the public. <ul style="list-style-type: none"> <li>▪ Implement a public outreach program on volcano hazards.</li> <li>▪ Review public education and awareness requirements.</li> </ul>	
<input type="checkbox"/> Participate in the County’s preparedness activities, seeking understanding of interactions with participating agencies in a volcano scenario.	
<input type="checkbox"/> Ensure the contact lists are current and establish a pre-event duty roster allowing for 24/7 operational support to the EOC.	
<input type="checkbox"/> Familiarize staff with requirements for requesting State and Federal Disaster Assistance.	
<input type="checkbox"/> Inform Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Activate the EOC and establish Incident or Unified Command, as appropriate. Contact appropriate private partners to assign liaisons to the EOC for coordination of specific response activities. Staffing levels vary with the complexity and needs of the response.	
<input type="checkbox"/> Activate and implement the EOP.	
<input type="checkbox"/> Notify supporting agencies. <ul style="list-style-type: none"> <li>▪ Identify local, regional, or State agencies that may be able to mobilize resources and staff to the EOC for support</li> </ul>	
<input type="checkbox"/> Provide local warnings and information and activate appropriate warning/alert systems.	
<input type="checkbox"/> Support a Regional Coordination Center, if necessary.	
<input type="checkbox"/> Establish a JIC. <ul style="list-style-type: none"> <li>▪ Provide a PIO for the Joint Information Center.</li> <li>▪ Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts (<i>recurring</i>).</li> </ul>	
<input type="checkbox"/> Initiate and coordinate local emergency declarations or requests for assistance from mutual aid partners and County, State, or Federal resources. If applicable, submit requests for local disaster/emergency declaration following established County procedures.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	

<b>Volcano Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<ul style="list-style-type: none"> <li>▪ Dedicate time during each shift to prepare for shift change briefings.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Confirm or establish communications links among primary and support agencies, city EOCs, the County EOC, and the State Emergency Coordination Center; confirm operable phone numbers and backup communication links.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Ensure that all required notifications have been completed. Consider other local, regional, State, and federal agencies that may be affected by the incident. Notify them of the status.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure if the scope of response increases.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Obtain current and forecasted weather to project potential spread of ash, fires, and/or gases (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Determine need to conduct evacuations and sheltering activities (<i>recurring</i>). Request that the Red Cross activate and implement local sheltering plans.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Coordinate evacuation of affected areas, if necessary. Assign appropriate ESF liaisons to the County EOC s, as the situation requires. The following emergency functions may provide lead roles during various phases of evacuation:                             <ul style="list-style-type: none"> <li>▪ ESF 1 – Transportation</li> <li>▪ ESF 2 – Emergency Telecommunications and Warning</li> <li>▪ ESF 13 – Public Safety and Security</li> <li>▪ ESF 15 – Emergency Public Information</li> </ul> </li> </ul>	
<ul style="list-style-type: none"> <li>❑ Determine the need for additional resources and request them as necessary through the EOC (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Develop plans and procedures for registration of task forces/strike teams as they arrive on scene and receive deployment orders.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Record all EOC activity and completion of individual personnel tasks (<i>recurring</i>). All assignments, person(s) responsible, and significant actions taken should be documented in logbooks.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Record all incoming and outgoing messages (<i>recurring</i>). All messages, and the names of those sending and receiving them, should be documented in the EOC log.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Produce situation reports (<i>recurring</i>). At regular intervals, the EOC Manager and staff will assemble a situation report.</li> </ul>	

<b>Volcano Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop an IAP ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	
<input type="checkbox"/> Implement elements of the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage due to volcano/earthquake response are communicated to the EOC Manager and/or Safety Officer.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Activate and implement applicable mitigation plans, community recovery procedures, and continuity of operations/government plans until normal daily operations can be completely restored. Deactivate/demobilize the EOC.	
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Monitor secondary hazards associated with volcano eruption and/or significant activity (landslides, fires, contamination, damage to infrastructure, impacts to utility lines/facilities, air quality issues) and maintain on-call personnel to support potential response to these types of hazards.	
<input type="checkbox"/> Conduct post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	

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**IA 7 – Hazardous Materials  
(Accidental Release)**

IA 7. Hazardous Materials (Accidental Release)

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## IA 7. Hazardous Materials (Accidental Release)

<b>Hazardous Materials Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Have personnel participate in necessary training and exercises, as determined by County Emergency Manager and Fire Service Agencies.	
<input type="checkbox"/> Participate in the County's preparedness activities, seeking understanding of interactions with agencies that would participate agencies in a hazardous materials scenario.	
<input type="checkbox"/> Ensure that emergency contacts lists are updated and establish a pre-event duty roster allowing for 24/7 operational support for the EOC.	
<input type="checkbox"/> Inform Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of equipment, etc.).	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> In most incidents, local fire service agencies will initially respond, assume initial Incident Commander responsibilities, and request activation/deployment of the Hazardous Materials Team.	
<input type="checkbox"/> Determine the type, scope, and extent of the hazardous materials incident ( <i>recurring</i> ). Verify that reports and obtain estimates of the area that may be affected.	<i>ICS Form 209: Incident Status Summary</i>
<ul style="list-style-type: none"> <li>▪ Notify 911 dispatch, support agencies, adjacent jurisdictions, ESF coordinators, and liaisons of the situation.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Assess the type, severity, and size of the incident. If possible, characterize the hazardous material(s) of concern and determine appropriate personal protection equipment requirements.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Ensure that a health and safety plan is developed by the designated Safety Officer, including monitoring first responders in accordance with all applicable guidance.</li> </ul>	
<input type="checkbox"/> Provide support for implementation of applicable Geographic Response Plans established by the Oregon Department of Environmental Quality to guide activities throughout the duration of the incident.	<i>Northwest Area Contingency Plan</i>
<input type="checkbox"/> Ensure that proper containment methods have been implemented by the first responders until hazardous materials response teams arrive.	
<input type="checkbox"/> Establish access control to the incident site through local law enforcement agencies.	
<input type="checkbox"/> If the situation warrants, request activation of the County EOC via the on-scene Incident Commander through the Emergency Manager.	
<input type="checkbox"/> Activate the EOC, coordinate response activities among agency operations centers and Incident Command Posts, and establish Incident or Unified Command, as appropriate. Staffing levels vary with the complexity and needs of the response.	
<input type="checkbox"/> If applicable, establish immediate gross decontamination capability for victims.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	

## IA 7. Hazardous Materials (Accidental Release)

<b>Hazardous Materials Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Notify hazardous materials supporting agencies.	
<input type="checkbox"/> Identify local, regional, and/or State agencies that may be able to mobilize resources to the County EOC for support.	
<input type="checkbox"/> Contact the OERS at 1-800-452-0311 for technical assistance and support in requesting the regional Hazardous Materials Team.	<i>OERS is available 24 hours a day.</i>
<input type="checkbox"/> Assign liaisons to the EOC representing government agencies, private entities (railroad companies, chemical manufacturers, etc.), and other stakeholders.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
<input type="checkbox"/> Dedicate time during each shift to prepare for shift change briefings.	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among the City EOCs, County EOC, and State ECC primary and support agencies. Confirm operable phone numbers and backup communication links.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, State, and Federal agencies that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> For incidents occurring on State highways, ensure that the Oregon Department of Transportation has been notified.	
<input type="checkbox"/> Contact appropriate key stakeholders and partners if the incident poses an actual or potential threat to State parks, recreational areas, historical sites, environmentally sensitive areas, tourist routes, or other designated areas.	
<input type="checkbox"/> If agricultural areas and livestock are potentially exposed or impacted, notify local extension services (Oregon State University), Oregon Department of Agriculture, and the State Veterinarian.	
<input type="checkbox"/> A lead PIO will be designated by the Emergency Manager. The PIO will issue information individually or through the Joint Information Center, if established, in coordination with appropriate local, regional, and State agencies.	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure as dictated by incident.	
<input type="checkbox"/> Implement local plans and procedures for hazardous materials operations. Implement agency-specific protocols and standard operating procedures. Ensure that copies of all documents are available to response personnel.	<i>ESF 10 – Oil and Hazardous Materials of the County EOP</i>

## IA 7. Hazardous Materials (Accidental Release)

<b>Hazardous Materials Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<ul style="list-style-type: none"> <li>■ For responses requiring assistance from the Oregon Department of Environmental Quality Regional Response Team, refer to the Geographic Response Plan applicable to the incident site, and support procedures according to the Northwest Area Contingency Plan.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Obtain current and forecasted weather to project potential spread of a hazardous material plume (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Based upon the incident's size, type of chemical/substance involved, and weather projections, establish a safe zone and determine a location for on-site staging and decontamination. Re-evaluate as the situation changes.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Determine the need for evacuation and sheltering activities (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Establish a victim decontamination and treatment area(s).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Determine the need for additional resources and request them as necessary through appropriate channels (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Submit a request for emergency/disaster declaration, as applicable.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.</li> </ul>	<i>See Appendix E of the Basic Plan for a list of available agreements.</i>
<ul style="list-style-type: none"> <li>❑ Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.</li> </ul>	<i>ICS Resource Tracking Forms</i>
<ul style="list-style-type: none"> <li>❑ Develop plans and procedures for registering regional hazardous material teams as they arrive on the scene and receive deployment orders.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Establish the Joint Information Center, as needed.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Formulate emergency public information messages and media responses using "one message, many voices" concepts (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>■ Public information will be reviewed and approved for release by the Incident Commander and the lead PIO before dissemination to the public and/or media partners.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Record all EOC and individual personnel activities (<i>recurring</i>). All assignments, person(s) responsible, and significant actions taken should be documented in logbooks.</li> </ul>	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<ul style="list-style-type: none"> <li>❑ Record all incoming and outgoing messages (<i>recurring</i>). All messages, and the names of those sending and receiving them, should be documented in the EOC log.</li> </ul>	
<ul style="list-style-type: none"> <li>❑ Develop and deliver situation reports (<i>recurring</i>). At regular intervals the EOC Manager and staff will assemble a Situation Report.</li> </ul>	<i>ICS Form 209: Incident Status Summary</i>

## IA 7. Hazardous Materials (Accidental Release)

<b>Hazardous Materials Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the Incident Commander. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private sector partners as needed.	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage due to hazardous materials incidents are communicated to the Incident Commander and/or Safety Officer.	
<input type="checkbox"/> As applicable, clean-up activities will most likely be conducted by private contractors and coordinated among the EOC, the responsible party (if known), and the Oregon Department of Environmental Quality.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Consider long-term environmental decontamination and remediation needs and coordinate tasks with the appropriate State agencies and/or private-sector partners.	
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the EOC.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	

# **IA 8 – Public Health Incident**

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IA 8. Public Health Incident

<b>Public Health Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Have personnel participate in training and exercises, as determined by County Emergency Manager and/or the Linn County Department of Health Services (LCDHS).	
<input type="checkbox"/> Participate in preparedness activities, seeking understanding of interactions with agencies that would participate in a public health emergency scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support.	
<input type="checkbox"/> Engage the LCDHS, Oregon Health Authority, Centers for Disease Control and Prevention, and FEMA in public health planning and preparedness activities to ensure that lines of communication and roles/responsibilities are clear across the participating entities.	
<input type="checkbox"/> Inform Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of equipment, etc.).	
<input type="checkbox"/> Monitor and report the presence of contagious infections in the County.	
<input type="checkbox"/> Evaluate the ability of existing health care facilities to handle public health emergencies.	
<input type="checkbox"/> Maintain medical supplies and equipment.	<i>Hospital Standard Operating Procedures</i>
<input type="checkbox"/> Coordinate with Linn County Environmental Health to ensure drinking water quality.	<i>Water District Standard Operating Procedures</i>
<input type="checkbox"/> Coordinate with the Planning Department to provide information regarding safe wastewater and sewage disposal.	<i>Water District Standard Operating Procedures</i>
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> LCDHS will initially respond, assume initial Incident Commander responsibilities, and determine the level of EOC activation necessary to manage the public health threat.	
<input type="checkbox"/> Determine the type, scope, and extent of the public health incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected.	<i>ICS Form 209: Incident Status Summary</i>
- Notify 911 dispatch, support agencies, adjacent jurisdictions, ESF coordinators, and liaisons of the situation.	
- Assess the type, severity, and size of incident. If possible, characterize the public health threat and determine appropriate personal protection equipment requirements.	
- Ensure that a health and safety plan is developed by the designated Safety Officer, including health monitoring of first responders in accordance with all applicable guidance.	
<input type="checkbox"/> Ensure that area hospitals have been notified.	<i>HOSCAP</i>
<input type="checkbox"/> Once the public health threat has been characterized, determine the appropriate methods needed to minimize the spread of disease through collaboration with the LCDHS and Oregon Public Health Division.	

IA 8. Public Health Incident

<b>Public Health Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
- If the pathogen or agent requires laboratory analysis, County Public Health may request analytical assistance from the Oregon State Public Health Laboratory.	
- If animal health and vector control is required, these services are to be requested through Emergency Management or from Extension Services.	
<input type="checkbox"/> If quarantine is in place, establish access control to the area through local law enforcement agencies.	
<input type="checkbox"/> Collect and report vital statistics.	
<input type="checkbox"/> If necessary, conduct a damage assessment for public health facilities and systems.	
<input type="checkbox"/> Hospital conducts an inventory of its Health Resources and Services Administration cache. If more health resources are needed, requests for these supplies should be made through the ESF 8 liaison at the County EOC.	<i>HOSCAP</i>
<input type="checkbox"/> Activate the County EOC, coordinate response activities among agency operations centers and the Incident Command Post, and establish Incident or Unified Command as appropriate. Staffing levels vary with the complexity and needs of the response. At a minimum, the EOC Manager, all Section Chiefs, the Resource Coordinator, and management support positions may be necessary.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	
<input type="checkbox"/> Notify all other supporting agencies of the response, requesting additional support as necessary.	
- Identify local, regional, State, and Federal agencies that may be able to mobilize resources to the County EOC for support.	
<input type="checkbox"/> Assign a liaison to other County EOCs to facilitate resource requests.	
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
- Dedicate time during each shift to prepare for shift change briefings.	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among primary and support agencies, other County EOCs, and State Emergency Coordination Center. Confirm operable phone numbers and backup communication links.	
<input type="checkbox"/> The County Emergency Manager, in collaboration with LCDHS, designates a County Public Information Officer representative. The Public Information Officer will issue public health information individually or through the Joint Information Center, if established, in coordination with appropriate local, regional, and State agencies.	
<input type="checkbox"/> Determine if additional instructions or information is to be provided to vulnerable populations or people adversely impacted by the incident.	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure as dictated by the incident.	

IA 8. Public Health Incident

<b>Public Health Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Implement local plans and procedures for public health emergencies. Ensure that copies of all documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	
<input type="checkbox"/> Determine the need for implementing evacuation and sheltering activities ( <i>recurring</i> ).	<i>ESF 6</i>
<input type="checkbox"/> Establish treatment area(s).	<i>Alternative Care Site Plan (under development)</i>
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	
<input type="checkbox"/> Submit a request for emergency/disaster declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	<i>See Appendix E of the Basic Plan for a list of existing agreements</i>
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Establish a Joint Information Center, as needed.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
- Public information will be reviewed and approved for release by the IC and the PIO prior to dissemination to the public and/or media partners.	
- Develop and disseminate public information programs regarding personal health and hygiene.	
<input type="checkbox"/> Record all EOC activity and completion of individual personnel tasks ( <i>recurring</i> ). All assignments, person(s) responsible, and significant actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the names of those sending and receiving them, should be documented in the EOC log.	
<input type="checkbox"/> Develop and deliver situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a situation report.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map,</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private sector partners as needed.	

IA 8. Public Health Incident

<b>Public Health Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Ensure that all reports of injuries and deaths due to a public health emergency are communicated to the County EOC for transmittal to the Oregon State Public Health Department as soon as it is available.	
<input type="checkbox"/> For handling of fatalities, coordination between the State Medical Examiner’s Office and County EOC is needed for medical examiner services.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization and community recovery plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the County EOC.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	

# **IA 9 – Terrorism**

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The lead agencies for the State and Federal government are the Oregon State Police and the Federal Bureau of Investigation (FBI).

The laws of the United States assign primary authority to state and local governments to respond to the consequences of terrorism; the federal government provides assistance as required. The County Emergency Operations Center (EOC) typically will be activated and have the lead role in terrorism consequence management for most types of terrorist incidents, but the County Health Services Department will be assigned the lead local role in terrorism consequence management for incidents involving biological agents. The Oregon Office of Emergency Management and the Federal Emergency Management Agency are the State and federal consequence management leads.

Definitions for crisis management and consequence management can be found in the Basic Plan Appendices.

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Continue to maintain and revise, as needed, the appropriate emergency response plans relating to terrorism response, including the EOP and annexes.	
<input type="checkbox"/> Have personnel participate in necessary training and exercises, as determined by County Emergency Manager.	
<input type="checkbox"/> Participate in City, County, regional, State, and federal terrorism preparedness activities, seeking understanding of interactions with participating agencies in a terrorism scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are updated and establish a pre-event duty roster allowing for 24/7 operational support for the EOC. Include appropriate regional, State, and federal emergency contacts for terrorism response.	
<input type="checkbox"/> Ensure that terrorism response equipment and personnel inventories for the County and the regional teams are updated. This includes response to chemical, biological, radiological, nuclear, or explosive (CBRNE) agents. Test and maintain response and communications equipment. Keep a stock of necessary supplies.	
<input type="checkbox"/> Inform Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of firefighting equipment, etc.).	
<input type="checkbox"/> Provide public safety information and educational programs for terrorism emergency preparedness and response.	
<b>SURVEILLANCE PHASE (BIO ONLY)</b>	
<input type="checkbox"/> Activate Incident/Unified Command upon recommendation from the Sheriff’s Office. Unified Command may consist of County, regional, State, and federal crisis management and consequence management agencies.	

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Mobilize appropriate emergency personnel and first responders. When deemed necessary, send fire, hazardous materials, law enforcement, public health, and others to the site. Determine responder activities and establish non-contaminated areas prior to mobilizing resources.	
<input type="checkbox"/> Evaluate the safety of emergency personnel. Initiate development of a site- and agent-specific health and safety plan.	
<input type="checkbox"/> Assess the situation and confirm the weapons of mass destruction/CBRNE incident. Gather all available data regarding the status of the incident. Record the information using established forms, log sheets, and templates. Use of standard ICS forms may be necessary.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Activate public notification procedures. Contact agency and partner emergency personnel to ensure they are aware of the incident’s status and are available and staffed to respond.	
<input type="checkbox"/> Control the scene. Alert the public and consider shelter-in-place needs, relocation of people/animals, and special needs. This task should be coordinated with law enforcement.	
<input type="checkbox"/> Conduct a hazard assessment. In the case of a possible intentional release, begin addressing information needs for criminal investigation. For example, what is the purpose of the biological release? What is the target? Do further hazards and secondary threats exist? What is the source of release?	
<input type="checkbox"/> Draft an Incident Action Plan. Outline response goals and timelines and prepare for longer term (1–7 day) logistics, staffing, and operations.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map,</i>
<input type="checkbox"/> Maintain communication between field response crews, local/County EOCs, regional EOC, and State Emergency Coordination Center, as applicable. Communication should be ongoing throughout the duration of the response and include incident status reports, resource requests, and projected staffing and equipment needs.	
<input type="checkbox"/> Gather additional information. Include photographs and video recording.	
<input type="checkbox"/> Determine if the threat level for that area should be elevated and inform appropriate agencies if so.	
<input type="checkbox"/> Determine if any advisories should be issued to the public.	

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> If an explosive device is found, clear the immediate area and notify appropriate first responders. Be cognizant of any secondary devices that may be on site.	
<ul style="list-style-type: none"> <li>▪ Be cognizant of any secondary devices that may be on site.</li> <li>▪ Be cognizant that CBRNE agents may be present.</li> </ul>	
<input type="checkbox"/> Investigate the crime scene and collect vital evidence.	
<input type="checkbox"/> Activate the appropriate EOCs and establish Incident Command. For larger events that cross multiple jurisdictions, establish a Unified Command. During terrorism incidents, local and/or County EOCs may be staffed. Staffing levels vary with the complexity and needs of the response.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<ul style="list-style-type: none"> <li>▪ Establish an Incident Command Post near the incident location. The Incident Command Post should be uphill and upwind of the incident location.</li> </ul>	
<input type="checkbox"/> Notify supporting agencies (dependent on the type of incident) and the County Commission.	
<ul style="list-style-type: none"> <li>▪ Identify local, County, regional, and/or State agencies that may be able to mobilize resources to the EOC for support.</li> </ul>	
<input type="checkbox"/> Determine the type, scope, and extent of the terrorism incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected. Also verify the status of critical infrastructure.	<i>ICS Form 209: Incident Status Summary</i>
<ul style="list-style-type: none"> <li>▪ Notify the regional hazardous materials team, public health agencies, support agencies, dispatch centers/public safety answering points, adjacent jurisdictions, Federal agencies (including the FBI), and ESF leads/coordinators of any situational changes.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Verify that the hazard perimeter and hazard zone security have been established.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Ensure that a health and safety plan is developed by the designated Safety Officer, including health monitoring of first responders in accordance with all applicable guidance.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Assess the type, severity, and size of the incident. If possible, characterize the hazardous material(s) of concern and determine appropriate personal protection equipment requirements.</li> </ul>	
<input type="checkbox"/> Determine if the threat level for the affected area should be elevated and inform appropriate agencies if so.	
<input type="checkbox"/> Disseminate appropriate warnings to the public.	

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop and initiate shift rotation plans, including briefing of replacements during shift changes.	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Dedicate time during each shift to preparing for shift change briefings.                     </li> </ul>	<i>Incident Action Plan</i>
<input type="checkbox"/> Confirm or establish communications links among city EOCs, the County EOC, and State Emergency Coordination Center, and primary and support agencies. Confirm operable phone numbers and backup communication links.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, regional, State, and Federal agencies that may be affected by the incident. Notify them of the status.	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Notification to the Oregon State Police and the FBI is required for all terrorism incidents.                     </li> </ul>	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> If an incident occurs on State highways, ensure that the Oregon Department of Transportation has been notified.                     </li> </ul>	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Contact appropriate key stakeholders and partners if the incident poses an actual or potential threat to State parks, recreational areas, historical sites, environmentally sensitive areas, tourist routes, or other designated areas.                     </li> </ul>	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> If agricultural areas and livestock are potentially exposed, contact local Extension Services (Oregon State University), County Health Services Department, Oregon Department of Agriculture, and the State Veterinarian, as applicable to situation.                     </li> </ul>	
<input type="checkbox"/> Manage and coordinate interagency functions. Providing multi-agency coordination is the primary goal. Assimilate into a Unified Command structure as dictated by the incident.	
<input type="checkbox"/> Implement local plans and procedures for Terrorism operations. Ensure copies of all documents are available to response personnel. Implement agency-specific protocols and standard operating procedures.	
<input type="checkbox"/> Obtain current and forecasted weather to project potential hazardous materials vapor plumes ( <i>recurring</i> ).	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Note: Vapor plume modeling support may be obtained through regional hazardous materials teams, State, and/or Federal environmental protection agencies.                     </li> </ul>	
<input type="checkbox"/> Determine the need to implement evacuations and sheltering activities ( <i>recurring</i> ). A determination of the use of shelter-in-place for surrounding residences and public facilities should be made.	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Note: Refer to the U.S. Department of Transportation Emergency Response Guidebook for determining the appropriate evacuation distance from the source.                     </li> </ul>	
<input type="checkbox"/> Determine the need for and activate emergency medical services ( <i>recurring</i> ).	
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Submit a request for emergency/disaster declaration, as applicable.	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	<i>See Appendix E of the Basic Plan for a list of existing agreements</i>
<input type="checkbox"/> Coordinate resource access, deployment, and storage in the operational area. Resources to coordinate include equipment, personnel, facilities, supplies, procedures, and communications. Track resources as they are dispatched and/or used.	<i>ICS Resource Tracking Forms</i>
<input type="checkbox"/> Develop plans and procedures for registering regional hazardous materials teams or health and medical teams as they arrive on the scene and receive deployment orders.	
<input type="checkbox"/> Establish a Joint Information Center.	
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
<ul style="list-style-type: none"> <li>▪ Public information will be reviewed and approved for release by the EOC Manager and lead Public Information Officer before dissemination to the public and/or media partners.</li> </ul>	
<input type="checkbox"/> Record all EOC activity and completion of individual personnel tasks ( <i>recurring</i> ). All assignments, person(s) responsible, and significant actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the person sending or receiving them, should be documented as part of the EOC log.	
<input type="checkbox"/> Develop and deliver situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a situation report.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage due to the terrorist incident are communicated to the EOC Manager and/or Safety Officer.	

<b>Terrorism Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization and community recovery plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> As applicable, clean-up activities will most likely be conducted by private contractors and coordinated among the County, the responsible party (if known), and the Oregon Department of Environmental Quality. Support from the U.S. Environmental Protection Agency may be necessary.	
<input type="checkbox"/> Activate, if necessary, the appropriate recovery strategies, continuity of operations plans, and/or continuity of government plans.	<i>Continuity of Operations/Government plans</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the EOC.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	
<input type="checkbox"/> Revise any applicable emergency response plans based on the success stories and/or lessons learned during the response.	

# **IA 10 – Transportation Accidents**

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**IA 10. Transportation Accidents**

Two major types of transportation accidents are considered in this Incident Annex, air and rail. Motor vehicle accidents, which occur on roadways within the County, would not normally constitute a major emergency under the EOP, unless hazardous materials or mass casualties/fatalities complicate the incident. Those contingencies are covered in other annexes.

The responding Fire Service Agency and Sheriff’s Office will assume initial command if the transportation accident involves a fire and/or casualties and to secure the incident site. The Federal Aviation Administration (FAA) has the authority and responsibility to investigate all accidents involving aircraft. The National Transportation Safety Board (NTSB) has the authority and responsibility to investigate accidents involving all aircraft and selected rail accidents. It is the NTSB’s policy to be on the scene of a major accident as soon as possible. In minor aircraft accidents, the FAA may respond to the scene instead of the NTSB. The Department of Defense has the authority to investigate any accident involving military aircraft.

<b>Transportation Accidents Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and exercises, as determined by the County Emergency Manager.	
<input type="checkbox"/> Participate in the County’s preparedness activities, seeking understanding of interactions with participating agencies in a major transportation incident scenario.	
<input type="checkbox"/> Ensure that emergency contact lists are current and establish a pre-event duty roster allowing for 24/7 operational support to the County EOC.	
<input type="checkbox"/> Inform the Emergency Manager of any major developments that could adversely affect response operations (e.g., personnel shortages, loss of equipment, etc.).	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and exercises, as determined by the County Emergency Manager and Fire Service Agencies.	
<input type="checkbox"/> Assess the County’s transportation infrastructure (e.g., roads, bridges, and traffic control devices) and implement an emergency transportation route plan.	
<input type="checkbox"/> Develop alternate routes based on assessment of hazard threats (railroad, roadways) that can damage transportation infrastructure and on input from the Oregon Department of Transportation, and other road owners.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Notification of the occurrence of a transportation incident will be issued through the Sheriff’s Office Dispatch Center or observance by field personnel.	
<input type="checkbox"/> Conduct a scene assessment to determine the appropriate level of emergency medical, transportation, and hazardous materials response. Based on the location of the accident, mass casualty and/or evacuation procedures may be required.	<i>ICS Form 209: Incident Status Summary</i>

IA 10. Transportation Accidents

<b>Transportation Accidents Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Determine the type, scope, and extent of the hazardous materials incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected.	<i>IA 7 – Hazardous Material Incident</i>
<input type="checkbox"/> Develop alternate routes based on assessment of damages to the County’s transportation infrastructure and on input from the Oregon Department of Transportation and other road owners on the Countywide damage situation. Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> County personnel should not attempt removal of accident-related debris from the accident area except as necessary to facilitate fire suppression, rescue, and emergency medical care.	
<input type="checkbox"/> Sheriff’s Office has the authority to secure a crash site to maintain its integrity (after fire suppression and victim rescue operations are complete).	
<input type="checkbox"/> Contact the NTSB prior to removing deceased victims or moving aircraft wreckage. Call: NTSB Safety Office 425-227-2000 (24 hours)	
<input type="checkbox"/> For railroad accidents, the Incident Commander should contact the railroad company’s emergency response center as well as the NTSB prior to removing any victims or wreckage.	
<input type="checkbox"/> Coordinate the collection, storage, and dispositions of all human remains and their personal effects from the crash site.	
<input type="checkbox"/> Activate the County EOC and establish Incident Command or Unified Command, as appropriate. Staffing levels vary with the complexity and needs of the response.	
<input type="checkbox"/> If appropriate, the Incident Commander (or designee) will activate the Emergency Alert System by contacting the National Weather Service (453-4561/2081) to initiate a public broadcast message. Radio and television stations will copy the message and interrupt regular programming for the emergency broadcast.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Identify local, regional, and/or State agencies that may be able to mobilize resources and staff to the County EOC for support.	
<input type="checkbox"/> Notify supporting emergency response agencies, Oregon Department of Transportation, NTSB, and FAA if the accident involves an aircraft.	
<input type="checkbox"/> Notify command staff, support agencies, adjacent jurisdictions, coordinators, and/or liaisons of any situational changes.	
<input type="checkbox"/> Confirm or establish communications links among city EOCs, the County EOC, and other operations centers, as applicable. Confirm operable phone numbers and verify functionality of alternative communication equipment/channels.	
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, County, regional, State, and federal agencies that may be affected by the incident. Notify them of the status.	

IA 10. Transportation Accidents

<b>Transportation Accidents Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<ul style="list-style-type: none"> <li>■ For incidents occurring on State highways, ensure that the Oregon Department of Transportation has been notified.</li> </ul>	
<ul style="list-style-type: none"> <li>■ Contact appropriate key stakeholders and partners if the incident poses an actual or potential threat to State parks, recreational areas, historical sites, environmentally sensitive areas, tourist routes, or other designated areas.</li> </ul>	
<ul style="list-style-type: none"> <li>■ If agricultural areas and livestock are potentially exposed or impacted, notify local extension services (Oregon State University), Oregon Department of Agriculture, and the State Veterinarian.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Appoint a Public Information Officer to formulate emergency public information messages and media responses utilizing “one message, many voices” concepts (<i>recurring</i>).</li> </ul>	
<ul style="list-style-type: none"> <li>□ Public information focusing on transit access points, control, and traffic control will be reviewed by the Sheriff, or designee. Information will be approved for release by the EOC Manager and Lead Public Information Officer prior to dissemination to the public.</li> </ul>	
<ul style="list-style-type: none"> <li>□ If necessary, establish a Joint Information Center staffed by Public Information Officers from various agencies.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Allow the airline or agency affected by the accident to confirm casualties and to notify the next of kin via prescribed methodology.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Advise the County EOC and Oregon Department of Transportation of road restrictions and resource/support needs.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Coordinate provision of up-to-date information to friends and family of victims. Consideration should be giving to keeping all such people in a central location, protected from the press, and where information can be provided as it becomes available.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Support the removal of debris in coordination with, or under the direction of, investigative agencies such as the Transportation Security Administration, NTSB, or FBI.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Submit a request for emergency/disaster declaration, as applicable.</li> </ul>	<i>Chapter 1 of the County EOP</i>
<ul style="list-style-type: none"> <li>□ If necessary, determine the need to conduct evacuations and sheltering activities.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Coordinate with the American Red Cross to provide shelter and family referral services through the EOC.</li> </ul>	
<ul style="list-style-type: none"> <li>□ Determine the need for additional resources and request them as necessary through appropriate channels.</li> </ul>	

IA 10. Transportation Accidents

<b>Transportation Accidents Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the Incident Action Plan ( <i>recurring</i> ).	
<input type="checkbox"/> Record all EOC and individual personnel activities ( <i>recurring</i> ). All assignments, person(s) responsible, and actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the names of those sending and receiving them, should be documented as part of the EOC log.	
<input type="checkbox"/> Produce situation reports ( <i>recurring</i> ). At regular intervals, the EOC Controller and staff will assemble a Situation Report.	<i>ICS Form 209: Incident Status Summary</i>
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure that all reports of injuries, deaths, and major equipment damage due to fire response are communicated to the EOC Manager and/or Safety Officer.	
<input type="checkbox"/> Coordinate with the American Red Cross to assist families affected by the transportation incident	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> If necessary, provide critical incident stress management to first responders.	
<input type="checkbox"/> Conduct post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the County EOC.	
<input type="checkbox"/> Implement revisions to the County EOP and supporting documents based on lessons learned and best practices adopted during response.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	

# **IA 11 – Utility Failure**

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<b>Utility Failure Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Coordinate with local electric utilities for information affecting local jurisdictions, obtain historical information on average outages and extended outages. Gather emergency contact information from each utility that provides service.	
<input type="checkbox"/> Coordinate with schools, daycare centers, nursing homes, rest homes, hospitals, etc. in proper precautions and emergency actions prior to a major power failure. Encourage the purchase and installation of emergency generators.	
<input type="checkbox"/> Coordinate with local planning boards and inspections departments regarding building codes and code enforcement to minimize damages that might occur from a prolonged power failure.	
<input type="checkbox"/> Conduct hazard analysis of vital facilities and the impact of a major power failure on one or more of those facilities. Encourage such facilities to incorporate standby generators in their emergency plans.	
<input type="checkbox"/> Coordinate with local broadcast media to ensure timely and accurate Emergency Alert System activation.	
<input type="checkbox"/> Procure or produce information pamphlets for distribution to the public with assistance from utilities (e.g., "What to do When the Lights Go Out").	
<input type="checkbox"/> Ensure that the public is aware that they should contact their electric utility provider to report outages.	
<input type="checkbox"/> Determine the availability of shelters and obtain shelter agreements if the American Red Cross has not.	
<input type="checkbox"/> Coordinate with the Red Cross, public agencies, and/or the Salvation Army for shelter operations, as appropriate.	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Establish incident command.	
<input type="checkbox"/> Identify immediate action or response requirements.	
<input type="checkbox"/> Immediately carry out the actions necessary to preserve life and or property, including the deployment of required resources.	
<input type="checkbox"/> Activate the EOC as appropriate.	
<input type="checkbox"/> Organize or establish the EOC, based on operational procedures.	
<input type="checkbox"/> Issue alert and warning based on procedure and as warranted.	
<input type="checkbox"/> Establish communications with responding agencies.	

<b>Utility Failure Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Through communications with responding agencies determine as quickly as possible: <ul style="list-style-type: none"> <li>- General boundary of the affected area.</li> <li>- The general extent of power or other utility disruption.</li> <li>- Immediate needs of response forces or utilities.</li> <li>- Estimated time of repair or duration of outage.</li> <li>- Estimated population affected.</li> </ul>	
<input type="checkbox"/> Evaluate overall situation.	
<input type="checkbox"/> Communicate with the National Weather Service for forecast information for estimated duration of outage/failure (freezing temperatures, etc.).	
<input type="checkbox"/> Establish communications with the state.	
<input type="checkbox"/> Establish communications with and request a liaison from electric and gas utilities as appropriate.	
<input type="checkbox"/> Establish ongoing reporting from the response forces and utilities.	
<input type="checkbox"/> Coordinate with the Red Cross (or designated lead agency) the opening of appropriate number of shelters in the appropriate areas, based on shelter procedure.	
<input type="checkbox"/> On order, evacuate affected areas using available response forces.	
<input type="checkbox"/> Conduct first staff briefing as soon as practical after EOC activation.	
<input type="checkbox"/> Activate or establish rumor control through the Public Information Officer.	
<input type="checkbox"/> Establish a schedule for briefings.	
<input type="checkbox"/> Brief County/agency/utility executives.	
<input type="checkbox"/> Provide Public Information Officer with updated information.	
<input type="checkbox"/> Provide response forces with updated information, as appropriate.	
<input type="checkbox"/> Release causal information via the Public Information Officer as soon as practical.	
<input type="checkbox"/> If appropriate, establish a Joint Information Center with the utility.	
<input type="checkbox"/> Issue action guidance as appropriate.	
<input type="checkbox"/> Establish 24/7 duty roster for the EOC and or command post.	
<input type="checkbox"/> Develop and post any required maps or diagrams.	
<input type="checkbox"/> Activate an events log.	
<input type="checkbox"/> Review and follow resource procurement procedures.	
<input type="checkbox"/> Inventory additional resources that may be used or called upon for use.	
<input type="checkbox"/> Activate formal resource request procedures and resource tracking.	
<input type="checkbox"/> Coordinate all resource requests being forwarded to the state.	

<b>Utility Failure Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Activate financial tracking plan coordinated by the Finance Officer.	
<input type="checkbox"/> Activate damage assessment and follow damage assessment procedures.	
<input type="checkbox"/> Develop a 12-hour Incident Action Plan outlining actions that must be accomplished in the next 12 hours.	
<input type="checkbox"/> Conduct briefing of the oncoming.	
<input type="checkbox"/> Discuss with oncoming personnel the Incident Action Plan for the next 12 hours.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Gather damage assessment information for public property, housing, and businesses from damage assessment teams.	
<input type="checkbox"/> Gather information from utilities regarding the potential for additional immediate or prolonged outages.	
<input type="checkbox"/> Obtain information from the Red Cross regarding the number of people sheltered and the support necessary for continued operation.	
<input type="checkbox"/> Obtain from the Red Cross an estimated duration period for continued shelter operations, if any.	
<input type="checkbox"/> Assess citizen/community needs for individual assistance and or public assistance.	
<input type="checkbox"/> Activate a local unmet needs committee if appropriate.	
<input type="checkbox"/> Gather financial information from the Finance Officer.	
<input type="checkbox"/> As appropriate, gather additional information, such as: <ul style="list-style-type: none"> <li>- Personnel that responded and the time involved in the response.</li> <li>- Time sheets or time logs.</li> <li>- Supplies used.</li> <li>- Contracts issued.</li> <li>- Purchase orders issued.</li> <li>- Additional expenditures.</li> <li>- Damages to public buildings, equipment, utilities, etc.</li> <li>- Loss of life of any public servant.</li> <li>- Documents regarding economic impact.</li> </ul>	
<input type="checkbox"/> Develop or generate reports for the following, as appropriate: <ul style="list-style-type: none"> <li>- FEMA.</li> <li>- State agencies.</li> <li>- Local elected officials.</li> <li>- County executives.</li> <li>- Others requiring or requesting reports.</li> </ul>	

<b>Utility Failure Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Coordinate recovery organizations, including Federal and State agencies and private or volunteer relief organizations.	
<input type="checkbox"/> Establish donations management based on policy and procedure.	
<input type="checkbox"/> Local power outages are unlikely to lead to a Presidential declaration of disaster; however, if a Presidential declaration of disaster is made, file a "Request for Public Assistance" to apply for assistance as soon as possible with the proper State or federal agency.	
<input type="checkbox"/> Ensure that public officials are made aware of the assistance application process, if applicable.	
<input type="checkbox"/> Ensure that the general public is made aware, through the PIO, of the assistance application process, if applicable.	
<input type="checkbox"/> Perform an incident critique as soon as possible with all possible response organizations.	
<input type="checkbox"/> Review and correct any weaknesses in the plan.	
<input type="checkbox"/> Implement hazard mitigation or modify the hazard mitigation plan accordingly.	
<input type="checkbox"/> Brief elected officials with updated information and disaster recovery progress.	

# IA 12 – Cyber Attack

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<b>Cyber Attack Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<b>PRE-INCIDENT PHASE</b>	
<input type="checkbox"/> Continue to maintain and revise, as needed, the appropriate emergency response plans relating to cyber security, including the EOP and annexes.	
<input type="checkbox"/> Arrange for personnel to participate in necessary training and develop exercises relevant to cyber-attacks.	
<input type="checkbox"/> Ensure the contact lists are current and establish a pre-event duty roster allowing for 24/7 operational support to the EOC.	
<input type="checkbox"/> Participate in City, County, regional, State, and Federal cyber security preparedness activities, seeking understanding of interactions with participating agencies in a cyber-security scenario.	
<input type="checkbox"/> Analyze cyber vulnerabilities, exploits, and attack methodologies.	
<input type="checkbox"/> Identify new equipment or capabilities required to prevent or respond to new or emerging threats and hazards, or to improve the ability to address existing threats.	
<input type="checkbox"/> Inform Emergency Manager of any major developments that could adversely affect response operations (e.g., communication system or critical program out of service etc.).	
<b>RESPONSE PHASE</b>	
<input type="checkbox"/> Activate the appropriate EOCs and establish Incident Command. For larger events that cross multiple jurisdictions, establish a Unified Command.	
<input type="checkbox"/> Conduct situational and periodic readiness assessments	
<input type="checkbox"/> Execute contracts and procure goods and services to support cyber security.	
<input type="checkbox"/> Ensure financial and property accountability for cyber security activities.	
<input type="checkbox"/> Estimate emergency staffing levels and request personnel support.	
<input type="checkbox"/> Develop work assignments for ICS positions ( <i>recurring</i> ).	<i>ICS Form 203: Organization Assignment List</i>
<input type="checkbox"/> Notify supporting agencies (dependent on the type of incident) and the County Commission.	
<input type="checkbox"/> Determine the type, scope, and extent of the cyber security incident ( <i>recurring</i> ). Verify reports and obtain estimates of the area that may be affected.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Ensure that all required notifications have been completed. Consider other local, regional, State, and Federal agencies that may be affected by the incident. Notify them of the status.	
<input type="checkbox"/> Determine the need for additional resources and request them as necessary through appropriate channels ( <i>recurring</i> ).	
<input type="checkbox"/> Activate mutual aid agreements. Activation includes placing backup teams on standby and alerting resource suppliers of both potential and current needs.	

<b>Cyber Attack Incident Checklist</b>	
<b>Action Items</b>	<b>Supplemental Information</b>
<input type="checkbox"/> Formulate emergency public information messages and media responses utilizing “one message, many voices” concepts ( <i>recurring</i> ).	
<ul style="list-style-type: none"> <li> <input type="checkbox"/> Public information will be reviewed and approved for release by the EOC Manager and lead Public Information Officer before dissemination to the public and/or media partners.                     </li> </ul>	
<input type="checkbox"/> Record all EOC activity and completion of individual personnel tasks ( <i>recurring</i> ). All assignments, person(s) responsible, and significant actions taken should be documented in logbooks.	<i>EOC Planning Section Position Checklist, ICS Form 214: Unit Log</i>
<input type="checkbox"/> Record all incoming and outgoing messages ( <i>recurring</i> ). All messages, and the person sending or receiving them, should be documented as part of the EOC log.	
<input type="checkbox"/> Develop and deliver situation reports ( <i>recurring</i> ). At regular intervals, the EOC Manager and staff will assemble a situation report.	<i>ICS Form 209: Incident Status Summary</i>
<input type="checkbox"/> Develop an Incident Action Plan ( <i>recurring</i> ). This document is developed by the Planning Section and approved by the EOC Manager. The Incident Action Plan should be discussed at regular intervals and modified as the situation changes.	<i>ICS Form 202: Incident Objectives, ICS Form 203: Organization Assignment List, ICS Form 204: Assignment List, ICS Form 205: Incident Radio Communications Plan, ICS Form 206: Medical Plan, Safety Message, Incident Map</i>
<input type="checkbox"/> Implement objectives and tasks outlined in the IAP ( <i>recurring</i> ).	
<input type="checkbox"/> Coordinate with private-sector partners as needed.	
<b>RECOVERY/DEMOBILIZATION PHASE</b>	
<input type="checkbox"/> Ensure an orderly demobilization of emergency operations in accordance with current demobilization and community recovery plans.	<i>ICS Form 221: Demobilization Plan</i>
<input type="checkbox"/> Activate, if necessary, the appropriate recovery strategies, continuity of operations plans, and/or continuity of government plans.	<i>Continuity of Operations/Government plans</i>
<input type="checkbox"/> Release mutual aid resources as soon as possible.	
<input type="checkbox"/> Conduct a post-event debriefing to identify success stories, opportunities for improvement, and development of the After Action Report/Improvement Plan.	
<input type="checkbox"/> Deactivate/demobilize the EOC.	
<input type="checkbox"/> Correct any response deficiencies reflected in the Improvement Plan.	
<input type="checkbox"/> Revise any applicable emergency response plans based on the success stories and/or lessons learned during the response.	